

FRIDAY, 17 OCTOBER 2025

**TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME
PANEL**

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE **DYFED
POWYS POLICE AND CRIME PANEL** WHICH WILL BE HELD IN THE
**COUNTY HALL - LLANDRINDOD WELLS, POWYS - LLANDRINDOD
WELLS, POWYS AT 10.30 AM, ON FRIDAY, 24TH OCTOBER, 2025**
FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE
ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Daniel Hall-Jones
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Webcast viewing link:	https://powys.public- i.tv/core/portal/webcast_interactive/1024552

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

**DYFED POWYS POLICE & CRIME PANEL
13 MEMBERS**

CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEN HOWELL
2. COUNCILLOR KAREN DAVIES
3. COUNCILLOR MICHAEL THOMAS

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEITH EVANS
2. COUNCILLOR WYN THOMAS
3. COUNCILLOR ELIZABETH EVANS

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR JONATHAN GRIMES
2. COUNCILLOR SIMON WRIGHT
3. VACANCY

POWYS COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR LIZ RIJENBERG
2. COUNCILLOR LES GEORGE
3. COUNCILLOR WILLIAM POWELL

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

1. PROFESSOR IAN ROFFE
2. MRS HELEN MARGARET THOMAS

AGENDA

1. **APOLOGIES FOR ABSENCE AND PERSONAL MATTERS**
2. **DECLARATIONS OF INTEREST**
3. **TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 7TH OCTOBER 2025** 5 - 10
4. **MATTERS ARISING FROM THE MINUTES (IF ANY)**
5. **QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER**
 - 5.1 **QUESTION ON NOTICE FROM MRS HELEN THOMAS**

I understand in August a report was circulated following an independent review of the stabbings earlier in the year at Ysgol Dyffryn Aman. It included 11 recommendations for multi agency approach to the way forward.

Has the PCC discussed with the CC the content of the report and highlighted any issues for the Force to address?
 - 5.2 **QUESTION ON NOTICE FROM COUNCILLOR WILLIAM POWELL**

In the light of community feedback in the Powys area around variable levels of training and support for Community Speed Watch groups, what is the Police and Crime Commissioner doing to hold to account the Chief Constable on securing improvement in this important area?
 - 5.3 **QUESTION ON NOTICE FROM COUNCILLOR WILLIAM POWELL**

What is the Commissioner doing, in conjunction with the Chief Constable, to ensure that Police Education Officers work effectively with School Road Safety Ambassadors, pupils, teachers, and school governors to raise awareness of the importance of adhering to the 20MPH speed limit in the vicinity of schools?
6. **PROGRESS UPDATE REGARDING ACTIONS ARISING FROM THE MOST RECENT FORCE PEEL REPORT** 11 - 24
7. **COMMISSIONING UPDATE** 25 - 56
8. **GRANT FUNDING AWARDS 2024/2025 UPDATE** 57 - 90
9. **DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER** 91 - 102
10. **POLICING PROTOCOL - PERFORMANCE REPORT** 103 - 142

DYFED POWYS POLICE AND CRIME PANEL

TUESDAY, 7 OCTOBER 2025

PRESENT: Professor Ian Roffe (Independent Member) (Chair)

Carmarthenshire County Council Members:

Cllrs. K. Davies, K. Howell and M. Thomas

Ceredigion County Council Members:

Cllrs. E. Evans and K. Evans

Pembrokeshire County Council Members:

Cllrs. J. Grimes and S. Hancock

Powys County Council Members:

Cllr. L. George

Independent Member:

Mrs H.M. Thomas

In Attendance from the Office of the Police and Crime Commissioner:

Mr D. Llywelyn – Police and Crime Commissioner

Mrs C. Morgans – Chief Executive

Also Present:

I. Charles – Chief Constable, Dyfed-Powys Police

R. Edgecombe – Legal Services Manager

R. Thomas – Senior Solicitor

S. Rees – Simultaneous Translator

C. Jones – Media Officer

I. Phillips – Member Support Officer [Webcaster]

D. Hall-Jones – Assistant Democratic Services Officer [Note Taker]

Chamber, County Hall, Carmarthen, SA31 1JP - County Hall, Carmarthen. SA31 1JP. - 2.12 - 3.13 PM

1. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS

Apologies for absence were received from Councillor Liz Rijnenberg (Powys County Council), Councillor Wyn Thomas (Ceredigion County Council), and Councillor Les George (Powys County Council).

2. DECLARATIONS OF INTEREST

No declarations of interest were expressed.

3. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 18TH JULY 2025

Note: These minutes are subject to confirmation at the next meeting.

UNANIMOUSLY RESOLVED that the minutes of the meeting of the Dyfed-Powys Police and Crime Panel held on the 18th July 2025 be signed as a correct record.

4. MATTERS ARISING FROM THE MINUTES (IF ANY)

No matters arising from the minutes of the meeting were raised.

5. CONFIRMATION HEARING REGARDING THE APPOINTMENT OF CHIEF CONSTABLE

The Panel was asked to review the proposed appointment of a new Chief Constable for Dyfed-Powys Police.

Schedule 8 of the Police Reform and Social Responsibility Act 2011 requires the Panel to review the Commissioner's proposed appointment and report as to whether the candidate should be appointed.

In outlining the report, the Commissioner provided an outline of the key details of the recruitment process, which led to Mr Ifan Charles' selection as the preferred candidate for the position.

The Chair, on behalf of the Panel, welcomed the preferred candidate to the meeting and explained that five formal questions had been drafted to assess whether the candidate has the professional competence and personal independence required for the role. The five questions and the candidates' responses were as follows:

Can you demonstrate how you have engaged local communities and partners in policing in its widest sense and specifically how you have understood and met local community needs?

