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THURSDAY, 9 JULY 2026

TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME PANEL

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE DYFED POWYS POLICE AND CRIME PANEL WHICH WILL BE HELD IN THE CHAMBER - CEREDIGION COUNTY COUNCIL, PENMORFA, ABERAERON, SA46 0PA AT 10.30 AM ON FRIDAY, 17TH JULY 2026 FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Daniel Hall-Jones
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Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

DYFED POWYS POLICE & CRIME PANEL 14 MEMBERS
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CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEN HOWELL
2. COUNCILLOR KAREN DAVIES
3. COUNCILLOR MICHAEL THOMAS

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEITH EVANS
2. COUNCILLOR WYN THOMAS
3. COUNCILLOR ELIZABETH EVANS

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR JONATHAN GRIMES
2. COUNCILLOR DAVID SIMPSON
3. COUNCILLOR SIMON WRIGHT

POWYS COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR LIZ RIJNENBERG
2. COUNCILLOR LES GEORGE
3. COUNCILLOR WILLIAM POWELL

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

1. PROFESSOR IAN ROFFE
2. MRS HELEN MARGARET THOMAS

A G E N D A

- 1. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS**
- 2. DECLARATIONS OF INTEREST**
- 3. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 20TH MAY 2026** 5 - 14
- 4. MATTERS ARISING FROM THE MINUTES (IF ANY)**
- 5. QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER**
 - 5.1 QUESTION FROM PROFESSOR IAN ROFFE**

Please can the Commissioner provide an update on the proposed reform of police governance, particularly in relation to the intended abolition of both Police and Crime Commissioners and Police and Crime Panels.
 - 5.2 QUESTION FROM PROFESSOR IAN ROFFE**

What is the Commissioner's understanding of the current position on officer recruitment in Dyfed Powys and is there a cost of living effect on officers seeking to continue their service in the Force area.
 - 5.3 QUESTION FROM COUNCILLOR LIZ RIJNENBERG**

Concerns continue to be raised about the level of resource in NPPTs. Whilst communities are being advised that new staff are being trained and vacancies filled, is the Commissioner satisfied that the Chief Constable is acting with sufficient urgency on this matter and that there is capacity to deliver an effective service which is preventative and responsive? Is the Commissioner able to confirm how many vacancies exist in NPPTs, what the sickness levels are, and when these teams will reach full capacity?

Whilst this has been a force wide issue for some time, specific concerns have been raised in respect of the South Powys NPPT model where posts are waiting to be filled, officers are shared between Ystradgynlais and Brecon, and there is the usual potential for an increase in anti-social behaviour in summer months.
- 6. ANNUAL REPORT OF THE POLICE AND CRIME COMMISSIONER** 15 - 38
- 7. PROGRESS REPORT ON POLICE AND CRIME PLAN PRIORITY 1** 39 - 46
- 8. DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER** 47 - 54
- 9. PERFORMANCE MONITORING** 55 - 106

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DYFED POWYS POLICE AND CRIME PANEL

WEDNESDAY, 20 MAY 2026

PRESENT: Professor Ian Roffe (Independent Member) (Chair)

Carmarthenshire County Council Members:

Cllrs. K. Davies, K. Howell and M. Thomas

Ceredigion County Council Members:

Cllrs. E. Evans, K. Evans and W. Thomas

Pembrokeshire County Council Members:

Cllrs. J. Grimes and D. Simpson

Powys County Council Members:

Cllrs. W. Powell and L. Rijnenberg

Independent Member:

Mrs H.M. Thomas

In Attendance from the Office of the Police and Crime Commissioner:

Mr D. Llywelyn – Police and Crime Commissioner

Mrs C. Morgans – Chief Executive

Mrs N. Davies – Chief Finance Officer

Also Present:

R. Edgecombe – Legal Services Manager

D. Hall-Jones – Assistant Democratic Services Officer

Chamber, County Hall - Llandrindod Wells, Powys - 10.34 AM - 12.29 PM

1. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS

Apologies for absence were received Councillor Les George (Powys County Council) and Councillor Simon Wright (Pembrokeshire County Council).

2. DECLARATIONS OF INTEREST

Member	Agenda Item No.	Interest
Mrs H. Thomas	All Items.	Family member is currently serving as a Police Officer with Dyfed-Powys Police.

Note: These minutes are subject to confirmation at the next meeting.

Cllr. W. Powell*	Item 7.	Professional association with the beneficiaries of the 'Donation to Hay, Brecon and Talgarth Sanctuary for Refugees (HBTS4R) 2026', as per the Commissioner's report.
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*Interest declared during consideration of agenda item 7.

3. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 10TH FEBRUARY 2026

RESOLVED that the minutes of the meeting of the Dyfed-Powys Police and Crime Panel held on the 10th February 2026 be signed as a correct record.

4. MATTERS ARISING FROM THE MINUTES (IF ANY)

No matters arising from the minutes of the meeting were raised.

5. QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER

Prior to considering the three questions on notice submitted, the Panel raised several thematic questions pertaining to areas including Policing Governance and the impact of the recent Welsh Government elections, to which the Commissioner responded in detail.

5.1. QUESTION FROM PROFESSOR IAN ROFFE

Following the recent discharge of a firearm by police in Dyfed Powys, what specific evidence or performance measures does the Commissioner use to assure himself that armed response units are adequately staffed, appropriately located, and sufficiently resourced to respond effectively to threats and protect the public?

Response from the Police and Crime Commissioner

- Operational resourcing decisions are the responsibility of the Chief Constable.
- Assurance regarding this area of focus is obtained through the Force's internal governance arrangements, primarily the quarterly Strategic Policing Requirement (SPR) Board.
- The SPR Board is chaired by the Assistant Chief Constable and includes representation from the Commissioner's Office.
- The Board monitors the Force's capability, capacity, resilience and risk in relation to national Strategic Policing Requirements set by the Home Office, which cover areas including cyber threats. Firearms and threats from terrorism activity are an integral element of the SPR.

Note: These minutes are subject to confirmation at the next meeting.

- The Board assures that the Force has appropriate systems, resources and operational functions in place to safeguard communities and maintain consistency with regional and national policing standards, including the SPRs.
- The Joint Firearms Unit currently has vacancies and has incurred overtime expenditure above the budgeted level. This is an area of operational concern that has been discussed previously with the Chief Constable.
- Performance measures relating to firearms incidents are reviewed regularly, including incidents where response times exceed the national 20-minute target. Achieving target response times can be particularly challenging in rural areas due to the Force's geographical spread and the impracticality of deploying firearms-trained officers to all locations.
- Incidents exceeding response time targets are reviewed monthly under both the SPR guidelines and Local Command Structures to allow the Joint Firearms Unit and the Force to reflect and adapt, ensuring the service can respond effectively and efficiently to such incidents.
- It must also be noted that firearms capability also includes the availability of locally trained Taser Officers and Dog Handlers, who may form part of an appropriate blended response to these types of incidents.

In addition to the response provided above, the Commissioner, as Chair of the Platinum Board, which oversees the expected launch of the Joint Firearms Unit as a training facility by the end of the calendar year, extended an invitation to the Panel to visit the facility in due course.

5.2. QUESTION FROM COUNCILLOR WILLIAM POWELL

In light of ongoing concerns across England and Wales around radicalisation, how is the Police and Crime Commissioner holding the Chief Constable and operational colleagues to account on training for and implementation of the Prevent strategy, to promote community cohesion and public safety in Dyfed-Powys? In particular, what efforts are currently being made via the Police Education Service in schools and colleges, to promote values of democracy and tolerance, whilst having due regard to freedom of expression?

Response from the Police and Crime Commissioner

- Assurance regarding Prevent duty activity has recently been sought from the Chief Constable through the Policing Board, where information was provided on the work undertaken internally and in partnership with external agencies, including trends in referrals involving children and young people.
- Prevent training is delivered to all Student officers by the Counter-Terrorism Policing Wales Team as part of an all-Wales service.
- Officers also receive mandatory training through the Learning and Development Department on issues relating to radicalisation, extremism and related safeguarding concerns.
- The Dyfed-Powys Police Schools Programme delivers lessons and presentations within schools on topics including hate crime, hate incidents, radicalisation, extremism, terrorism and anti-racism.

Note: These minutes are subject to confirmation at the next meeting.

- These sessions focus on recognising warning signs, encouraging individuals to speak up safely, understanding legal protections and signposting sources of help and support.
- Additional investment has been made to extend this preventative and educational work into colleges, recognising that engagement had previously been more established within schools, with dedicated Police Staff Officers being recruited to deliver preventative and informative sessions directly within colleges.
- In addition to the existing 14 Police Schools Officers, there will now be one dedicated Police Staff role per County within the Force area to support this work. A further internally appointed role has been established to support trauma-informed training and related engagement activity.
- These new roles will be supported by wider Neighbourhood Policing and Prevention Teams, which are receiving additional Police Constables through the UK Government's Neighbourhood Policing Pledge.
- Police Community Support Officers (PCSOs) will also continue to support engagement activity, with a focus on being visible and accessible to young people.
- The overall aim of these arrangements is to improve early intervention, strengthen safeguarding, and ensure effective signposting and referrals into the Prevent process where appropriate.

5.3. QUESTION FROM COUNCILLOR WILLIAM POWELL

Following the introduction of the default 20 MPH speed limit in communities across Wales in September 2023, the subsequent 'proportionate' enforcement strategy adopted by police forces across Wales and the extent of the public discourse on the wider issue over the last three years, there has been a climate of uncertainty amongst speed reduction campaigners, despite data indicating a reduction in RTAs across Wales involving fatalities and serious injuries.

Against this background, and with a new Welsh Government taking shape, what will the Police and Crime Commissioner now do to urge the Chief Constable and Roads Policing colleagues to support the recruitment, retention and training of Speed-Watch Community Concern volunteers, to promote road safety and effective speed enforcement measures across Dyfed-Powys?

Response from the Police and Crime Commissioner

- Wish to express gratitude to the community volunteers for their longstanding contribution to road safety activities.
- The area of focus has become increasingly challenging in recent years, particularly following changes in legislation, as well as ongoing discussions with the Welsh Government regarding the funding of the GoSafe partnership and its activities.
- Concerns have been raised that GoSafe funding, amid inflation and other pressures, including the phased, incremental enforcement approach to the new 20 MPH limits, reducing enforcement income, have challenged the resilience of road safety activities across Wales.

Note: These minutes are subject to confirmation at the next meeting.

- The enforcement of 20 MPH speed limits is now fully operational across Wales, with enforcement notices being issued to individuals where appropriate.
- Dyfed-Powys Police and Mid and West Wales Fire and Rescue Service have jointly introduced 'Operation Ugain', aimed at educating drivers on the 20mph speed limit changes and improving compliance, which has links to other initiatives, including 'Your Future, Your Choice', which is being delivered jointly with partners in schools across the force area.
- 'Olivia's Story' and similar educational initiatives are also used to highlight the consequences of taking risks while driving and the issues that can result from these behaviours.
- The Welsh Government Road Safety Partnership has recently been established, with annual board meetings attended through representation.
- Representatives from the Commissioner's Office continue to participate in all four Road Safety Partnerships across the Dyfed-Powys area.
- Community Safety Partnerships have now incorporated problem-solving and problem-oriented policing plans relating specifically to road safety.
- A Road Safety Roundtable will be hosted in June 2026 to bring together partners from across the Dyfed-Powys area to share learning, ideas and resources aimed at strengthening preventative road safety work, with a Road Safety Funding Round also being launched to support community groups and partners in delivering local road safety initiatives between May 2026 and May 2028.
- The Roundtable is intended to support the launch of the Funding Round and to encourage preventive ideas from partners, including local authorities, the Fire Service, and community organisations.
- Road safety remains a significant concern regularly raised by members of the public and community representatives.
- Engagement will continue with PCC colleagues, Chief Constables and the relevant Welsh Government Minister to address longstanding concerns regarding GoSafe funding and wider road safety issues.

6. PROGRESS REPORT ON POLICE AND CRIME PLAN PRIORITY 3

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

Following the Panel's request to the Commissioner for reports outlining the progress made in delivering the priorities set out in the Police and Crime Plan, members received a progress report related to Priority 3 for review.

As part of the focus on 'Supporting a More Effective Justice System', the Commissioner noted that, through the significant investments made in this area, positive outcomes have been reported. Examples of these include achieving higher quartile outcome performance for sexual violence offences, and consistent upper quartile outcome performance for incident date through increased responsiveness to 101 and 999 calls.

The Commissioner also advised the Panel that the Strategic Performance Board remains a practical forum for seeking assurance on behalf of communities

Note: These minutes are subject to confirmation at the next meeting.

regarding changes in Force performance, supporting the continued delivery of Police and Crime Plan priorities by identifying the causes of such variances and how they can be effectively addressed.

The following questions or concerns were raised by the Panel:

- In response to a question on crime recording accuracy, the Commissioner noted they have received greater assurance about improvements in crime data integrity and data sampling compared to previous years. A wide-scoping review is currently underway within the Force to ensure more consistent performance in this area, with the Chief Constable also considering different positions to enable future improvements, such as recording at the first point of contact and using technologies, including process automation.
- In response to a request for further details on issues with rural response performance and the remaining 20% of calls where response targets are not achieved, the Commissioner noted that this is a consistent theme of discussion with the Chief Constable and that information is available for review on the Office of the Police and Crime Commissioner (OPCC) website, which details reasons for these issues. The Commissioner further advised that the Force is currently undergoing an evaluation of its Resource Model, which is expected to yield improvements in response times moving forward.
- The Commissioner advised that additional details and data in relation to the 'Voice of the Child' and the 'Reachable Moments Pilot' could be provided to the Panel, following a question raised in relation to the 'Children' sub-section of the report.
- The Commissioner agreed on the importance of the public in all aspects of the Police's work and on the need to encourage them to share information on serious and organised crime. There are provisions in place that ensure sensitivity in how data has been shared and safeguard individuals who provide information.
- In response to a question about the newly developed Rural Crime Strategy, the Commissioner acknowledged concerns about public confidence in the management of rural crime and advised that the new strategy, developed in partnership with Farming Unions, directly addresses them. It places strong emphasis on supporting rural communities and on helping minimise the risk of crime, with a future update to be provided to the Panel on the strategy's achievements.

RESOLVED that the report be received.

7. DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

[NOTE:

- Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted.
- During the report's presentation, Cllr. W. Powell declared an interest in this item, remained in the meeting during its consideration, and voted.].

Note: These minutes are subject to confirmation at the next meeting.

The Panel considered a report on decisions the Commissioner made between the 17th of January and the 30th of January 2026.

Section 28 (6) of the Police Reform and Social Responsibility Act 2011 requires all decisions and actions undertaken by the Commissioner to be reviewed in alignment with the discharge of his functions, with reports and recommendations related to those decisions and actions to be made as considered appropriate by the Panel to the Commissioner.

The following questions or concerns were raised by the Panel:

- As a means of clarifying their role in authorising expenditure on areas such as the 'Strategic Command Centre (SCC) LED Lighting', the Commissioner advised that, as part of working to a Corporate Governance framework, certain expenditure levels are delegated to individuals. For any expenditure over the £250,000 threshold, these are received by the Commissioner for executive consideration, between themselves and the Chief Financial Officer, for final authorisation.
- In response to a request for further detail on the 'Fuming Cabinet' decision, the Commissioner reiterated that it is a device used to support the fingerprint enhancement process and agreed to seek additional information on its functionality for circulation to the Panel.

RESOLVED that the report be received.

8. POLICING PROTOCOL - PERFORMANCE REPORT

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

The Panel received a performance report for review in relation to the Policing Protocol Order for Quarter 4 of the 2025/2026 financial year.

For the period in question, a total of three actions had changed performance, namely from Green to Amber. No further changes in the performance of actions were reported for the quarter. For the three actions that moved from Green to Amber, it was noted that measures were being taken to address the variances.

RESOLVED that the report be noted.

9. OPCC BUSINESS PLAN - PROGRESS REPORT

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

The Panel received the progress report of the OPCC's Business Plan for Quarter 4 of the 2025/2026 financial year. The report outlined the progress made in delivering the business plan's requirements in alignment with the priorities of the Commissioner's Police and Crime Plan.

Note: These minutes are subject to confirmation at the next meeting.

In presenting the report, it was noted that several actions demonstrated performance improvements, with seven actions moving from Amber to Green, including the Children and Young People Select Committee. Two actions had been changed from Blue to Amber to indicate progress in delivering the Commissioner's priorities, such as the Road Safety Select Committee. A further two actions were downgraded from Amber to Blue for the period under consideration.

The following questions or concerns were raised by the Panel:

- In response to a question on how new risks to the Business Plan are considered, it was noted that the Office of the Police and Crime Commissioner (OPCC) maintain a risk register that is reviewed monthly, with quarterly updates provided to the Joint Audit Committee to monitor progress, update risks and ensure appropriate actions are taken to support delivery of priorities.
- In relation to the new Children and Young People Select Committee, the Commissioner advised that Education Authorities are not specifically included in the new arrangements, although Youth Services organisations form an integral part of the work in this area.

RESOLVED that the report be noted.

10. PROPOSED CHANGES TO THE OPCC BUSINESS PLAN

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

The Panel received a detailed report outlining proposed changes to the OPCC Business Plan for the forthcoming period. The report documents the specific changes to the Business Plan and the OPCC's approach to its implementation.

Amid the uncertainty surrounding the UK Government's proposed changes to Police Governance, and following ongoing reviews of the Plan within the OPCC, it was highlighted that the proposed revisions are intended to account for the potential implications of these changes. The revisions aim to ensure continued progress in delivering the Commissioner's priorities, while also optimising capacity and resources to manage the proposed changes effectively.

RESOLVED that the report be noted.

11. PERFORMANCE SUB-GROUP REPORT 2025/2026

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

In line with its priorities for the 2025/2026 period, the Panel received a report for consideration by the Performance Sub-Group that scrutinises and reviews the governance arrangements in place by the Commissioner to ensure the accountability of the Chief Constable.

Note: These minutes are subject to confirmation at the next meeting.

As part of its consideration, it was noted that after an extensive review of information regarding the operation of the arrangements and Panel Members' observation of those in practice, the Sub-Group were assured that the arrangements are relevant and effective.

In recognition of the Panel's findings, the Commissioner formally accepted the Sub-Group's recommendations – particularly in terms of how attendance by Panel members at meetings such as the Strategic Board provides a vital insight into the governance dynamic between themselves and the Chief Constable, and that this should be maintained.

RESOLVED that the Performance Sub-Group's report be noted.

12. POLICE AND CRIME PANEL ANNUAL REPORT

[NOTE: Mrs H. Thomas having earlier declared an interest in this matter, remained in the meeting during its consideration and voted].

