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THURSDAY, 11 FEBRUARY 2021

TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME PANEL

I HEREBY SUMMON YOU TO ATTEND A **VIRTUAL MEETING** OF THE **DYFED-POWYS POLICE AND CRIME PANEL** WHICH WILL BE HELD **AT 10.30 AM, ON FRIDAY, 19TH FEBRUARY, 2021** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

PLEASE RECYCLE

Democratic Officer:	**Jessica Laimann**
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Wendy Walters Prif Weithredwr, *Chief Executive,*
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

DYFED POWYS POLICE & CRIME PANEL
14 MEMBERS

CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

1.	COUNCILLOR	KEN HOWELL	(Plaid Cymru)
2.	COUNCILLOR	JOHN PROSSER	(Labour)
3.	COUNCILLOR	JIM JONES	(Independent)

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

1.	COUNCILLOR	LLOYD EDWARDS	(Welsh Liberal Democrats)
2.	COUNCILLOR	KEITH EVANS	(Independent)
3.	COUNCILLOR	ALUN LLOYD JONES	(Plaid Cymru)

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

1.	COUNCILLOR	MICHAEL JAMES	(Independent)
2.	COUNCILLOR	STEPHEN JOSEPH	(Independent Unaffiliated)
3.	COUNCILLOR	ROBERT SUMMONS	(Conservative)

POWYS COUNTY COUNCIL - 3 MEMBERS

1.	COUNCILLOR	DAVID O. EVANS	(Independent)
2.	COUNCILLOR	LES GEORGE	(Welsh Conservative Party)
3.	COUNCILLOR	WILLIAM POWELL	(Welsh Liberal Democrats)

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

1. PROFESSOR IAN ROFFE
2. MRS HELEN MARGARET THOMAS

A G E N D A

1.	**APOLOGIES FOR ABSENCE AND PERSONAL MATTERS**	
2.	**DECLARATIONS OF INTEREST**	
3.	**TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 5TH FEBRUARY 2021**	5 - 8
4.	**MATTERS ARISING FROM THE MINUTES (IF ANY)**	
5.	**QUESTIONS ON NOTICE - NONE RECEIVED**	
6.	**APPOINTMENT OF TEMPORARY CHIEF CONSTABLE**	9 - 12
7.	**SCRUTINY REPORT ON CCTV INVESTMENT BY THE POLICE AND CRIME COMMISSIONER**	13 - 28
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9.	**UPDATE ON THE RESPONSE TO THE CORONAVIRUS PANDEMIC**	45 - 60
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Dyfed Powys Police and Crime Panel

Friday, 5 February 2021

PRESENT: Councillor A. Lloyd-Jones (Chair)

Carmarthenshire County Council Member:
Councillors K. Howell and J. Prosser;

Ceredigion County Council Members:
Councillors L. Edwards and K. Evans;

Pembrokeshire County Council Members:
Councillors M. James, S. Joseph and R. Summons;

Powys County Council Members:
Councillors D. Evans, L. George and W. Powell;

Independent Member:
Mrs H. Thomas
Prof. I. Roffe;

In attendance from the Office of the Police and Crime Commissioner:
Mr. D. Llywelyn - Police and Crime Commissioner;
Mrs. C. Morgans - Chief of Staff;
Ms. B. Peatling - Chief Finance Officer;

The following Officers were in attendance:
R. Edgecombe, Legal Services Manager
J. Laimann, Assistant Democratic Services Officer
E. Bryer, Democratic Services Officer
S. Rees, Principal Translator
J. Corner, Technical Officer

Virtual Meeting - 10.30 am - 12.15 pm

1. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS

Apologies for absence were received from Councillor Jim Jones (Carmarthenshire County Council).

The Chair extended best wishes for a speedy recovery to Councillor Jones.

2. DECLARATIONS OF INTEREST

There were no declarations of personal interest made at the meeting.

3. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 4TH NOVEMBER 2020

RESOLVED that the minutes of the Dyfed-Powys Police and Crime Panel meeting held on the 4th November 2020 be signed as a correct record.

4. MATTERS ARISING FROM THE MINUTES (IF ANY)

No matters were raised at the meeting.

5. QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER

5.1. QUESTION FROM COUNCILLOR KEITH EVANS

"What action has the Commissioner taken in the wake of demand for additional policing at the asylum seekers camp in Penally, Pembrokeshire, which I fully understand and appreciate were due to circumstances beyond yours or the Forces control, and are you through your dialogue with the Chief Constable able to provide assurance that policing in the remainder of the Forces' area has not been diminished as a consequence?"

Response by the Commissioner:
The Commissioner advised that policing resources were moved in response to demand on a daily basis and the Police had been very active across the force area despite additional pressures in Penally. The additional demand had been covered through a combination of officer overtime and resources from other forces. Pressures on policing had reduced overall in recent months, which was attributed partly due to the weather and the effects of lockdown restrictions in response to the pandemic. The Commissioner would continue to monitor the situation in Penally through daily correspondence with the Chief Constable and the Divisional Commander for Pembrokeshire. He was also involved in lobbying work around a review into the conditions at the camp.

5.2. QUESTION FROM COUNCILLOR KEITH EVANS

"It was recently reported in the media that you have made circa £200k available to community groups within the Dyfed Powys Force area. With the pressure on public finances currently, are you satisfied that this is a good way of expending public funds?"

Response by the Commissioner:
The Commissioner advised that the expenditure was related to participatory budgeting events, which took place across the Dyfed-Powys force area through Neighbourhood Policing Teams (NPTs). He had committed £10k to each neighbourhood policing area, totalling an investment of £140k across the force area. Several NPTs had succeeded in securing additional funds from local partners and organisation, which had resulted in a total of £213k that local community groups could apply for. 111 community projects had been funded overall and the success of the work undertaken would be assessed to inform future funding considerations.

6. POLICE PRECEPT

The Panel considered the Commissioner's report on the proposed police precept for 2021/22. The Panel was advised that it could make the decision to either approve, reject, or veto the proposed precept at the meeting and thereafter had to issue a report on its decision to the Commissioner. The decision to approve or reject could be made by a simple majority while a veto vote had to be supported by a two-third majority of the entire Panel membership. It was further advised that, if the Panel chose to veto, the Commissioner would not be able to issue the

proposed precept and would have to publish a response to the Panel's report, indicating a different proposed precept, for consideration on the 19th February 2021. The Panel would not be able to veto the revised proposed precept but could only decide to approve or reject it.

Councillor Keith Evans (Panel Lead on Finance) provided a presentation on the Panel's Finance Subgroup's scrutiny of the 2021/22 precept proposal including the 2021/22 - 2025/26 Medium Term Financial Plan, Reserves Strategy and Capital Strategy.

He advised that the 2021/22 grant settlement for Dyfed-Powys Police was £59.529m. This included a grant to partly cover additional costs from changes to employer's pension contributions as well as ring-fenced funding for recruitment of additional officers. The Panel was further advised that, without an increase in the capital grant, there was continuing pressure on diminishing reserves to fund critical investments into estate, IT and fleet infrastructure, with a predicted reduction of usable reserves to £4.960m by 2025/26.

Cllr. Evans advised that he commended the report, which proposed a precept increase of £1.25 per month on a Band D property equating to a 5.76% increase on the previous year. He thanked the Commissioner and Chief Constable for organising a finance seminar that supported scrutiny of the report.

The Panel thanked Cllr. Evans and the Commissioner for their detailed and informative reports.

A query was raised as to whether, in light of the economic impact of the pandemic, it would be possible to postpone investments into any of the capital projects in order to ease Council tax pressures on local residents. The Commissioner advised that any delays to the capital programme were likely to increase costs of operational policing in the long term.

In response to a query on spend-to-save investments into energy and sustainability initiatives, the Panel was advised that a grant application submitted to the Public Sector Decarbonisation Scheme had successfully passed the first stage.

RESOLVED that the Commissioner's proposal to increase the Dyfed-Powys Police's precept by 5.76% for 2021/22 be endorsed.

7. COST OF POLICING ASYLUM SEEKERS CAMP AT PENALLY

The Panel received a report on the costs of policing the asylum seeker camp at Penally, which was appended with two draft letters to the Home Secretary, Policing Minister and all MPs in the force area, one of whom was the Secretary of State for Wales.

The Panel was advised that the costs of policing the camp were placing a significant financial burden on Dyfed-Powys Police, which was currently not expected to be fully reimbursed. Under the Home Office rules relating to police funding, special grant funding could be provided in respect of these expenses, but

only once the total cost exceeds 1% of the net revenue expenditure for the year. This implied that it would not normally be possible to secure any additional funding until a threshold of £1.129m was exceeded. However, Government Ministers had the power to allow the recovery of costs below the 1% threshold.

The draft letters to the Home Secretary, Policing Minister and local MPs were calling upon the Home Office to fully reimburse Dyfed-Powys Police for all costs incurred in policing Penally camp, even if below the usual 1% special grant threshold.

In response to a query, the Panel was advised that the expenditure threshold in the last paragraph of the letter incorrectly stated £1.29m instead of £1.129m. This would be corrected before the letters were sent.

RESOLVED that the sending of the letters to Home Secretary, Policing Minister and local MPs be approved.

_____ _____

CHAIR **DATE**

DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

APPOINTMENT OF TEMPORARY CHIEF CONSTABLE

Recommendations / key decisions required:

1. To note the appointment of Deputy Chief Constable Claire Parmenter as Temporary Chief Constable and welcome her to the role
2. To thank the departing Chief Constable Mark Collins for his work

Reasons:

1. Mr. Collins has announced we will retire in 2021
2. The Police and Crime Commissioner has decided not to undertake a formal recruitment exercise due to the pending Police and Crime Commissioner elections, currently scheduled for May 2021.

Report Author:	Designation:	Tel No.
Cllr Alun Lloyd-Jones	Panel Chairman	01267 224018
Robert Edgecombe	Lead officer	E Mail Address: rjedgeco@carmarthenshire.gov.uk

EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

APPOINTMENT OF TEMPORARY CHIEF CONSTABLE

In December 2020 the Chief Constable for Dyfed-Powys announced that he would be retiring in March 2021.

Section 38 of the Police Reform and Social Responsibility Act 2011 requires the Police and Crime Commissioner to appoint a replacement Chief Constable.

Owing to the proximity of the next Police and Crime Commissioner elections (currently scheduled for May 2021) the Commissioner has decided not to commence a recruitment exercise for a Chief Constable at this stage.

As an interim step the Commissioner has decided to appoint Deputy Chief Constable Claire Parmenter as Temporary Chief Constable until a long-term appointment can be made.

As this appointment is a temporary one, no confirmation hearing is necessary.

The Commissioner has arranged for both Mr Collins and Ms Parmenter to attend the panel meeting

DETAILED REPORT ATTACHED ?	**NO**

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report:

Signed: *R J Edgecombe (Lead Officer to the Panel)*

Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	**File Ref No.**	**Locations that the papers are available for public inspection**
Host Authority File	**PACP-020**	**County Hall Carmarthen**

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DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

SCRUTINY REPORT ON CCTV INVESTMENT BY POLICE AND CRIME COMMISSIONER

Recommendations / key decisions required:

1. To note the report
2. To make such recommendations to the Commissioner arising from the report as the Panel thinks fit

Reasons:

1. The investment by the Commissioner in Town Centre CCTV represents a significant financial commitment
2. In its annual report for 2020/2021 the Panel resolved to establish a task and finish group to scrutinise the investment

Report Author:	Designation:	Tel No.
Mrs Helen Thomas	Chair of Task and Finish Group	01267 224018
Robert Edgecombe	Lead officer	E Mail Address: rjedgeco@carmarthenshire.gov.uk

EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

SCRUTINY REPORT ON CCTV INVESTMENT BY POLICE AND CRIME COMMISSIONER

In its annual report for 2019-2020 the Dyfed-Powys Police and Crime Panel resolved to establish a task and finish group to examine the investment made by the Police and Crime Commissioner for Dyfed-Powys in CCTV in several towns across the force area.

The Panel felt that the decision by the Commissioner to invest in a new CCTV system was so significant, both in terms of cost and impact upon society that it merited scrutiny, once it had been implemented and had time to deliver the benefits hoped for.

The aim of this exercise was for the Panel to satisfy itself that the investment in CCTV represented good value for money and has had positive benefits for the people of Dyfed-Powys.

The Task and Finish Group undertaking this piece of work consisted of

- Mrs Helen Thomas – Independent co-opted member (Chair)
- Councillor Ken Howell (Carmarthenshire)
- Councillor Lloyd Edwards (Ceredigion)
- Councillor Les George (Powys)
- Councillor Stephen Joseph (Pembrokeshire)

In preparing this report the Panel has

- Requested and received information from the Commissioner about the operation of the system
- Sought the views of the public through a consultation exercise
- Sought the views of key stakeholders
- Undertaken its own research

The Task and Finish Group has concluded that the investment in Town Centre CCTV has been very worthwhile, being of operational benefit to Dyfed-Powys Police and helping to make the public feel safer.

DETAILED REPORT ATTACHED?	**YES**

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report: **Signed:** *R J Edgecombe (Lead Officer to the Panel)*						
Policy, Crime & Disorder and Equalities **NONE**	Legal **NONE**	Finance **NONE**	ICT **NONE**	Risk Management Issues **NONE**	Staffing Implications **NONE**	Physical Assets **NONE**

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document **Host Authority File**	**File Ref No.** **PACP-020**	**Locations that the papers are available for public inspection** **County Hall Carmarthen**

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USE OF CLOSED-CIRCUIT TELEVISION BY DYFED-POWYS POLICE

AN INQUIRY BY DYFED-POWYS POLICE AND CRIME PANEL

Introduction

In its annual report for 2019-2020 the Dyfed-Powys Police and Crime Panel resolved to establish a task and finish group to examine the investment made by the Police and Crime Commissioner for Dyfed-Powys in CCTV in a number of towns across the force area.

The aim of this exercise was for the Panel to satisfy itself that the investment in CCTV represented good value for money and has had positive benefits for the People of Dyfed-Powys.

What is the Police and Crime Panel and what is its role?

Police and Crime Panels were established by the Police Reform and Social Responsibility Act 2011 for the purpose of supporting and scrutinising the work of Police and Crime Commissioners. The Dyfed-Powys Panel consists of 14 members, made up of 3 County Councillors from each of the unitary authorities in the Dyfed-Powys force area and 2 independent co-opted members selected following a public recruitment exercise.