- Force was previously not meeting expectations in terms of community engagement and was highlighted for improvement by HMICFRS.
- The Force has since undertaken work to understand areas for improvement, including benchmarking against other forces across England and Wales, and seeking examples of best practice.
- A key improvement area identified was strengthening community connections and engagement. The Force has developed a Neighbourhood Policing and Prevention Team Engagement Plan, along with six community engagement channels, to support this.
- Since taking on the role of Chief Constable, further additions to the Plan, particularly engagement with voluntary organisations, have been identified. Work is ongoing to ensure effective engagement across all voluntary organisations across the Police force.
- Engaging with communities is essential to listen to their concerns and identify the best ways to support them.

Note: These minutes are subject to confirmation at the next meeting.

- Community priorities were not previously published on the Force's external website. The Chief Constable has acknowledged the need for accountability in this area.
- Regular performance meetings are held by the Deputy Chief Constable and the Chief Constable to review the purpose of the Neighbourhood Policing and Engagement Plan, ensuring accountability for community engagement. The six engagement channels also help ensure this.
- Although community engagement had previously been inconsistent, there is confidence that it is now at an appropriate level; however, a continued need remains to listen, learn, and improve when engaging with communities.

Using past experience, please provide examples to demonstrate how you will manage the relationship with the Police and Crime Commissioner, particularly when there is a divergence of opinion?

- Maintaining a productive, respectful relationship with the Police and Crime Commissioner (PCC) is a vital aspect of the role.
- Part of this involves understanding that it is appropriate to respectfully disagree on certain matters, particularly where issues affect the public, victims, or the workforce.
- A healthy relationship is built on trust, in terms of being transparent, exchanging information and having honest discussions on what is and isn't working, to be able to deliver the best service possible for the public.
- The Policing Protocol 2023 provides important guidance on the relationship between the Chief Constable and the Police and Crime Commissioner (PCC), particularly for maintaining operational independence. The Chief Constable is fortunate to work with a PCC who respects this and allows them to have discussions on areas for improvement.
- The relationship between the Chief Constable and the Police and Crime Commissioner is about serving the greater good and doing what is right for the public and victims, which is the fundamental way they would approach the relationship.

How have you been able to raise standards of professionalism in the workforce? What are your priorities in terms of developing professional standards?

- National challenges outlined in the media recently regarding policing standards exist across all forces; therefore, it is essential to be realistic about the police force's current progress in addressing these challenges and the work that needs to be undertaken.
- Raising standards begins with an inclusive and ethical leadership approach. This includes being compassionate and treating all with fairness and respect. Dyfed-Powys Police has been accredited by the College of Policing at Levels 1, 2 and 3, as one of six forces across England and Wales for their leadership course.
- A key part of the force's Strategic Delivery Plan is the culture pledge, which is underpinned by the core principles of the College of Policing's

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Code of Ethics. These are: working together to achieve the plan, challenging each other, calling out bad behaviour at every level, striving to be better tomorrow and building thriving, compassionate teams.

- The People Culture Strategy 2025-2029 focuses on raising standards, which includes an Outcomes Framework that helps measure progress and ensures effective governance, accountability, and communication around this focus, including Chief Constable Dial-Ins every two months.

Give me an example of how you have overcome resistance to change within an organisation? How would you determine what is an effective leadership strategy and how have you inspired those under your command?

- The Leadership Strategy is clear and well-communicated across the organisation. Active listening is emphasised to identify priorities, challenges, and the overall direction of the Police Force.
- As part of the Strategic Planning process, the Chief Constable holds Leadership Days every four months with the Force's leadership team. These sessions review organisational priorities, strategic approaches, and the framework for achieving those priorities. Reflective discussions are also included to allow leaders to identify potential areas for improvement.
- To effectively complement listening, it is also essential to have a willingness to adapt. A recent example of this was a one-year change undertaken within one of the Policing Teams.
- Discussions with the Policing Team, with support of data, identified the need to adapt this change, with 10 listening sessions conducted with the team and their counterparts to understand what worked well, address challenges, and ensure the identified need for further change served the best interests of victims, the public, and the team's way of working. The Chief Constable noted that this would be an approach they aim to replicate for future and current organisational change.

Strategically the police service will have to balance potentially competing priorities at a national, regional and local level. Could you outline to the panel your awareness of these issues and how you have prioritised, your strategic approach to each.

- At the largest level, the UK Government's Productivity Review and the anticipated Policing White Paper may present challenges for the Force, particularly regarding potential reductions in the number of police forces and possible impacts on the National Centre for Policing and procurement processes.
- It is essential to view these expected national challenges as potential opportunities for improvement. However, the Force must be cautious that these opportunities benefit those living in Dyfed-Powys.
- In Wales, the 2026 local elections are expected to be a challenge, particularly as the discourse surrounding the election may increase community tensions. This reinforces the importance of the community engagement approach the Force employs, particularly when issues arise, and how the Force can assist in managing those issues.

Note: These minutes are subject to confirmation at the next meeting.

- From the Forces' perspective, the challenges expected to arise emanate from both national and regional levels, in addition to other factors relevant to the area. The Strategic Planning and Assurance Cycle will help the Force understand and address challenges across all levels effectively, to enable the best decisions around their strategy and deliver a good service to communities and victims.
- Working with others in different public service sectors through cross-service mentoring has also been identified as a pertinent approach to identifying ways to help navigate these challenges strategically.

A series of follow-up questions related to the responses provided to the five questions was raised by Panel members, which the candidate responded to accordingly.

Following the responses provided, the Panel were assured that Mr Ifan Charles demonstrated the professional competence and personal independence required for the role. The Chair, on behalf of the Panel, extended congratulations to the candidate on his appointment and wished him success in their new role.