The Panel considered the Annual Report for the Dyfed-Powys Police and Crime Panel published in accordance with grant conditions applied to its funding received from the Home Office. The report outlines the Panel's activities during 2025/2026 and its priorities for 2026/2027.

RESOLVED that the Annual Report be received.

CHAIR

DATE

Note: These minutes are subject to confirmation at the next meeting.

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DYFED-POWYS POLICE AND CRIME PANEL

17/07/2026

Subject:

ANNUAL REPORT OF THE POLICE AND CRIME COMMISSIONER

Purpose:

To review the Annual Report of the Police and Crime Commissioner.

Recommendations / Key Decisions Required:

To review the Annual Report and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required Not Applicable

Council Decision Required Not Applicable

CABINET MEMBER PORTFOLIO HOLDER: Not Applicable

Report Author:

Robert Edgecombe

Designations:

Panel Support Officer

Contact Details:

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EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
17/07/2026

ANNUAL REPORT OF THE POLICE AND CRIME COMMISSIONER

Section 12 of the Police Reform and Social Responsibility Act 2011 requires the Panel to receive and review the annual report of the Police and Crime Commissioner each year.

The Commissioner's annual report for 2025-2026 is attached for consideration by the Panel.

DETAILED REPORT ATTACHED?

YES

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers Used in Preparation of This Report:

Title of Document	File Ref No.	Location Papers Available for Public Inspection
Host Authority Files	PACP-115	County Hall, Carmarthen

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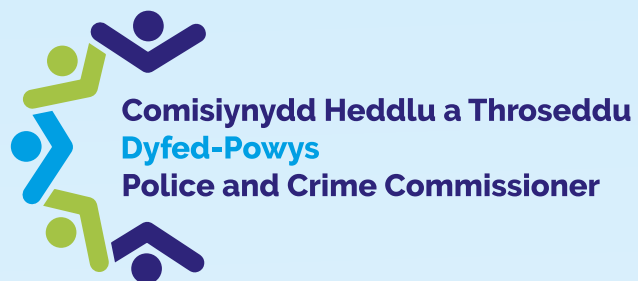


Comisiynydd Heddlu a Throseddu
Dyfed-Powys
Police and Crime Commissioner

Annual Report 2025-26



This document is also
available in Welsh.



**Comisiynydd Heddlu a Throseddu
Dyfed-Powys
Police and Crime Commissioner**

Contact the Commissioner

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 opcc@dyfed-powys.police.uk

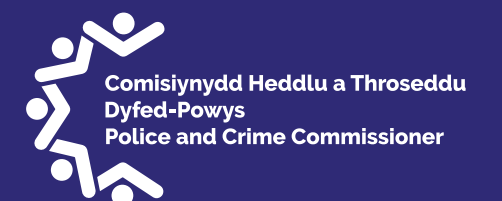
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Contents

Foreword	2
Year in Brief	4
Progress Against the Police and Crime Priorities	6
Priority 1: Victims are Supported	7
Priority 2: Harm is Prevented	10
Priority 3: An Effective Criminal System	14
A Year in Numbers	16
Commissioning of Services and Partnership Work	17
Community Engagement Overview	19
Accountability and Scrutiny	24
Strategic Policing Requirement	28
Resources and Funding	30
Governance	31
Looking Ahead	32



Foreword by Police and Crime Commissioner

This Annual Report sets out the progress made over the past year in delivering effective, accountable policing and crime services for the communities of the Dyfed-Powys area. It reflects a strong year of partnership working, continued investment in prevention, and a clear focus on supporting victims and building safer communities.

Throughout 2025–26, we have delivered meaningful activity across our priorities. We have strengthened support for victims through initiatives such as specialist advocacy services, trauma-informed training, and practical interventions to support those in crisis. We have continued to invest in early intervention and prevention, including youth engagement programmes, school-based policing, and diversionary approaches that address the root causes of offending.

Our work with partners has remained central to everything we do. From launching new services and supporting national campaigns, to securing funding for community safety initiatives and strengthening collaboration across policing, health and the wider criminal justice system, this report demonstrates the value of working together to deliver better outcomes for our communities.

We have also continued to ensure that the voices of our communities shape our work. Through engagement activity, public consultations and new initiatives such as community scrutiny panels and youth surveys, we are strengthening transparency, accountability and trust in policing across the Dyfed-Powys area.

This year has also been marked by significant developments at a national level. In January 2026, the UK Government published a White Paper proposing the most substantial modernisation of

policing in nearly 200 years. The proposals aim to create greater consistency across England and Wales and include a move away from Police and Crime Commissioners towards Policing and Crime Boards made up of local government representatives.

At present, the implications for Wales remain unclear. While policing remains the responsibility of the UK Government, other public services are devolved to Welsh Government, creating a unique context that must be carefully considered. Throughout the year, I have worked closely with fellow Welsh Police and Crime Commissioners, Welsh Government, and partners across policing and criminal justice to help shape future governance arrangements that reflect the needs of Wales.

I will continue to work on your behalf to advocate for a sustained focus on prevention and partnership working, approaches that are fundamental to how we deliver policing and community safety in Wales. It is essential that any future model builds on these strengths and ensures that the communities of the Dyfed-Powys area continue to receive the best possible services.

As Commissioner, my commitment remains clear: to deliver safer communities, support victims, and ensure an effective and accountable policing service. I will continue to champion your voice and work to secure a future that protects what matters most to the people we serve, both now and beyond my time in this role.



Dafydd Llywelyn
Police and Crime Commissioner for Dyfed-Powys





April 2025

- In April I hosted a Youth Open Day at Police Headquarters, giving young people across the Dyfed-Powys area an interactive insight into policing careers.
- I also supported National Stalking Awareness Week, focusing on the theme "Health Response to Spotting Stalking." The week highlighted the importance of recognising the signs of stalking and ensuring that victims receive the right support.



May 2025

- As part of Dementia Awareness Week, I supported the roll-out of the digital Herbert Protocol scheme, a free initiative designed to help protect people living with dementia who are at risk of going missing.
- As part of Knife Crime Awareness Week, I was proud to support sessions delivered by Swansea City AFC Foundation through the Premier League Kicks initiative.



October 2025

- During National Hate Crime Awareness Week, which focused on Disability Hate Crime, I hosted an online webinar bringing together experts from across the Dyfed-Powys area to explore the issues and barriers surrounding hate crime.
- I was delighted to announce the confirmation of Ifan Charles as Chief Constable of Dyfed-Powys Police, following a robust appointment process and confirmation hearing by the Dyfed-Powys Police and Crime Panel.



November 2025

- I launched a public consultation on the 2026/27 policing budget to hear and gather your views on local funding priorities.
- We celebrated significant success at the 2025 Safer Communities Awards, with funded initiatives, supported organisations and one of my Youth Ambassadors all recognised for their outstanding contribution to the community.



June 2025

- In June I welcomed volunteers across the Dyfed-Powys area to Police Headquarters, for a special event 'Celebrating Our Volunteers – A Morning with the Commissioner', held as part of our Volunteers' Week activity.
- Our Head of Strategy and Policy and one of our Policy Advisors were both awarded Gold Allyship status by the Wales LGBTQ+ Police Network at the Wales LGBTQ+ Police Network AGM, held for the first time, in the Dyfed-Powys area.



July 2025

- In July I launched a Select Committee review, focusing on intervention, prevention and engagement services for young adults, a new initiative to strengthen public scrutiny, transparency and accountability in policing.
- Representatives from my office attended the Royal Welsh Show to engage with members of the public, raise awareness of our work, and promote opportunities to get involved in our volunteer schemes.



December 2025

- In December I visited Ysgol Pen Rhos to launch West Wales' first ever Mini Police programme, enabling Year 5 and Year 6 pupils to take part in fun activities that introduce them to local policing and community safety.
- I launched a new initiative to support victims of domestic abuse, with 30 emergency bags delivered for use across the Dyfed-Powys Police area.



January 2026

- In January, after a process of extensive scrutiny over several months, Dyfed-Powys Police and Crime Panel unanimously supported my 2026/27 precept proposal.
- I spent the day in Pembrokeshire where I visited Pembrokeshire People First, as part of my Community Engagement Day activity.



August 2025

- In August, my team and I met with members of the public at the Pembrokeshire Show, where we invited visitors to share their views on policing and rural crime.
- I launched my 'Young People – Shape Our Services' survey, asking young people to share their views on community safety to help influence the future of local services.



September 2025

- A new community messaging platform, 'Dyfed-Powys Connects', was officially launched this month. This system allows residents to sign up for alerts, respond to surveys and receive updates directly from both my office and Dyfed-Powys Police.
- Members of my office undertook specialist training delivered by Women's Aid, aimed at understanding trauma-informed approaches when working with survivors of abuse and violence.



February 2026

- In February, I delivered a guest lecture to students at Aberystwyth University, where we discussed policing, legitimacy and the future of policing within the Welsh context.
- I attended the first Community Scrutiny Panel, which gives members of the public the opportunity to independently review police contact with the public.



March 2026

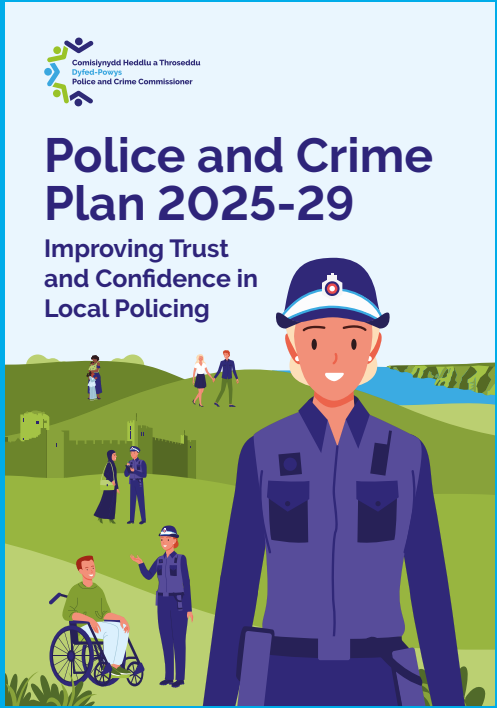
- In March, I hosted and welcomed guests to my 10th Saint David's Day Conference, to explore how emerging technology, and cyber threats are influencing modern policing.
- Chief Constable Ifan Charles and I visited the Ethnic Youth Support Team (EYST), to learn more about the organisation's work in supporting diverse communities across Wales.

My Police and Crime Plan for 2025-2029

My Police and Crime Plan for 2025-2029, sets the strategic direction for policing in the Dyfed-Powys area. This plan reflects our shared priorities and commitment to making our communities safer.

At the heart of the plan are 3 key priorities:

- **Supporting victims and preventing victimisation** – Ensuring that those affected by crime receive the right support and that we take proactive steps to reduce victimisation.
- **Supporting safe communities by preventing harm** – Tackling the root causes of crime and working with partners to keep our communities safe.
- **Supporting a more effective justice system** – Ensuring a fair and efficient system that delivers justice for victims and offenders.



Find out more:



Progress Against Police and Crime Plan Priorities

This report reflects progress made in delivering the priorities set out in my 2025-2029 Police and Crime Plan. Developed through extensive engagement with residents, partners and stakeholders across the Dyfed-Powys area, the Plan focuses on preventing harm, supporting victims, protecting vulnerable people and ensuring an effective and accountable policing service.

This report highlights the progress made during the first year of delivery and the positive impact of this work on our communities.

Priority 1: Supporting Victims and Preventing Victimisation



Supporting victims of crime remains a vital priority throughout my 2025-2029 Police and Crime Plan. Over the past year, my office and I have worked to improve access to services, raise awareness of victims' needs and ensure that those affected by crime are treated with dignity, care and respect. Through new projects and training programmes, we will continue to focus on making a difference to the lives of victims.

Independent Stalking Advocacy Service

A pilot service, delivered by Paladin since September 2024, was introduced to address a gap in specialist support for high-risk stalking victims, particularly those not eligible for domestic abuse or sexual violence services. The service provides Independent Stalking Advocacy Caseworkers (ISACs), referral pathways, and multi-agency



engagement to improve support for victims. The pilot demonstrated strong outcomes and was extended into a second year following positive feedback. Referrals increased significantly during the reporting period, reflecting growing awareness of the service and demand for specialist stalking support. Feedback from Dyfed-Powys Police described the service as "invaluable," in supporting victim safety and strengthening multi-agency working. Positive evaluation findings have informed the commissioning of a longer-term service through a formal tender process.



Emergency Bags to Support Victims of Domestic Abuse

A new initiative to support victims of domestic abuse has seen 30 emergency bags delivered for use across the Dyfed-Powys Police area.

Filled with essential items such as toiletries, non-perishable snacks, and emergency supplies, the bags are designed to offer immediate and practical help to individuals and families in crisis.

The scheme supports my wider commitment to improving support for victims and is delivered in partnership with both Dyfed-Powys Police and Dal i Godi, the commissioned Independent Domestic Violence Adviser (IDVA) service. The service provides expert help to those



at high risk of harm, offering safety planning and support through the criminal justice process.

This is an incredible initiative that I'm proud to support. It provides meaningful help to those experiencing trauma and reflects our ongoing work to put victims first.

Trauma-Informed Practice Training with Welsh Women's Aid

10 members of my team took part in specialist training delivered by Welsh Women's Aid, aimed at understanding and implementing trauma-informed approaches when working with survivors of abuse and violence.

The session explored the long-term impact of trauma on victims and survivors, including how systems and services can either support recovery or unintentionally retraumatise. The training encouraged staff to reflect on language and behaviour, while considering how our policies and everyday interactions can be more sensitive and empowering for those with lived experience.

This training was complemented by additional learning opportunities through accredited training with Threshold Domestic Abuse Services, including understanding individuals affected by coercive



control, and understanding safeguarding, alongside a Reflective Practice training session facilitated by ACE Hub Wales. Ongoing training and continuous professional development remain essential in ensuring my staff are equipped with the knowledge and confidence required to deliver to a high standard and provide effective services.



Support service for families bereaved by road traffic collisions

The South Wales Police and Crime Commissioner Emma Wools, and I, funded the launch of a specialist support service delivered by Victim Support for families who have lost loved ones in road traffic collisions across Wales. This service offers personalised one-to-one help, guiding families through the emotional, practical and legal challenges that tragically follow a fatal collision.

Each family referred to the service will be offered personalised, one-to-one support from an experienced and specially trained caseworker. This dedicated caseworker will help families navigate the emotional, practical, and legal challenges that often follow a fatal collision, from providing a listening ear and guidance on the criminal justice process, to connecting families with additional specialist help. It is available in both English and Welsh and can be accessed via referral or self-referral.

This service provides free and confidential help to anyone bereaved through a road traffic collision and is funded until 31 March 2028.

Child Focussed Courts

A new service to support victims and children involved in family court proceedings has continued to make a significant difference since its launch on 1 March 2025. The service was introduced in response to feedback received by my office and the Local Criminal Justice Board (LCJB), which highlighted that many victims were being re-traumatised by the adversarial nature of the family court process.

Delivered across South, Mid and West Wales by Safer Merthyr Tydfil and Thrive Women's Aid, the service provides specialist support to help victims navigate family court proceedings and ensure their experiences are better understood.

During the 25/26 financial year, 263 referrals were received, an increase from the 123 referrals recorded between the service's launch and the end of September 2025. The service successfully made contact with 96% of those referred, with 84% of individuals who were contacted consenting to a specialist assessment and report being prepared for the court. These figures demonstrate both the growing demand for the service and the value it provides in supporting victims through what can be a highly challenging process.

White Ribbon Youth Workshops

As part of White Ribbon Week, I signed the Police-Perpetrated Violence Against Women, Domestic Abuse and Sexual Violence (VADASV) Pledge, reaffirming our commitment to accountability, transparency and victim-centred practice. Colleagues from my office also attended a youth-led White Ribbon event which brought together pupils from local schools for a day of workshops concentrating on respect and tackling Violence Against Women and Girls (VAWG).

The event was delivered in partnership with organisations including Yo Bro, Our Voice Our Journey, By His Path, His Journey Project and the You Should Know Project, who each led interactive sessions designed to help young people recognise harmful behaviours and build positive and respectful relationships.

The Yo Bro campaign plays an important role, working with boys and young men across our communities. Their focus on positive masculinity and challenging harmful attitudes aligns closely with my policing and crime priorities. I am proud to support projects that can empower young people and help prevent violence before it happens.



Priority 2: Supporting Safe Communities by Preventing Harm

Preventing harm to individuals and communities caused through crime, anti-social behaviour and vulnerability is at the heart of my Police and Crime Plan. During 2025-26, I have worked with partners across Wales and the UK to support early intervention, reduce risk, and to prevent and tackle crime.



2025 Safer Communities Awards

It was a proud moment to see the Dyfed-Powys area recognised at the 2025 Safer Communities Awards, with achievements acknowledged across multiple categories. Projects funded through my office, along with one of my Youth Ambassadors, were recognised for their outstanding contribution to safeguarding, innovative working and early intervention and received 2 national category wins and 1 highly commended recognition, alongside additional wins for Dyfed-Powys Police.

Category Winners include:

- Early Intervention - Award Winner: Bradley Cole, Youth Ambassador**
Bradley, one of my Youth Ambassadors, received the national Early Intervention Award for his exceptional work championing young people's voices and contributing to safer communities across the Dyfed-Powys area.
- Tackling Mental Health Together - Winner: Together we Can**
Together we Can, funded and supported by my office, won its category for its innovative partnership approach to mental health awareness, wellbeing and early intervention across the Dyfed-Powys area.
- VAWDASV - Winner: Paladin National Stalking Advocacy Service and Dyfed-Powys Police**
Paladin who work with my office to deliver a pilot stalking advocacy service, received a VAWDASV Award alongside Dyfed-Powys Police, in recognition of their work supporting adults and young people who have been victims of stalking.

Highly Commended:

- Creative and Community Support - Highly Commended: Aeron Arts (Ceredigion)**
Aeron Arts, which receives funding through my office to support victims and survivors through therapeutic art engagement, was highly commended for its creative and community support.



Special Mention: Dyfed-Powys Police Successes

Dyfed-Powys Police also enjoyed success on the night with;

- Operation Scotney – Winner, for protecting older and vulnerable people from fraud scams.
- PCSO Anna Bowen - Winner, in the Tackling Anti-Social Behaviour category.

Both demonstrate the strong partnership working between my office and the force in delivering safer communities.

I am very proud that projects funded and supported by my office have been recognised at a national level. Bradley, Paladin, Aeron Arts and the Together we Can Partnership each play an important role in supporting early intervention, wellbeing and community safety across the Dyfed-Powys area.



Winter of Action

My office alongside Dyfed-Powys Police supported the Home Office's national Winter of Action campaign. The coordinated campaign was aimed at tackling anti-social behaviour (ASB) and retail crime while improving safety in town centres. In the Dyfed-Powys area, activity concentrated on targeted patrols in identified hotspot areas, proactive policing to address shop thefts, street crime and alcohol-related ASB and an increase in engagement with local businesses and communities.