The Task and Finish Group undertaking this piece of work consists of

- Mrs Helen Thomas – Independent co-opted member (Chair)
- Councillor Ken Howell (Carmarthenshire)
- Councillor Lloyd Edwards (Ceredigion)
- Councillor Les George (Powys)
- Councillor Stephen Joseph (Pembrokeshire)

Why is the Police and Crime Panel undertaking this piece of work?

The Panel felt that the decision by the Commissioner to invest in a new CCTV system was so significant, both in terms of cost and impact upon society that it merited scrutiny, once it had been implemented and had time to deliver the benefits hoped for.

The commitment to invest in CCTV forms part of the Commissioner's Police and Crime Plan, which states that he would

"*Commission and promote a range of crime prevention projects, reinvest in an appropriate CCTV infrastructure and provide an effective, co-ordinated and timely response to ASB*"

How has the Panel undertaken this piece of work?

In preparing this report the Panel has

- Requested and received information from the Commissioner about the operation of the system
- Sought the views of the public through a consultation exercise
- Sought the views of key stakeholders
- Undertaken its own research

Where have CCTV Cameras been installed and at what cost?

At the time of writing this report over 150 cameras have been installed as part of this investment at a variety of locations in a total of 23 different towns. The towns where cameras have been installed as part of this investment are listed in appendix 1. In addition, work is ongoing regarding the installation of cameras in Narberth and Aberaeron

The overall capital investment by the Commissioner in CCTV is expected to be in the region of £1.3 million once all cameras have been installed.

All cameras are linked to and monitored from a central control room in police headquarters in Carmarthen. The system does not make use of any facial recognition technology.

What use is made of the cameras and how have they assisted the Police?

Appendix 2 contains several graphs setting out the use made by the force of the CCTV system since it started operating. From the data contained within these graphs the following conclusions can be drawn

- CCTV footage is regularly being downloaded by officers to assist in the conduct of criminal investigations. This applies across all parts the force area
- CCTV cameras are used to monitor an average of 414 incidents a month
- CCTV cameras are used on an average of 67 times a month to help finding missing persons

It is clear therefore than the CCTV system is being used extensively to support front line police officers in their work, not just in fighting crime but also protecting vulnerable members of our communities.

What does the public think of the investment in CCTV by the Commissioner?

Between September and December 2020, the Panel conduct a consultation exercise seeking the views of the public on the Commissioner's investment in the CCTV system. A total of 176 people responded.

In summary the consultation revealed the following

- 91% of respondents supported the investment in CCTV
- 79% of respondents agreed that the investment in CCTV made them feel safer
- 82% of respondents wanted the Commissioner to invest in more CCTV cameras and extend it to other areas.
- 66% of respondents did not have any concerns about the police use of CCTV and the information it captures.

However, it should be noted that a minority of residents did not share this positive view of the investment and a significant minority did have concerns about the use of CCTV and the information it captures.

The Panel recognises that concerns about privacy and intrusion are valid and are reflected in the legal safeguards that are put in place to control the use of CCTV systems. The law requires Privacy Impact Assessments to be carried out in respect of each camera installation and these assessments must be regularly reviewed to determine whether a particular installation is still justified. The Privacy Impact Assessments for each camera location listed in Appendix 1 can be accessed via the Dyfed Powys Police website.

The Surveillance Camera Commissioner also has statutory oversight in respect of CCTV systems and the Information Commissioner in respect of personal data that they capture.

Having regard to the Privacy Impact Assessments that have been undertaken and the oversight exercised by the statutory regulators referred to above, the Panel (and public) can be satisfied that the locations of cameras and their ongoing use is appropriate and proportionate and complies with the legal obligations placed upon Dyfed-Powys police.

The Panel also recognises that although a majority of respondents would like to see the CCTV system extended to other areas any such expansion would need to be objectively justified and be the subject of further privacy impact assessments.

Conclusions

1. That the considerable investment made by the Commissioner in CCTV is supported by the public
2. That the investment has made at least some members of the public feel safer
3. That the system is delivering operational benefits to the police both when tackling crime and finding missing persons

4. As such the investment in CCTV has helped deliver Priorities 1(Keeping our communities safe), 2 (Safeguarding the vulnerable) and 3 (Protecting our communities from serious threats) in the Police and Crime Plan
5. There is public support for a further expansion of the CCTV system should there be evidence to justify such a step
6. Some members of the public do have concerns at the risk of intrusion into private lives that the use of such a system raises.

Recommendations

1. That the Commissioner continues to fund the operation of the system
2. That the Commissioner continues to monitor the use of the system by Dyfed-Powys police
3. That where objective evidence demonstrates that a further expansion of the system is warranted, the Commissioner consider allocating the necessary resources to enable this to happen
4. That when the Privacy Impact Assessments relating to the system are reviewed, the Commissioner give consideration to publicising the fact the reviews have been carried out and the conclusions reached, so as to try and address any concerns that members of the public might have about the use of such technology.

APPENDIX 1 – LOCATION OF CCTV CAMERAS

Aberystwyth

- **Outside NatWest Bank, Great Darkgate Street**
- **46 Great Darkgate Street**
- **Outside the Inn on the Pier, Marine Terrace**
- **Marine Terrace opposite the junction with Terrace Road**
- **Pier Street on the corner with Eastgate**
- **North Parade**
- **Outside Yr Hen Orsaf, Alexandra Road**
- **Terrace Road on the corner of Portland Street**
- **Outside the skate park, Ffordd Parc y Llyn**
- **Heol y Bont**

Ammanford

- **On the corner outside Mallards estate agents, College Street**
- **Outside Mallards estate agents, College Street**
- **Outside Lloyds Bank, Quay Street (top)**
- **Outside 925 Treats, Quay Street (middle)**
- **Outside Home Bargains, Quay Street (bottom)**

- Bottom of Wind Street / Tir y Dail
- Outside John Francis estate agents, College Street
- Bus station Margaret Street
- Margaret Street car park
- Lloyd Street

Brecon

- High Street Superior
- High Street Inferior / Ship Street
- High Street Inferior / Tredegar Street
- Outside Bobbins, Bulwark
- Outside Visitor Information, Co-op car park
- Outside Brecon Chicken & Pizza Land, Ship Street

Builth Wells

- Outside Cribs Clothing, Broad Street
- Outside rugby club, Market Street
- Opposite Groe car park, The Strand
- Outside Hawthorn's, High Street

Burry Port

- Overlooking train station, Ashburnham Road
- Station Road junction with Stepney Road
- Outside the British Legion, Station Road

Cardigan

- Outside St Mary's Old school hall, Pont-y-Cleifion
- High Street opposite the junction with Priory Street
- Pendre junction with Bath-House
- Priory Street opposite junction with Morgan Street
- Outside Cardigan Castle Information Centre, Bridge Street

Carmarthen

- Darkgate Centre, Red Street
- Entrance to the Falcon Hotel car park, Lammas Street
- 26 King Street
- 59 King Street
- Spilman Street
- 16 Red Street
- Towy Bridge
- Cambrian Court

- Regent's House, Notts Square
- Lammas Street / Morfa Lane
- Coracle Way
- Blue Street bus station
- Wilko's car park (entrance)
- Lammas Street
- Wilko's car park (rear)
- John Street car park
- St Peter's car park
- Water Street

Fishguard

- 4 Main Street
- Opposite J J Morris estate agents, West Street

Haverfordwest

- Outside Poundstretcher, Swan Square
- Outside Subway, Castle Square
- Outside Castle Hotel, Castle Square
- Near to Salutation Square Roundabout
- Opposite Vaughan's, Quay Street
- 31-33 High Street
- Outside Palace Cinema, Market Street
- Outside railway station
- Opposite multi-storey car park
- Days roundabout
- Outside Withybush Hospital, Fishguard Road
- Outside Eddie's Quay Street
- Bridgend Square
- Outside W H Smith, Riverside Quay

Lampeter

- Outside Caffi Jac, 11 Bridge Street
- On Conti's Café, 5 Harford Square
- On the mini roundabout, Station Road
- Outside 16 High Street

Llandrindod Wells

- Middleton Street junction with A4081
- Opposite the train station on Waterloo Road
- Junction of A483 with Station Crescent

Llanelli

- Entrance to St Elli shopping centre, Stepney Precinct
- Stepney Place
- Outside Dyfed & Glamorgan ACF, Murray Street
- Job Centre, Stepney Street
- Y Ffwrnes, Park Street
- The Jail House, Eastgate
- Junction of Murray Street and Station Road
- Junction of Lakefield Road and Station Road
- Station Road opposite junction to Pemberton Street
- Station Road near roundabout at Home Bargains
- New Dock Road junction with Copperworks Road
- Bus station, Eastgate
- Multi storey car park, Murray Street
- Market Street
- Outside Zion Baptist Chapel, Eastgate
- Outside train station, Great Western Crescent
- Boots, Vaughan Street
- Boots, Stepney Street
- Church Street
- New Dock Road (bottom)
- Stepney Street
- Rowberry's, Stepney Precinct

Llwynhendy

- Outside Parc y Scarlets, Maes-ar-Ddafen Road
- The Avenue
- Bonnie's Hair Design, Heol Gwili
- Outside The Hilltop, Gelli Road
- Opposite Prince Philip Hospital, Dafen Road
- Dafen Park

Machynlleth

- Outside 50 Heol Maengwyn
- Clock Tower, Penrallt Street
- Ffordd Mynydd Griffiths

Milford Haven

- On Granby's, Upper Charles Street
- 11 Lower Charles Street
- Hamilton Terrace
- Great North Road

Newcastle Emlyn

- Outside Emlyn CLIC Circle, 7 Bridge Street
- Outside County Crafts & Fabrics, 9 Sycamore Street
- Outside Caffi Central Café, Emlyn Square

Newtown

- Outside HSBC bank, Broad Street
- Junction of Market Street and Shortbridge Street
- Back Lane opposite the junction to High Street
- Bus station, Wesley Street
- The Regent Centre on the junction of Longbridge Street and Back Lane
- On the junction of St Mary's Close and Gas Street
- Opposite Gravel car park, Shortbridge Street

Pembroke

- B4320 opposite junction with Long Mains
- On the corner of Castle Terrace and North Gate Street
- Outside Brown's Snack Bar, Main Street
- Mill Pond

Pembroke Dock

- On the corner of Dimond Street and Water Street
- On the corner of Dimond Street and Queen Street
- Albion Square opposite junction of Clarence Street
- London Road junction with Ferry Lane

Saundersfoot

- Outside Heywoods of Saundersfoot, Milford Street
- Junction of Cambrian Place and High Street

Tenby

- Opposite Lion Hotel, High Street
- On the junction with South Parade and Trafalgar Road
- 46 High Street, Tudor Square
- Five Arches Tavern, St George's Street
- The Harbour
- Upper Frog Street on the corner with St Nicholas Lane

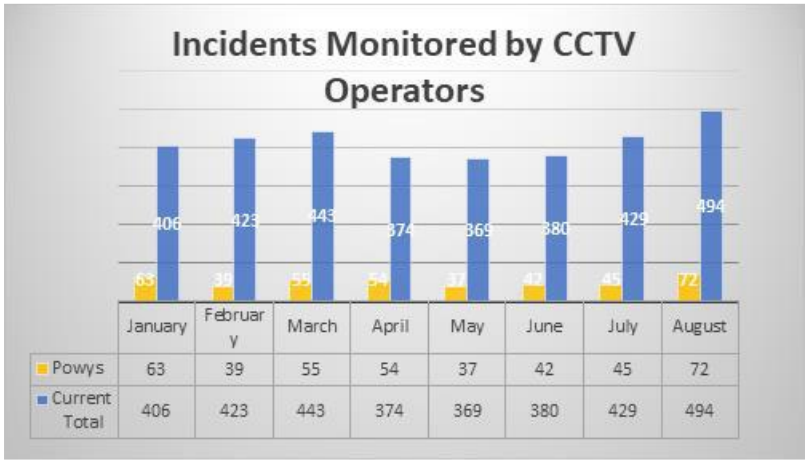
Welshpool

- **Puzzle Square, Cumberland Place**
- **Puzzle Square, Parker's Place**
- **Opposite Severn Stars Road**
- **Junction of High Street and Jehu Road**
- **Outside Harrisons Solicitors, 11 Berriew Street**
- **On the junction of Church Street and Severn Street**
- **Broad Street**

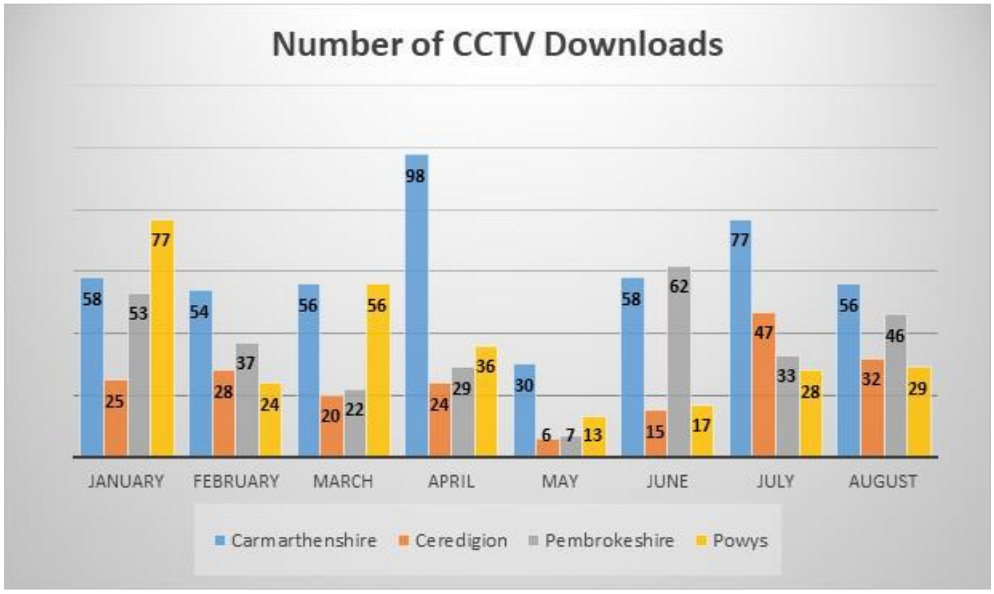
Ystradgynlais

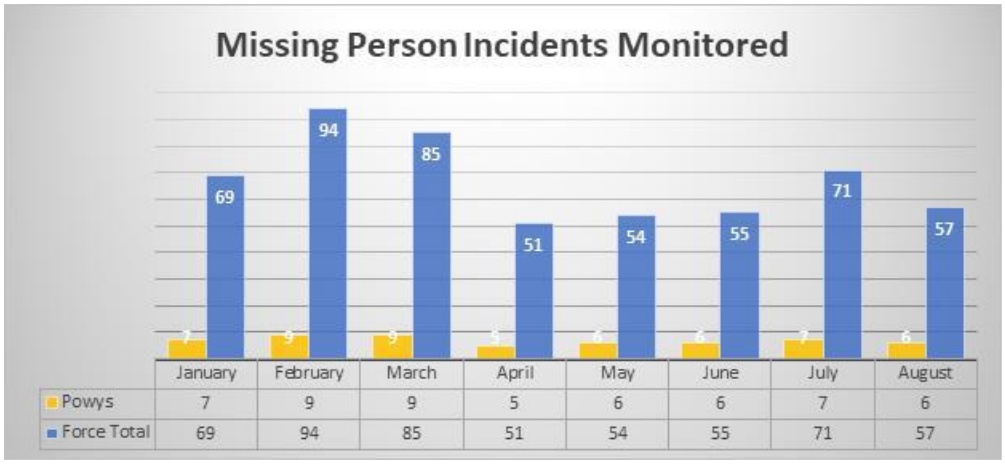
- **Outside No. 21 Station Road**
- **TUI Holiday Store, 2 Commercial Street**
- **Opposite Merlin's Café-Bar, 44 Commercial Street**