UNANAMOUSLY RESOLVED to note the appointment of Mr Ifan Charles as Chief Constable of Dyfed-Powys Police.

CHAIR

DATE

Note: These minutes are subject to confirmation at the next meeting.

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DYFED POWYS POLICE AND CRIME PANEL

24/10/2025

Subject

PROGRESS UPDATE REGARDING ACTIONS ARISING FROM THE MOST RECENT FORCE PEEL REPORT

Purpose:

To review the progress made to date.

Recommendations / key decisions required:

To note the progress made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to scrutinise how the Commissioner ensures that the force is efficient and effective.

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

Report Author:

Robert Edgecombe

Designations:

Panel Support Officer

Tel: 01267 224018

Email addresses:

rjedgeco@carmarthenshire.gov.uk

**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

PROGRESS UPDATE REGARDING ACTIONS ARISING FROM THE MOST RECENT FORCE PEEL REPORT

His Majesty's Inspectorate of Constabularies and Fire and Resue Services (HMICFRS) regularly publish police effectiveness, efficiency and legitimacy (PEEL) reports in relation to individual police forces.

The most recent PEEL report for Dyfed-Powys Police identified some areas requiring improvement.

The attached report sets out the progress made in addressing the matters identified in the PEEL report.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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Briefing

Reference:	OPCC activity in relation to His Majesty's Inspectorate of Constabulary, Fire and Rescue Services (HMICFRS) Police Effectiveness, Efficiency and Legitimacy (PEEL) inspections
From:	Head of Strategy and Policy
Date:	13/10/2025
Purpose:	To inform the Police and Crime Panel on actions taken by the PCC to address matters identified within the HMICFRS PEEL inspection 2023-2025

Overview:

Background to the Commissioner's activity relating to HMICFRS

1. Under Section 55 of Police Act 1996, Police and Crime Commissioners have a statutory requirement to respond to all reports published by His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) within 56 days of publication.
2. In order to ensure a meaningful and thorough response, the Commissioner invites the Chief Constable to comment on the report through a formal process, facilitated via the Commissioner's Policing Board meetings. The Chief Constable provides a written response to each of the areas for improvement highlighted within the report in question.
3. This is then used to support and inform the Commissioner's official response, which is published on the Office of the Police and Crime Commissioner (OPCC) website and submitted to HMICFRS and the Home Secretary via an online portal.
4. Following this statutory process, the OPCC uses the responses to plan future scrutiny and assurance activity to support and monitor improvements.
5. The Commissioner receives periodic reports from Dyfed-Powys Police (DPP)'s HMICFRS lead at Policing Board meetings. These reports detail all open recommendations and areas for improvement. This enables the Commissioner to hold the Chief Constable to account for progress made. The Joint Audit Committee also receive a similar report twice a year.
6. The Commissioner and/or a representative of his office is invited to key DPP-HMICFRS briefings leading up to and following inspections. This ensures the Commissioner and his team are adequately briefed on progress and key areas of HMICFRS focus, as well as enabling the Office to provide relevant inputs and feedback directly to HMICFRS.
7. The Commissioner's staff have met with the newly appointed HMICFRS Force Liaison Lead to establish a positive working

relationship and ensure continued engagement with the Commissioner throughout the forthcoming inspections.

8. The Commissioner's team also liaises directly with strategic leads within DPP to receive informal updates on progress and discuss ways in which OPCC scrutiny activity can be targeted to support improvements in areas of greatest need.

PEEL

9. DPP's most recent Police Effectiveness, Efficiency and Legitimacy (PEEL) inspection report was published by HMICFRS on 17th November 2023.
10. HMICFRS graded DPP as adequate in 6 areas and requiring improvement in two areas, namely protecting vulnerable people and developing a positive workforce. They reported they were satisfied with most aspects and pleased with the way the organisation had responded to concerns.
11. The Chief Constable provided his formal response to the Commissioner on 19th December 2023.
12. The Commissioner's response to DPP's PEEL 2023-25 report was published on 11th January 2024. The report and the Commissioner's response can be found in the enclosures at the end of this report.
13. Following this, a series of suggested follow up actions were identified by the OPCC to undertake. These are detailed below, with an update of the subsequent activity.
14. DPP's next PEEL inspection is anticipated in May 2026. Monthly HMICFRS focussed meetings have been stood up by the Chief Officer Group to monitor evidence gathering and progress against outstanding actions relating to HMICFRS. The PCC's Head of Strategy and Policy attends to enable oversight and the identification of ways in which the OPCC can support, such as through assurance or engagement activity.

Check and test learning from external scrutiny is disseminated appropriately throughout the Force through the Culture Audit, specifically the Learning the Lessons Board.

15. The Learning the Lessons Board was disbanded, however learning the lessons is a standing agenda item on each of the strategic board meetings for the Force. The Force lead provides a tailored report on lessons learnt for each board. There are OPCC representatives at each of the strategic board meetings for oversight. The overarching learning the lessons log is saved on a shared Teams channel which is accessible by the OPCC, which allows oversight of any updates.
16. Through the Force's People Ethics and Culture Board, the OPCC has oversight of activity that the Force is undertaking to monitor

workforce culture. This includes the monitoring of results from the Investors in People Survey (IIP) and the National Wellbeing Survey. The Force has a dedicated IIP page on their intranet which details "You Said/ We did" to increase transparency. Results from both surveys are also discussed at Chief Officer Roadshows, where the Chief Officer team visit divisions and departments to discuss plans and aspirations of the Force.