This work was supported by Operation Ivydene, which delivers additional patrol hours and targeted enforcement in areas experiencing higher levels of ASB, alongside efforts to address VAWG and improve public trust and confidence during busy festive periods. In 2024 Dyfed-Powys Police, with support from my office, received almost half a million pounds to tackle ASB across the Dyfed-Powys area in a dedicated response. During year 1, it delivered over 12,000 hours of dedicated patrols in hot spot areas, with reports of ASB reduced by 40%.

Through targeted operations and investment, we are ensuring that officers are present when they are most needed, tackling ASB and supporting local businesses during the busiest time of the year.

Anti-Social Behaviour Hotspot Action Funding

ASB Hotspot Action Funding is Home Office funding to target areas with high levels of ASB through increased patrols. In 2025, we secured £996,293.37 Funding has continued to support targeted activity in identified ASB hotspot areas, enabling Dyfed-Powys Police to respond to local concerns and enhance community safety.

Trauma-informed Commitment

My office has continued to strengthen our commitment to a trauma-informed approach across our work. This includes the development of an organisational statement which can be found on our website and an action plan supported by a dedicated working group to drive its progress. Through the working group a reflective practice buddy scheme has been introduced, to ensure that staff have dedicated time for reflection and embed trauma-informed principles into day-to-day practice.

I also contributed to a national trauma-informed conference held in Llandrindod Wells, bringing together partners across Wales to share learning and best practice in implementing trauma-informed approaches in the workplace. This work reflects my wider commitment to ensuring services are delivered in a way that is supportive and responsive to the needs of those affected by trauma.

Our work was recognised as an example of good practice, with resources such as the organisational templates and reflective buddy scheme emphasised to support learning across partner organisations. This contribution reflects the ongoing work and commitment of my staff in driving forward a trauma-informed approach and supporting wider collaboration across Wales.

Rhoi Dy Farn Youth Council

I attended the Rhoi Dy Farn Youth Council event in Ceredigion as a panel member, which provided an opportunity to hear directly from children and young people about the issues that matter most to them. The ballot engaged over 2,000 young people, identifying their top priorities, which included job opportunities, VAWG, and mental health and wellbeing.

This event provided a valuable platform to listen to young people's experiences and perspectives, as well as to outline the actions being taken in response to their concerns. Engagement such as this is essential in ensuring services and priorities are shaped by the voices of young people across the Dyfed-Powys area.



Serious Violence Duty

The Serious Violence Duty (SVD), introduced under the Police, Crime, Sentencing and Courts Act 2022, requires organisations to work collaboratively to prevent and reduce serious violence. The Home Office has allocated grant funding for each police force area to implement the work required for partners to deliver the core obligations of the Duty and to support the delivery of serious violence reduction strategies.

My office has coordinated the Dyfed-Powys area response to the SVD. This has included the management of the Home Office grant funding and oversight of interventions to address serious violence in the Dyfed-Powys area. The priorities for Dyfed-Powys Police include VAWDASV, online harms and prevention and early intervention.

School Police Officers

Dyfed-Powys Police continue to operate a Police School Service which supports both the Chief Constable's priorities and the priorities within my 2025-2029 Police and Crime Plan, recognising local challenges, needs and policing demands across the Dyfed-Powys area.

The service delivers age-appropriate crime prevention sessions and supportive school policing activity to primary, secondary, pupil referral units and specialist schools, helping to promote early intervention and safeguard children and young people through a child-centred approach.

Between September 2025 and April 2026, 14 Schools Police Officers undertook 2,814 school engagements reaching an audience of 60,193 children and young people across 328 educational settings. During the same period, officers responded to 593 School Crime Beat Incidents, led 82 restorative justice sessions and submitted 96 Public Protection Notices to safeguard children and young people.



Drug workers in custody

My office worked with Dyfed Drug and Alcohol Services and Kaleidoscope to provide drug workers within custody suites, enhancing the use of drug testing on arrest and providing immediate harm reduction and brief intervention support to those whose offending is drug or alcohol related.

Diversion opportunities for drug possession offences

Changes to the Out of Court Resolution route for drug possession offences have increased opportunities for diversion and treatment by 55%, enabling more individuals to access support services at an earlier stage. This approach has also freed up the equivalent of 180 policing days, allowing a greater focus on tackling serious offending and contributing to a 15% increase in charge rates for drug trafficking offences.

Find out more:



Wales Data Analysis Innovation and Improvement Network

The Wales Data Analysis Innovation and Improvement Network (WDAIIN), brings analysts from across Wales together to share learning and best practice. Work is continuing to enable the routine depositing of police data within the SAIL databank, (a secure, anonymised data platform used by researchers to link information from different public services) where it can be linked with administrative, health and justice datasets to provide population-level insights. A working group has been established with representatives from the 4 Welsh forces, coordinated by my office, to develop the necessary data protection and governance arrangements.



Out of Court Resolutions for Domestic Abuse Perpetrators

I funded a new scheme, CARA (Cautioning and Relationship Abuse), which launched in April 2025, aimed at earlier identification and support for domestic abuse perpetrators and their families. The scheme provides frontline officers with an essential referral route, guiding eligible individuals towards tailored interventions as an alternative to court. Engagement with CARA is a pre-requisite of a conditional caution available to first-time domestic abuse perpetrators and those assessed as posing a low-level of risk or harm to their victims. It offers early intervention for domestic abuse involving intimate partners, ex-partners, and family members. The service is run by Threshold Domestic Abuse Services and provides safeguarding and support for victims and families alongside the intervention for perpetrators.



Priority 3: Supporting a More Effective Justice System

A fair and effective criminal justice system is crucial to building trust and public confidence and delivering justice for victims. Over the past year, I have worked closely with partners across policing, probation courts, health and support services to improve transparency and ensure victims and witnesses are supported throughout the process.

Through ongoing scrutiny, collaboration and targeted investment, we continue to focus on improving outcomes, and ensuring the system operates in a way that is trauma-informed and responsive to the needs of our communities.



Local Criminal Justice Board Annual Summary report

Through my work with the Local Criminal Justice Board (LCJB), a multi-agency partnership bringing together senior leaders from policing, the Crown Prosecution Services, probation, youth justice and victim services, I have continued to support a shared vision of improving the efficiency and effectiveness of the criminal

justice system across the Dyfed-Powys area. This includes a strong focus on improving the experience of victims and witnesses, as well as building confidence in the system through closer partnership working and a more coordinated approach to delivering justice.

More information regarding the work of the LCJB can be found in the annual newsletter:



Reachable Moments Custody Project

I supported the introduction of the 'Reachable Moments' pilot, led by Dyfed-Powys Police, which aims to break the cycle of youth offending by providing timely support to children and young people in custody. The project focuses on using intervention points or 'reachable moments', where young people may be more open to support and engagement.

Delivered in partnership with Adferiad, the pilot provides immediate one-to-one support from trained workers, helping young people to understand the causes of their behaviour, access appropriate services and make more positive life choices. This early intervention approach is designed to reduce reoffending and support children and young people to lead crime-free lives.



Opening of New Sexual Assault Referral Centres

A new Sexual Assault Referral Centre (SARC) hub opened in Aberystwyth in October 2025, providing specialist support to victims and survivors of sexual violence across the Dyfed-Powys area. The hub was built using capital funding from the Welsh Government, following a successful application by Hywel Dda University Health Board, who have also overseen the development of the facility. The services delivered from the hub are jointly funded by my office, NHS partners, and policing and offers forensic medical services, counselling and advocacy in a safe and confidential environment.

Following the opening, renovation work was also completed at the Newtown SARC in April 2026,

improving the environment and support available for victims and survivors of sexual violence across the region.

This investment reflects my commitment to putting victims and survivors at the heart of my [2025-2029 Police and Crime Plan](#) priorities, ensuring their voices are heard and needs are met.

For more information and to access support, visit:



Wales Sexual Assault Services programme

I continue to work with partners across policing and health to deliver a shared service for victims of sexual abuse across Wales. A series of workshops have been held during 2025 and 2026 to define programme requirements, service specifications, stakeholder and service user involvement and financial arrangements. Work has commenced on developing a full-service specification which will bring together all elements of support for victims of sexual abuse. The service will be procured during 2026/27 and jointly funded by policing and health.

Find out more:



Dyfed-Powys Police's Annual Award Ceremony

I presented the Police and Crime Commissioner's Partnership Award to former Deputy Chief Crown Prosecutor Iwan Jenkins during Dyfed-Powys Police's Annual Awards Ceremony. The award recognises his longstanding contribution to criminal justice partnerships, his leadership in high profile prosecutions and his work in progressing support for victims.

A Year in Numbers: 2025–2026

Policing
Boards:
9

Total grants
and funding
value:
£1,482,870.31

Grants
received:
£1,227,987.76

PCC funding
distributed:
£254,882.55

Number
of reviews
received:
53

Number of
ICV visits:
52

AWS Visits:
58

Website
views:
60k

Community
Engagement
Days:
11

Social Media
Posts:
Over 1350

Campaigns
Supported:
56

Number of
people who
engaged with
our surveys:
Over 2850

Over **500**
visitors to
engagement
events at
headquarters

Engaged and
supported
victims:
5838

Supported
and protected **387**
children and young
people by providing
independent support
following them going
missing from
home

Total
Offenders
supported:
2684

These numbers reflect just some of the ways we
have worked to make policing more transparent,
accessible and community-led over the past year.

Commissioning of Services and Partnership Work

As your Police and Crime Commissioner, I hold a range of statutory responsibilities that shape how I work with partners to reduce crime, protect communities and improve outcomes across the Dyfed-Powys area. This includes duties under community safety legislation to work collaboratively, to address crime, ASB, reoffending and substance misuse, alongside responsibilities within the criminal justice system to support its efficiency and effectiveness for the public.

I also play a key role in safeguarding, particularly in protecting children and young people and promoting their welfare. Through joint partnership working and ongoing engagement across the public and voluntary sectors, my office continues to strengthen services that keep people safe, support victims and address the root causes of harm.



Ministry of Justice Funding

As well as the core Victims grant, dedicated Ministry of Justice funding for domestic abuse and sexual violence services has ensured that vital support for victim services has continued. Additional funding via the Strategic Commissioning Fund has enabled a number of developments within 2025/26 including the My Support Space provision delivered by Victim Support, where a series of powerful new upgrades have significantly enhanced the user experience.

These include Crisis Mode, enabling users to be quickly guided to tailored, appropriate support and a Live Incident Mode, allowing timely alerts to be

shared during local major incidents. Victim Support have also introduced a new Service Directory providing clearer, more effective signposting to relevant organisations and support services.

The Strategic Commissioning Fund also supported training and a feasibility study for victim services to work with counselling and psychotherapy governing bodies to evaluate the availability and suitability of AI tools in victim support. This focussed heavily on ethical assurance and supporting safety and dignity in service provision.

APCC Partnership Work

Early into the UK Government's Police Landscape Reform programme, the APCC assigned focused resources on Police Landscape Reform and English Devolution. This included 2 part-time temporary secondees from Offices of Police and Crime Commissioners (OPCCs), with 1 from my office.

Working with the APCC Policy Manager in the Police Liaison Unit, the primary role has been to provide insights and ensure sufficient regard is given to the status of Wales as a country in the context of the reforms.

The APCC's Police Landscape Reform & Devolution team is integrated into a wider Joint Police Reform Team, a collaboration of representatives from across the policing sector, including the Home Office, His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS), the National Crime Agency, College of Policing and National Police Chiefs' Council. This Team is responsible for designing and driving the police reform vision, strategy and portfolio.



Police Collaboration Wales

This year, I continued to support Police Collaboration Wales (PCW), which has expanded its role in managing shared resources, capabilities and risk across Welsh forces. PCW has delivered notable improvements in areas such as victim support for rape and sexual offences, mental health crisis response and frontline operational processes, demonstrating the value of collaborative policing within our communities.

All-Wales Policing Academic Collaboration Research Symposium

The 2025 All Wales Police Academic Collaboration (AWPAC) research symposium held in Wrexham, included a workshop led by representatives from my office and Gwent OPCC. The workshop provided a space for collaborative discussion on the themes and local policing priorities identified in the 4 Police and Crime Plans. Participants were encouraged to consider research opportunities, particularly around current evidence gaps across the priorities, as well as how learning might be embedded into policing practice. The workshop was intended to foster new connections and ideas which could be developed into funding proposals.



Membership of Regional Safeguarding Board

As part of my statutory responsibilities, I continue to represent on the Mid and West Wales Regional Safeguarding Board (CYSUR). This regional partnership brings together health, social care, education, police and the third sector to promote best practice, safeguard children and all adults at risk and contribute to shared learning through reviews and strategic planning.

Key focus areas for 2026-27 include:

- 1. Undertaking richer, more qualitative evaluation and data analysis to ensure work is evidence led.
- 2. Strengthening engagement with those with lived experience to ensure their perspectives directly inform practice.
- 3. Empowering communities by facilitating accessibility of resources and guidance in relation to safeguarding and wellbeing.

I have brought together partner agencies to review VAWDASV funding arrangements, leading to a strengthened shared approach and additional investment in services.

Partnership working with Community Safety Partnerships

I chair quarterly meetings with Community Safety Partnership (CSP) managers to share information, escalate any issues or concerns and collaborate.

A meeting between myself and CSP Managers was held in January 2026 to review partnership priorities and discuss areas of shared focus. Community Cohesion lead officers also attended, supporting discussions on how workstreams align within the Community Cohesion Strategic Approach. Updates were shared on the Police Reform landscape, precept decisions, road safety, serious violence duty and the Safer Communities Awards. Partners confirmed that positive working relationships and effective communication channels continue to support collaborative working across organisations.

Engagement

Wales LGBTQ+ Police Network

My Head of Strategy and Policy and one of my Policy Advisors, were both awarded Gold Allyship status through the Wales LGBTQ+ Police Network, recognising their active and visible support for LGBT+ inclusion within policing. The recognition demonstrates our commitment to standing firm as allies for LGBTQ+ colleagues, staff and communities with the gold award reserved for those who consistently go above and beyond to challenge discrimination, champion inclusion, and lead by example across their organisation. This achievement shows how dedicated my team are to ensure that everyone can feel safe, valued and able to be their authentic selves at work.



Llanelli Multicultural Network

In August 2025, a meeting was held between my office, colleagues from Dyfed-Powys Police and members of the Llanelli Multicultural Network (LMCN) to discuss improving engagement with diverse and ethnic minority communities. The discussion highlighted ongoing concerns around low levels of trust in the police and wider criminal justice system, alongside increased community tensions. The founder member

and co-ordinator of the Network expressed a strong willingness to collaborate on initiatives aimed at building better relationships and encouraging a greater sense of safety and inclusion.



EYST visit with Chief Constable

The Chief Constable, Ifan Charles and I visited the Ethnic Youth Support Team (EYST), a charity that supports ethnic minority young people, families, and individuals, to learn more about the organisation's work supporting diverse communities across Wales.

During the visit, discussions centred on the challenges and opportunities facing communities as well as the importance of partnership working to build trust, improve engagement and ensure services are accessible to all. The visit provided an opportunity to explore how policing and partner organisations can continue to work together to support individuals from diverse backgrounds. It was a pleasure to learn more about the vital work they do within communities across the Dyfed-Powys area and Wales.

My office has also had the opportunity to meet with EYST multiple times throughout the year to discuss the promotion of our volunteer schemes and how we can work together to increase representation across schemes.

Find out more about EYST here:





Hate Crime Awareness Week

National Hate Crime Awareness Week is an initiative that supports victims and engages communities to combat and raise awareness of hate crime in the UK. The theme for 2025 focused on disability hate crime and highlighted the barriers and challenges faced by people with disabilities.

During the week, I hosted an online webinar to shine light on the impact of hate crime, the importance of reporting it, and the support available to victims. It included inputs from Dyfed-Powys Victim Support and Dyfed-Powys Police with speakers exploring the barriers people face in reporting hate crime, sharing insight into the local landscape and discussing how services and partners can work together to tackle these harmful offences.



Pembrokeshire Show

In August 2025, we were pleased to attend the Pembrokeshire Show alongside Dyfed-Powys Police. My team and I met with many visitors, and I was on the stand on Thursday to speak directly with people from across the county. Our volunteers, including Youth Ambassadors, also joined the show, speaking with visitors about their experiences and encouraging others to get involved. I would like to thank everyone who came to speak with us, asked questions and shared their feedback. It was a valuable opportunity to listen to people's views and experiences first hand, to raise awareness of our work and to promote ways for people to get involved in our communities.



Community Engagement Days

As part of Community Engagement Days I visit organisations such as schools, businesses, universities, voluntary groups and those who may feel vulnerable in our communities. These days are a vital part of my engagement work and enable me to hear first-hand from residents about the issues which matter most to them.

This past year I have attended 11 Community Engagement Days across the Dyfed-Powys area and met with members of the public, young people, partners, councillors and business owners. These engagement days provide valuable opportunities to listen directly to communities, understand local concerns and ensure that community voices continue to influence policing priorities.



Royal Welsh Show

In July my team attended the Royal Welsh Show alongside Dyfed-Powys Police, to engage with members of the public, raise awareness of all our work, and promote opportunities to join our volunteer schemes. Across the week, we spoke to hundreds of visitors. The event remains a fantastic opportunity to raise awareness, build relationships and ensure the needs of our rural communities are heard. Our volunteers, including our Youth Ambassadors played an important role throughout the show, speaking with visitors and sharing their experiences. Thank you to everyone who took the time to stop by and speak with us.



Youth Open Day at Police Headquarters

Engaging with young people remains a focus for the year ahead. During 2025 we hosted multiple Youth Open Days at Dyfed-Powys Police Headquarters, welcoming young people from across the Dyfed-Powys area to learn more about policing, careers and volunteering opportunities. In partnership with Dyfed-Powys Police, the day included interactive demonstrations and talks from a range of specialist teams including the Dog Section, Forensics, and the Rural Crime Team. Students also had the chance to take part in a Cybercrime Escape Room, tour the Force Communication Centre and hear directly



from myself and the Chief Constable. It was fantastic to see such enthusiasm, curiosity, and engagement from all those who attended.

Youth Engagement Work

At the end of March 2026, young people from my Youth Ambassador scheme spent the day at Police Headquarters and met with myself, Chief Constable Ifan Charles, and the cybercrime team. The day offered the Youth Ambassadors a chance to ask questions to senior leaders in policing, understand the threat of cybercrime, and develop a new Children and Young People Engagement Strategy. This new strategy will ensure young people's voices and issues are heard.



It is vital that young people have a voice in shaping the services that directly impact their lives. Our youth ambassador scheme provides a platform for that voice to be heard, and this planning session provided a valuable opportunity to work together to influence our future approach to engagement with young people.