APPENDIX 2 – USE OF THE CCTV SYSTEM (2020)

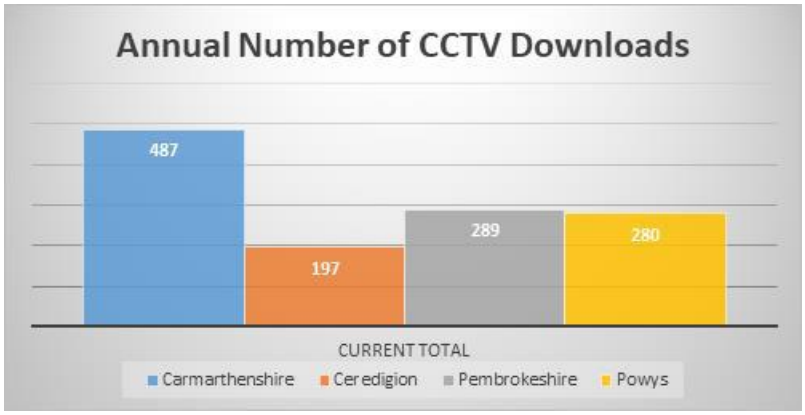


	January	February	March	April	May	June	July	August
Powys	63	39	55	54	37	42	45	72
Current Total	406	423	443	374	369	380	429	494





	January	February	March	April	May	June	July	August
Powys	7	9	9	5	6	6	7	6
Force Total	69	94	85	51	54	55	71	57



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DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

RESPONSE OF THE POLICE AND CRIME COMMISSIONER TO PANEL REPORT ON ANTI-SOCIAL BEHAVIOUR
Recommendations / key decisions required: 1. To note the Commissioner's response to the report 2. To question the Commissioner in relation to that response
Reasons: The report by the Panel contained recommendations which the Panel felt the Commissioner should adopt.

Report Author:	Designations:	Email addresses:
Councillor William Denston Powell	Lead Panel Member	cllr.william.powell@powys.gov.uk

Cyngor Sir Gâr
Carmarthenshire
County Council

DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

ANTI-SOCIAL BEHAVIOUR

In its annual report for 2018-2019 the Panel committed to undertaking an enquiry into and producing a report in respect of the approach taken by the Police and Crime Commissioner in respect of anti-social behaviour. Councillor William Denston Powell agreed to take the lead in preparing the report.

The report was presented to the Panel at its meeting in November 2020 and acknowledged the good work being done by the Commissioner and Dyfed-Powys Police, but made the following recommendations.

1) The Commissioner's commitment to the roll out of CCTV for community reassurance and to combat criminality, including incidents of Anti- social Behaviour, is a matter of public record. Without wishing to pre-empt the work of my panel colleagues on the CCTV sub-group I recommend that an assessment be made of the impact of that investment on combatting ASB, to help prioritise deployment of resources in this area in the future;
2) Whilst acknowledging the commitment shown by the Commissioner to ensure, via his office's website, social media and communications activities, that members of the public are equipped with information regarding the support services available to them should they become a victim of ASB, I recommend a regular review and audit of this work be undertaken, so as to ensure that such information continues to be effective, accessible and user friendly.
3) I recognise the importance of the Commissioner's role as appellant body for victims of ASB but it would be appropriate for that role to be emphasised more in communications work, reminding members of the public of their rights and how to exercise them;
4) Whilst recognising the considerable amount of work already being done in relation to the Community Trigger, I recommend that the Commissioner engages pro-actively with the Police and partner agencies in order to improve the effectiveness of the Community Trigger in Dyfed-Powys, in line with the recommendations of the former and current Victims Commissioner

The Commissioner wishes to formally respond to the report and the recommendations it contains.

DETAILED REPORT ATTACHED?	YES

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report: **Signed:** *R J Edgecombe (Lead Officer to the Panel)*						
Policy, Crime & Disorder and Equalities **NONE**	Legal **NONE**	Finance **NONE**	ICT **NONE**	Risk Management Issues **NONE**	Staffing Implications **NONE**	Physical Assets **NONE**

Section 100D Local Government Act, 1972 – Access to Information **List of Background Papers used in the preparation of this report:** **THESE ARE DETAILED BELOW**		
Title of Document	**File Ref No.**	**Locations that the papers are available for public inspection**
Host Authority File	**PACP020**	**County Hall Carmarthen**

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DYFED-POWYS
POLICE AND CRIME
COMMISSIONER

Police and Crime

Commissioner for Dyfed-Powys

Response to the Police & Crime Panel's Report on Anti-Social Behaviour

February 2021

Introduction

On 4th November 2020 members of the Police and Crime Panel considered a report from their lead member Cllr William Powell on tackling anti-social behaviour (ASB) in the Dyfed Powys area. The purpose of the report was to consider:

- What is Anti-Social Behaviour?
- What the Police and Crime Plan for Dyfed-Powys says about Anti-Social Behaviour
- The level of Anti-Social Behaviour in Dyfed-Powys
- How the Commissioner seeks to address any identified ASB issue(s)
- Dyfed Powys residents' perception of anti-social behaviour levels in their community.

The report did not seek to consider operational decisions of the Chief Constable and/or the role of local authorities in tackling anti-social behaviour.

Within the report, the Panel acknowledged the work undertaken by the Commissioner and his office to address ASB issues, which includes:

- Frequent opportunities for the public to raise awareness of anti-social behaviour and its effect on individuals and communities;
- Engaging pro-actively with partners;
- The appropriate commissioning of support services, e.g. Goleudy and;
- The innovative deployment of the Proceeds of Crime Funds.

The Panel concluded that the Commissioner has demonstrated a commitment to addressing identified ASB concerns within communities across the Force area, however they presented a number of recommendations to further support activity. The purpose of this report is to provide an update to each of the recommendations, as outlined below:

Recommendation 1: 'The Commissioner's commitment to the roll out of CCTV for community reassurance and to combat criminality, including incidents of Anti- social Behaviour, is a matter of public record. Without wishing to pre-empt the work of my panel colleagues on the CCTV sub-group, I recommend that an assessment be made of the impact of that investment on combatting ASB, to help prioritise deployment of resources in this area in the future'

OPCC Recommendation 1 Update:

The vision for the CCTV infrastructure was for a sustainable system to support operational policing based on demand, crime, anti-social behaviour and calls for service.

It is difficult to quantify the value that CCTV provides; there are incidents that have been downgraded, incidents where additional or fewer resources have been deployed and incidents where attendance was not required at all due to CCTV assistance.

It is easier to demonstrate the impact in terms of investigations and missing people as much of the work around ASB is preventative and not easily quantifiable. CCTV helps police to respond to emerging incidents of ASB swiftly, before they escalate. It is thought also that the fact that CCTV cameras are visible in our towns deters crime albeit there is no empirical evidence to support this.

CCTV footage has already proven crucial evidence in police investigations. The quality of the footage has been so compelling that some suspects have pleaded guilty to the offences they were accused of. One such example being a grievous bodily harm case where a male victim was knocked unconscious with a single punch to the head outside The Met Bar in Llanelli in November 2018. The incident was clearly captured on a Dyfed-Powys Police CCTV camera and when presented to the suspect, he pleaded guilty. He was sentenced to 20 months in prison.

In Newtown, Powys, a young man was captured on CCTV smashing a shop window walking through the town on a night out. He was identified from the CCTV. He had no recollection of the incident as he was under the influence of alcohol. He apologised profusely to the shopkeeper and paid for a new window

As well as helping in the prevention and detection of crime and ASB, CCTV is assisting with the protection of vulnerable people in the force. Operators assist with searching for missing people and people in mental distress. There are clear examples of how vulnerable people have been swiftly reunited with their loved ones thanks to CCTV acting as an extra set of eyes covering a much larger area on camera than officers could on foot in the same length of time. Operators also successfully spotted a 14-year-old girl walking through a town centre in darkness during the early hours of the morning.

The below gives an indication of the effective use that is being made of the system which also allows Gold and Silver commanders to actively monitor incidents around the Force area via the Hikcentral Control Client app.

Tables 1 shows the number of downloads requested in order to support evidential investigations, with Table 2 providing a snapshot from 2020 showing the number of incidents that were monitored by the controllers.

Table 1

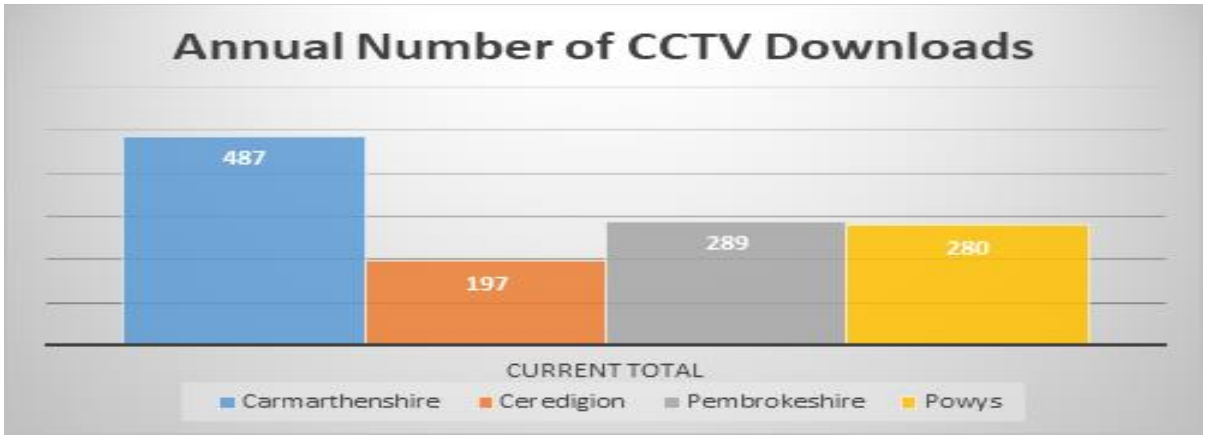
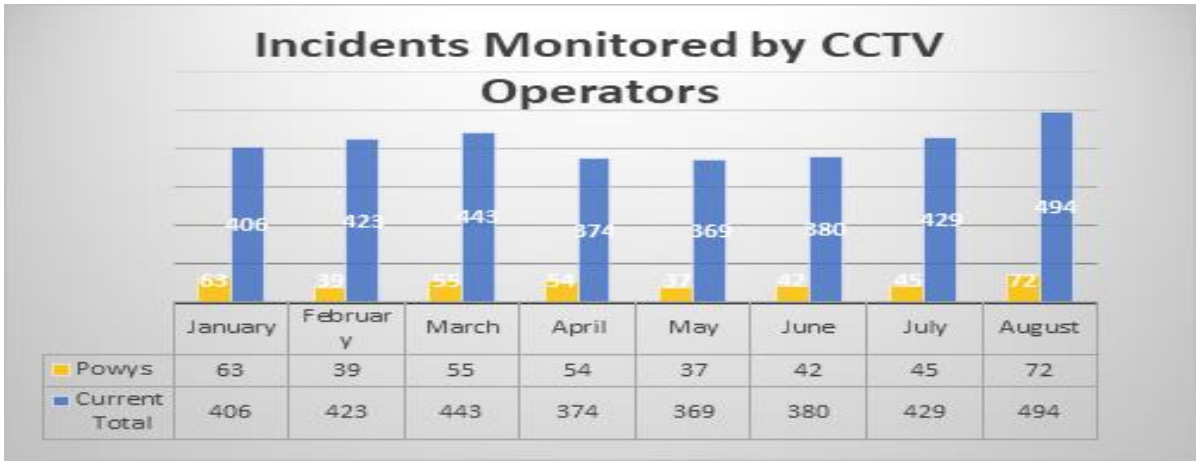


Table 2



	January	February	March	April	May	June	July	August
Powys	63	39	55	54	37	42	45	72
Current Total	406	423	443	374	369	380	429	494

The CCTV Coordinator is currently in the process of producing a performance framework which details the key performance indicators and statistics that will be collated and published, in line with the Surveillance Camera Commissioner's Code of Practice. This has been slightly delayed due to the current Covid restrictions.

Attached in Appendix A are case studies from the past year demonstrating where CCTV has had a positive impact on ASB.

Recommendation 2: 'Whilst acknowledging the commitment shown by the Commissioner to ensure, via his office's website, social media and communications activities, that members of the public are equipped with information regarding the support services available to them should they become a victim of ASB, I recommend a regular review and audit of this work be undertaken, so as to ensure that such information continues to be effective, accessible and user friendly'.

OPCC Recommendation 2 Update:

The OPCC have reviewed what communication methods are currently in place and identified how we could improve our communication around this support service.

Current situation:

OPCC Website

Information regarding support services available to victims of anti-social behaviour is available on the Police and Crime Commissioner's website. There is a dedicated page providing details of the support services funded by the Commissioner, which the public are able to access via the below hyperlink:

http://www.dyfedpowys-pcc.org.uk/en/your-neighbourhood/services-available-to-you/

The first service listed on the page is Goleudy, which delivers support services to victims of anti-social behaviour. The website states **"***Goleudy also provides a service to identify and manage the level of risk amongst victims of anti-social behaviour, to improve community safety, and reduce the impact on residents of Dyfed Powys.***"**

In addition, newly published to this page are a series of one-page summary leaflets providing key details of each service. The Goleudy leaflet includes the following information:

- The service provided;
- The contract details;
- Statistics as to how many people access the service;
- Feedback on the service; and importantly
- How the public can access the service

The leaflet is written and structured in such a way which makes it easy to understand and follow. It is available to download in both Welsh and English.