17. Following a review by the OPCC and DPP, the Force's Ethics committee was re-established, and is now chaired by an independent academic. An OPCC representative attends the meeting and is part of the forward work plan arrangements. The meeting allows the opportunity to discuss any ethical dilemmas which can include matters that have been identified from OPCC volunteer schemes or scrutiny groups.
18. The PCC has, via meetings of his Strategic Performance Board, seeks assurance from the Chief Constable on how lessons are learned and shared from scrutiny, audit and assurance activity.
19. Representatives from the OPCC have met with HMICFRS' new DPP Force Liaison Lead to ensure external scrutiny provided by the OPCC is understood and considered appropriately through forthcoming inspection activity. Regular meetings have been established between His Majesty's Inspector and the PCC as well as between PCC Officers and the Force Liaison Lead. This will ensure the OPCC has the opportunity to provide local context to HMICFRS, as well as highlight any matters identified through assurance and scrutiny activity which may be of interest for the Inspectorate.
20. The OPCC has an established process for review of and scrutiny of complaints against the police. The Professional Standards Assurance Board (PSDAB) has been in operation since March 2024. The PSDAB allows an opportunity to hold the Force to account in respect of complaints performance, conduct and vetting. This includes discussions of cases which have been brought to the attention of the PCC/OPCC directly, for assurance to be provided on the action taken.
21. The OPCC has a process for monitoring and following up on findings from assurance activity. This allows the PCC's Senior Management Team to identify areas for repeat scrutiny or escalation to the Policing Board if recurring themes are apparent.
22. The PCC set several recommendations for DPP following the OPCC's deep dive scrutiny review of DPP's management of stalking and harassment perpetrators. These recommendations, along with external recommendations in the Violence Against Women and Girls arena, are monitored by DPP's Op Rhagorol Board. An OPCC representative attends the Board meetings to oversee progress. DPP also provides updates to the OPCC on the deep dive recommendations, which the OPCC reports onwards to the Police and Crime Panel at the appropriate opportunity.

23. Alongside the PCC's Policing Board and Strategic Performance Board, the PCC has introduced a Select Committee approach to scrutiny. Select Committee reviews will be undertaken on specific topics, in line with the priorities outlined within the 2025-29 Police and Crime Plan. These inquiries will replace the Deep Dive scrutiny review approach previously adopted by the Office of the PCC (OPCC). Where recommendations are made for DPP, they will be asked to evidence to the PCC how they have disseminated the learning from the Select Committee review, as well as provide updates of progress against the recommendations.

Via a Priority 2 focus, under the Plan performance measure = "visible and proactive policing, both in the physical and cyber world", ask the Chief Constable to detail any adverse impacts of abstraction on community policing and, where necessary, what action he is taking to address these.

24. Abstractions from neighbourhood policing roles and community engagement are key performance indicators within the Police and Crime Plan Performance Framework. They are part of a suite of 'core metrics' which the Commissioner asks the Chief Constable to report on every quarter through his quarterly Strategic Performance Board.
25. It is recognised that abstractions from Neighbourhood Policing Prevention Teams (NPPTs) impacts adversely on community engagement and problem-solving capacity. DPP's Neighbourhood Policing Operational Delivery Model 2024-28 sets out that they will: *"ensure that our NPT's are only abstracted from their core prevention duties when absolutely necessary, and their authorised establishment reflects their frontline resources, to support the delivery of meaningful prevention activity and a visible service to our communities."*
26. As such, DPP introduced an abstractions policy in 2024 aimed at establishing a record of abstractions in NPPTs and provide officers, staff and supervisors guidance and flexibility to meet operational demands. Abstraction numbers are reviewed monthly during the NPPT Strategic Group chaired by the Chief Superintendent to monitor compliance with this policy. The OPCC has oversight of this through attendance at the meetings.
27. At the most recent meeting of the Strategic Performance Board, the Commissioner held the Temporary Chief Constable (T/CC) to account on this matter. The T/CC stated that analysis was underway to understand the reasons for the fluctuating abstraction levels. Once this was understood, the organisation would then be in a position to consider what was needed from in terms of the operating model.
28. At the Strategic Performance Board meeting of 30th April 2025, the Commissioner's team sought to understand how DPP were measuring the success and impact of community engagement. The then Chief

Constable suggested this required further work to consider. The Commissioner also identified that the OPCC could support this by gathering feedback from town and community councils to assess their views. Work is ongoing between the OPCC and DPP to ensure robust mechanisms to gather and disseminate feedback to ensure it drives tangible improvements for communities.

29. On 22nd September 2025, DPP launched a new community messaging app that offers a new way for those living and working in the Force area to stay up to date and have their say about what goes on in their area with the new, free interactive messaging system. The app, Dyfed-Powys Connect is a two-way messaging system, connecting people to their local Neighbourhood Policing and Prevention Team.
30. The relevant reports can be found on the OPCC website:
<https://www.dyfedpowys-pcc.org.uk/en/accountability-and-scrutiny/governance/strategic-performance-board/>.

Work with the Force to ensure the Term 4 Police and Crime Plan is cognisant of the Force Crime Prevention Strategy (due January 2024) and subsequent Neighbourhood Improvement Plan.

31. The 2025-2029 Police and Crime Plan and supporting Performance Framework were drafted paying due regard to key documents such as Force strategies. The Office of the Police and Crime Commissioner has a close working relationship with the Head of Prevention, ensuring the Commissioner is adequately sighted on neighbourhood prevention developments.
32. The Neighbourhood Policing and Prevention Team Performance Framework has been mapped into the Police and Crime Plan Performance Framework, ensuring relevant data captured by DPP is considered within the Commissioner's oversight of progress against the Police and Crime Plan.
33. The new Dyfed-Powys Connects – Neighbourhood Alert system will be used to influence the Performance Framework further as the Force continues to understand how the public want to be engaged with.
34. The OPCC sits on the NPPT Strategic Group which oversees the Force's performance in relation to the overall Neighbourhood Policing Strategy. The Force produces a monthly report which gives detail on each Basic Command Unit's compliance with the performance indicators.