By involving young people directly in the development of this strategy, we are ensuring that it reflects their needs, their experiences and their ideas. I am grateful to all our Ambassadors for their enthusiasm, insight and continued commitment.



Open Doors event at Police Headquarters

In October 2025, I welcomed community representatives to Headquarters for a behind the scenes look at specialist units, including Serious Violence and Organised Crime, Cybercrime and the Force Communication Centre. The events aimed to provide community representatives with a comprehensive understanding of the vast work being undertaken by Dyfed-Powys Police to ensure that our communities remain safe from harm and build transparency and trust of how the police operates.

10th St David's Conference

In March, I hosted my 10th annual St David's Conference which focused on Policing in a Digital Age. The event brought together policing professionals, partner organisations, businesses, academics and community representatives to explore how emerging technology, artificial intelligence and cyber threats are shaping modern policing and community safety.

The conference featured speakers from across policing, cyber investigation and research, offering insight into the opportunities and challenges presented by rapidly evolving digital technologies. I am grateful to all the speakers and attendees



who contributed to such an insightful and thought-provoking day. As technology continues to evolve, it is vital that policing, partners and communities work together to understand both the opportunities and challenges it presents. Events such as this help ensure we remain informed, collaborative and prepared to respond to the changing nature of crime in a digital age.

Launch of Dyfed-Powys Connects

A new community messaging platform, Dyfed-Powys Connects, was officially launched in September 2025. This system allows residents to sign up for alerts, respond to surveys and receive updates directly from both my office and Dyfed-Powys Police. It's a step towards more direct and responsive communication. For more information and to sign up visit:



Recruitment and Career Events

Over the past year my office has attended and supported a number of career and volunteer events across the Dyfed-Powys area. These events have been an excellent way for my team to engage with communities to help raise awareness of our volunteering schemes and provide an opportunity to promote the valuable work of our commissioned services.

Aberystwyth University Career Event

I had the opportunity to attend and join a panel of professionals who work within the criminology sector, at Aberystwyth University's 'Meet the Employers' event in March 2026. It was important for young people to hear directly from professionals within the sector, ask questions, and explore career opportunities. I got to share my experience as the Police and Crime Commissioner, and the career steps leading to it.



Accountability and Scrutiny

Volunteering

Volunteers are a vital part of the work we do, and I am incredibly grateful to those who give their time and energy to help us improve how we work and how we serve the public.

If you are interested in learning more about our volunteer schemes or would like to get involved, please visit our website:



Animal Welfare Visitors

I facilitate a volunteer-led Animal Welfare Scheme to provide independent oversight of police dog welfare in the Dyfed-Powys area. Our Animal Welfare Volunteers regularly visit dog handlers to observe and report on the housing, training, transportation and

deployment of police dogs, helping ensure high standards and public confidence. These inspections are guided by the 5 legally recognised welfare needs:

1. for a suitable environment
2. for a suitable diet

3. to be able to exhibit normal behaviour patterns
4. to be housed with, or apart from, other animals
5. to be protected from pain, suffering, injury and disease

In 2025-26 our volunteers conducted 58 visits, with 0 significant concerns raised.



Find out more:



Quality Assurance Panel

The Quality Assurance Panel (QAP) scrutinise areas of Police contact with the public, for example, complaint cases, stop and search incidents and police handling of calls through the Communication Centre i.e. 101 and 999 calls. Meetings have led to improvements such as improved domestic abuse training and use of force reporting, enhanced data accuracy following the Dyfed-Powys Police's transition to new systems and raised standards in officer professionalism. The QAP continue to provide constructive feedback that helps shape service delivery.

Find out more:



as GoodSam assess compliance with the 5 procedural justice principles and compare the level of service between frontline officers and officers utilising GoodSam.

QAP – Use of Force

In May 2025 the QAP considered a selection of use of force incidents involving children, women and members of the community who are from an ethnic minority group. The QAP considered whether the use of force was necessary, appropriate and proportionate. In addition, they tested for any direct discrimination under the Equality Act 2010 and whether the person was treated less favourably because of a protected characteristic.

Custody Independent Scrutiny Panel

Since its inception in March 2024, the Custody Independent Scrutiny Panel (CISP) has carried out 182 thematic reviews of custody records to ensure that the Force are implementing police detention and custody procedures proportionately, lawfully and appropriately. Volunteers review anonymised custody records and selected body-worn footage to assess the use of force, safeguarding considerations and compliance with policy and procedure. The CISP met 5 times throughout 2025-26 and their contributions complement the work of the Independent Custody Visitors (ICVs) by focusing on transparency and identifying both good and poor practices. It ensures that the rights and welfare of detainees are continuously monitored and that any issues identified are fed back to the Service for improvements.

Find out more:





Community Scrutiny Panel

In February 2026, I launched my new Community Scrutiny Panel (CSP) inviting panel members to independently review police contact with the public in a transparent and impartial way. Volunteers were asked to scrutinise the quality of police interactions alongside the ethical use of police powers and the service being delivered to our communities.

The panel acts as an independent public voice, providing views and recommendations to Dyfed-Powys Police to help strengthen transparency and accountability.



After a successful pilot in Aberystwyth, the scheme has been rolled out across the region, and I look forward to developing it further in the year ahead.

Independent Custody Visitors Scheme

Our ICVs continue to play a vital role in ensuring detainees are treated fairly and appropriately in custody. Volunteers make unannounced visits to police custody suites to check on the rights, entitlements and welfare of detainees. During 2025/26:

- 52 ICV custody visits were carried out
- A total of 150 of adult detainees were in custody at the time of visits
- A total of 6 juvenile detainees were in custody at the time of visits.

- 46 detainees were observed
- A total of 75 detainees were visited.

These visits help promote accountability and public confidence in how detainees are treated in custody. The dedication of our volunteers, who give their time freely, remains central to the continued success of the scheme. Their observations and feedback are used to identify good practice and address any issues or concerns promptly.

Victim-Survivor Engagement Network

I have continued to support the work of the Victim-Survivor Engagement Network (V-SEN), which brings together victims and survivors from across the region to share their experiences and help shape the development and delivery of local victim support services. The V-SEN plays an important part in ensuring that the voices of those with lived experience are heard and considered across policing and criminal justice

services. During the past year, the V-SEN was renamed to better reflect the wider role and contribution of those involved.

Members of the Network contribute through surveys and consultations, workshops and engagement events, and provide valuable feedback on services and procedures. This helps us identify areas for improvement while strengthening support for victims-survivors and witnesses and ensuring services remain trauma-informed and victim-centred.

Problem-Oriented Policing

Following an inspection by HMICFRS, it was identified that Dyfed-Powys Police needed to strengthen aspects of neighbourhood policing community engagement. In response, Dyfed-Powys Police approached my office to collaborate on the development scrutiny arrangements relating to Problem-Oriented Policing (POP) plans.

Problem-oriented policing encourages officers to look beyond individual incidents and instead identify recurring patterns of crime and ASB affecting local communities. POP plans are designed to support a more structured and long-term approach to resolving local issues and reducing harm.

The overall purpose of the scrutiny process is to assess whether proposed POP plans are reasonable, proportionate and necessary, while supporting transparency and community confidence in local policing activity.

Independent Advisory Group

The Independent Advisory Group (IAG) brings together individuals from a diverse range of backgrounds and experiences to help support fair and effective policing. The IAG offers valuable insight on a range of topics including community tensions, equality, diversity and inclusion, public confidence and the impact of policing on different community groups. Through an open discussion and independent feedback, the group helps inform decision making and supports greater transparency and accountability.

Out of Court Resolutions

I have continued to support the work of the Out of Court Resolution (OoCR) Scrutiny Panel, which meets every 3 months and provides oversight of how out of court resolutions, including cautions and community resolutions, are used across the Dyfed-Powys area. The panel brings together representatives from criminal justice organisations such as the courts, police, probation, youth offending and the Prosecution Service to review cases and provide feedback.

During 2025-26 the panel reviewed 31 adult cases including themes of criminal damage and public order offences, stalking and harassment cases, drug offences and shoplifting offences.

Complaints

My office plays an important role in overseeing the police complaints process, which is undertaken through the Professional Standards Assurance Board on a quarterly basis. This helps ensure fairness, transparency and public confidence in how concerns about policing are handled.

As Police and Crime Commissioner, I have 3 key responsibilities in relation to complaints:

- 1. Acting as the Appropriate Authority for complaints made against the Chief Constable
- 2. Holding the Chief Constable to account for the overall effectiveness of the police complaints process
- 3. Relevant Review Body for some police complaints

An annual report on complaints performance and accountability is available on my website.

Complaint Dip Sampling

On a monthly basis the OPCC Assurance team randomly select and consider 5 complaint cases that are handled outside schedule 3 of the Police Reform Act.

Schedule 3 of the Police Reform Act 2002 sets out the procedures and powers for handling complaints, conduct matters, and disciplinary proceedings involving police officers and staff.

It was considered appropriate to consider complaints which are handled Outside Schedule 3 as such complaints are not entitled to a complaint review once they are concluded as they are informally handled with the aim to service-recover the complaint without it needing to escalate for formal consideration.

Joint Audit Committee

The Joint Audit Committee (JAC), provides independent assurance on the governance, risk management and internal control arrangements of both my office and Dyfed-Powys Police. Made up of external members with expertise in finance, audit and governance, the JAC met 5 times in the past year, to review internal and external audit findings, monitor financial management and advise on issues such as risk and transparency. The Committee also scrutinises governance arrangements to support robust oversight and accountability.

Strategic Policing Requirement Oversight

The Strategic Policing Requirement (SPR) sets out those threats which, in the Home Secretary's view, are the biggest threat to public safety and must be given due regard by Police and Crime Commissioners when issuing or varying Police and Crime Plans. It supports me as well as the Chief Constable to plan, prepare and respond to these threats by clearly linking the local response to the national threats, highlighting the capabilities and partnerships that policing need, to ensure it can fulfil its national responsibilities.

My office considered the SPR in development of the Police and Crime Plan. The Chief Constable is responsible for having due regard to both the Police and Crime Plan and the SPR when exercising their functions, and I hold the Chief Constable accountable for doing so through our governance framework. A representative from my office attends Dyfed-Powys Police's quarterly SPR Group meetings, which provides strategic oversight of the expected collective capabilities. Each threat area is reported on, detailing the current capability and capacity and any risks which require escalation. I receive feedback direct from this attendance, and I follow up on any matters required through my Policing Board meetings.

Find out more:



Find out more:



Find out More about Dip Sampling:



The 2023 SPR sets out seven identified national threats:

Below I outline the key threats and some of the activities/established responses that Dyfed-Powys Police, my office and I have undertaken this year in relation to the SPR.

Threat: Violence Against Women and Girls

See above

Threat: Terrorism

- Welsh counter terrorism unit (WECTU), local Special Branch.
- The OPCC receives pertinent local data via Community Safety Partnerships (CSPs).

Threat: Serious and Organised Crime

- National Crime Agency, Regional Organised Crime Unit (TARIAN).
- Local partnership responses are coordinated by CSPs. I meet quarterly with CSP managers where any concerns can be escalated.
- Serious Violence Duty Strategy, which has links to Serious and Organised Crime.
- Insights from HMICFRS' report: Improving the response to organised immigration crime,

Threat: National Cyber Event

- The National Cyber Security Centre, National Crime Agency, Regional Cybercrime Unit (in Regional Organised Crime Unit), Dyfed-Powys Police cybercrime unit.

Threat: Child Sexual Abuse

- Annual Dyfed-Powys Police problem profile review, regional thematic delivery group (in the Regional Organised Crime Unit), Protecting People Strategy with particular focus on child sexual abuse, exploitation and protection.
- Safeguarding concerns are managed in the partnership context through the Safeguarding Board, which the OPCC is active members of.
- I followed up with the Chief Constable via Policing Board on Dyfed-Powys Police's progress against findings from the Joint child protection inspection of abuse and neglect in Pembrokeshire.

Threat: Public Disorder

- Appropriately trained bronze, silver, gold commanders, general response policing and Dogs Unit. Also see civil emergencies below.
- Community cohesion and civil disorder is considered at local CSPs.
- My Chief Executive is invited to attend Gold meetings as required during civil disorder.
- Insights from HMICFRS' inspection of the response to the public disorder in July and August 2024: Tranche 2.

Threat: Civil Emergencies

- General response policing, Roads Policing and Specialist Operations department, Emergency and Operational Planning Departments.
- Partnership response is through the Local Resilience Forum, chaired by Dyfed-Powys Police.

Overall, I have good assurance that the Chief Officers have appropriate oversight of the capacity and capabilities in place to tackle these SPR threats and take action to address any risks as they emerge.

Resources

Policing precept

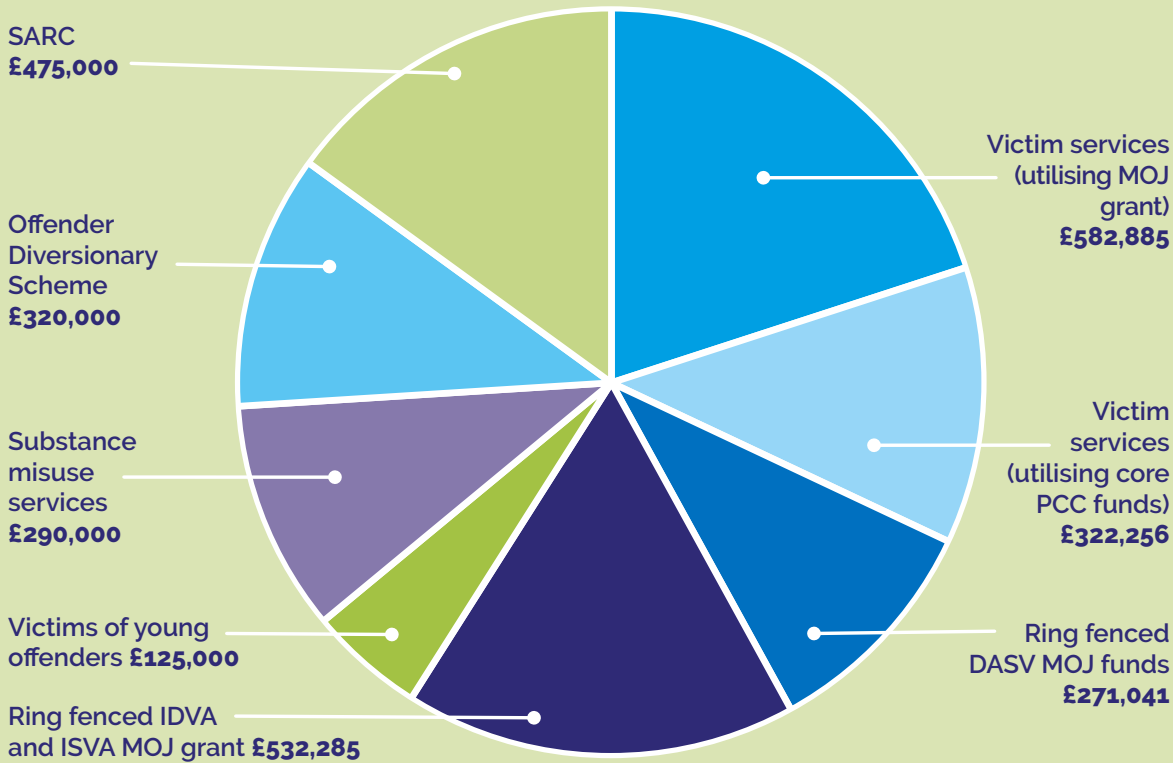
In January 2026, after a process of extensive scrutiny, Dyfed-Powys Police and Crime Panel unanimously supported my precept proposal for 2026-27, which increased the average band D property by 7.47%, which is approximately £2.25 per month. The consultation forms an important part of the budget-setting process and helped inform my decision making around funding priorities, including investment in neighbourhood policing, crime prevention, victim support services and community safety initiatives across the Dyfed-Powys area.

The following table sets out a positive year end outturn position for 2025-26, putting Dyfed-Powys Police in a stronger and more resilient position to deal with any number of future financial challenges, which are comprehensively set out within the Medium-Term Financial Plan:

Revenue budget	2025/26 revised £m	2026/27 £m
Office of Police & Crime Commissioner	1,628	1,701
Commissioned Services	1,662	1,767
Net OPCC Costs	3,289	3,468
Police Officer & Police Staff Pay & Pensions	144,751	151,548
Other Running Expenditure	26,156	26,984
Agency & Contracted Services	5,351	5,650
Capital Financing Costs	4,468	6,017
Total Force Gross Expenditure	180,726	190,199
Income	-10,858	-11,090
Other Grants	-14,910	-16,169
Net contribution from Reserves	-1,938	-1,318
Budget Requirement	156,310	165,089
Police Grant (Home Office)	-61,845	-64,033
Redistributed Non-Domestic Rates (Welsh Government)	-191	-184
Revenue Support Grant (Welsh Government)	-7,908	-7,838
Council Tax Precept	-86,366	-93,033
Total Funding	-156,310	-165,089
Capital Expenditure Budget	17,56	25,35
Estimate of reserves at end of financial year	-17,67	-11,668

Commissioned services budget 2025-26

The chart below provides a summary of commissioning expenditure by area:



Governance

Police and Crime Panel

The Police and Crime Panel play an important role in holding me to account as Police and Crime Commissioner, ensuring that I discharge my statutory responsibilities effectively. The Panel is made up of elected councillors from the 4 local authorities within the policing area, alongside independent members who bring additional expertise and perspective. The Panel plays an important role in scrutinising my decisions, holding me to account on performance and ensuring transparency in how policing services are delivered. While I am responsible for setting the policing precept and appointing the Chief Constable, the Panel has the statutory power to review, and in exceptional circumstances, veto these decisions. In 2025-26, the Panel met 6 times, with discussions covering a range of topics including police funding, performance and local priorities. Our relationship continues to be constructive and collaborative, supporting strong democratic accountability across the region.



Policing Board

The Policing Board remains one of my primary mechanisms for holding the Chief Constable to account for the efficient and effective running of Dyfed-Powys Police. Over the course of 2025-26, 9 Policing Board meetings were held, offering a regular and structured forum to review performance, discuss key challenges and scrutinise delivery against the Police and Crime Plan. These meetings are attended by senior officers and my office staff. A public record of proceedings is published on my website to promote transparency. Through this forum, I continue to monitor progress, challenge constructively and support improvements in policing on behalf of our communities.

Outlook for 2026-27

As we move throughout the year, I remain fully committed to ensuring an efficient and effective service for the public. The year ahead will see continued delivery of the 2025-2029 Police and Crime Plan, with a focus on supporting victims, early intervention and improving trust and confidence in local policing.