OPCC Social Media

We regularly post details of the commissioned support services available on our Facebook and Twitter pages.

'Community Link'

The Commissioner's Newsletter, 'Community Link' often includes feature articles on commissioned services. Having looked back through the last year's editions, we can confirm that Goleudy featured in both the March 2020 and May 2020 editions.

Looking ahead:

The series of commissioned services one-page leaflets will be promoted regularly on our social media platforms, alternating between the commissioned services.

The Goleudy-specific leaflet, will feature in the next edition (March 2021) of the Commissioner's Newsletter, 'Community Link'. Thereafter, each commissioned service PDF will feature in subsequent editions.

Commissioner in Conversation sessions will be held on a weekly basis in early 2021, until the pre-election period commences. Commissioned service providers, such as Goleudy, will feature in these conversations to raise awareness of the support service available to the public.

Recommendation 3: 'I recognise the importance of the Commissioner's role as appellant body for victims of ASB but it would be appropriate for that role to be emphasised more in communications work, reminding members of the public of their rights and how to exercise them.'

OPCC Recommendation 3 Update:

I can confirm that Dyfed Powys OPCC publish information on their website in relation to appealing a Community Trigger outcome, via the following hyperlink:

http://www.dyfedpowys-pcc.org.uk/en/contact-us/compliments-and-concerns/

Additionally, the OPCC Engagement team have been tasked to progress this recommendation by incorporating into their planning of future communications work. In particular, we will look to highlight the Commissioner's role as an appellant body for victims of ASB, as well as the public's rights and how they can be exercised. This will be progressed with a series of social media posts (which we have already started to action); referencing within some editions of the PCC's

Community Link Newsletter and including within all press releases that reference anti-social behaviour.

Recommendation 4: 'Whilst recognising the considerable amount of work already being done in relation to the Community Trigger, I recommend that the Commissioner engages pro-actively with the Police and partner agencies in order to improve the effectiveness of the Community Trigger in Dyfed-Powys, in line with the recommendations of the former and current Victims Commissioner.'

OPCC Recommendation 4 Update:

In responding to this recommendation we have considered the comments made by Dame Vera Baird QC (Victims' Commissioner for England and Wales) (highlighted in orange font) when reacting to the Home Office's new guidance:

"Yes it calls on local agencies to place information on their websites and in other accessible formats, although it is unclear how this might be enforced. We know many fail to do so."

As part of ongoing consultation and feedback between the OPCC and the Force, feedback was provided to Dyfed Powys Police on 13th September 2020 in relation to this point. In terms of accessibility, the OPCC advised the Force that it would be encouraging to see the direct contact details for the Community Trigger on the Force website (and we can place them on the OPCC website) i.e. the email and postal address that has been included at the end of the application. We also queried whether there would be an opportunity to enable members of the public to complete the form electronically on the Force website. At present, we only have the option of ringing 101 and requesting a copy of the form, however we will continue to explore the option of an electronic version of the form with the Force.

I can confirm that Dyfed Powys Police publish information to request a Community Trigger across a number of websites i.e.:

On the Dyfed Powys Police website: https://www.dyfed-powys.police.uk/advice/advice-and-information/asb/nw/request-asb-case-review-community-trigger/;

On the Dewis Cymru website: https://www.dewis.wales/ResourceDirectory/ViewResource.aspx?id=23630

On ASB Help website: https://asbhelp.co.uk/dyfed-powys/.

Additionally, Dyfed Powys OPCC publish information on their website in relation to appealing a Community Trigger outcome: http://www.dyfedpowys-pcc.org.uk/en/contact-us/compliments-and-concerns/.

"Astonishingly, the guidance still stops short of giving victims the right to attend in person. Instead it talks about *'… good practice to have somebody involved in the case review to represent the victim, such as from Victim Support ….'"*

"And *'Consideration should also be given to whether it is appropriate for the victim to be invited to attend the case review …or whether, in the circumstances, there are good reasons for them not to do so. In such circumstances, it may more be appropriate to invite a representative of the victim to attend'.*
"How can the 'victims' voice be heard' if they are not even allowed to attend and speak for themselves? And if the resolution meeting takes place behind closed doors, how can the victim have any faith in the outcome?"

This matter was raised by the OPCC on 13th September 2020, as process documents presented by Dyfed Powys Police suggested that the victim would be informed of the outcome as opposed to being involved in the review. The PCC is of the view that it would be best practice to enable the victim to speak at the start of a review. Subsequently, Dyfed Powys Police have detailed in the 'Community Trigger Operational Guidance' document the following information concerning victim attendance at the hearing: *"Where we deem it appropriate or feasible and where the applicant consents, the applicant or advocate will be given an opportunity to attend/join the start of the review to address the panel and present their impact statement/expectations. Should the applicant not wish to join the start of the review they will be given the opportunity to provide their impact statement and expectations 7 days prior to the review in order to be circulated to the panel. Investigating officer/s may be invited to present the case and provide case knowledge. The Chair will be the decision maker."*

"As far as independent challenge is concerned, the Home Office has held back from requiring independent chairs for the meetings. Instead, the limit of the ambition is: 'Where most of the agency representatives have been involved in a particular case, consideration should be given to involving somebody independent in the review to provide an external or fresh perspective on the case and the action that has been taken.'"
"The hearing has only been called because the victim has made several complaints about the ASB and they feel it has not been successfully tackled. It must surely therefore be the case that all cases need a 'fresh perspective'."

"For too many, the nightmare of ASB continues to blight their lives and they feel no one is listening. Sadly, I do not believe this guidance will offer them much comfort"

Within the 'Community Trigger Operational Guidance' document, Dyfed Powys Police have included the following information regarding the Panel:

"Crime and Harm Reduction Unit will liaise with the Partnership Inspector for a review panel to be convened.

Where possible a minimum of three representatives from responsible authorities will be required to participate in the case review.

When the threshold has been met the Crime and Harm Reduction Unit will advise the applicant in writing (see Appendix H). Details of the point of contact, Chair and panel members will be provided. They will also be provided with information on the next step of the process. Although there is no obligation, the applicant will be asked to prepare an impact statement which is an opportunity to outline their expectations of the process.

The panel should include a combination of:

- *Partnerships Inspector or local Inspector*
- *Neighbourhood Policing Sergeant*
- *Divisional ASB Co-ordinator*
- *Community Safety Partnership Manager*
- *Social Housing Provider (relevant management level)*
- *Departments within Local Authority, i.e Environmental Health, Social Services (relevant management level where possible).*
- *Local Health Board*
- *RSPCA (where necessary)*
- *Fire Service (where necessary)*
- *Ambulance (where necessary)*
- *Mental Health (where necessary)*
- *Social Care (where necessary)*
- *Probation (where necessary)*

If an official complaint has been made against any of the panel members, every effort will be made to replace the panel member with a person of equivalent management level/experience within that agency. Where this is not possible, consideration will be given to request an independent Chair. This may result in a Chair being selected outside of the Dyfed Powys area. Consent will be obtained from the applicant."

The work of the Force Anti-Social Behaviour Coordinator has recently been commended by the Chief Executive Officer (CEO) of ASB Help during a meeting with the Victims Commissioner, praising the hard work and commitment to develop Force policy and processes. In relation to ASB Help, this logo is included on the front page of the Community Trigger Operational Guidance document for

the Force, as the Force has signed-up to the ASB Pledge in-line with ASB Help, which ensures that the Force is up-to-date with legislation etc.

Appendix A

Below are some case studies from the past year of where CCTV has had a positive impact on ASB.

Llanelli – Drug use

CCTV operators in conjunction with Neighbourhood Policing Teams and the Information and Intelligence Department have identified known drug users congregating in Llanelli town centre. Following observations CCTV operators have identified drug use and sales and have deployed officers to conduct searches on these on individuals on numerous occasions. CCTV cameras have also been strategically moved, in consultation with Llanelli NPT to monitor specific areas where drug use is known to take place. Working together this has resulted in several individuals being stopped/searched due to suspect drug use, disrupting the use and sale of drugs in Llanelli town centre.

Haverfordwest

CCTV operators have utilised the CCTV cameras around the multi storey car park in Haverfordwest to proactively monitor and target ASB in the multi storey. Numerous calls for service have been received into the force around youths congregating, drug and alcohol use and verbally abusing/intimidating the public. CCTV operators working with NPT have been able to monitor and identify specific individuals involved, proactively deploy officers to scene and gather intelligence.

Professional begging – Force wide

CCTV operators have identified professional beggars in our town centres. Through deploying officers to these people the Force has disrupted their activity which has resulted in them moving from Ammanford to Cardigan and then to Haverfordwest. Through identifying these same individuals in each town a valuable amount of intelligence has been gathered.

Registered Sex Offenders – Welshpool and Pembroke Dock

CCTV cameras have been moved to assist with the detection of ASB which has targeted the home addresses of registered sex offenders. There have been numerous calls in relation to 2 specific addresses in Welshpool and Pembroke Dock (not connected) around harassment etc.

Protests

CCTV operators have monitored numerous protests across the force including Black Lives Matter protests, Extinction Rebellion and Penally migrant camp protests. Through the use of the CCTV the protests have been successfully monitored in the Force Control Centre, providing real time images to force commanders and special branch.

Summary

Some additional salient figures from 2020:

- Officers have downloaded footage a total of 1892 times
- 32 persons have been found as a direct result of CCTV enquiries
- A total of 5087 incidents have been tagged by CCTV operators for live time monitoring
- There has been a 35.95% decrease in crime within 100m of all camera sites across the force
    - Carmarthen – 28.97% decrease
    - Ceredigion - 40.85% decrease
    - Pembrokeshire – 50.57% decrease
    - Powys - 34.63% decrease

DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

UPDATE ON THE RESPONSE TO THE CORONAVIRUS PANDEMIC

Recommendations / key decisions required:

1. To scrutinise the performance of the Commissioner
2. To make such recommendations to the Commissioner as the Panel considers appropriate

Reasons:

The Coronavirus (COVID) pandemic has had a significant operational and financial impact not only upon Dyfed-Powys Police but also other non-police services and functions for which the Commissioner is responsible

Report Author:	Designations:	Email addresses:
R J Edgecombe	Lead Officer to the Panel	rjedgeco@carmrthenshire.gov.uk

DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

UPDATE ON THE RESPONSE TO THE CORONAVIRUS PANDEMIC

The Coronavirus (COVID) pandemic has had a significant operational and financial impact not only upon Dyfed-Powys Police but also other non-police services and functions for which the Commissioner is responsible.

The Commissioner has previously provided information to the Panel regarding the impact of the pandemic. The attached report sets out the up to date position.

DETAILED REPORT ATTACHED?	**YES**

Cyngor Sir Gâr
Carmarthenshire
County Council

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report: **Signed:** *R J Edgecombe (Lead Officer to the Panel)*						
Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**

Section 100D Local Government Act, 1972 – Access to Information **List of Background Papers used in the preparation of this report:** **THESE ARE DETAILED BELOW**		
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Report from the Police and Crime Commissioner for Dyfed-Powys to the Dyfed-Powys Police and Crime Panel

Update on the Response to the Coronavirus (COVID-19) Pandemic, February 2021

Status as reported on 14 October 2020	Update as at 8 February 2021
Securing Resources *Ensuring the Chief Constable has sufficient resources to respond to and recover from the emergency*	
1. Force spending continues to be affected by the Covid-19 outbreak with significant additional costs and losses in income being experienced throughout April to September. The prospects of an enhanced lockdown period has necessitated more pessimistic assumptions around income losses. Expenditure in a number of areas such as training, Private Transport and Conferences continue to show some savings and given new working arrangements these seem set to continue for a longer period. 2. The Home Office have confirmed that the Department of Health and Social Care will be meeting all costs of Medical Grade PPE purchased by the Force and a claim for £347k has been submitted. Future supplies	1. Force spending continues to be affected by the Covid-19 pandemic with significant additional costs and losses in income being experienced throughout the year to date. There are some savings against headings such as photocopying, conferences, fuel, subsistence etc. linked to lockdown periods. Planned training requirements that have needed to be postponed as a result of the Pandemic have been built into the 2021/2 budget and a net underspend of £389K is anticipated at this stage against training headings. 2. The budget for the current year assumed a £703K contribution from reserves. As part of the budget setting for next year - 2021/2 the Force is attempting to manage an under-spend in the current year which will mean that this transfer will not be needed and so that £750K can be carried forward as a reserve at

of PPE are being sourced via central procurement arrangements at no cost to the Force. 3. In a letter received on the 8th October the Policing Minister set out two new additional grants: a. £30m of surge funding for increased COVID-19 enforcement with an expectation of immediate, visible, and nationwide enhancement of police enforcement of COVID-19 restrictions. DPPs allocation is £212k and plans will be submitted by 23rd October. b. Income loss recovery scheme for PCCs for 2020/21 which recognises the lost income on expected sales, fees and charges as a result of the pandemic. This scheme will enable forces to recover 75p in every £1 of lost income once a 5% deductible has been absorbed by PCCs. Work is currently underway to assess eligible losses and resultant financial implications. 4. As per the previous update, Force staffing levels have remained consistent throughout with abstraction levels maintaining a green status for the period. Policing services are classed as normal, but there are plans in place to deal with any fluctuation. Crime levels and custody throughput are returning	year-end. This will be needed to offset one-off spending next year for Penally, Covid related income losses and training. 3. In addition to the reimbursement for all costs of Medical Grade PPE purchased, the Force has also received Surge Funding from the Home Office for additional enforcement activity of £212K which it has been assumed will be fully matched by additional spending. Based on current spending patterns, it is unlikely that the Force will utilise the full allocation and a carry-over of unspent monies may be required. This is obviously subject to change. 4. The projection also incorporates the grant available in respect of income losses suffered and an estimated sum of £180K has been estimated as the amount recoverable under the scheme by year end. For the first 4 months, all elements of the claim submitted were funded, including losses experienced in respect of the Speed Reduction Partnership – Go Safe cost recovery which was at risk. At present it has been assumed that the Partnership can absorb income losses through reserves and cost reductions with no loss in income falling on Forces – which at this stage would appear to be the case. 5. Force staffing levels remain consistent with an average of 3.71% of total duty time lost during the period April to December 2020, which is a decrease on the same period in 2019. A large number of those absences are as a result of needing to self-isolate following contact with individuals who have tested

to 'normal' i.e. comparable with the same period last year. 5. Estates are working closely with the Force and Welsh Government guidelines to ensure that all of the necessary controls are in place. Non-operational staff continue to primarily work from home, unless their role does not allow, or as agreed with their line management. PPE and necessary material stock levels are being maintained / managed. a. The HQ campus is being utilised for future staff intakes for training and the Estates Team have been working hard to modify spaces and carry out an array of moves to accommodate the operational need. b. Cleaning provision and deep cleans as required continue to be a priority for the OPCC Estates Team and we continue to audit and validate the standards throughout the pandemic. c. Custody provisions from a screening perspective and any additional controls have been supported further by the team, and additional resources allocated as required. d. The FCC facility is currently undergoing investment to future proof the ability to provide segregation	positive for COVID. A pilot of lateral flow testing is currently being undertaken by South Wales Police. If successful, this will be rolled out to other force areas in Wales and should assist with this issue. 6. The FCC facility investment to provide segregation minimising cross contamination between teams has increased resilience. This project delivered by the Estates Team has provided a robust office environment for the FCC operation moving forward, accommodating future planned enhancements to the way the teams will operate. 7. Force Op Talla Gold meetings continue to take place on a fortnightly basis, with Silver meetings taking place weekly. The OPCC Chief of Staff sits on the Gold group and there is OPCC representation on the Silver group. The OPCC Executive Team are briefed on key elements. Furthermore, COVID-19 remains a standing agenda item on Policing Board and a briefing is provided on both the Force's response to the pandemic and their subsequent recovery plans. 8. The PCC continues to attend regular meetings with UK and Welsh Government ministers and officials, and has been proactively lobbying for the vaccination of police officers and frontline staff.