Request update report on Force Communication Centre Customer Relations Management system via Policing Board in February/March 2024 to ensure it is in place ahead of summer high demand period.

35. As part of regular engagement with strategic leads within DPP, the OPCC were kept up to date with the Customer Relations Management system project. Technical errors on the system which affected its stability led to concerns regarding fall-back resilience. This resulted in DPP delaying implementation until these were rectified by the provider.
36. Due to mounting demand pressures in the Force Communication Centre which were adversely affecting call handling performance, DPP established a Gold Command Group through the summer of 2024. The OPCC had oversight through regular Executive Team attendance. A significant action of the Gold Group was to release capacity in other areas of DPP to provide additional staff to the Force Communication Centre. This proved to be essential to enable the management of demand and supported Senior Management's case that a restructure and increase in establishment was required.
37. The PCC supported and facilitated this required increase through an uplift in the police budget for 2025/26.
38. The new Customer Relations Management system was implemented successfully on 12th November 2024. Since then, DPP's 999 and 101 call handling performance has continually improved, and currently sits within the top 5 forces nationally.
39. The PCC conducts visits to the Force Communication Centre to witness the activity first-hand and to speak to front line staff and management.
40. DPP's call handling performance is scrutinised routinely via the Commissioner's quarterly Strategic Performance Board.

Ensure monitoring of victim contracts via Local Criminal Justice Board Victims' Code of Practice (VCOP) monitoring.

41. The relevant governance structure for the PCC's monitoring of Victim Code of Practice (VCOP) compliance is the Local Criminal Justice Board (LCJB) and its Victim and Witness Sub-Group. Compliance data is considered in detail at the Sub-Group, with areas of concern and good practice escalated/reported to the LCJB. The Sub-Group's approach to compliance monitoring is developing, and the meetings are now more data focused.
42. The Ministry of Justice are not due to publish their VCOP metrics until 2026. In the meantime, to ensure consistency in monitoring across the Welsh LCJBs, VCOP metrics have been agreed at an all-Wales level through the VCOP Sub-Group of the Victim and Witness

Taskforce of the Criminal Justice Board for Wales. Data from DPP is presented at the LCJB Victim and Witness Sub-Group.

43. DPP's Central Audit and Assurance team undertakes monthly dip sampling of the adequacy, efficiency, and effectiveness of the policing response. The activity focuses on ensuring that all organisational policies are being adhered to in all cases, VCOP is complied with and that high-quality investigations are being completed.
44. Victim contracts are considered in Central Audit and Assurance team dip sampling, specifically whether the victim contract has been completed and if there has been an appropriate level of victim contact during the investigation, in line with the contact agreement. The OPCC receives the quarterly strategic reports, and representatives attend DPP's performance meetings at which the report is considered.
45. The OPCC is in the process of reviewing the all-Wales VCOP compliance metrics, against the data received from DPP, to identify VCOP rights not currently covered by compliance activity. Discussions are ongoing as to how the VCOP metrics can then be integrated into future scrutiny activity.
46. The Commissioner's Quality Assurance Panel reviewed the Force's performance in relation to how they engage with victims of rape and serious sexual offences on 25th September 2025. The Panel focused specifically on the Force's compliance regarding the five elements of procedural justice (fairness, Dignity and Respect, Voice and Recognition, Safety, Trustworthiness).
47. The Quality Assurance Panel also reviewed New Pathways' service to victims on 29th January 2025 focussing on the effectiveness of referrals from the police to the specialist service, the efficiency of the support provided and the impact on client engagement. The relevant reports can be found on the OPCC website: <https://www.dyfedpowys-pcc.org.uk/en/accountability-and-scrutiny/volunteers/quality-assurance-panel/>
48. Consideration of all relevant data at the Commissioner's Strategic Performance Board enables the Commissioner and his team to triangulate data from DPP alongside feedback from OPCC-led external scrutiny to provide a detailed view of the service provided to victims.

Request that a report on the impact of Domestic Abuse risk assessment training due to be concluded in February be brought to a Policing Board meeting in April/May 2024 (ensure Force are notified early so as to ensure they are measuring impact).

49. DPP provided an update within their progress report to the Police and Crime Panel against the Stalking and Harassment deep dive, explaining that Welsh Women's Aid had hosted a risk assessment day for Domestic Abuse Officers (DAOs) and Secondary Risk Assessment

Unit (SRAU) staff who were considered Champions to support the wider workforce.

Monitor rollout of Domestic Abuse Virtual Response Unit / Secondary Risk Assessment Unit / Domestic Abuse Officer training programmes through attendance at internal meetings.

50. This is an ongoing activity where a representative of the Commissioner attends key internal DPP meetings as an observer. Any matters requiring further exploration are escalated to the Commissioner's Senior Management Team who determine the most appropriate course of action.
51. The Commissioner has funded an external evaluation of the Domestic Abuse Virtual Response Unit (DAVRU), to be undertaken by Bangor University. As well as considering internal views of DAVRU and its implementation, the evaluation will examine the impact on victims with a particular focus on the rural and Welsh language contexts. Findings and recommendations will be fed back into the Force to drive further service development and improvement.

Ascertain from the Force where results from Domestic Abuse audits will feature in meetings and consider whether updates should be requested via Policing Board.