In order to support this, I have set a policing budget of £165.089 million, supported by a 7.47% precept increase, equivalent to £2.25 more per month for the average Band D household. This investment will help maintain officer numbers, strengthen neighbourhood policing, and deliver improvements in areas such as rural crime, road safety and safeguarding.

Looking Ahead

White Paper

During 2025-26 the UK Government published proposals for policing reform across England and Wales. Whilst further detail is still awaited, my office and I remain focused on delivering the priorities within my Police and Crime Plan and supporting communities. Further information and updates can be found on our dedicated policing reform webpage:



New Chief Constable of Dyfed-Powys Police

During 2025, I oversaw the recruitment and appointment process for the role of Chief Constable of Dyfed-Powys Police. Following a robust selection process, Mr Ifan Charles was appointed and formally endorsed following a confirmation hearing by the Police and Crime Panel. Mr Charles joined Dyfed-Powys Police in 2004. During his career, he has held a variety of roles across CID and uniformed policing across the Force area, progressing through different ranks. These roles have seen leadership of firearms incidents and serious crime, where supporting and working with victims has been central to his approach.

I look forward to continuing to work closely with the Chief Constable, working together to help support the continued delivery of effective and accountable policing for our communities.



Sustainability Report 2025

Sustainability continues to be an important consideration across policing and public services, with ongoing work taking place to reduce environmental impact and support more sustainable ways of working.





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DYFED-POWYS POLICE AND CRIME PANEL

17/07/2026

Subject:

PROGRESS REPORT ON POLICE AND CRIME PLAN PRIORITY 1

Purpose:

To receive the report and scrutinise the progress made.

Recommendations / Key Decisions Required:

To receive the report and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required Not Applicable

Council Decision Required Not Applicable

CABINET MEMBER PORTFOLIO HOLDER: Not Applicable

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EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
17/07/2026

PROGRESS REPORT ON POLICE AND CRIME PLAN PRIORITY 1

The Panel has requested that the Police and Crime Commissioner provide it with reports regarding the progress made in delivering the priorities set out in the current Police and Crime Plan.

A copy of the progress report in relation to Priority 1 is attached.

DETAILED REPORT ATTACHED?

YES

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers Used in Preparation of This Report:

Title of Document	File Ref No.	Location Papers Available for Public Inspection
Host Authority Files	PACP-115	County Hall, Carmarthen

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Briefing on progress against the Police and Crime Plan

Purpose:	To inform the Police and Crime Panel on progress made against priority 1 of the Police and Crime Plan
1. The focus of the Commissioner's Strategic Performance Board on 14th May 2026 was performance against priority one (Supporting Victims and Preventing Victimisation) of the Police and Crime Plan. Members of the Police and Crime Panel attended the meeting to observe proceedings. A comprehensive report was prepared by Dyfed-Powys Police (DPP) for consideration by the Commissioner. It included data from the Commissioner's office, commissioned services and DPP. Attention was focussed on areas currently impacting service to the people of the DPP area, including: ○ Call Handling ▪ There had been sustained high performance on 999 and 101. ▪ A full evaluation was planned regarding the change to shift patterns in the Force Communication Centre (FCC), 2 years post implementation. It was agreed that the PCC would have sight of this via Policing Board. ▪ Regular recruitment drives occur due to ~15% turnover, largely through natural progression into other areas of the organisation. ▪ Attendees discussed the thorough internal quality assurance undertaken, agreeing it would be beneficial to incorporate with Quality Assurance Panel and His Majesty's Inspectorate of Constabulary and Fire & Rescue Services activity to ensure consistent feedback to staff. ○ Response ▪ The PCC focused on performance in the Lampeter area, noting 50% of incidents attended outside of the service level agreement were due to travelling time. The challenge of balancing resourcing with demand was highlighted. Scrutiny was undertaken at the Assistant Chief Constable (ACC)'s weekly performance meetings. ▪ An overview of the modelling work undertaken and an update on the Powys supervision model was scheduled to be presented to the PCC in June. This provided the PCC with assurance that the Force were actively looking at ways of improving attendance time in rural areas. ▪ As part of these efforts, a laptop trial in Ceredigion was reported as going well, reducing the need for officers to	

return to stations. An evaluation report was going through internal governance.

- The change of the Milford Haven base to the town centre was noted as having had a positive impact on response times.
- The ACC highlighted work was ongoing at a national level regarding response performance monitoring.

○ ***Crime volumes and data integrity***

- Chief Officers highlighted that the Force was currently going through the procurement process for an Artificial Intelligence solution to support crime recording to improve crime data integrity (CDI).
- Resourcing and demand in the Crime and Incident Hub was discussed at ACC weekly performance meetings as well as monitored daily to respond dynamically to ensure contact with victims is maintained. An operating model visioning day was scheduled for June, with a focus on CDI.
- The PCC would seek reflections on summer demand through a Policing Board meeting in September / October.

○ ***Safeguarding***

- Training and process improvements had led to child & adult safeguarding referrals to increase from 67% to consistently over 90%. This was supporting timely (within 24 hours) strategy discussions with partners.

○ ***Outcomes***

- A query was raised in relation to the reduction in Adult Community Resolutions (ACRs). Chief Officers noted that an increase in drugs charges will have impacted, however an action was raised to detail this further. It was highlighted that dedicated quality assurance was undertaken on all ACRs. The OPCC were following up to ensure the Out of Court Resolution scrutiny panel work complements.
- Chief Officers noted a positive shift in relation to shoplifting outcomes.
- Victim withdrawal was raised, with the Force explaining that detailed quality assurance work was undertaken internally to understand reasons for withdrawal. This was being monitored at the Local Criminal Justice Board Victim and Witness Sub-Group coordinated by the OPCC.

○ ***Stalking***

- The ACC detailed the multi-agency stalking intervention panel which provides scrutiny of all stalking cases, with

those requiring additional safeguarding or investigation being escalated to further strategy discussions.

- The OPCC welcomed any thoughts from DPP to further develop stalking perpetrator intervention through funding available from the Home Office.

- **Rape and Serious Sexual Offences**

- It was highlighted that rape investigations were increasing, currently averaging one per day.
- Sexual offences were also increasing, with the potential for multiple victims / crimes within one case. A significant proportion were attributed to child-on-child offences.
- There was also a 60% increase of online child sexual abuse crimes year on year.
- The PCC noted there had been a positive increase in the charge rate for sexual offences. The CC explained a presentation was anticipated at the next force performance board meeting to explain the significant work undertaken to achieve this.
- A reduction in the referrals to the Independent Sexual Violence Advocate service was observed. The OPCC noted this was being monitored through regular contract meetings which the Force were engaged in.

- **Drugs**

- Attendees discussed the use of out of court resolutions for drug possession, with the CC referencing an evaluation which had been undertaken and ongoing internal scrutiny. The evaluation report had been shared with the OPCC.

- **Shoplifting**

- The PCC sought assurance relating to partnership working with retailers on crime prevention. Chief Officers detailed the approach to Problem Oriented Policing (POP) plans and how these are overseen to ensure all opportunities were being considered. The OPCC hosts a POP scrutiny panel to provide independent oversight and scrutiny of the Force's POP plans.

- **Disclosures**

- The CC drew attention to the positive increase in Domestic Violence Disclosure Scheme requests being handled by the Force, and the associated impact on resources. This was being monitored and would be considered through the next strategic planning cycle.

○ **Victim Services Referrals**

- A query was raised regarding the victim satisfaction feedback relating to being offered information about support services. 59% of victims surveyed recalled being offered information, however the OPCC queried whether the Force monitored compliance of officers/staff providing information. Chief Officers stated that details were covered within the victim information pack, but they would need to check to understand how distribution is monitored. A discussion then ensued on the challenges relating to information sharing regarding informed consent to opt-in/out of referrals to victims' services. It was resolved that a discussion would be taken to the Local Criminal Justice Board's victim and witness sub-group.

○ **Complaints**

- It was noted that the volume of complaints had grown and there had been some gaps in staffing which were in the process of being resolved.
- The DCC reflected there was a need to further analyse the data to understand in more detail if there were any themes emerging from complaints where focused preventative activity could be initiated.
- The OPCC continued to have oversight of complaint handling performance via the Professional Standards Department (PSD) Assurance Board. The Chief Executive stated the relationship between the OPCC and PSD had matured over the year, leading to robust discussions regarding complaint reviews.

2. The Commissioner was assured that overall performance was improving and the DPP leadership team had good oversight of operational performance and delivery.

3. The complete reports have been attached to this briefing.

Enclosures:	Links to the published performance report and the graphic of progress against national measures April 2025 - March 2026 will be provided to the Panel when they are made publicly available.
Prepared by:	Claire Bryant, Head of Strategy and Policy 03/07/2026

DYFED-POWYS POLICE AND CRIME PANEL

17/07/2026

Subject:

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Purpose:

To review the decisions made by the Police and Crime Commissioner.

Recommendations / Key Decisions Required:

To review the decisions made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required Not Applicable

Council Decision Required Not Applicable

CABINET MEMBER PORTFOLIO HOLDER: Not Applicable

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EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
17/07/2026

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Section 28 (6) of the Police Reform and Social Responsibility Act 2011 requires the Panel to:

1. Review decisions made and actions taken by the Police and Crime Commissioner in connection with the discharge of his functions and,
2. Make such reports and recommendations to the Commissioner in relation to those decisions and actions as the Panel considers appropriate.

The attached report sets out the Commissioner's decisions and actions since the last review was carried out.

DETAILED REPORT ATTACHED?

YES

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers Used in Preparation of This Report:

Title of Document	File Ref No.	Location Papers Available for Public Inspection
Host Authority Files	PACP-115	County Hall, Carmarthen

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Decisions made by the Commissioner (including those made at Policing Board) from the 1st May 2026 to the 30th June 2026

Title & Summary	Date
Ystradgynlais New Base and Disposal of Old Police Station The current Ystradgynlais Police Station required significant capital investment and the building no longer services the long-term policing needs. The former station on the site is also condemned and will deteriorate further if retention of this site continues. Through investigation with Powys County Council and validation of BP2 as an independent Chartered Property Surveyors, it was recommended to enter into a lease with the Council for the Hendre Ladus facility and market the former Ystradgynlais Police Station for sale. The future operating cost of the proposed Hendre Ladus Site provides modern more cost-effective long-term solution for the Force. Details of the proposal were discussed in the Strategic Estates Group which includes the OPCC Chief Executive and Chief Finance Officer, and subsequently approved by the PCC on the basis that the agreement would be subject to regular review.	22nd April 2026
HQ Solar PV array and Battery Storage Project The proposed installation of a Solar PV array and associated battery storage at DPP Headquarters, Llangunnor, Carmarthen is intended to reduce the current headquarters carbon emissions by 149,242 kg/CO² per year. The current mains grid electrical consumption for the Main Building & FCC combined is 1,277,079 kWh/year. The proposed solar installation will reduce it to 673,1109 kWh/year. This proposed investment in sustainability and decarbonisation is in line with the commitment in the Police and Crime Plan, with the investment in the solar farm specifically referenced as a commitment by the PCC. The PCC approved the Estate's Department recommendation to award the contract to CBRE for the installation of a new Solar PV array & battery storage at DPP Police Headquarters through the supplier Highland Services. The scope of works also includes civils/ground works, including LV Panel upgrades within the FCC building which are at end of useful life. With the addition of a 15% contingency, the approved scheme expenditure for project stands at £1,692,176.63. The payback period is 12.5 years.	22nd April 2026
Renewal of Pembroke Dock Port Property and Facilities Lease Renewal of an existing lease for the continued occupation of the Pembroke Dock Port and Rib Berthing facility from Milford Haven Port Authority have been independently reviewed by BP2 Chartered	5th May 2026

Property Surveyors and assessed as providing value for money aligned to market rent and wider terms. It was proposed to the PCC that the lease be for a term of 10 years from the 1st of January 2026, with the initial rent being £25,000 per annum. It was recommended to renew the lease with Milford Haven Port Authority as the property provides value for money and serves the operational brief and location specific needs. The PCC approved the recommendations of the Estates Department.	
HMICFRS Report on Policing Online Child Sexual Abuse and Managing Registered Sex Offenders (April 2026) The PCC approved the OPCC response to the HMICFRS Report on Policing Online Child Sexual Abuse and Managing Registered Sex Offenders. To review the response please go to link https://www.dyfedpowys-pcc.org.uk/media/tcaewxue/pcc-response-hmicfrs-report-online-child-sexual-abuse.pdf	4th June 2026
Stalking Advocacy Provision The service will provide emotional and practical support to stalking victims/survivors, regardless of whether they choose to report the crime. This will include supporting the victim/survivor through the criminal justice system and advocating on their behalf to ensure best outcomes are achieved. The PCC approved the recommendation to award a contract to Paladin NSAS for the initial contract period two (2) years with six (6) months, with an optional extension of 12 months. The total contract value is £175,000.	9th June 2026
Data Analytics Tool The software assists in developing intelligence and investigating the most serious offending that impact our communities. The PCC approved the recommendation to award a contract with Chorus for a four-year period (3 + 1). Total cost for 4 years would be £238,163.01.	16th June 2026
Catering The catering provision is to serve Police Headquarters, including students, and any emergency off-site requirements. The PCC approved the recommendation for the contract to be awarded to Celtic Catering Partnership Ltd for the initial contract period three (3) years with two (2) optional extensions of 12 months.	16th June 2026

The total contract value is forecast to be £902,490.	
Haverfordwest Custody HVAC Fire Project This scheme is to replace end of life and non-compliant following systems and fabric: Replacement of Heating & Ventilation Systems within the Custody Suite of Haverfordwest Police Station. This includes replacement of the Air Handling Unit on the roof of the custody suite, air source heat pumps to replace 2nr gas fired boilers (ground floor custody plant room), new fire and smoke dampers, fire stopping, ductwork modifications and control panels. Furthermore, it will include the replacement of Building Energy Management System and integration with central BMS via LoRaWAN, new electrical supplies, control panels, and removal of redundant gas fired systems. The PCC approved the Estate's Department recommendation to award the contract to CBRE (Highland Services) for the installation of a new HVAC Fire Control system at Haverfordwest Custody at a cost of £1,604,478.41.	16 th June 2026
Police Unity Tour 2026 donation The Policy Unity Tour is a charitable pedal cycle event that raises funds for UK Care of Police Survivors (COPS). The event increases awareness and honours police officers who have died in the line of duty. Police officers from around Wales and England cycle across the country to raise funds and are dedicated to helping the family of police officers who have lost their lives on duty. Dyfed-Powys moves into its 11th year supporting the Charity. During 2026, Dyfed Powys Police extended its involvement with COPS by undertaking a cycle tour of Pembrokeshire, linking up with six families to commemorate fallen officers. Led by the Chief Constable, the ride brought together the Police and Crime Commissioner and serving officers in a strong show of partnership and camaraderie, united in their commitment to serving the community. The PCC approved the recommended that a contribution of £1,000 is donated from the Sale of Found Property budget to UK Care of Police Survivors.	18 th June 2026
Builth Wells Events Safety Group 2026 donation The Builth Wells Event Safety Group have requested funding to support the delivery of welfare and associated activities during the Royal Welsh Show 2026 (18 July –23 July 2026). The Royal Welsh Show is a major annual event that attracts significant visitor numbers, placing increased demand on policing, community safety, and emergency services.	22 nd June 2026

The funding will contribute towards the provision of refreshments and welfare facilities for frontline personnel and volunteers operating throughout the event. This includes: Street Pastors; St John Ambulance Cymru; Youth Workers; Dyfed-Powys Police and other personnel involved in managing event safety.

Supporting the wellbeing of these partners enables them to maintain an effective, visible presence and deliver essential safeguarding, response, and engagement services during a large-scale public event.

The Commissioner has supported this event over a number of years, recognising its significance in ensuring a safe, well-managed, and resilient environment for attendees, participants, and local communities. This funding strengthens partnership working, supports visible reassurance, and contributes to preventing harm at a major public event.

The PCC approved the recommendation to provide a donation of £1,000 from the Sale of Found Property budget to support the Builth Wells Event Safety Group during the Royal Welsh Show 2026.

DYFED-POWYS POLICE AND CRIME PANEL

17/07/2026

Subject:

PERFORMANCE MONITORING

Purpose:

To review the performance monitoring undertaken by the OPCC.

Recommendations / Key Decisions Required:

To note the progress made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required Not Applicable

Council Decision Required Not Applicable

CABINET MEMBER PORTFOLIO HOLDER: Not Applicable

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EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
17/07/2026

PERFORMANCE MONITORING

The Office of the Police and Crime Commissioner (OPCC) undertakes monitoring of how the OPCC and Commissioner are performing against the Policing Protocol Order and the OPCC's own Business Plan.

The attached report combines the performance data previously provided to the Panel in separate reports.

DETAILED REPORT ATTACHED?

YES

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers Used in Preparation of This Report:

Title of Document	File Ref No.	Location Papers Available for Public Inspection
Host Authority Files	PACP-115	County Hall, Carmarthen

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Police and Crime Commissioner for Dyfed-Powys

Performance Report

(Including Business Plan progress and Policing Protocol compliance)

Quarter 1 2026-27

Contents

1. Introduction	3
2. Executive Summary.....	3
2.1 Overall Performance (Business Plan)	3
2.2 Compliance Summary (Policing Protocol)	4
3. Roles, Responsibilities & Governance (Policing Protocol)	5
3.1 Core Responsibilities	5
3.2 Governance Structure.....	5
3.3 Operational Independence.....	5
3.4 Financial and Asset Management.....	6
3.5 Risk Management.....	6
3.6 Transparency.....	6
3.7 National activity.....	7
4. Delivery against Business Plan	9
4.1 Children and Young People	9
4.2 Data and the Use of Research.....	11
4.3 Collaboration	18
4.4 Road Safety.....	22
4.5 Local Victims' Champion.....	22
4.6 Equality, Diversity and Inclusion	23
4.7 Rural Crime	25
4.8 Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV).....	26
4.9 Neighbourhood Crime and Anti-Social Behaviour (ASB).....	28
5. Policing Protocol Compliance Summary	31

1. Introduction

The [2025-29 Business Plan](#) sets out how the Office of the Police and Crime Commissioner (OPCC) intends on delivering against the Commissioner's priorities as set out in the [Police and Crime Plan 2025-29](#).

The Business Plan and the Commissioner's statutory duties as set out in the Policing Protocol Order 2023 provide the framework for a workplan for each business area. These in turn feed into each staff members' individual objectives.

This report highlights progress against the OPCC's Business Plan and demonstrates the OPCC's compliance with the Policing Protocol Order 2023.

Each action contains a narrative on the progress made and is given a Red-Amber-Green (RAG) rating to highlight any areas of concern.