minimising cross contamination between teams thereby increasing resilience. This project delivered by the Estates Team will provide a robust office environment for the FCC operation moving forward, accommodating future planned enhancements to the way the teams will operate. e. The OPCC office at HQ has been consolidated to allow a further office environment to be offered for WAST to allow their operation to achieve improvement social distancing in the office and increase their staffing capability. 6. During the Summer period and the then improved position in relation to COVID-19, governance arrangements were relaxed. However in recent weeks, the Force Op Talla Gold meeting has re-commenced on a fortnightly basis. The OPCC Chief of Staff sits onto this group and feeds into the OPCC Executive Team. 7. The PCC has passed on the Chair of the Policing in Wales Group to the PCC of South Wales but remains heavily engaged with Welsh Government Officials, with fortnightly meetings scheduled and regular updated provided via the Police Liaison Unit. Regular	

meetings are also scheduled with UK Government ministers and Police and Crime Commissioners.	
Holding to Account *Ensuring, on behalf of the public, that the police respond in ways that are necessary, sufficient, proportionate and ethical*	
1. The Force no longer produces the Weekly Crime and Incident Summary, but the OPCC staff have access to live-time crime data, COVID-19 Fixed Penalty Notice data and staff and officer sickness data to monitor trends and performance levels. 2. The PCC continues to maintain oversight of key force performance data through regular updates at Policing Board and Accountability Board meetings. 3. Public involvement in the development of the new Police and Crime priorities is being planned by OPCC staff and the Force recovery lead. 4. Custody record reviewing continues fortnightly, with 121 records reviewed since April. Independent Custody Visiting calls have been introduced from the 17th August, offering the opportunity for detainees to speak directly with ICVs on their treatment whilst in detention. As of 5th of October, a mix of calls and physical visits was	1. OPCC staff continue to monitor force performance data through access to live data. 2. In addition to the continuation of Policing Board and Accountability Board, the Force has recently undergone a review of its governance structure and re-established their regular rhythm of governance meetings. These provide the Commissioner's staff with vital insights into all aspects of the Force's business, enabling on-the-spot accountability, critical friend analysis and information gathering opportunities in order to keep the Commissioner informed of key risks and developments. 3. Work is ongoing to secure a research partner to support public consultation around the development of the next Police and Crime Plan. An initial scoping session has been held with a small cohort of Force personnel in order to discuss the proposed approach and key considerations for the new term. 4. Custody record reviewing has moved to monthly instead of fortnightly as of January 2021. The sample size reviewed remains the same, with a total of 54 records reviewed since the 14th of October. A mixed

introduced, with ICVs attending custody being provided with full PPE. This approach will be continuously reviewed as infection levels change. This statutory scheme now has the flexibility and resilience to continue despite any future restrictions. 5. There has been a large decrease in the number of COVID-related correspondence received into the OPCC. A further 4 individual items of COVID-19 related correspondence have been received and responded to by the OPCC (15th July to 14th October).	ICV rota of both calls and physical visits was introduced from the 5th of October, however this has reverted back to ICV calls only from the 21st of December on account of the current restrictions. 5. There has been an increase in the number of COVID-related correspondence received into the OPCC. A further 46 individual items of COVID-19 related correspondence have been received and responded to by the OPCC (15th October 2020 – 5th February 2021).
Enhancing Delivery *Facilitating effective partnership working among agencies and groups working in community safety and criminal justice*	
1. The LCJB continues to meet virtually with positive involvement from all partners. Following a series of COVID focussed meetings, the Board have returned to business as usual for the October meeting with a focus on Offender Management (youth prevention and Integrated Offender Management). There were very positive discussions and actions agreed to undertake further scrutiny work in this area. 2. The LCJB recovery group has met fortnightly and delivered positive outcomes for	1. The LCJB recently held a workshop to align priority areas with those of the Criminal Justice in Wales Board to strengthen working arrangements. Priority areas include Victims and Witnesses, People who offend and Early Intervention and Prevention. 2. The LCJB recovery group continues to meet monthly to discuss progress with both Magistrates and Crown Courts. 3. The PCC continues to meet quarterly with Community Safety Partnership managers and Youth Offending Team managers to address concerns arising due to

Magistrates courts, with DP area being one of the first in Wales to deal with the COVID backlog. The group continues to meet monthly to discuss progress with Crown Courts. 3. The LCJB continues to escalate issues and highlight local progress to national CJ structures. 4. The OPCC continue to feed into a number of All Wales and national discussions, including female offending and continues to represent Welsh PCCs leading on governance of YOPS work at national level. 5. Following approval of the recommendations from the Victim Improvement Project at Policing Board in September, the OPCC will be working with Force representatives to take forward key actions required. 6. Discussions are ongoing with Community Safety leads, in particular to monitor and address community tensions following the introduction of asylum seekers at the Penally site. 7. The Chief of Staff now chairs an All Wales User Satisfaction Group which is focussing on developing a consistent approach to Victim surveying where appropriate. The focus will initially be on the mandatory Domestic Violence Victim survey and supporting processes.	the pandemic and to receive updates on delivery of PCC funded projects. 4. The PCC continues to ensure a partnership approach to prevention and early intervention, including aligning the activities of the Area Planning Board with the Serious Violence and Organised Crime Coordinator to prevent duplication of funding. 5. Key recommendations from both the Deep Dive into victim withdrawal and the independent review of victim services have been addressed and incorporated into standing items within meeting structures. 6. Most Forces ceased statutory domestic abuse (DA) victim satisfaction surveys at some point during lockdown due to the increased risk in contacting DA victims with perpetrators potentially living at the same property. Some chose to re-establish the surveying for a short time when lockdown was lifted but all are now on hold again due to the latest restrictions. DPP's were halted in March 2020, and the OPCC authorised the movement of the PCC-funded telephone researcher to Goleudy due to the increased pressures on that service as a result of lockdown for victims and court backlogs for witness care teams. This arrangement has remained in place, ensuring that the funding provided by the PCC is being best utilised to deliver victim services in accordance with the current priorities. The situation remains under quarterly review and will be reassessed once surveying is able to recommence. In the meantime the OPCC have requested that the

8. A Terms of Reference for engaging with victims of crime has been approved by the LCJB and will be published online imminently. Engagement with those affected by crime has commenced, with the first engagement activity requesting feedback on the Force's updated Victim Information Pack. Plans are underway for further engagement activities and promotion of the Forum in order to attract additional participation.	Force, in line with other areas, explore the potential for email surveys with safe exit points embedded to be used for DA victims. 7. The Terms of Reference for the Victim Engagement Forum (VEF) are now available on the PCC's website and 60 individuals are currently enlisted. As a result of the feedback received from the group and the Commissioner's Quality Assurance Panel regarding the Victim Information Pack, a number of recommendations were issued to the Force. This resulted in the establishment of a Working Group to revise the Pack. Members of the forum are increasingly being involved in the OPCC's work, including a similar exercise regarding Hate Crime and the Restorative Justice process, Policing Accountability Board and feedback to enhance training for officers and staff. Further opportunities being considered include the impact of Covid-19 on victim services and DPP's end-to-end project.
Community Safety and Crime Reduction *Commissioning services, particularly for victims of crime, and providing grants for policing and crime reduction purposes*	
1. Commissioned services continue to provide fortnightly demand data via the OPCC for the MoJ. The Mid-year return was provided to MoJ in October reporting on all service delivery and what has been achieved via the additional £140,000 funding.	1. Commissioned services continue to provide fortnightly demand data to the OPCC. An additional investment of over £190,000 has been secured for services supporting victims of domestic and sexual violence. 2. Some commissioned services have featured within the Commissioner in Conversation pieces, and all

2. The Director of Commissioning continues regular liaison with commissioned service managers. The PCC has also delivered message of thanks to all frontline workers. 3. There has been confirmation received from the MoJ of uplift funding for Independent Sexual Violence Advisors (ISVAs) provision, which equates to £63,000 annually (pro rata for 2020/21) for a 2 year period. 4. Services are reporting challenging levels of demand throughout the local lockdowns. Goleudy in particular are experiencing a significant impact as a result of ongoing court delays. The Director of Commissioning continues to address this with service managers and partners. 5. The previously grant funded projects continue to be supported in ensuring the delivery of their project fits around the current situation.	services are scheduled into regular social media activity to raise awareness. 3. The MoJ uplift for Independent Sexual Violence Advisors (ISVAs) provision is currently providing a Community Engagement ISVA who is focussing specifically on older victims and those in rural areas. 4. Challenging levels of demand continue within commissioned services. 5. There is continued communication with grant recipients to ensure that delivery of their project fits around the current situation and any slippage from delivery is discussed and counteracted.
Local Link *Ensuring residents served by Dyfed-Powys Police have the information they need to understand how their service is performing*	
1. The Youth Forum last met in September. Several Youth Ambassadors have stood down to concentrate on education studies, so we are recruiting additional members during October, and updating the Youth	1. Following a recruitment drive in October, 7 new Youth Ambassadors joined the PCC's Youth Forum, bringing the total membership to 13. The Ambassadors are currently working to produce a short film to share young people's experiences of police contact. This will

Forum Handbook. The scheduled October forum meeting during Hate Crime Awareness Week was postponed, and instead a Webinar on Hate Crime was held in partnership with Victim Support and Race Council Cymru to raise awareness of Hate Crime amongst young people. A meeting of the 'Our Youth Our Future' working group is to be held in October to discuss OPCC youth engagement work with partners and youth organisations, and to discuss possible future collaboration work. 2. Community Engagement Days continue to take place, with the October day due to be a hybrid approach; part face-to-face and part undertaken virtually. However, the ongoing developments with COVID and localised lockdowns etc. has prevented the face-to-face element. Virtual Community Engagement Days will continue on a monthly basis. 3. The "Commissioner in Conversation" is a new fortnightly broadcast on Facebook Live with the PCC interviewing various individuals. The first session with the Chief Constable saw around 60 individuals tuning in live, with 3.5k watching on demand. The next session will see the PCC in discussion with Superintendent Ifan Charles.	then be included in the training programmes for Police Officers. The Ambassadors are due to attend youth clubs and youth groups during February to hold focus groups and find participants for the film. 2. Community engagement days have continued virtually where the Commissioner focuses on different topics: a. November - Mental Health, where the PCC met several organisations that provide mental health support. b. January - Road Safety, which included the launch of the All Wales Fatal 5 Campaign in partnership with Go Safe. c. February's focus will be on the Safer Streets crime prevention programme in the Llanelli area, where the PCC will meet with partners who are supporting the programme. 3. The Commissioner in Conversation continued on a fortnightly basis throughout October, November and December. Guest speakers included Chief Constable Mark Collins, DCC Claire Parmenter, ACC Emma Ackland, Superintendent Ifan Charles and Hywel Dda Health Board Chief Executive Steve Moore. Each conversation received thousands of views, which have led to an increase in followers of the OPCC Facebook page. Since January 2021, these sessions have taken place on a weekly basis, and will continue to do so up until the Purdah period. Guest speakers have included Teresa Ciano from Go Safe Wales, ACC Mark Travis of

4. The PCC continues to raise local concerns with the Home Office regarding use of the Penally site for asylum seekers. OPCC staff are also linking in with Community Safety partners to monitor and address related community tensions in Penally. 5. A volunteer recruitment drive was launched throughout September, with 3 applications received for ICVs and 3 for Joint Audit Committee members. Despite this, ICV numbers remain low due to a number of resignations as a result of the pandemic. The ICV recruitment drive will be extended throughout October. 6. The Commissioner's Newsletter continues to provide an update on the office's work on a bi-monthly basis. This is published on the OPCC website, promoted via social media and circulated to subscribers.	South Wales Police who is Wales Lead on Road Safety, Superintendent Robyn Mason, Adam Whitehouse of DDAS, and Force Chaplain, Tom Evans. 4. Following a constructive meeting between the PCC and the Independent Chief Inspector of Borders and Immigration (ICIBI) on 5th January 2021, and subsequent correspondence on 14th January 2021, an announcement was recently made that an inspection will take place into the use of hotels and barracks as contingency asylum accommodation, which includes the Penally Camp in Pembrokeshire. The Inspector has issued a call for evidence which will remain open until 19th February. 5. A volunteer recruitment drive continued throughout October, with 2 ICVs currently pending vetting clearance and 2 ICVs awaiting induction training, scheduled for 25th of February. The ICV scheme still remains low in numbers in the Ceredigion area and therefore a recruitment drive for this area will be launched in February 2021. The Commissioner's Quality Assurance Panel also has one individual currently awaiting vetting and a new Joint Audit Committee (JAC) member was successfully appointed in January 2021, due to commence once their JAC term of office ceases. 6. The Commissioner's Newsletter continues to provide updates on the PCC's and OPCC's work on a bi-monthly basis. This is published on the PCC's website, promoted via social media, circulated to subscribers, and hard copies are available on request.