52. As detailed previously, DPP's internal quality assurance includes thorough reviews of Domestic Abuse cases. The findings of these reviews are considered internally via DPP's performance meetings and shared with the Commissioner through DPP's report to the quarterly Strategic Performance Board.
53. The PCC's Policy Advisor leading on the Violence Against Women and Girls portfolio has established bi-monthly meetings with the Detective Chief Inspectors responsible for the domestic abuse and rape and serious sexual offences policing portfolios. Through these meetings, the OPCC can be made aware of any areas of concern which may need to be discussed at Policing Board, or areas with which the OPCC can support through conducting further independent scrutiny.

Ensure Force Review is maintained on the Policing Board agenda, and that the Commissioner pursues an assessment of the impact of any changes on Police and Crime Plan delivery and workforce health and wellbeing.

54. DPP's strategic delivery plan, which drives the Force's activity and decision making, is aligned to the Police and Crime Plan. The OPCC Chief Executive, Chief Finance Officer and Head of Strategy and Policy

are invited to key leadership strategic planning events to contribute to the strategic direction of the organisation.

55. The Force Review / Force Operating Model has remained as a standing item on the Policing Board agenda throughout.
56. OPCC representatives attend key DPP briefings on any changes resulting from the Force Review, ensuring the PCC is kept abreast of developments and workforce responses to these.

Regarding leadership training, supervisor professional development and operational Police Sergeant course - Incorporate into people services updates at Policing Board - ask for compliance with / attendance at courses and seek assessments of impact.

57. At a Policing Board meeting in June 2025, DPP reported that their Area For Improvement (AFI) relating to supervisor training had been completed and signed off by the Temporary Deputy Chief Constable. DPP had evidenced supervisor training had been delivered and future plans were in place for further training. The PCC's Head of Strategy and Policy attended a pilot of a new mid-line leaders' course in May 2025. Work to address an enduring AFI relating to career pathways was ongoing.
58. The Commissioner will focus on leadership matters at a future Policing Board meeting with the new substantive Chief Constable.

Enclosures:	<p>PEEL 2023-25: An inspection of Dyfed-Powys Police: https://hmicfrs.justiceinspectrates.gov.uk/publications/peel-assessment-2023-25-dyfed-powys/</p> <p>Police and Crime Commissioner's response: https://archive.dyfedpowys-pcc.org.uk/media/11940/2024-01-11-response-to-peel-report.pdf</p>
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DYFED POWYS POLICE AND CRIME PANEL

24/10/2025

Subject

COMMISSIONING UPDATE

Purpose:

To receive an update from the Police and Crime Commissioner regarding the commissioning of services by him

Recommendations / key decisions required:

To receive the report and make such recommendations as are considered appropriate.

Reasons:

This forms part of the remit of the Panel under the Police Reform and Social Responsibility Act 2011.

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

Report Author:

Robert Edgecombe

Designations:

Panel Support Officer

Tel: 01267 224018

Email addresses:

rjedgeco@carmarthenshire.gov.uk

**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

COMMISSIONING UPDATE

The Police Reform and Social Responsibility Act 2011 requires the Panel to scrutinise how the Commissioner performs his statutory functions, including the commissioning of third party organisations to perform services on his behalf.

The attached report from the Commissioner provides an update on this.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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Report to Police and Crime Panel

Commissioning Overview

October 2025

Purpose of report

The following report provides a review of the commissioning work undertaken within the Office of the Police and Crime Commissioner and an update regarding the latest outturn position for commissioned services in 2024/25.

Introduction

The Police Reform and Social Responsibility Act 2011 (PRSRA) places a number of responsibilities on Police and Crime Commissioners (PCCs). In addition to their core policing role, they have a remit to cut crime and disorder within their local policing area and have commissioning powers and funding to enable them to do this.

Commissioners have a statutory responsibility to represent the public, including the vulnerable and victims. Upon commencement, Commissioners received consolidated grants made up of funding previously awarded to a range of organisations, including Community Safety Partnerships and the Home Office Drugs Intervention Programme. Ring fences were removed to enable Commissioners to use the funding more freely. From October 2014, PCCs have been responsible for the local commissioning of victims' services. They must also ensure that victims have access to Restorative Justice at all stages of the criminal justice system.

Commissioners have a duty to work with partners to prevent and tackle crime and disorder. Their responsibilities fall predominantly into 2 main categories: the community safety duty and the criminal justice duty. These statutory duties are deliberately broad and flexible, to allow working arrangements to develop in a way that is most meaningful locally. The aim of the duties is to ensure that the investment and prioritisation decisions taken by both Commissioners and their partners are made with a full understanding of the implications for all partners.

According to the PRSRA the Commissioner must decide the principles of their approach to commissioning, the desired outcomes, the monitoring and reporting requirements for commissioned services and the budgets involved. The Commissioner has published a commissioning strategy, which is directly aligned to the Dyfed Powys Police and Crime Plan with all commissioning intentions, along with the budget, linked to the strategic priorities contained within.