Status	Definition
Green	Complete / compliant
Amber	Partial progress / compliance
Red	Delayed / not compliant
Blue	Not yet started (Business Plan only)

2. Executive Summary

2.1 Overall Performance (Business Plan)

29 actions are monitored as part of the Business Plan. The overall RAG performance can be seen in the table below.

Status	Quarter 1		Quarter 2		Quarter 3		Quarter 4	
Green	9	31%						
Amber	19	66%						
Red	1	3%						
Blue	0	0%						

Key highlights:

- A number of new workstreams have been set out for this financial year, including:
 - Office use of technology and Artificial Intelligence
 - Police landscape reform
 - OPCC transition
 - Stalking support service
- Sustainability has been downgraded to amber as work is outstanding to improve the OPCC's Adaptation Decarbonisation Action Planner Track (ADAPT) and measure the OPCC's progress in delivering the actions within.
- The internal communications strategy has also been downgraded to amber due to ongoing work throughout the summer months to publish awareness raising materials in relation to commissioned services.
- Serious Violence Duty has been downgraded to amber as the new interventions for 2026/27 are being launched.

2.2 Compliance Summary (Policing Protocol)

The Policing protocol encompasses 21 duties, outlining the Police and Crime Commissioner's statutory responsibilities. Four of these are permanently marked not applicable, leaving 17. These were previously divided into 50 distinct action areas for monitoring by the OPCC. In an attempt to streamline reporting, these are now summarised into a single RAG grading for each of the **17** applicable duties. The overall RAG performance can be seen in the table below.

Status	Quarter 1		Quarter 2		Quarter 3		Quarter 4	
Green	11	65%						
Amber	6	35%						
Red	0	0						

Key highlights:

- Collaboration has been downgraded due to the new workstreams around police landscape reform and transition. This, and corresponding business plan objectives, have also resulted in efficiency and effectiveness being downgraded to amber.
- Information governance been upgraded to green following improvements in compliance with statutory timescales.

3 Roles, Responsibilities & Governance (Policing Protocol)Core Responsibilities

The PCC is responsible for:

- Setting strategic direction via the Police and Crime Plan
- Appointing and dismissing the Chief Constable (CC)
- Holding the Chief Constable to account
- Setting budget and precept
- Ensuring efficient and effective policing

3.2 Governance Structure

Key mechanisms:

- The **Joint Corporate Governance Framework** sets out how the PCC and CC's separate and joint daily businesses are governed. This is reviewed annually in consultation with the Force. The latest version was published on 29th April 2026.
- The **Strategic Performance Board** monitors Dyfed-Powys Police (DPP)'s and the OPCC's delivery against the Police and Crime Plan.
- The **Policing Board** enables the Police and Crime Commissioner to hold the Chief Constable to account. In addition, the PCC conducts annual performance development reviews with the Chief Constable.
- The Commissioner's **Scrutiny Panels** and **OPCC reviews** provide insights and public accountability. Summary reports of each activity are published on the OPCC website.
- The **Joint Audit Committee** provides governance assurance.
- The **Police and Crime Panel** holds the Commissioner to account, including ratifying the precept and senior officer appointments.
- The **PCCs' Police Collaborations Oversight Board** provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales.

3.3 Operational Independence

Chief Constable Ifan Charles was appointed on 7th October 2025. During this reporting period, the PCC set the annual objectives for the CC, mirroring those set out in his initial appointment letter 6 months prior.

The PCC maintains oversight without interfering in operational policing, in line with statutory requirements. This is set out in the Joint Corporate Governance Framework.

3.4 Financial and Asset Management

The PCC has responsibility for setting the annual budget and police precept and approving the Medium-Term Financial Plan (MTFP), ensuring that resources are aligned to the priorities within the Police and Crime Plan and support the delivery of effective and sustainable policing services. The approved MTFP provides the financial framework for the organisation, balancing available funding, anticipated demand, investment requirements and financial risks, whilst supporting the Chief Constable in delivering operational priorities and maintaining long-term financial resilience.

As owner of the Dyfed-Powys Police estate, the PCC provides strategic oversight to ensure that land, buildings and other assets remain fit for purpose, deliver value for money and support operational policing requirements. Responsibility for the day-to-day management of the estate is delegated to the Chief Constable through established governance arrangements, with regular reporting and scrutiny providing assurance regarding estate strategy, asset management, capital investment and statutory compliance.

During Quarter 1, assurance has been received through the governance framework on the delivery of the approved budget and MTFP, including monitoring of revenue and capital expenditure, reserves, treasury management, capital programme delivery, financial risks and emerging budget pressures. Regular reporting to the Policing Board and the Joint Audit Committee provides transparency and accountability, ensuring that public funds continue to be managed prudently and that investment decisions support both current policing needs and the long-term financial sustainability of Dyfed-Powys Police.

3.5 Risk Management

Risks are considered by the Senior Management Team on a monthly basis and Joint Audit Committee on a quarterly basis. Any risks are monitored regularly through discussions between staff within the OPCC, and where a risk is on both the OPCC and DPP Force risk registers, discussions are held with colleagues in the Force to ensure the information is current and updated.

3.6 Transparency

Work has continued to update and improve the website including ensuring compliance with the Welsh Language Standards and the Specified Information Order (SIO). The SIO is routinely monitored for any new additions. A website compliance tracker has been developed to monitor the OPCC's compliance with the SIO and Welsh Language. This is checked on a monthly basis by and shared with the wider team. For this reporting period areas requiring attention are in relation to finance and policy and procedures in relation to the complaints procedure and the OPCC privacy notice, these documents are currently being reviewed.

An annual report is produced at the conclusion of each financial year for publicity via the OPCC's attendance at summer events such as the Royal Welsh Agricultural Show and Pembrokeshire Show. The report is approved by the Police and Crime Panel each year prior to publication.

3.7 National activity

All 4 PCCs have agreed to include a 'shared vision' declaration in their individual Police and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.

The Commissioner sits on the following national Boards:

- All Wales Criminal Justice Board
- Policing in Wales
- National Police Air Service Board
- Safer Communities Programme Board
- National Rural Crime Network

In addition, PCC Llywelyn represents Welsh Police and Crime Commissioners on the following portfolios:

- Performance, Data and Academic Research
- Children and Young People (including Youth Justice)
- Communities and Partnerships (including Neighbourhood Policing and PCSO's)
- Workforce Issues and Ethical Standards
- Operational Oversight (Collaboration Board, Roads Policing, NPAS and JFU Platinum)
- Finance, Budgets and Procurement

A highlight report was provided to the Criminal Justice in Wales Board following the Dyfed-Powys Local Criminal Justice Board (LCJB) meeting in June. The report provided an update from the most recent LCJB meeting and details issued for escalation to an all Wales level. Key highlights from the Dyfed-Powys LCJB report are outlined below:

- A multi-agency Victim Attrition workshop took place in March. 19 actions were generated from this, all of which are progressing well. Lack of a Special Measures Advisor is a concern; the PCC will raise this with senior leaders.
- Victim Insight Survey is showing positive results for victim feedback.
- The Rape And Serious Sexual Offences (RASSO) unit has been recognised for its strong transformational plan. Victim engagement with Independent Sexual Violence Advisory (ISVA) services has increased to 86.7% and charge rates for rape investigations have increased to 8.9%, improving Dyfed-Powys ranking from 43rd to 24th nationally.
- The volume of rape cases continues to grow. Specialist RASSO teams are required by the Home Office to be in place within 18 months.

- Drug-related deaths have dropped significantly in Dyfed-Powys. Naloxone rollout has been very successful, with frontline and custody-based officers carrying kits and examples of positive results from usage.
- Serious Violence Duty spend for 2026/27 has been approved by the Home Office, including a focus on Premier League Kicks activity and Youth Services project in Ceredigion.
- Prison security was raised at the request of Lord Timpson. Although there are no prisons in the Dyfed-Powys Police area, a summary of activity relating to security across criminal justice agencies will be sent to the Minister.

Risks (escalated to Criminal Justice In Wales Board)

- Lack of a Special Measures Advisor identified as a risk; PCC to raise with senior leaders.
- Housing remains a risk; being addressed via the local strategic sub-group led by the Assistant Chief Constable and the Head of the Local Delivery Unit for Probation. Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) leads are now linked into this group.

4 Delivery against Business Plan

4.2 Children and Young People

Objective	RAG & direction of travel	Progress	Protocol Link
Intervention Services for Children and Young People Monitor DPP's work to deliver consistent approaches to prevention, intervention and engagement services for children and young people in education settings, in the community and custody suites.	→	The project is progressing well, with significant recruitment activity over the last quarter. The new team of Police Youth Prevention Officers and Further Education (FE) Outreach Officers are undergoing pre-employment checks in advance of commencement in September. There has been a requirement to readvertise two FE Outreach Officer posts due to successful candidates withdrawing for personal reasons. The new Child Centred Policing and Trauma-Informed Trainer has commenced and has provided initial trauma-informed training to the Reachable Moments custody workers. Training is also planned for custody staff in the next quarter. The Child Centred Policing Analyst is in place and already identifying children potentially eligible for intervention through interrogation of police systems. Work is underway with key departments and external stakeholders to adapt existing processes to ensure these children are captured. A Tactical Manager for Children and Young People's Services post is due to be advertised in the next quarter. Work is ongoing to align existing activity with the new Young Futures Prevention Panels being introduced via the Home Office.	20a - Community safety and crime reduction

Communications and Engagement Strategy Deliver the Children and Young People Communications and Engagement Strategy to ensure that young people are given a platform to voice their views and experiences and are informed of the work of the PCC and the Office.		Work continued to progress against the Children and Young People Engagement Strategy and the priorities identified by Youth Ambassadors during the planning day held in March 2026. Activity focused on developing a new youth engagement project aimed at ensuring the voices of young people across Dyfed-Powys are heard and reflected in future policing and community safety initiatives. Regular engagement was maintained with Youth Ambassadors throughout the quarter, including individual catch-up sessions to provide updates on progress and gather feedback on the development of the project. Work was undertaken to design a consultation survey, which was subsequently shared with Youth Ambassadors for review and approval. Ambassadors were also invited to contribute ideas for naming the project, ensuring it remains youth-led. The survey is scheduled to launch on 6 July 2026 and will seek the views of young people from across the force area on the issues that matter most to them. To maximise participation and reach a diverse range of young people, plans have been developed to promote the survey at a number of major events throughout the summer, including the Royal Welsh Show, the National Eisteddfod, and the Pembrokeshire County Show. The quarter also saw the recruitment of a new Youth Ambassador, further strengthening the cohort and increasing opportunities for young people to influence policing and crime priorities across Dyfed-Powys. In addition, work was undertaken in partnership with Children in Wales to support a funding application to the Building Voices programme. The proposed initiative aims to strengthen youth participation structures, training for staff and young people while also building on the foundations of the Youth Ambassador Scheme.	17i - Public engagement
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Select Committee Conduct a Select Committee focusing on Children and Young People, where the PCC will publicly hold Dyfed-Powys Police's Chief Constable and partners to account through the scrutiny of evidence and information provided by key stakeholders who work with Children and Young people.	→	The finalised report was publicised on 9 th June 2026. The PCC will request updates from those subject to the review's recommendations in December 2026. DPP has accepted all the recommendations that they consider reasonable and achievable. These will be progressed and tracked through the children and young people group. Oversight will then be maintained through reporting into both the Operations Board and the Force Executive Board, ensuring appropriate governance and visibility of progress.	17b - Scrutiny
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4.3 Data and the Use of Research

Objective	RAG & direction of travel	Progress	Protocol Link
Partnership and External Funding Arrangements Review the partnership and external funding arrangements to ensure maximisation of opportunities for jointly funded endeavours.	→	The following Home Office funds have been secured via grants for 2026/27: DRIVE project - £475,313 The Home Office is providing the grant to enable OPCCs to commission and coordinate local delivery of the Drive Project in their areas, with the ultimate aim of reducing reoffending, increasing the safety of current victims, and preventing future perpetration of high risk, high harm, and serial domestic abuse.	17h - Collaboration 20d - Value for money from collaborations

		Raneem's Law - £49,500 This funding supports the delivery of 'Raneem's Law', a manifesto commitment to strengthen the initial police response to domestic abuse incidents. This scheme funds independent domestic abuse specialists in 999 controls rooms alongside supporting forces to implement rapid video response and establish or improve forces' dedicated domestic abuse teams. Serious Violence Reduction Programme Grant (previously known as Serious Violence Duty Grant) - £188,697 The Serious Violence Reduction Programme brings together the Violence Reduction Units, the Serious Violence Duty and Young Futures Panels into one combined grant programme with a shared set of requirements and intended outcomes. The Dyfed-Powys Partnership's core function will deliver the Serious Violence Duty and co-ordinate the local response to serious violence, adopting a 'whole system' or 'public health' approach to violence prevention. This grant supports investment into the local partnership infrastructure and effective governance required to deliver the Serious Violence Duty across the Dyfed-Powys area. A funding bid has been submitted to Hywel Dda Health Board Complex Needs fund to support the Integrated Offender Management housing project in Pembrokeshire and Carmarthenshire. The results have not yet been released – a further update will be provided in the next quarter. The Home Office launched a Domestic Abuse Perpetrator Intervention Fund and a Children who Harm fund in mid-June. Activity is underway to explore appropriate interventions that serve Dyfed-Powys communities – this includes	
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		collaboration with other Welsh OPCCs to maximise coverage. The closing date for bids is 31st July – further updates will be provided in the next quarter. Crime and Disorder Grant activity A new PCC Community Grant fund was launched in June focussing on Road Safety. This was complemented by a Roundtable event with key stakeholders to influence and shape road safety priorities in the Dyfed-Powys Police area. The fund value is circa £500,000 with two types of grant available: Small Grant (up to a maximum of £2,000 per application) and Large Grant (up to a maximum of £50,000 per application). The closing date is 19th July – further updates will be provided on successful applications in quarter 2. During quarter 1, two new funding and/or donation applications have been approved with a requested value of £2,000. 18 funding enquiries have been received during Quarter 4. All have been updated with the current funding position and advice provided on other grant funding sources to support with their activities.	
Effectiveness of Services Utilise the various scrutiny methods within the PCC's governance structure to provide assurance on the effectiveness and value of delivery by commissioned and grant funded services.	→	The Ministry of Justice (MOJ) core victims fund and Domestic Abuse and Sexual Violence (DASV) fund continue in 2026/27 with a 2% uplift on the previous year. This has been awarded onwards to providers. Of the total commissioning expenditure, 19% is from the MOJ core grant, 27% from the MOJ DASV grant and 54% is from PCC core funds. The Independent Domestic Violence Advisory (IDVA) service received one complaint during Quarter 1, which has been resolved internally by the provider. The PCC did not receive any complaints about service provision.	17g -Efficiency and effectiveness 20a - Community safety and crime reduction

		Commissioned services continue to report into Strategic Performance Board (SPB). Metrics have been included in the performance framework providing data from services that triangulates the performance information from the Force. This includes referral numbers, proportion engaging with services, those disengaging in the criminal justice system, outcomes achieved by the services and qualitative feedback regarding compliance with the Victims' Code of Practice. These metrics have recently been reviewed for availability and appropriateness. The Commissioning Strategy has been updated and is due to be published on the website. An up-to-date contracts register is available outlining joint commissioning arrangements as well as PCC owned contracts. This is under regular review with the OPCC Executive Team and Procurement colleagues to identify any risks and actions required as a result of the PCC governance transition. The lack of clarity from the Home Office on future arrangements remains a significant risk with uncertainty regarding future funding and ownership of contracts. Return on investment (ROI) pieces have now been completed for the Independent Sexual Violence Advisory (ISVA) service, Missing Young People service and Offender Diversion Service. The Independent Domestic Violence Advisory (IDVA) service has undertaken a similar internal exercise which will be published by the OPCC. The Commissioning Team will be scheduling the final services to undertake a ROI study during 2026/27, commencing with the multi-crime victim service. These documents have been shared with the Ministry of Justice victims commissioning team at their request and are being utilised within the transition planning for PCC governance.	
Victims' Code of Practice (VCoP)	→	The LCJB Victim and Witness Sub-Group has adopted a new approach of monthly, instead of quarterly meetings. There has been positive buy-in from partners for this approach. One meeting a quarter now focuses solely on VCoP compliance. A proposal has been put to the Sub-Group members by the OPCC	20a - Victim services

Monitor VCoP metrics through the Police and Crime Plan Performance Framework and supporting governance structures.		for all criminal justice partners and commissioned services to complete an E-form which will collect organisations' current compliance with the code, understand where the gaps and barriers are in compliance, and allow the Sub-Group to consistently monitor compliance. The current E-form utilises the existing 12 VCOP rights and can be amended subject to the consultation process with partners. A further update will be provided on whether to proceed by the next Sub-Group meeting. VCOP Dip Sampling – the OPCC is looking to further assess the qualitative aspect of the Force's compliance with a focus on specific VCOP areas. It is hoped that this can help identify gaps in service and allow the Force to take targeted action to improve compliance. The OPCC is also exploring with the Force whether a Victim-Survivor Engagement Feedback working group can facilitate a pre-meet meet to the quarterly victim-survivor engagement focused Sub-Group meeting. This would include the Victim-Survivor Engagement Network Coordinator, commissioned services, and the DPP Victim Insight Survey lead, to obtain victim accounts and identify themes, good practice, and areas of concern from the victims themselves to raise for discussion at the Sub-Group.	
Office Use of Technology and Artificial Intelligence (AI) Improve the efficiency of selected routine business processes through the introduction of the ethical use of AI within the OPCC.	—	The office has been piloting Microsoft Copilot Chat to better understand its potential to enhance services and internal ways of working. This exploratory phase has allowed us to assess how Copilot Chat can support productivity, improve efficiency, and deliver value, while ensuring its use aligns with our standards for data security, governance, and ethical practice. As part of this pilot, Copilot Chat is being used in a limited capacity as a standalone chat tool and is not integrated with other systems or applications. All	17g -Efficiency and effectiveness

		information used is thoroughly reviewed and no personal or sensitive information is inputted. A facilitated team discussion took place on the 9th June to specifically discuss the use of Microsoft Copilot Chat to improve digital capability, share good practice, and identify opportunities for increased productivity. The session gathered a range of practical and advanced use cases, including document summarisation, briefing development, compliance checking, quality assurance, cross-referencing strategic priorities and drafting communications. Feedback highlighted some tangible time savings across routine tasks and increased confidence in using Copilot as a tool for analysis, problem-solving and content development. The exercise also identified areas requiring further guidance, including data governance, quality assurance and appropriate use, which will help inform future adoption and capability-building activities.	
SAIL Databank Continue to drive All-Wales activity to achieve the routine sharing of police data into the SAIL databank.	→	The project continues to make progress, with Data Protection Officers having met with the SAIL team on 23rd June. The Data Processing Contract requires review with a view to creating a joint Contract which all forces are content to sign. The SAIL team are working with Digital Health and Care Wales to provide the necessary information security information to support this. The Data Protection Officers have been developing a governance process to be administered by DPP and are looking at setting up Teams channel for all Information Governance departments to hold a central register of SAIL projects.	20a - Community safety and crime reduction
Performance Framework Implement a comprehensive Performance Framework to measure progress against the priorities within the Police and	→	Following a review of the first full year of the new Strategic Performance Board regime, the OPCC has worked closely with DPP's Service Improvement Unit to review the metrics listed within the Performance Framework. This has been to refine and reflect on the most informative and available measures to ensure the Framework remains relevant and up to date.	17c - Holding CC to account for performance