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DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

POLICING PROTOCOL – PERFORMANCE REPORT

Recommendations / key decisions required:

1. To scrutinise the performance of the Commissioner
2. To make such recommendations to the Commissioner as the Panel considers appropriate

Reasons:

The Policing Protocol Order 2011 sets out how the functions of Police and Crime Commissioner and Chief Constable are to be exercised in relation to each other

Report Author:	Designations:	Email addresses:
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DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

POLICING PROTOCOL – PERFORMANCE REPORT

Section 79 of the Police Reform and Social responsibility Act 2011 requires the Secretary of State to issue a Policing Protocol , the purpose of which is to set out how the functions of Police and Crime Commissioner and Chief constable are to be exercised in relation to each other.

Paragraph 17 of the Protocol sets out the legal powers and duties of the Commissioner, namely:
(a) set the strategic direction and objectives of the force through the Police and Crime Plan (—the Plan‖), which must have regard to the Strategic Policing Requirement set by the Home Secretary;
(b) scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan;
(c) hold the Chief Constable to account for the performance of the force's officers and staff;
(d) decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the force area;
(e) appoint the Chief Constable (except in London where the appointment is made by the Queen on the recommendation of the Home Secretary);
(f) remove the Chief Constable subject to following the process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under section 50 of the Police Act 1996(a);
(g) maintain an efficient and effective police force for the police area;
(h) enter into collaboration agreements with other PCCs, other policing bodies and partners that improve the efficiency or effectiveness of policing for one or more policing bodies or police forces in consultation with the Chief Constable (where this relates to the functions of the police force, then it must be with the agreement of the Chief Constable);
(i) provide the local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action;
(j) hold the Chief Constable to account for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable;
(k) publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and Chief Constable;
(l) comply with all reasonable formal requests from the Panel to attend their meetings;
(m) prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan;
(n) monitor all complaints made against officers and staff, whilst having responsibility for complaints against the Chief Constable.

The attached report sets out the Commissioner's performance against these powers and duties

DETAILED REPORT ATTACHED?	YES

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report: **Signed:** *R J Edgecombe (Lead Officer to the Panel)*						
Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**

Section 100D Local Government Act, 1972 – Access to Information **List of Background Papers used in the preparation of this report:** **THESE ARE DETAILED BELOW**		
Title of Document	**File Ref No.**	**Locations that the papers are available for public inspection**
Host Authority File	**PACP020**	**County Hall Carmarthen**

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COMISIYNYDD HEDDLU A THROSEDDU DYFED-POWYS POLICE AND CRIME COMMISSIONER

Police and Crime

Commissioner for Dyfed-Powys

The Policing Protocol Order 2011

Quarter 3 2020/21 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 57 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 53 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

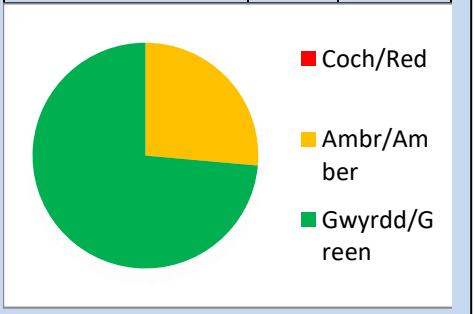
The following report covers the reporting period of Q3 of the financial year 2020/21 (Oct/Nov/Dec 2020)

RAG status comparison

Summary:

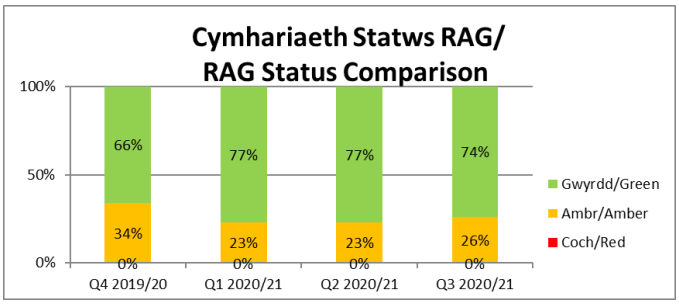
Of the 53 action areas:

Red/Coch	0	0%
Amber/Ambr	14	26%
Green/Gwyrdd	39	74%



NONE of the action areas is in a red status.

The number of green and amber categories has changed very slightly from the previous quarter with green decreasing by 2 and amber increasing by 2. Business leads continue to closely review the RAG status of their areas



All areas are at least partially compliant with some categories standing out as needing more attention due to the percentage of amber within the category:

17h - Enter into collaboration agreements with other PCCs, other policing bodies and partners - (2/3) 67% amber

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (4/5) 80% amber

20a - Delivery of community safety and crime reduction - (1/2) 50% amber

Duty	Number	Action Required	RAG status	Progress Update Q3 (Oct/Nov/Dec 2020)
Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR	17a	Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		Police and Crime Plan was developed and launched w/c 27th March 2017. A decision was made by the PCC in 2018 that the Plan was sufficiently broad that it remained relevant for the duration of the term of the Plan. With the announcement of the postponement of the Police and Crime Commissioners' elections, approval was sought and gained from the Police and Crime Panel to extend the term of the Police and Crime Plan by a further year. 21.07.2020 - The OPCC Executive Team signed off the schedule of work to develop the next Police and Crime Plan. 16.10.2020 - Initial scoping meeting for the development of the next Police and Crime Plan involving OPCC and Force officers. Broad policing priority questions were included in the precept questionnaire in December 2020, prior to a more informed consultative approach which is currently under development.
		Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan		Police and Crime Plan was developed and launched w/c 27th March 2017 and is supported by a Police and Crime Delivery Plan. Policing Board meetings focus on each of the intended outcomes of the Plan to monitor delivery of the priorities. The Plan has been formally extended to 2022 in line with the new date of the Police and Crime Commissioner elections Initial discussions with Chief Officers have indicated that they would be supportive of pulling together a joint team with the OPCC to develop a Police and Crime Delivery Plan to support the delivery of the new Police and Crime Plan in 2022.
		Review the Police and Crime Plan to ensure it remains fit for purpose		Police and Crime Panel have undertaken a review of the Police and Crime Plan; seeking views from Local Authorities on whether the Plan remains fit for purpose and is appropriately encompassing of the nature of the threats to our communities. This was discussed at the Police and Crime Panel meeting on 15th February 2019, where it was concluded that the Plan is sufficiently broad for it to remain fit for purpose. Approval was gained from the Police and Crime Panel in March 2020 to extend the Plan by a further year in line with the new date of the Police and Crime Commissioner elections
Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan	17b	There are formal governance arrangements in place to support effective scrutiny		Formal scrutiny arrangements are in place and continuing during the COVID-19 crisis. Furthermore, PCC representatives are included in the governance arrangements for COVID-19, ensuring that they are fully sighted on organisational pressures and measures being put in place. Review of Force governance arrangements is in progress with an update provided to Policing Board on 09.10.2020, where it was agreed that the OPCC would be further involved to assist shaping arrangements, particularly from a partnership perspective to further support effective scrutiny. This work is ongoing and it is hoped that Force Governance arrangements will be finalised imminently. To ensure appropriate OPCC representation, a scoping exercise is being undertaken to provide clarity over attendance and the role of the OPCC at each group e.g. contributor, scrutiny
		Development and annual review of Corporate Governance Framework		CGF is kept under continual review and will be due for formal annual review next quarter.

		Establish a risk-based, forward looking schedule of activity to support improvements in Force performance		Formal virtual scrutiny activity has continued successfully throughout the quarter. The OOCD Panel has become more efficient as a result of virtual meetings, with some effective outcomes in driving improvements in recording practices and referrals to the PCC-commissioned diversionary scheme. Despite some technical challenges, the QA Panel undertook a successful review of Stop and Search records over Skype for Business. These recommendations have been fed into the Force Stop and Search improvement Gold Group which OPCC staff are working closely with to address ongoing HMIC recommendations in this area.
		Ensure the public's views are represented in the PCC's scrutiny work		Much of the PCC's scrutiny responsibilities have been discharged this quarter through internally focused assurance and observation through the Force governance structure and desk based monitoring e.g. Penally / Covid FPNs / Force performance and major projects such as the End to End.
		Oversight and implementation of external inspectorates recommendations		None due. 12/11/20 AN inspection of the NCA's relationship with ROCUs - due 07/01/21. No recs. Submitted response to APCC MH Lead call for evidence on the impact of Covid on MH demand.
Hold the Chief Constable to account for the performance of the Force's officers and staff	17c	Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC developed a healthcheck in 2018 which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. The healthcheck is now reviewed on an annual basis to ensure that it remains relevant and provides business leads the opportunity to reflect on previous entries and change reporting as required
		There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Formal governance arrangements are in place including Policing Accountability Board which is a public meeting where the PCC holds the CC to account for Force performance. Additionally there are Policing Board meetings every 3 weeks which focus on specific areas linked to the Police and Crime Plan. Standing agenda items include Finance, Strategic HR and Communications. Governance arrangements continue over the COVID-19 crisis, with a strong focus on organisational preparedness and impact of COVID-19.
		Chief Constable's Professional Development Review		Formal letter detailing objectives for Temporary Chief Constable Claire Parmenter was issued on 25.01.21, which will be followed by in-depth discussion on 25.02.21 prior to the TCC commencing in role. Primary focus is ensuring that the public are at the heart of everything we do and every decision made.
Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area	17d	Inform PCC's decision in respect of the precept		Detailed review work continued during 2019/20 with information being provided to the PCC to inform his deliberations in relation to the precept. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which led to the development of the Medium Term Financial Plan for 20/21-25/26, Capital Strategy, Reserves and Treasury Management Strategy. The PCC's proposal for the 2020/21 precept was unanimously supported by the P&CP

		Setting of Medium term financial plan		Medium Term Financial Plan set and considered by the Police & Crime Panel in February 2020 and unanimously supported by Panel members
		Funding of capital programme to provide force with appropriate assets to deliver effective policing services		Detailed work undertaken during 2019/20 to consider and develop a longer term (10 year) capital programme which formed part of the MTFP, Capital Strategy and Treasury Management Strategy for 2020/21. The MTFP was considered by the Police & Crime Panel in February 2020 and unanimously supported by members
Appoint the Chief Constable	17e	Appointment of Chief Constable		Reference decision log DLL 196. With Chief Constable Mark Collins indicating his intention to retire, it has been necessary to consider the future leadership of Dyfed-Powys Police. With the close proximity of the Police and Crime Commissioner elections in May 2021, advice has been sought from the Association of Police and Crime Commissioners (APCC) and an experienced Independent Member for Chief Officer Appointments – a role which is laid out in Home Office Circular 20/2012 and updated in Home Office Circular 13/2018. Both the APCC and Independent Member are in agreement that the importance of the relationship between the Police and Crime Commissioner and the Chief Constable is such that the critical decision of a substantive Chief Constable appointment should be for the elected Commissioner to progress after the May election. To provide stability and consistency within the organisation, it is proposed that Deputy Chief Constable Claire Parmenter assumes the role of Temporary Chief Constable for up to 12 months.
Remove the Chief Constable	17f	Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)		
Maintain an efficient and effective police force for the police area	17g	Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources. The WAO also undertook a specific VFM review on collaborative arrangements which has made a number of recommendations. The CFO participates in a number of force governance meetings which routinely consider aspects of VFM.
		Statutory compliance of estates ensuring fit for purpose for operational use		During this reporting period our statutory compliance continues to increase and as the fixed electrical testing nears its conclusion, then the figure continues to climb. The Fire Risk Assessment work is being planned by the Health and Safety Department and a programme of inspections has been hampered by COVID restrictions, however the resultant reports are imminent and the performance level will increase dramatically. Most notably has been the steady increase of the Fabric performance on works orders, these are the performance figures for the direct labour element and has steadily risen over recent months.

		Explore opportunities to reduce environmental impact		The Sustainability Group has now been reinstated and is in the process of planning a 5 year Environmental Strategy. Electricity costs have significantly reduced in Quarter 3. Covid 19 has been at an increased level and as such, we are seeing a significant drop in charges due to many staff returning to homeworking to maintain social distancing following Government guidance and the introduction of the national lockdown. Our monthly costs for Electricity have decreased by nearly 15% in November and December.
		Explore and maximise external funding opportunities		We continue to work with the Community Safety Partnerships to develop projects under the initial investment
		Explore and maximise sponsorship initiative opportunities		Sponsorship opportunities are continuing to be sought across the Force area although this has slowed due to the current COVID situation.
		Implement and maintain a risk register to identify and mitigate risks to the OPCC and force		The OPCC Risk register is reviewed regularly and reported on to the Executive team on a monthly basis to ensure that they are sighted on all updates and areas of concern. The Compliance and Performance Manager is in regular contact with the Force Risk and Business Continuity Management Advisor and a protocol is now being written to ensure the sharing of risks between the Force and the OPCC is a more formal arrangement.
		Utilise training and development plans for all OPCC staff		There is a specific training budget in place to support professional development which is identified through the Development and Assessment Profile. However, due to COVID restrictions and an increase of free online development opportunities during 2020/21, there has been some underspend in this during the course of the year. Any outstanding development opportunities will be honoured during 2021/22 where applicable.
Enter into collaboration agreements with other PCCs, other policing bodies and partners	17h	Explore collaboration opportunities in accordance with the Policing Vision for Wales		Collaboration is firmly on the AWPG agenda. Audit Wales have undertaken a review of collaboration to determine whether the most are being made of opportunities and whether more can be done. Report has been considered at Policing in Wales in September 2020, which is supported by an action plan which will be monitored.
		Explore collaboration opportunities with other partners		We are in the final stages of implementation of the Safer Streets fund project and will be looking to submit a second bid for the second round of the fund. We have recently been awarded a £880k bid for Salix funding looking at improving the environmental sustainability of our estates, and a further bid for circa £2m has also been submitted to Salix to continue this theme across all DPP buildings. We are awaiting the results.
		There are formal governance arrangements in place to scrutinise collaboration agreements		PCC Llywelyn assumed chair of the AWPG as of July 2019 and introduced a new structure to support the scrutiny of collaboration arrangements. This new approach ensures a focussed and thematic approach to scrutinising collaborations. There is a Forward Work Programme in place to for the PCC's term as chair to scrutinise a range of collaboration arrangements. During handover to South Wales OPCC in July 2020 it was agreed that the current arrangements should remain and be further enhanced.

Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action	17i	Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within.		We regularly review our approach to engaging and communicating with the public, in line with the principles set out within our Engagement and Communication Strategy and Government guidelines / the local COVID-19 position. We have implemented the approach outlined within our Action Plan. We will not formally publish the document, as it is a working document for OPCC staff, to be reviewed and updated regularly, in support of the already-published Engagement and Communication Strategy. We recruited new Youth Ambassadors for the Youth Forum in October, increasing opportunities for local young people to be involved in scrutinising police services and in influencing decision-making. Our 13 Youth Ambassadors met twice with the PCC during Q3, and were asked for feedback on DPP's new Single Online Home system, and activities such as involving young people in DPP's training packages. The Victim Engagement Forum (VEF) Terms of Reference is available on the PCC's website, and engagement activities through this forum commenced during Q3. In Oct/Nov, individuals on our database were asked to review and feedback on DPP's Victim Information Pack (VIP). DPP were presented with a report and 3 recommendations: (1) to revise the VIP; (2) to work alongside victims in its revision; and (3) to consider more accessible formats. Work on this continues in to Q4. Members of our database were asked to take part in a survey on the restorative justice process; the results of which will be presented to the Local Criminal Justice Board in Q4 for consideration. A Victim Engagement Forum web page has been developed and the Forum will be promoted wider during Q4. The PCC launched a public consultation on policing priorities and the 2021/22 precept. During Q4, the results will be considered in detail to assist in the planning of the next Police and Crime Plan, and to assist the PCC in his decision-making around setting the police precept. Public meetings continued to take place, with local concerns / policing issues brought to the PCC's attention. Meetings took place both as part of the PCC's Community Engagement Days and as stand-alone sessions. We ensured a member of the team accompanied the PCC, to the public meetings organised in response to the Penally MOD Camp being used as a temporary accommodation centre for asylum seekers, to ensure that the local community could raise any concerns in relation to policing matters linked to the Camp. We continued to publish the PCC's "Highlights of the week…" on social media to regularly raise awareness of the PCC's work. The November edition of the PCC's Newsletter was published, and included updates on several projects such as the Safer Streets initiative and participatory budgeting; estates updates; and the work of the Victim and Youth Engagement Forums. The PCC hosted a virtual engagement day focusing on mental health services. A write-up of these activities will be included in the January 2021 Newsletter to provide the public with information on all services and discussions. The PCC launched his 'Commissioner in Conversation' Facebook Live broadcasts. These occurred on a fortnightly basis; informal discussions between the PCC and his guest(s), including the Chief Constable, Supt. Ifan Charles, the DCC, Hywel Dda University Health Board Chief Executive Steve Moore, and the ACC. Each conversation provided an insight for the public into various areas of expertise, both police and partnership working. The public had the opportunity to have their say and ask questions. We published and circulated 16 press releases, providing the public with vital information and updates. Several of these were published in local media, and lead to interviews for the PCC on national news programmes including S4C, BBC Radio Cymru

				and BBC Radio Wales. We continued to use social media to promote local / national campaigns relevant to the work of the PCC/DPP, such as restorative justice week, the white ribbon campaign, hate crime awareness week. This is an additional channel for us to communicate and engage on a daily basis with partners and our local communities. During Q3, we saw a steady growth in the number of followers on our social media platforms, with the Commissioner in Conversation live broadcasts directing a wider audience to our pages.
		Development and implementation of OPCC Single Equality Plan incorporating providing opportunities for local communities to inform and influence decision making		Q3 saw an intake of new Youth Ambassadors to our Youth Forum, who are representative of our communities. Our Engagement Officer accompanied the PCC to a “soft launch” of the Access Wales’ disability awareness initiative, developing this ongoing partnership further. This work will continue into Q4, with the recent involvement of Accessibility Powys. We further developed our link with members of the community who have been affected by crime and/or anti-social behaviour, and we now regularly hear from vulnerable members of our communities through the Victim Engagement Forum. The PCC’s Engagement Advisor continues to attend the Embracing Diversity Board (one meeting held during Q3), where he is updated on the force’s work around ensuring our communities have a voice in policing. The join Strategic Equality Plan is discussed, and the Advisor provides updates on actions relating to the OPCC. During Hate Crime Awareness Week in October, the PCC was involved a live webinar for young people: An opportunity to discuss and identify the various forms of hate crime that affect people, how they can often escalate to crimes or tension in a community, and how incidents are reported and dealt with by the Police and organisations. We also ran a survey on the awareness of hate crime; the results of which will be fed back to DPP colleagues through the Embracing Diversity Board and Hate Crime Awareness Group. We have continued with our digital approach to public engagement throughout Q2 whilst the pandemic continues. We regularly review and update the OPCC’s Risk Register in terms of how engaging / communicating in digital formats only will mean that some local communities will not have as much of an opportunity to engage with the PCC in the present environment. We continue to promote digital engagement opportunities through the press in the hope that it will reach the wider

				community, ensuring we promote the fact that residents can use their telephones to join online discussions. During Q3, when undertaking consultation, such as the precept/priorities survey and victim engagement work, we offered the opportunity to speak to a team member on the phone. This ensured that those without the technology and/or confidence to join discussions online, were still able to offer their opinions and provide feedback. A small number of face-to-face activities were attended during Q3 whilst Government guidelines allowed, allowing the community to engage face-to-face with the PCC. For example, the PCC and Engagement Advisor attended the launch of the Premier League Kicks initiative in Pembroke Dock; an initiative funded by the PCC. We will continue to adapt and develop our engagement approach depending on local restrictions and changes with the pandemic. Throughout the pandemic we continue to include information on our website and social media platforms as to how the public and community representatives can contact the PCC and his team during this time. As a team we always look to find alternative communication formats to ensuring that the wider audience can access information about the work of the PCC. The public can contact us / engage with the PCC by phone, in writing, by email, and now more so through online forums. The PCC's Newsletter is available in Welsh and in English both electronically and in paper. All press releases from the PCC are sent to all media contacts who in turn publish our news electronically and in traditional newspaper format. We also publish our press releases on our website and direct our social media followers to articles online via our posts.
		Respond to community concerns in a timely manner		No comments
		Engage residents in contributing to assurance and scrutiny activity		OPCC carry out fortnightly dip-sampling of Custody records in order to maintain an oversight of custody. OPCC also answer now monthly ICVA questionnaires based on Covid-19 issues within custody. Following a decision at Policing Board on Oct 5th a mixed rota of both ICV calls and physical visits were introduced, alternating between calls and physical visits. Calls only rota for Ammanford at the request of the ICV Team of that area. 21st of December Scheme reverts back to ICV calls only due to lockdown restrictions. 16 Active ICVs, with an extra 5 ICVs on our books but not engaged with the scheme due to the pandemic. 4 new ICVs and 1 new QAP member currently with vetting. Once these have cleared vetting and 5 inactive ICVs resume following Covid restrictions relaxing, volunteer establishment should return to c.92%.
		Provide effective and accessible services for victims and vulnerable people		MOJ data return submitted for first six month period. All commissioned services showing positive outcomes for service users No complaints received. Complaints processes for all commissioned services will form part of annual audit cycle. No tenders evaluated during this quarter but core questions remain in template. Due to impact of Covid, MOJ have not yet requested data return for 2020/21. Unknown whether this will be required. Some

				partners have continued to capture data during the year but many have ceased data capture due to Covid impact (e.g. courts not sitting therefore no data available regarding use of Victim Personal Statements etc.). Victims Code of Practice due to be relaunched in April 2021 with new guidance from MOJ regarding data collation.
Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control	17j	As detailed in 17c		
Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC	17k	Publish information in accordance with the Elected Local Bodies Order		Having applied for the Transparency Quality Mark for the last 2 years and been successful in obtaining the Award, processes have been put in place to ensure that each section is reviewed and updated as required at the given timeframes whether it be monthly, quarterly or at the end of the financial year etc. Specified individuals have responsibility for different sections of the website to ensure they are kept up to date and relevant, with the Compliance and Performance Support Officer having overall responsibility to ensure that the Statutory Publishing requirements are all in order and adhered to. A full audit is carried out on every section in September of each year by the Compliance and Performance Support Officer, prior to the application being submitted to CoPaCC for assessing throughout December, with the Awards being made in the February. Full details of the Statutory Publishing Requirements are available on our website.
		Publish information in an accessible and easy to reach format		Transparency Quality Mark evidences the quality of the information available on the website and the ease of accessibility to everyone.
		Publish information in accordance with the Welsh Language Standards		All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.
		Proactively promote and raise awareness of Commissioned Services		Website contains accurate information on existing services. Single page summary articles produced for each commissioned service and available on website. Link to website included in Victim Information Pack. Social media, website and press articles shared during Q3, reinforcing messages relating to Covid 19 pandemic. Positive news stories focussed on additional funding accessed for VAWDASV services and partnership focus with National Probation Service to fund Integrated Offender Management activity. PCC Engagement team scheduling fortnightly tweets regarding commissioned services. Goleudy to feature within 'Commissioner in conversation' schedule. No articles in national publications Q3, discussions in place to include All Wales Criminal Justice update in APCC in Focus during February.

				All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans. PCC Engagement team are in contact with commissioned services to ensure consistency in messaging and campaigns.
Comply with all reasonable formal requests from the Panel to attend their meetings	17l	Quarterly attendance at Police and Crime Panel meetings		PCC has attended all Police and Crime Panel meetings, along with statutory officers - Chief of Staff and Chief Finance Officer. The last 2 scheduled meetings have been virtual meetings
		Provision of documentation to Police and Crime Panel as per their requests		Regular meetings between the Police and Crime Panel and OPCC have ensured that members receive information and documentation in a timely manner in accordance with their requests. The PCC encourages engagement and welcomes PCP representation at other fora such as Policing Accountability Board, Commissioning Board and Joint Audit Committee. The OPCC have more recently also responded positively to the requests for information of the Panel's sub-groups in support of their scrutiny committee
		Regular liaison between OPCC and PCP in support of discharging statutory duties		Regular meetings between the Police and Crime Panel and OPCC have supported the discharging of statutory duties for both parties. Discussions include the annual plan for scrutiny.
Prepare and issue an annual report	17m	Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		Reference to the 2019/20 Annual Report continues on social media, directing the public to the video productions on YouTube. During Q3 discussions commenced around the 2020/21 Annual Report. Planning and development will commence during Q4.
Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC	17n	Handling of complaints against the Chief Constable		Of the two Chief Constable complaints received, one was not eligible to be a complainant and the other referred to a complaint that would have been dealt with below the rank of CC and was therefore referred to PSD for their consideration - neither were recorded as a Chief Constable complaint with the OPCC, however both received a full response to their communication from the OPCC. Additionally, one Chief Constable complaint received in the previous quarter was responded to in this current quarter. The IOPC notified our office that the complainant had requested a review and the outcome of the Chief Constable review that they undertook in relation to Mr & Mrs Chesters complaint was that the IOPC did not uphold the review and determined that the OPCC had provided a reasonable and proportionate response.
		Maintain oversight of complaint cases as per requested by individual members of the public		No new oversight cases received by the OPCC during this quarter - The PCC committed to writing to the Force in relation to Mr Huish re: historical fraud case and Mr Benbow & Mr Kenyon (NFU) re: penalty notice farming issue. The PCC has now responded to Mr Jeremy re: Firearms department dissatisfaction, picked up in the previous quarter.

		Scrutiny of Force complaint handling		Discussions took place at the end of this quarter between Quality of Service Manager and James Lewis (PSD) to consider scrutiny topics for the first half of 2021.
		Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		1 not upheld but lessons learnt identified - currently awaiting PSD to provide feedback from FCC & IS&T in relation to those lessons learnt. 1 upheld and required PSD to provide a full explanation of their decision of NFA to complainant. 1 upheld as PSD did not address the full complaint recorded and did not acknowledge the complaints made against Supervisors.
PCC must not fetter the operational independence of the police force	18	Development and annual review of Corporate Governance Framework		CGF is kept under continual review and will be due for formal annual review next quarter.
Access to information, officers and staff	19	Corporate Governance Framework details information sharing arrangements		CGF is kept under continual review and will be due for formal annual review next quarter.
		Handling of information in accordance with Data Protection legislation		2 potential data breaches were reported this quarter, remedial action was taken immediately and words of advice issued. Whilst all breaches of this nature are taken extremely seriously the consequences in all these cases were limited with no harm to the data subject and therefore not reportable to the ICO. As a corporation sole, the OPCC are subject to and responsible for FOI requests. 13 FOI requests were received in this quarter, Only 7 of these were requests in which the OPCC held the information requested with a further 2 being directed to the OPCC website where the information was already published. 4 were forwarded to the force with the requestor's permission as they may or may not have held the information. No subject access requests were received this quarter. As a result of the UK leaving the European Union on 1st January thre are some changes to GDPR legislation required, however, as the UK is committed to maintaining an equivalent data protection regime, a UK version of the GDPR will apply from that date. This UK GDPR will carry across much of the existing EU GDPR legislation, but will apply as an independent law, outside the harmonised regime we have become used to under the GDPR. Any changes required will not affect the operation of the office.