Funding

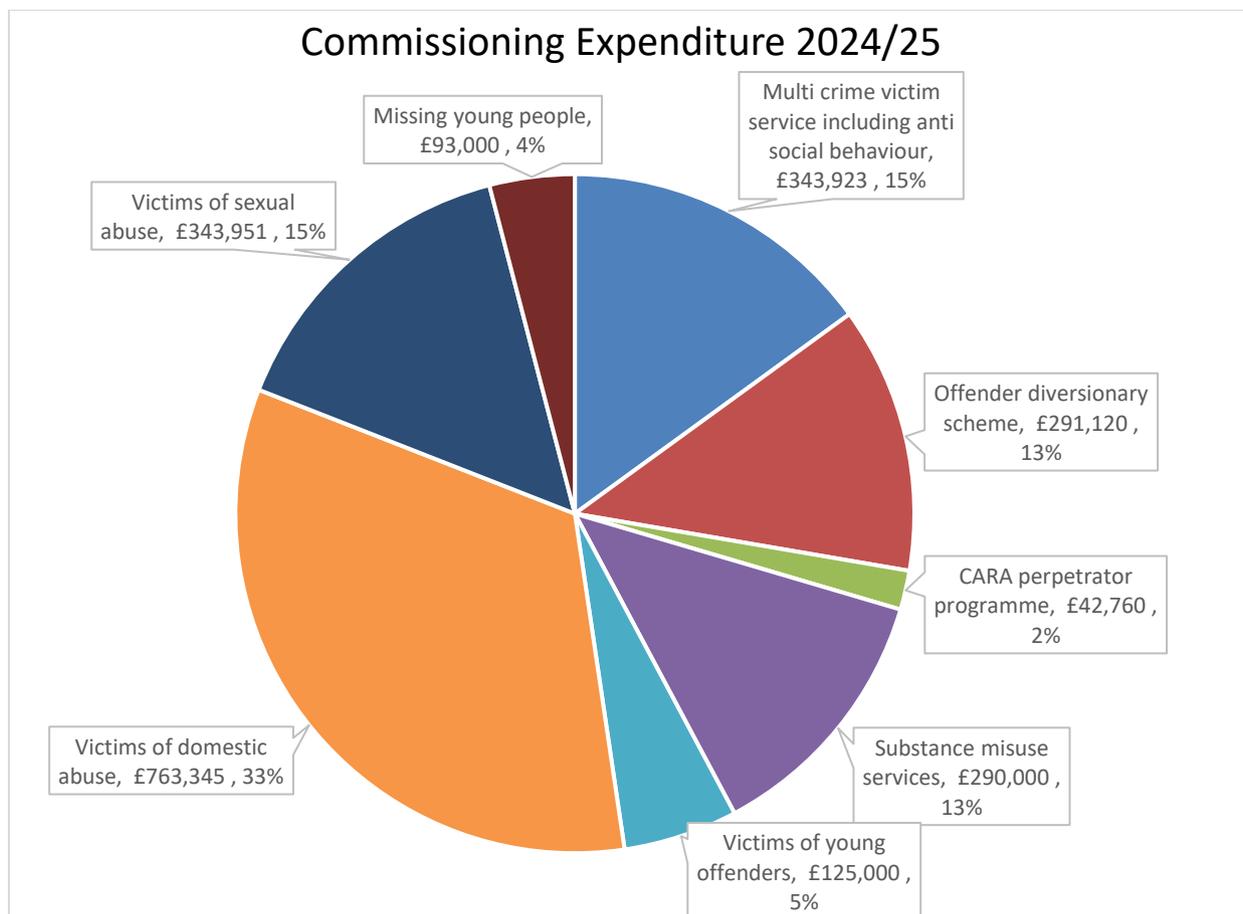
The PRSRA provides powers for Commissioners to award grants to any organisation or body to deliver their community safety priorities.

The total commissioning budget consists of a grant from the Ministry of Justice along with an allocation from PCC core funding in order to facilitate the commissioning of services.

The Ministry of Justice victims’ grant is awarded annually and allocated according to a population-based funding formula. Its purpose is to fund all victims’ services. In recent years, we have been successful in bidding for a number of additional funding streams with a focus on supporting victims of domestic abuse and sexual violence.

The commissioning budget is allocated to commissioned services as outlined in the Police and Crime Plan. In 2024/25 the total commissioning spend was £2,293,099. Note this was service costs only and doesn’t include the commissioning team staffing costs. The income in grants received from the Ministry of Justice was £1,412,789, resulting in utilisation of the PCC core budget at a level of £880,310.

The breakdown of the Commissioning expenditure for 2024/25 can be seen in the pie chart below:



As can be seen above, 69% of the budget is focused on victim services, with 27% on offender services and 4% on early intervention for missing children and young people.

The budget announcement for 2025/26 represented a 4.2% cut to the core Ministry of Justice victims’ grant, a reduction of £25,422 in real terms. This has been managed by revising the utilisation of the MOJ grant and reducing any contingency

or wider business development budgets, to ensure that no frontline services have been cut. PCCs have been told to expect a multi-year settlement from April 2026 but with no indication yet of the timing of the budget confirmation.

It should be noted that the PCC also has a number of income streams at his discretion, including Proceeds of Crime Act, Sale of Found Property and Driver Retraining income. There are separate processes in place to manage the expenditure of these funds and are not reflected in this report. The Panel will receive a separate annual report on grants and reserves.

Governance

Commissioned services continue to report into the Strategic Performance Board and Select Committee activity. The July meeting of the Strategic Performance Board, at which Police and Crime panel members were present, received an update on year-end performance statistics for all services. These graphics are also published on website. Additional performance information relating to the substance misuse services in Dyfed has also been reported to the Police and Crime Panel following a query at the previous Panel meeting.

Work is ongoing to demonstrate the social/economic impact of PCC commissioned services, with activity currently focussed on the sexual violence service. An extract of this is provided later in the report, with a deadline for the final impact report to be produced in December 2025. This model will then be used to apply to other commissioned services, with the missing young people's service likely to be the next focus.



The below table represents the current services commissioned by the PCC, highlighting those that are jointly commissioned with partner agencies.