Crime Plan which will be monitored through the PCC's quarterly Strategic Performance Board.		An internal audit of the Performance Framework is scheduled for August 2026.	
Communicating Performance Work with DPP to develop products to inform the public on how we are doing against the Police and Crime Plan.	→	Work has commenced this quarter to identify the most appropriate approach to communicating outputs of the Strategic Performance Board meetings. The OPCC will work with DPP's Corporate Communications team around the July meeting, which focuses on the annual roundup of performance, to ensure public awareness of current performance is raised.	17k - Transparency
Sustainability To support the implementation and embedding of a sustainability culture within the Force and OPCC, regularly reviewing progress against agreed targets within the DPP Sustainability & Decarbonisation Strategy.	↓	The Sustainability Steering Board continues to operate under the chair of Director of Finance and continues to prioritise key initiatives and strategies to achieve Net Zero by 2050, with education and awareness around sustainability being a key priority to develop the need to decarbonise and for the workforce to understand where and how they can support the Force with its sustainability commitments. The Sustainability Officer continues to work with departmental managers and champions to increase awareness, develop training packages, and Decarbonisation Action Plans to track and monitor carbon mitigation across the force. The OPCC has undertaken a review of the Self Evidence Assessment Report (SEAR) that highlights the strengths, threats and areas for improvement in relation to sustainability from an economic, environmental and social aspect. A new lead for Sustainability has been identified within the OPCC following the departure of the Business Manager.	17g – Efficiency and effectiveness

		Further work on the Adaptation Decarbonisation Action Planner Track (ADAPT) is required in the next quarter to further develop the actions required and begin to measure the OPCC's progress in delivering these.	
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4.4 Collaboration

Objective	RAG & direction of travel	Progress	Protocol Link
Police Landscape Reform Support the development and implementation of new governance arrangements for Policing in Wales through continued work with the Association of Police and Crime Commissioners.	—	The OPCC's Head of Strategy and Policy (HoS&P) has been seconded on a part time basis since January 2025 to the Association of Police and Crime Commissioners to work within the Joint Police Reform Team. It has recently been announced that this team has been morphed into the new Police Reform Design Authority, which will oversee and progress all strands of police reform. The HoS&P continues to be embedded in this team, and works closely with Policing in Wales colleagues, Home Office representatives and other key stakeholders to ensure Wales' requirements are understood throughout the developments. Policing in Wales and Welsh Government submitted proposals for the future governance structure for policing in Wales to the Home Office in March 2026. Formal responses are awaited from UK Ministers. The Home Office hosted a Wales Transition Group on 3rd June where the proposal to put the Policing Partnership Board for Wales on a statutory footing was discussed and Welsh colleagues continued to lobby for Welsh representation on the new National Police Service board to be mandated.	17h - Collaboration

		The four Welsh Commissioners have provided written evidence to the Welsh Affairs Committee inquiry into <i>The future of Policing in Wales</i> and are due to give oral evidence on 8 th July.	
OPCC Transition Prepare the OPCC for transition to the new governance arrangements from May 2028, including the development of a comprehensive staff training and development plan.	—	The Chief Executive, Chief Finance Officer and HoS&P are connected through national networks such as the Association of Police and Crime Commissioner Chief Executives, Police and Crime Commissioner Treasurer's Society and the Association of Police and Crime Commissioners to ensure the OPCC are kept abreast of national developments regarding transition arrangements. As detailed above, OPCCs in Wales await clarification on the future governance structures and arrangements for Wales prior to any transition planning taking place. National transition guidance is anticipated in 2027. As detailed in the report to the Police and Crime Panel in May 2026, the Senior Management Team, in consultation with the PCC, has undertaken a thorough review of the business plan to prioritise activity and release capacity this year. Staff annual objectives have been set in accordance with this revised business plan, and progress, capacity and wellbeing is monitored closely through monthly 1-1 meetings and 6 monthly appraisals.	17g -Efficiency and effectiveness
Substance Misuse Prevention and Treatment Services Work with APB colleagues to review the required investment into substance misuse prevention and treatment services, to revise the service specification to ensure criminal justice service users are	→	The final specification went to market in May 2026 with a closing date of 22 nd June 2026. Submissions have now been received, and a panel of multi-agency representatives will evaluate and form a consensus on proposal to award. This will include presentations from the providers regarding their proposals. The specification and evaluation questions are fully aligned with the PCC and DPP's requirements. The OPCC will be represented on the evaluation panel. The procurement is being managed via Hywel Dda Health Board, with the process approved by DPP Legal and Procurement departments. The contract will include reference to the May 2028 PCC governance transition and any requirement to	17h - Collaboration 20a - Community safety and crime reduction

appropriately identified and supported and to evaluate the outcomes delivered by jointly commissioned services.		novate contract/funding. The successful service will commence from 1 st April 2027 and will report to the Area Planning Board performance and finance group.	
Internal Communications Strategy Develop and implement an internal communications strategy to increase awareness of the PCC's role and responsibilities and the work of the OPCC, in particular to enhance the internal and external awareness raising of commissioned services.	↓	An animated video raising awareness of commissioned services has been produced and will be available on the PCC website and social media as well as shared with service providers for their onward communications. A series of leaflets and infographics showing performance data for all services are being published to share across the OPCC website and social media. This includes an end of year performance data review of each service, a leaflet advertising all services available with contact details and an overview of the additional service provision funded via the Ministry of Justice (MOJ) Domestic Abuse and Sexual Violence fund. The Director of Commissioning and Partnerships took part in a podcast with the PCC to raise awareness of services supporting victims of VAWDASV. This is planned to be shared in September. The MOJ strategic commissioning fund enabled the production of the video, leaflets and podcast. It has also enabled purchase of anti-spiking bottle tops that contain a QR code signposting individuals to the OPCC website with contact details of all commissioned services. These will be used during summer events and university fayres aimed at keeping young people safe and providing details of support services available to them.	17i - Public engagement 17k - Transparency
Victims Needs Assessment Refresh the Victims Needs Assessment, including consideration of children and	→	The Victim Needs Assessment refresh is well under way with final draft reports expected in July. The company undertaking the refresh, Tonic, has completed desktop research, interviews with service users, providers and stakeholders,	17i - Public engagement

young people and those with protected characteristics.		including surveys aimed at capturing the views of those who have chosen not to report a crime or engage in services. This report will act as a legacy document to ensure that the needs of victims within the Dyfed-Powys Police area and the recommendations for future service provision are included in transition planning.	20a - Victim services
Women in the Criminal Justice System Work with partners to develop the support for women in the criminal justice system.	→	Women's Justice Blueprint team progress update to be provided at LCJB in September. Bid for Intensive Supervision Court pilot for female offenders successful for Swansea Court. Awaiting further detail regarding implementation timelines. PCC will work with criminal justice partners and service providers to ensure smooth implementation. Nelson Trust continue to work closely with partners and have moved to Parc Dewi Sant in Carmarthen as a permanent site, marking a significant step forward from the mobile unit based in Carmarthen previously. An open day is being held on 3rd July with attendance from OPCC representatives. The mobile unit will now be located in another area of Dyfed-Powys, to be confirmed, to continue the roll out of the women's centres across the Force area. MOJ have announced a new fund to divert women away from further contact with the criminal justice system, with particular emphasis on reducing the number of women in prison. We are actively encouraging local providers to bid for this, to enable additional support services within the Dyfed-Powys area.	20e - Criminal justice outcomes

4.5 Road Safety

Objective	RAG & direction of travel	Progress	Protocol Link
Supporting Improved Road Safety Conduct a multi-agency roundtable focusing on road safety to identify best practice and areas for development to support improved road safety across the Dyfed-Powys Police area. Lobby Welsh Government and partners to improve road safety, for example through introducing graduated licenses for new drivers and re-assessments for older drivers.	→	The PCC hosted the roads roundtable on 22 nd June 2026. Stakeholders, including county councils, councillors, Go Safe and Dyfed-Powys Police gathered to discuss concerns regarding the roads of the Dyfed-Powys area, and made recommendations on improvements and collaborative working to improve services. In addition, the PCC announced a new Road Safety Funding Grant. The fund aims to empower community groups, organisations, and partners to deliver projects that raise awareness, influence behaviour, and reduce the risk of collisions and harm. A further roundtable event is planned for October.	17b - Scrutiny 17i - Public engagement 20c - Crime and disorder reduction grants

4.6 Local Victims' Champion

Objective	RAG & direction of travel	Progress	Protocol Link

Restorative Justice Support DPP to undertake a thorough review of when and how Restorative Justice is being offered to victims, with a view to understanding the impact of restorative practices on those involved.	→	The action plan to improve RJ provision in DPP is being progressed by the Force lead, in consultation with the OPCC. The PCC has oversight via the Local Criminal Justice Board and an OPCC representative continues to liaise with the Force lead to monitor progress.	20e - Criminal justice outcomes
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4.7 Equality, Diversity and Inclusion

Objective	RAG & direction of travel	Progress	Protocol Link
Joint Strategic Equality Plan To ensure progress and delivery against the objectives of the joint Strategic Equality Plan for 2024-29.	→	The Annual Progress Report for the Strategic Equality Plan has been completed and formally approved. It is currently with the translation team and is scheduled for publication during Quarter 2. Alongside the publication of the report, work has continued to ensure progress against our equality priorities throughout the 2026–27 financial year. In particular, positive discussions have taken place with one of our key stakeholders, EYST, who have agreed to provide a session for our volunteer groups on appropriate terminology and inclusive language. EYST have also agreed to deliver an in-person presentation to all staff on their report, <i>Do You See My Trauma? The Lived Realities of Minority Ethnic Individuals</i>, as part of a Lunchtime Learning Session for OPCC staff. In addition, the Welsh Language Standards Annual Report has been drafted, finalised and is due to be published in Quarter 2. The report outlines progress against our Welsh Language Strategy, including work undertaken to ensure our	17i - Public engagement

		website is fully compliant with the Welsh Language Standards and the continued provision of Welsh language learning opportunities for staff and volunteers.	
Engagement Strategy Ensure oversight of Force performance in accordance with their Engagement Strategy and implementation of OPCC Engagement Strategy.	→	The Police and Crime Commissioner undertook a Community Engagement Day in Llanelli, providing opportunities to engage with partner organisations, frontline policing teams, and victim support services. The day commenced with a visit to the new offices of Threshold Domestic Abuse Services at New Dock, Llanelli. During the visit, the PCC met with staff to learn more about the support and services they provide to individuals affected by domestic abuse. Discussions focused on current challenges, emerging trends, and opportunities for collaborative working, as well as identifying any areas where support from the OPCC could assist the organisation in delivering its services. The PCC then visited Llanelli Town Centre Police Station, where he met with local Neighbourhood Policing and Prevention Team officers. This provided an opportunity to engage directly with officers, hear about current policing priorities within Llanelli, discuss local community concerns, and gain insight into any ongoing issues or tensions affecting the area. The day concluded with a meeting with staff from Victim Support. Discussions focused on their work supporting victims of crime, recent developments following their move from Goleudy, and the services currently available to residents across the force area. The meeting provided valuable insight into the challenges and opportunities facing victim support services and reinforced the importance of partnership working to ensure victims receive appropriate support.	17i - Public engagement
Scrutiny Representation To develop alternative methods of scrutiny to widen	→	A second Community Scrutiny Panel had been scheduled to take place in South Powys during June 2026 as part of a wider programme of engagement activity. However, due to operational demands, the event was postponed to 1st July 2026. The panel will continue to provide an important opportunity for members of the	17b - Scrutiny

representation of scrutiny panels.		public to review policing activity and contribute to discussions that support transparency, accountability, and public confidence in policing. Conversations have taken place with EYST with the aim of identifying engagement opportunities with EYST members, to promote our volunteer schemes. We have requested support from EYST to support us in widening the representation of our volunteer groups. These conversations will continue into Q2.	
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4.8 Rural Crime

Objective	RAG & direction of travel	Progress	Protocol Link
Prevention Activity Seek to support DPP to work with rural industries to ensure best practice from other areas is applied in relation to rural crime prevention activity.	→	A PCC representative maintains regular contact with the Force's rural crime lead. At a recent discussion, no significant concerns were raised regarding the delivery of the DPP Rural Crime Strategy. A meeting with stakeholders is due to be held in October to monitor progress. The PCC will receive an update on the delivery of the strategy to date at the Policing Board meeting in December and will provide the Police and Crime Panel with a more detailed update in February 2027.	17i - Public engagement 20a - Community safety and crime reduction

4.9 Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV)

Objective	RAG & direction of travel	Progress	Protocol Link
Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) Perpetrators Programme Continue to develop the regional programme of support for perpetrators of VAWDASV crimes, including the implementation of CARA out of court disposal route and the high-risk high-harm programme DRIVE.	→	Performance data for the suite of perpetrator programmes continues to develop. Contract monitoring runs quarterly, managed by the Regional VAWDASV Advisor, with attendance from partner organisations. CARA referral levels are increasing and being quality assured by the Force. The introduction of a new risk assessment process places a lot of incidents at medium risk which is currently ineligible. DPP are liaising with the Crown Prosecution Service regarding when medium risk dispensation will be awarded. This has also been highlighted as part of a recent workshop focussing on victim attrition issues. DRIVE programme is live with the first panel being held in Carmarthen. MATAC (Multi Agency Tasking And Coordination) process to support the referral pathway is now live. Future funding of the programme remains a risk as we await an announcement from Home Office for funding post March 2027. A new Home Office fund for managing perpetrators of domestic abuse and stalking has been launched with PCCs eligible to bid. We are in liaison with the Force, partners and other Welsh OPCCs to ensure appropriate bids can be submitted by the deadline of 31st July. These will be based on evidence of demand and existing gaps in provision. If awarded, the funding is available until March 2029.	20e - Criminal justice outcomes 20a - Community safety and crime reduction
Stalking support service Develop and procure a stalking support service based on the effective pilot, to support	—	Following successful provision of a 2-year pilot run by Paladin, the PCC approved the formal tender of a service to support high risk victims of stalking across the Dyfed-Powys area.	20a – Community safety and

medium and high risk victims of stalking.		A specification was drafted in partnership with Force specialist leads and the Regional VAWDASV Advisor. The opportunity went out to full market over Sell2Wales with a closing date of April. A panel has evaluated the responses and proposed an award. This is currently in standstill period and we will be able to announce the outcome imminently. The service is an excellent example of learning from servicer user feedback where members of the Mid and West Wales VAWDASV Advisory Panel indicated a gap in service provision for high-risk victims of stalking not linked to domestic abuse.	crime reduction
Wales Sexual Assault Services Continue to collaborate with Policing and Health Colleagues to deliver against the Wales Sexual Assault Services programme, ensuring that services are fit for purpose for the communities and needs of Dyfed Powys.	→	The financial position for 2024/25 and 2025/26 is complete with the Dyfed-Powys contribution confirmed. Work has commenced on developing a whole service specification that will incorporate all elements of the support for victims of sexual abuse. This will be procured via Health partners during 2026/27, jointly funded by Policing and Health. The Aberystwyth SARC continues to be a positive service provision. The Newtown community spoke has recently been refurbished to provide a trauma informed space for victims. Welsh Government funding has been approved for similar refurbishments to the Carmarthen and Pembroke Dock sites to ensure consistent quality of settings for victim services and to enable wider geographical coverage.	17h - collaboration
Domestic Abuse Virtual Response Unit (DAVRU) evaluation Support the academic evaluation of the DAVRU in DPP and ensure that the evaluation findings drive further	→	The evaluation is underway, with researchers in direct contact with the DAVRU lead. Data has been provided and the researchers have conducted interviews with a number of key stakeholders within DAVRU.	17c - Holding CC to account for performance

improvements in DPP's response to victims.			
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4.10 Neighbourhood Crime and Anti-Social Behaviour (ASB)

Objective	RAG & direction of travel	Progress	Protocol Link
Serious Violence Duty Ensure Home Office Serious Violence Duty funding is utilised appropriately to support partners in the prevention and tackling of serious violence, including evaluation of impact and analysis of interventions to inform future prevention partnerships.		Serious Violence Reduction Programme 2026/27 The Serious Violence Duty (SVD) response in Dyfed-Powys is coordinated through a multi-agency partnership approach led by DPP and the OPCC. SVD boards are chaired by the Serious Violence and Organised Crime (SVOC) policing lead at Superintendent level. Strategic oversight is provided through the regional Serious Violence and Organised Crime Board, which meets quarterly and includes representation from statutory partners across policing, local authorities, health, community safety and safeguarding sectors. The Serious Violence Duty is a standing agenda item at both regional and local SVOC boards, ensuring consistent oversight and alignment of activity. Operational coordination is supported through Community Safety Partnerships, Youth Justice Management Boards, safeguarding arrangements and other multi-agency forums, ensuring that serious violence reduction and associated prevention activity is embedded within wider partnership structures. The Dyfed-Powys partnership uses its Strategic Needs Assessment (SNA) as the primary evidence base to identify the local serious violence profile and inform the partnership's response strategy. The SNA draws primarily on police analytical	20a - Community safety and crime reduction 20c - Crime and disorder reduction grants

intelligence and publicly available datasets to include recorded crime data, police operational intelligence, national datasets such as the Crime Survey for England and Wales and other publicly available community safety indicators.

Two interventions have been selected to deliver serious violence reduction interventions in the Dyfed-Powys area during 2026/27:

Kicks - 'Beyond the Game' Premier League Kicks Football-Led Serious Violence Prevention Programme (Swansea City AFC Foundation)

The purpose of the intervention is to prevent and reduce serious violence by increasing protective factors, reducing known risk factors, and strengthening access to safe, positive environments, through the 'hook' of sport.

The programme will operate in Ammanford, Llanelli, Pembrokeshire, Aberystwyth and Newtown - selected due to high deprivation, youth related violence/victimisation and limited youth provision. Sessions run during peak risk hours (early evenings), providing safe, structured alternatives to harmful environments.

Regional Digital Intervention Youth (DIY) programme (Ceredigion County Council)

This intervention is a regionally scalable Social Skills Training programme (assessed as a high impact intervention by the Youth Endowment Fund), delivered through structured digital youth work and online information services. Its primary purpose is to maintain and develop Ceredigion's digital youth work offer while supporting regional partners to deliver evidence-based digital social skills education aligned to their local priorities.