Delivery of community safety and crime reduction	20a	Development and implementation of a Governance Framework for Commissioning and Partnerships		2020/21 Framework published on website. Commissioning strategy being prepared for Term 3. The Board met in Q3 and received an overview of the Offender Diversion Scheme which had just reached its first 12 months of operation. Part of the evaluation data was shared with the Board along with a very informative presentation and Q&A session. Contracts register in place and regularly updated. Register reviewed at start of year to analyse impact of PCC election postponement. All contracts have options to extend. Some contracts extended in order to ensure consistency and security of service provision during changeover of PCC Term. CSP priority areas taken into account when PCP was first developed. DoC involved in preparation meetings for new Plan and will ensure link to CSP managers. PSB priorities and workplans have been shared with Policy officer to inform development of new PCP. All commissioned services provide a link to the priorities of the Police and Crime Plan. This is included within tender process evaluation for new services. The impact of service provision against delivery of the Plan is included in the report to Panel demonstrating progress against the Plan. LCJB priorities for 2019/20 have been carried forward. October meeting focussed on Offender Management, both youth prevention and Integrated Offender Management. February meeting will discuss the impact of short sentencing on service provision. Plans are in place for an extraordinary workshop to discuss All Wales priorities and how these align with Local workstreams. LCJB members will be key consultation members in development of the new PCP.
		Commissioning of services in support of community safety and crime reduction		MOJ victims grant is match funded by PCC core funding. Total grant for 20/21 is £605,585 of a total £1.56m commissioning budget. Therefore the PCC provides over 60% of the funding for services. This is noted in the MOJ returns. In addition to this, the OPCC has secured £140k of specific Covid funding for VAWDASV services within the area and a further £55k for provision of ISVAs over a 2 year basis. During Q3 the OPCC secured a second round of Covid specific funding for VAWDASV services totalling £53,000. PCC and DoC continue to meet regularly with CSP managers and YOPS managers, in particular during pandemic to review arrangements and monitor community tensions. DoC continues to represent Welsh PCCs in national review of the role of PCCs in the governance and funding of YOPS. Meeting held in October to discuss ongoing impact of Covid and outcomes achieved via PCC funded projects. MOJ grant T&Cs are met. MOJ have acknowledged relaxation of some T&Cs given Covid 19 pandemic, for example delivery of victim services via telephone and virtual methods rather than face to face. Work is ongoing to learn the lessons from this change of approach with some aspects being continued as good practice. Additional T&Cs relating to Covid VAWDASV funding were included in grant agreements with each provider. Following conversations with Information Sharing team, a Data Protection Impact Assessment will need to be completed to underpin any information sharing. This will be reviewed as part of work to inform the future service provision. The Ministry of

				Justice contract for RJ delivery will cease in June 2021 as National Probation Service enter into the new dynamic purchasing arrangements. All Wales discussions with Probation have identified RJ as a priority for joint commissioning from June 2021 onwards. CSP priority areas taken into account when PCP was first developed. DoC involved in preparation meetings for new Plan and will ensure link to CSP managers. PSB priorities and workplans have been shared with Policy officer to inform development of new PCP.
Community Safety Partnerships	20b	N/A in Wales		
Crime and disorder reduction grants	20c	Development and implementation of a framework for the provision of crime and disorder grants		The new funding decision process is now in place and is being implemented successfully.
		Provision of crime and disorder reduction grants within 2019/20		£140k has been invested across the 14 NPT areas in the Force, contributing towards over 70 projects in the community. All events have been a success with numerous partners contributing financially towards the investments.
		Evaluation of crime and disorder reduction grants to determine social return on investment		The new funding decision process is now in place and is being implemented successfully.
Collaboration agreements	20d	As detailed in 17h		
Wider responsibility for the enhancement of the delivery of criminal justice in their area	20e	Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		Q2 reviews all took place. Q3 reviews scheduled for mid to late January. Ongoing discussions with providers during Covid pandemic in addition to regular contract meetings. Q2 reports all received prior to contract review meetings. Some issues experienced with timeliness due to staff abstractions and resourcing/ demand issues as a result of Covid. Q3 reports currently being received in readiness for performance meetings. No performance concerns at present. Forward schedule of visits significantly impacted by Covid 19 restrictions. Providers have had regular contact with both PCC and DoC during pandemic. Audit plan for commissioned services in place and from April 2021 annual audit cycle will commence. This includes annual desktop audit checklist along with deep dive audits of services due for recommissioning. The Board met in Q3 and received an overview of the Offender

				Diversion Scheme which had just reached its first 12 months of operation. Part of the evaluation data was shared with the Board along with a very informative presentation and Q&A session.
		PCC's contribution to the All Wales Criminal Justice agenda		DP LCJB continue to highlight positive progress and escalate areas of concern/risk to the AWCJB and national CJ networks. Plans are in place for an extraordinary workshop to discuss All Wales priorities and how these align with Local workstreams. DoC meets regularly with All Wales Criminal Justice Board support officer and other PCC CJ leads. LCJB recovery sub group established in July and fortnightly meetings delivered significant progress against Magistrates court backlogs. Group now meeting monthly to review Crown Court progress. LCJB full meeting early October focussed on Offender Management. February meeting will focus on impact of short sentencing on service provision with input from all members.
		PCC's national portfolio responsibilities		Digital Policing Board and as part of this Commissioner is on the Information and Intelligence Directorate • Workforce Transformational Board • National Police Air Service Board • Police ICT Company Board • All Wales Criminal Justice Board • The National law enforcement database programme board • Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales. • Policing Board for Wales • Policing in Wales • Safer Communities Programme Board • Strategic Command Course Professional Reference Group • Equality and Diversity and Human Rights Group (APCC)

DYFED-POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

DECISIONS TAKEN BY THE COMMISSIONER
Recommendations / key decisions required: To consider the decisions made by the Commissioner and make such report or recommendations as the Panel thinks fit.
Reasons: The Panel has a statutory duty to do this.

Report Author:	Designation:	Tel No.
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EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
19TH FEBRUARY 2021

DECISIONS TAKEN BY THE COMMISSIONER

Section 28(6) of the Police Reform and Social Responsibility Act 2011 requires the Panel to review or scrutinise decisions made and actions taken by the Police and Crime Commissioner in connection with the discharge of his functions and make reports and recommendations to the Commissioner in relation to the discharge of those functions.

Any such reports or recommendations must be published by the Panel.

DETAILED REPORT ATTACHED ?	**YES**

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report: **Signed:** *R J Edgecombe (Lead Officer to the Panel)*						
Policy, Crime & Disorder and Equalities	Legal	Finance	ICT	Risk Management Issues	Staffing Implications	Physical Assets
NONE	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**	**NONE**

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

Title of Document	**File Ref No.**	**Locations that the papers are available for public inspection**
Host Authority File	**PACP-020**	**County Hall, Carmarthen**

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Decisions made by the Commissioner (including those made at Policing Board) 20th of October 2020 to 8th of February

Title & Summary	Date
Independent Custody Visits Suspended As a result of the pandemic the Force made the decision to postpone all non-essential visits to Police sites from the 18th of March 2020. The OPCC commenced ICV telephone calls into custody on the 12th of August. ICVs have been making weekly calls into custody suits to speak directly with any detainees accepting their calls to check on their welfare and ensure they have been made aware of their rights and entitlements. The Commissioner approved a decision for Independent Custody Visitors (ICVs) to undertake a mixed rota of calls and physical visits from the 5th of October onwards. It was agreed for the decision to be continuously reviewed, and would be dependent on local Covid-19 levels in each area. Indeed, due to Covid-19 lockdown restrictions, the decision was made to revert back to ICV calls only from the 21st of December to date.	27 October
Forensic Collision Investigation Network The Commissioner approved a decision to enter into a collaboration agreement pursuant to section 22A of the Police Act 1996 containing provision relating to the discharge of functions of members of a police force, the support by a policing body for another policing body and the support by a policing body for the police force which another policing body is responsible for maintaining. As part of the agreement, the Commissioner approved a decision that the Section 22A would underpin the formal establishment of the Forensic Collision Investigation Network which will be developed and piloted in partnership with police forces before being widely deployed across policing in a nationally consistent format.	27 October
Extension of IDVA contract The Commissioner approved the utilisation of the extension period for the jointly commissioned Independent Domestic Violence Advisors (IDVA) service taking the end date to 31 March 2022. In October 2017 the Commissioner approved arrangements for the joint commissioning of IDVA services from 1 April 2018 onwards.	10 November

The Commissioner has approved a decision to extend the contract to 31 March 2022, which was supported by members of the Violence Against Women Domestic Abuse and Sexual Violence (VAWDASV) Executive Board in November 2020. The contract currently costs £200,000 per annum which is match funded by the 4 local authorities of Carmarthenshire, Ceredigion, Pembrokeshire and Powys.	
Extension of Goleudy Contract The Commissioner approved an additional period of 12 months for the Goleudy crime and Anti-Social Behaviour (ASB) contracts. The Commissioner brought the victim referral service in-house in April 2017, awarding the contract for the provision of the service to Dyfed-Powys Police for a period of 3 years with 2 options to extend for a further 12 months each. The Commissioner first extended the period for the victim referral service in March 2020. Due to the impact of the Covid-19 pandemic however the new PCC term will now commence in May 2021. It is therefore required to extended the contract for the second time until 31 March 2022. The Commissioner also approved the first extension period for the ASB contract with Goleudy which is aligned to the victim satisfaction service to safeguard the continuity of the service. Both contract end dates will be revised to 31 March 2022.	24 November
Vehicle Recovery Services Contract The Commissioner in consultation with the Chief Constable approved that the contract for vehicle recovery services be awarded to FMG Support Limited, an established Incident Management specialist for over 30 years. South Wales Police's existing contract is due for renewal on the 1st of April 2021 and the Force conducted a tender exercise for their vehicle recovery services. The contract was identified as a collaborative opportunity for the three Southern Forces in Wales with the aim of achieving an improved services and providing commercial benefits to all forces. The value of the contract will receive contributions from Dyfed-Powys Police (£848,554.50), Gwent Police (879,230.96) and South Wales Police (£1,531,983.95).	8 December

Extension of victim satisfaction contract The Commissioner approved an additional period of 12 months for the victim satisfaction contract which will end on 31 March 2022. The Commissioner awarded a contract to Dyfed-Powys Police in April 2017 to undertake victim satisfaction surveys. The contract ran for a 3-year initial period with 2 options to extend for a further 12 months each. Due to the Covid-19 pandemic the previous decision to call upon the first extension for the contract will no longer safeguard local services into the new PCC term from May 2021. The Commissioner has therefore approved to extend the contract until 31 March 2022. The annual value of the contract for service provision is £20,000.	16 December
Rental of Kidwelly site to the Pembrey and Burry Port Foodbank The Commissioner approved a decision to rent the Kidwelly site to The Pembrey and Burry Port Foodbank. Following the collapse of the sale of the old Kidwelly Police Station site to the Police Federation, interest was shown from various parties in acquiring the Kidwelly site. One such party was the Pembrey and Burry Port Foodbank. The organisation sought premises to host its operation. The organisation sought to rent as opposed to buying the site. The property was currently empty, and this was an excellent opportunity to support a community project. An initial 6 month rental term is proposed followed by a rolling monthly contract which will be reviewed in accordance with organisational requirements.	16 December
Estates Capital Project Management Resources The Commissioner approved the appointment of an additional project manager resource to support preparations for the Capital Plan for 2021/22. Due to business requirements and issues relating to capacity within the Estates function it was concluded that as a short term measure it would be appropriate to engage with CBRE for Capital Project Management resources on a 2-day a week basis to specifically focus on preparation to inform the Capital Plan. This is in accordance with provisions of the contract with CBRE.	5 January
Blueprint Project investment	8 January

The Commissioner approved to contribute towards a research officer resource for the Female Offending Blueprint project. The project provides an opportunity to accelerate the reformation and transformation of services for women in the Criminal Justice System. The project is jointly arranged by the Ministry of Justice and the Welsh Government Female Offending Blueprint. The project focuses on creating sustainable community-based solutions to keeping women and communities safe and free from crime, based on an evidence-based approach.

A business case was submitted by the Female Offending Blueprint Project Senior Responsible Officer and was agreed by the Blueprint Programme Board in February 2020. The business case put forward a proposal for a shared investment by partners including Welsh Government, Her Majesty's Prisons and Probation Service, and the 4 Police and Crime Commissioners in Wales.

The Commissioner approved a contribution of £5000.

Customer Agreement Blue Light Commercial 13 January

The PCC approved a decision to sign up to an overarching customer agreement with Blue Light Commercial which sets out the principles and terms by which Police Forces and the company work together.

The Blue Light Commercial was created to oversee and undertake procurements on a national basis to secure financial and resource savings for Forces in England and Wales.

The Commissioner approved a decision to sign the agreement in all parts excepting those regarding arrangements for Fleet services, due to national concerns over Blue Light Commercial's future financing plans for fleet services.

Review into Estates operation 13 January

The Commissioner approved a decision to hire the services of Richard Davies and Evbex Consulting to support the review into the Estates operation. This is in response to a requirement to undertake a post implementation assessment of the Estates Review undertaken in 2017 to determine the effectiveness of the implementation of recommendations. Other elements of the review, which will include focussing on contract management, project management, governance arrangements and financial management will be led by members of the OPCC Executive team.

Animal Welfare Visits during Coronavirus pandemic 14 January

The Commissioner approved a decision to put animal welfare visits on hold during the Covid-19 restrictions. The decision will be continuously reviewed and dependent on local Covid-19 levels in each area.

Temporary Chief Constable appointment 20 January

The Commissioner decided to appoint Deputy Chief Constable Claire Parmenter as Temporary Chief Constable from 27th February 2021 for up to 12 months.

With Chief Constable Mark Collins indicating his intention to retire, it has been necessary to consider the future leadership of Dyfed-Powys Police and seek a way to provide stability and consistency within the organisation. With the close proximity of the elections in May 2021 advice has been sought from the Association of Police and Crime Commissioners and an experienced Independent Member for Chief Officer Appointments.

Both are in agreement that the importance of the relationship between the Commissioner and the Chief Constable is such that the critical decision of a substantive Chief Constable appointment should be for the elected Commissioner to progress after the May election.

Chief Constable Collins' official retirement date in 24 March however due to annual leave his last working day will be 26 February. As such it is proposed that DCC Claire Parmenter assumes the role of Temporary Chief Constable from 27 February.

Use of Zoom video conferencing 26 January

The Commissioner approved a proposal to use Zoom for public engagement meetings.

As a result of the Covid-19 pandemic all face to face public engagements have been suspended, with all meetings being scheduled virtually. The current virtual platform within the Force is Skype for Business with plans in place to introduce Microsoft Teams.

Neither platform can offer simultaneous translation facilities which is essential for the Office as a large percentage of the population is Welsh speaking. The Zoom platform offers simultaneous translation facilities and has developed to be a popular platform used by the public during the Pandemic.

The Zoom virtual platform has been restricted due to security concerns however the Office has permission from the Senior ICT Operational Manager to use the Platform for public engagement meetings, as long as the meetings will not contain sensitive data.	
Stage 4 of Llanelli Custody Project The Commissioner approved a proposal for the Carmarthenshire Custody Build Project (Dafen, Llanelli) to move onto Stage 4 of the development, and for the decision to be communicated to contractors Wilmott Dixon who have been contractually engaged to progress the project until the end of Stage 4.	26 January
2021/22 Police Precept Council Tax Leaflet The Commissioner approved a decision for a local designer who has previously produced design work for the Commissioner, be asked to design the Commissioner's 2021/22 Police Precept leaflet. The Commissioner will shortly publish the details of his 2021/22 Police Precept. The information will be available in a leaflet to be shared with residents across the Dyfed-Powys area. The Commissioner's Office approached a local designer, who has previously undertaken design work for the Commissioner, to request that they design the leaflet. It has been confirmed that the spend level associated with this piece of work does not meet the threshold requiring quotation to be acquired from a number of organisations; just one quotation is required. This has been obtained from a local designer and is deemed cost effective for the work.	1 February
2021/22 Police Precept Council Tax Leaflet Printing The Commissioner approved a decision to award the printing work for the Commissioner's 2021/22 Police Precept leaflet to Y Lolfa. The Commissioner will shortly publish the details of his 2021/22 Police Precept. The information will be available in a leaflet to be shared with residents across the Dyfed-Powys area. Hard copies of the Police Precept leaflet will be posted to residents across Ceredigion, Pembrokeshire and Powys. In order to ensure the cost effective printing of the leaflet, the Commissioner's Office requested quotes from 3 different companies. It was decided to award the work to Y Lolfa.	