The programme is led by a Digital Engagement Officer hosted by Ceredigion, who delivers structured modules focused on communication, emotional regulation,

		decision making and conflict management in online contexts where peer escalation and exploitation increasingly occur.	
Anti-Social Behaviour (ASB) Work with DPP and partners to contribute to the UK Government's priority to 'crack down' on ASB, through: • Ensuring effective use of the Home Office Hotspot Action funding to drive improvements in partnership prevention work. • Improving how victims of ASB are supported. • Facilitating better use of the ASB Case Review.	→	The Home Office Hotspot Action Fund has been discontinued but the Force and partners continue to actively patrol highlighted areas and work collaboratively on Problem Oriented Policing plans. The Commissioning team has ensured that support is available for victims of anti-social behaviour (those risk assessed at medium or high level) from the Victim Support multi crime support service. Policy leads are undertaking internal scrutiny with the Force to ensure victims are being appropriately identified and risk assessed. The ASB case review form has also been updated on the OPCC website to ensure it remains accurate and fit for purpose.	17i - Public engagement 20a - Community safety and crime reduction

5 Policing Protocol Compliance Summary

The PCC's legal powers and duties, as set out in the Policing Protocol Order 2023

Section	Duty	Meaning	RAG & direction of travel	Evidence within report / Additional comments
17a	Strategic direction	Set the strategic direction and objectives of the force through the Police and Crime Plan ("the Plan"), which must have regard to the Strategic Policing Requirement set by the Home Secretary. <i>Includes development and review of the Police and Crime Plan and delivery plan.</i>	→	Please see section 3.2 (Governance Structure) in addition to the below. The Police and Crime Plan for 2025-2029 was published in January 2025. OPCC delivery is monitored through the OPCC Business Plan and DPP delivery via Strategic Performance Board reporting.
17b	Scrutiny	Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan. <i>Includes governance arrangements, Corporate</i>	→	Please see section 3.2 (Governance Structure) in addition to the below. During this period the Independent Custody Visitor (ICV), Quality Assurance Panel (QAP) and Custody Independent Scrutiny Panel (CISP) panels met. The ICV panel joined to consider the data for the quarter 4 period of 25/26. Discussions were held in relation to the medical contract for an embedded Health Care Practitioner in Brecon, raised beds in Dafen & Newtown and delays into custody in Dafen due to limited front office

		<i>Governance Framework review, scrutiny activity and public representation.</i>	staff. It was also noted that three positive comments were also received with custody staff providing support to detainees, detainees relaying that they felt that staff were very attentive and supportive of mental health. One QAP meeting took place in May which focused on use of force incidents involving children and young people to assess whether force was applied lawfully, proportionately, and in line with child centred policing principles. Panel members reviewed 7 cases and found that, in the majority of cases, officers applied force lawfully, proportionately, and with appropriate justification. There was consistent evidence of officers demonstrating patience, restraint, and professionalism in challenging circumstances, often involving high levels of aggression, distress, or vulnerability. However, the Panel identified recurring issues relating to communication, safeguarding consistency and data quality, some of which have been highlighted in previous reports. These issues present ongoing risks to public confidence, organisational learning, and the Force's ability to demonstrate accountability. The CISP met in May to review vulnerable detainees. A total of 30 cases were selected, consisting of 15 cases involving adults and 15 cases involving children. The CISP also met in June to review cases of use of force in custody. The OPCC aim to draft the panel's recommendations and observations within 10 working days from the meeting. The reports are then circulated with those in attendance for comments before it is sent to the Force for their observations. The OPCC liaise with the relevant department within the Fore to obtain response to the recommendations and observations raised by the
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				scrutiny panels. Once approved the finalised report is translated and published onto the OPCC website. Volunteer data: During this quarter one new ICV application was received and one new Animal Welfare Scheme (AWS) member received their induction training. The OPCC continues with the recruitment drive for all volunteer schemes. Scheme managers are working alongside the OPCC engagement team to produce social media material and engage with the communities to educate and promote the schemes 82% of ICV members are active 100% of the QAP members are active 99% of the AWS members are active A total of 44 ICV visits were carried out during this quarter. Most frequent concerns raised by the ICVs included repairs, staffing issues and abandonment of visits. 25 AWS visits were conducted, with 22 dogs being observed. No concerns were raised as a result of the visits.
17c	Holding CC to account for performance	Hold the Chief Constable to account for the performance of the force's officers and staff.	→	Please see sections 3.2 (Governance Structure), 3.3 (Operational Independence) and 4.2 (Data and the Use of Research) in addition to the below.

		<i>Includes performance framework, holding to account arrangements, Chief Constable's Professional Development Review and HMICFRS responses.</i>		One His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) report response was required within the quarter: PEEL Spotlight: The policing response to the investigation of online child sexual abuse and the management of registered sex offenders Published: 15/04/2026; PCC response due: 10/06/2026; submitted: 09/06/2026
17d	Finance Precept /	Determine the policing budget and set the annual precept, allocating resources to the Chief Constable to support the delivery of policing priorities. Ensure robust governance, financial sustainability and value for money, while enabling the Chief Constable to manage resources effectively and deliver efficient and effective policing services across the Dyfed-Powys area. <i>Includes precept setting, Medium Term Financial Plan and capital programme.</i>	→	Please see section 3.4 (Financial and Asset Management).

17e	Appoint the CC		→	Please see section 3.3 (Operational Independence).
17f	Remove the CC		N/A	Please see section 3.3 (Operational Independence).
17g	Efficiency / effectiveness	Maintain an efficient and effective police force for the police area. <i>Includes value for money, estates compliance, sustainability, external funding, sponsorship, risk and training.</i>	↓	Please see sections 3.4 (Financial and Asset Management), 3.5 (Risk Management), 4.2 (Data and the Use of Research) and 4.3 (Collaboration).
17h	Collaboration	Enter into collaboration agreements with other PCCs, other policing bodies and partners that improve the efficiency or effectiveness of policing for one or more policing bodies or police forces in consultation with the Chief Constable (where this relates to the functions of the police force, then it must be with	↓	Please see sections 3.2 (Governance Structure) and 4.3 (Collaboration).

		the agreement of the Chief Constable). <i>Includes Policing in Wales collaboration, partnerships and scrutiny arrangements for collaborations.</i>		
17i	Public engagement	Provide the local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action. <i>Includes equality and diversity, engagement and communication, community concerns, engaging residents in the Commissioner's work and services for victims and vulnerable people.</i>	↑	Please see sections 4.1 (Children and Young People), 4.2 (Data and the Use of Research) and 4.6 (Equality, Diversity and Inclusion) in addition to the below. During this period the OPCC received 65 community concerns to the OPCC, which is 4 less than the previous quarter. 21% of the correspondence was in relation to ongoing Professional Standards Department (PSD) matters where members of the public were contacting the OPCC for an update on their complaint. There was a 2% increase on ASB matters from the previous quarter. Concerns were in relation to ASB of youths in local areas, historic town ASB concerns and ongoing ASB concerns with neighbours. Information was passed to relevant leads in the Force. PSD concerns have increased by 3% from the previous quarter. The majority remain to be dissatisfaction with the outcome/handling of an investigation. The OPCC has seen an increase in complainants contacting the OPCC with concerns with the timeliness of handling their complaint (36% of all PSD matters received by the OPCC were in relation to this).

				Throughout Quarter 1, the Communications team continued to deliver a proactive programme of communications, supporting the Police and Crime Commissioner's priorities through media relations, digital communications, public engagement and campaign activity. During the quarter, the team published a range of news stories promoting key initiatives, including National Stalking Awareness Week, Volunteers' Week, volunteer recruitment campaigns, the Commissioner's online volunteer webinar, community scrutiny, funding opportunities, road safety initiatives and partnership working across the Dyfed-Powys area. Alongside day-to-day communications activity, significant progress was made on the production of the 2025/26 Annual Report, with the team leading on content development, performance reporting, copywriting and coordination of the publication's design. Work also continued on the development of bilingual exhibition materials and promotional artwork for the OPCC summer events programme, helping to create engaging artwork to display at the Royal Welsh Show and National Eisteddfod. A range of new communications resources were also developed, working with a third-party designer, to support engagement and raise awareness of commissioned services. This included the production of new bilingual leaflets, the development of a promotional video showcasing commissioned services and the creation of digital resources to support future campaigns. These projects aim to improve public understanding of the support available across the Dyfed-Powys area and ensure information is accessible, engaging and consistent across a range of platforms. Development of the Commissioner's new podcast series also continued throughout the quarter. Following filming earlier in the year, work
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				focused on editing, production and planning the next phase of episodes with the external production company, supporting the introduction of a new platform for engaging with communities and partner organisations. The team also continued to manage the Office's website and social media channels, respond to media enquiries, support stakeholder communications and deliver accessible, bilingual content, ensuring the work of the Office of the Police and Crime Commissioner remained visible, informative and accessible to communities across the Dyfed-Powys area. Victim-Survivor Engagement Network The Victim-Survivor Engagement Network continued to provide valuable opportunities for victims and survivors of crime and anti-social behaviour to share their experiences and contribute to the development of services across policing and the wider criminal justice system. A key area of activity during the quarter was supporting the Victim Needs Assessment, which was launched and facilitated by TONIC. As part of this process, TONIC met with relevant staff from the Office of the Police and Crime Commissioner to discuss current victim services, identify emerging needs, and gather views on future service provision. The assessment provided an important opportunity to review the support available to victims across the Dyfed-Powys area and ensure services remain responsive to the needs of local communities. Members of the Victim-Survivor Engagement Network were also offered the opportunity to participate directly in the assessment process through interviews with TONIC. This enabled victim-survivors to share their lived experiences and perspectives, helping to ensure that the voices of those
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				with direct experience of the criminal justice system are reflected within the assessment findings and future commissioning considerations. The OPCC continue to attend the Local Criminal Justice Board Victim and Witness Sub-Group, providing regular updates to partners on engagement activity and opportunities available through the Victim-Survivor Engagement Network. Partners were encouraged to utilise the network where victim and survivor perspectives could inform policy development, service improvement, or consultation activity. Discussions also took place with officers from Dyfed-Powys Police regarding victim attrition and the reasons why some victims choose to disengage or withdraw from investigations and the criminal justice process. To support a greater understanding of this issue, planning commenced on a dedicated survey designed to gather the views and experiences of victims and survivors. The survey has been drafted and is currently in the planning phase, with a view to launching during the summer period and circulating it to members of the Victim-Survivor Engagement Network for feedback. Recruitment to the network remained a priority throughout the quarter and continued through the ORS Victim Insights Survey. This has resulted in the successful recruitment of 15 new members during the reporting period, further strengthening the network and increasing the diversity of experiences and viewpoints represented.
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				Campaigns Supported <u>April</u> <i>Victim's Commissioner – Victim Survey 2026</i> In April, Claire Waxman, the Victim's Commissioner for England and Wales, launched the 2026 Victim's Survey. The survey aims to better understand the experiences of victims and their journey throughout the criminal justice system. The survey was promoted via OPCC social media channels and a news item on our webpage. <i>National Stalking Awareness Week</i> During April, we supported the National Stalking Awareness Campaign via social media. The theme this year focuses on the link between stalking and homicide and aims to promote the warning signs of stalking. <i>Regional Survivor Advisory Panel</i> Throughout the quarter, we supported the Mid & West Wales Regional Survivor Advisory Panel's campaign to raise awareness and recruitment for the panel. The purpose of the panel is to bring together survivors and survivor voices to influence positive change, which aligns with the PCC's Police and Crime Plan priorities 1 and 3. We supported through sharing their graphic across all our social media channels. <i>TONIC – Victim Support Survey</i> TONIC and the OPCC launched a new survey with the aim to improve services for victims-survivors of crime in Dyfed Powys. The survey was
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				promoted primarily via OPCC and TONIC social media channels, but also via a press release and DPPi2. <u>May</u> <i>Deaf Awareness Week</i> As part of Deaf Awareness Week we promoted a new short film made by Dewis Choice and their partners across all OPCC social media channels. The film shares vital information to help recognise abusive and harmful behaviours. <i>Mental Health Awareness Week</i> The week aims to tackle stigma and help people understand and prioritise their own and other people's mental health. To support this week, we promoted the Commissioned Services offered by the OPCC across all our social media channels. <i>Urdd Peace and Goodwill Message</i> The OPCC supported the Urdd Peace and Goodwill Message campaign through social media sharing. This year's theme was 'Minority Languages'. The aim of the message was to educate the public about minority languages and to encourage them to value, learn, and use them. <u>June</u> <i>Volunteers' Week</i> As part of Volunteers' Week, we ran a campaign to promote the OPCC's first online Volunteer Webinar hosted by the PCC. The
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				event showcased seven of the office's volunteer schemes, giving attendees the opportunity to hear from volunteer coordinators, learn how volunteers influence policing and criminal justice and ask questions about getting involved. The webinar attracted 25 attendees over the hour, including professionals, students and members of the community, helping to raise awareness of volunteering opportunities and encourage greater public involvement in policing across the Dyfed-Powys area. A full recording of the webinar can be accessed here: https://youtu.be/JQPULIH3AYg. The campaign included social media posts, a press release, and a paid social media ad. Throughout the week, we also promoted the Community Scrutiny Panel which is due to be held on 1st July in Brecon. ICV Recruitment Throughout this quarter we continued to promote the Independent Custody Visitor scheme to encourage new volunteers and applications. World Elder Abuse Awareness Day As part of World Elder Abuse Awareness Day (WEAAD) on 15th June, Dewis Choice released a series of new animations which explore how practitioners can have a lasting impact on the next steps a victim-survivor takes in reporting abuse. A quote from the PCC was used to promote the animations, which we also shared via our social media channels. We also shared links to the animations. Hourglass, a charity who works with elder victim-survivors of abuse, also provided bilingual graphics which we shared via social media channels on WEAAD.
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				ASB Awareness Week Towards the end of June, we once again supported ASB Awareness Week. Resolve provided a selection of graphics, which include new statistics, which we shared amongst all our social media channels. We also promoted the OPCC's ASB Case Review, linking to our website for ease.
17j	Holding CC to account for exercise of functions	Hold the Chief Constable to account for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable. <i>As section 17c.</i>	N/A	Please see section 17c (Holding CC to account for performance).
17k	Transparency	Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and Chief Constable.	→	Please see sections 3.6 (Transparency), 4.3 (Collaboration) and 17i (Public engagement).

		<i>Includes compliance with the Elected Local Bodies Order, accessible publishing, compliance with the Welsh Language Standards and promoting commissioned services.</i>		
17l	Panel meetings	Comply with all reasonable formal requests from the Panel to attend their meetings. <i>Includes attendance at quarterly meetings, provision of documentation and regular liaison.</i>	→	Please see section 3.2 (Governance Structure).
17m	Annual report	Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan.	→	Please see section 3.6 (Transparency).
17n	Complaints	Monitor all complaints made against officers and staff, whilst having responsibility for	→	Chief Constable complaints During this period two complaints were received against the Chief Constable. One complaint was formerly recorded at the complainant's request. Neither complaint met the requirements to be referred to the Independent Office for Police Conduct as they related to a delegated

		complaints against the Chief Constable.		authority. Advice was provided on the procedure to follow to make their complaint. Complaint reviews During this period 8 complaint reviews were received, 3 of which are ongoing. 0 reviews were received in the Welsh language. Of the 5 reviews completed, one review was upheld with a recommendation made to the force. Four reviews were not upheld as the outcome of the complaint was considered reasonable and proportionate. Quarterly reports outlining themes identified from complaint reviews are published on the OPCC website.
18	Operational Independence	The PCC must not fetter the operational independence of the police force and the Chief Constable who leads it. <i>Includes review of the Corporate Governance Framework.</i>	→	Please see sections 3.2 (Governance Structure) and 3.3 (Operational Independence).
19	Information governance	In order to enable the PCC to exercise the functions of their office effectively, they will need access to information and officers and staff within	↑	Freedom of Information (FOI) During this quarter, 7 FOI requests were received. The OPCC held the information for two of these requests. 6 requests were responded to within the 20 day timeframe, and those provided with an OPCC response were published on the OPCC website.

		their force area. Such access to any information must not be unreasonably withheld or obstructed by the Chief Constable and/or fetter the Chief Constable's direction and control of the force. <i>Includes handling of information in accordance with Data Protection legislation.</i>		One request is currently ongoing but is within the timescale. Themes of the requests received included information regarding fraud, traffic, complaints and workplace policies. Subject Access Requests (SARs) 15 SARs were received this quarter. Themes of the requests received included custody records, information held on police systems, copies of body worn video and CCTV. One related to information held by the OPCC. This response was responded to within the 1 month timeframe.
20a	Community safety victims /	The PCC's specific responsibility for the delivery of community safety and crime reduction. <i>Includes governance framework for commissioning and partnerships and the commissioning of services.</i>	→	Please see sections 4.1 (Children and Young People), 4.2 (Data and the Use of Research), 4.3 (Collaboration), 4.4 (Road Safety), 4.5 (Local Victims' Champion), 4.7 (Rural Crime), 4.8 (VAWDASV) and 4.9 (Neighbourhood Crime and ASB).
20b	<i>Not applicable in Wales</i>		N/A	

20c	Crime and disorder reduction grants	The PCC's ability to make crime and disorder reduction grants within their force area. <i>Includes framework, provision and evaluation of grants to determine social return on investment.</i>		Please see section 4.2 (Data and the Use of Research) in addition to the below. Activity commenced in quarter one to consider improvements in capturing and presenting monitoring and evaluation data from grant recipients. Whilst this is a mandated feature of all OPCC grant contracts, the information is not received in a consistent way. We applied for and secured additional funding from MoJ in 2025/26. This includes the introduction of dedicated grant and contract management software to manage our grants and commissioned services contracts. Sums.org has been selected as the provider to deliver a dedicated grant software system to manage grant funding and support with commissioned service contract performance management activity. The grants portal is the delivery model to receive the funding applications through the recently launched Road Safety Community Fund. Throughout 2026/27, all other new funding rounds will be delivered through this grant portal and existing funding arrangements (including commissioned service contracts) will be transposed and delivered through this route.
20d	Value for money of collaborations	The PCC's duty to ensure that all collaboration agreements with other Local Policing Bodies and forces deliver better value for money or enhance the effectiveness of policing	N/A	Please see section 17h (Collaboration).

		capabilities and resilience. <i>As section 17h.</i>		
20e	Criminal justice outcomes	The PCC's wider responsibility for the enhancement of the delivery of criminal justice in their area. <i>Includes commissioned services monitoring, the PCC's contribution to the All Wales Criminal Justice agenda and national portfolio responsibilities.</i>	↓	Please see sections 4.2 (Data and the Use of Research), 4.3 (Collaboration) and 4.5 (Local Victims' Champion).