Service	Host agency	End date	Annual value
Substance Misuse Dyfed	Dyfed Drug & Alcohol Service	31/3/2027	£248,441
Substance Misuse Powys	Kaleidoscope	30/9/2026	£75,000
Independent Domestic Violence Advisors	Calan DVS consortium Dal I Godi	31/3/2028	£552,903
Victim Referral service (inc. CYP)	Victim Support	31/3/2027	£419,608
Independent Sexual Violence Advisors	New Pathways	31/3/2027	£254,854
Road Victim Support Service	Victim Support	31/3/2028	£48,000
Family Court Pathfinder	Safer Merthyr Tydfil and Thrive Women's Aid	31/3/2026	Funded via MOJ, no PCC contribution
Crisis workers	New Pathways	31/12/2027	£32,000 (under review via WSAS)



Service	Host	End date	Annual value
Domestic Abuse Perpetrator Programme including CARA	Threshold Domestic Abuse Service	31/3/2028	£19,850 contribution to contract CARA up to £60,000 (tbc)
Missing Young People’s Debrief	Llamau	31/3/2028	£124,609
Offender Diversion Scheme	Pobl Care and Support	31/3/2028	£320,000
Victim Liaison for young people	Youth Offending & Prevention Teams	31/3/2028	£165,000 Yr 1 £125,000 Yrs 2 & 3

Key:

Jointly commissioned with Local Authorities

Jointly commissioned with Health

Jointly commissioned with other OPCCs

Jointly commissioned with Health and OPCCs via Wales Sexual Assault Services programme

Jointly commissioned with VAWDASV partners

Dyfed Powys PCC only

The below illustrates the agencies receiving income via the Ministry of Justice ring fenced budget for Domestic Abuse and Sexual Violence services. It also demonstrates the purpose and volume of support provided by this funding stream:



MoJ DASV

Funds

Organisation	Description of Funding 	Funding Award £ Per annum 2022/23 2025/26	Victims supported  2024/25 existing and new
	<p>Peripatetic worker providing support to adult victims of sexual abuse within the community. Provision of counselling for same cohort.</p>	<p>£26,695</p>	<p>77</p>
	<p>Supporting adult victims of domestic abuse with learning disabilities and/or autism to be heard. Enabling specialist support to underrepresented groups through existing advocacy trusted relationships.</p>	<p>£4,800</p>	<p>29</p>
	<p>Support for those experiencing child to parent abuse. Currently no other service provision within Dyfed Powys.</p>	<p>£8,570</p>	<p>47</p>
	<p>Funding to focus on increasing demand of standard and medium risk domestic abuse cases. Cases to be triaged, supported and referred into additional specialist support where required.</p>	<p>£61,753</p>	<p>415</p>

MoJ DASV

Funds

Organisation	Description of Funding 	Funding Award £ Per annum 2022/23 2025/26	Victims supported  2024/25 existing and new
 <p>AAFDA Advocacy After Fatal Domestic Abuse</p>	<p>Support for families bereaved by suicide after domestic abuse. Currently no other support in Dyfed Powys.</p>	<p>£6,300</p>	<p>1 victim supported. Advocacy element supporting other professionals with expert advice.</p>
 <p>Bawsoj</p>	<p>Specialist provision for Black, Asian, and Minority Ethnic victims. Provision of specialist support to BME victims of Domestic Abuse, Forced Marriage, Honour Based Abuse and Female Genital Mutilation in Dyfed Powys.</p>	<p>£17,066</p>	<p>10 victims supported. Advocacy element supporting other professionals with expert advice.</p>
 <p>CarmDAS CARMARTHEN DOMESTIC ABUSE SERVICES every step is progress</p>	<p>A dedicated service for children, young people and families who are impacted by domestic abuse. 2 Sexual Violence Workers funded. Working to integrate sexual violence provision with community domestic abuse services.</p>	<p>£35,066</p>	<p>113</p>
 <p>Dewis Choice</p>	<p>Support clients aged 55 years+ where there is intimate partner or adult family violence. Sustain existing service, recruit and train additional staff and extend service provision. Includes training delivery to stakeholders and continuation of research project on this cohort.</p>	<p>£82,500</p>	<p>44 Narrative available re training and research outcomes</p>

MoJ DASV

Funds

Organisation	Description of Funding 	Funding Award £ Per annum 2022/23 2025/26	Victims supported  2024/25 existing and new
	Provision of sexual violence counsellor and support worker. Working to integrate sexual violence provision with community domestic abuse services.	£29,455	67



Included below are the individual year-end reports for each of our services, with some commentary where appropriate:



Comisiynydd Heddlu a Throseddu
Dyfed-Powys
Police and Crime Commissioner



OUR SERVICES

DYFED-POWYS VICTIM SERVICE

The Dyfed-Powys Victim Service, operated by Victim Support, provides free, confidential support to victims of crime across the Dyfed-Powys area. This service offers essential assistance, helping victims navigate their recovery journey with compassion and care.

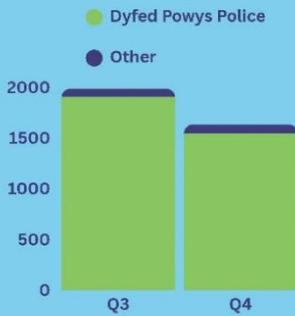
CONTRACT DETAILS

Contract held by
Dyfed-Powys Victim
Service
Contract length: 01/11/2024
to 31/7/2027. Value of the
contract: £419,628

Number of Referrals:

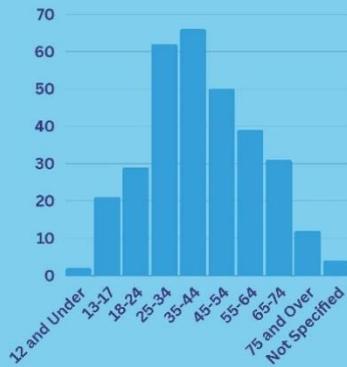
STATISTICS

Data shown is for Quarter 3 and Quarter 4 only.

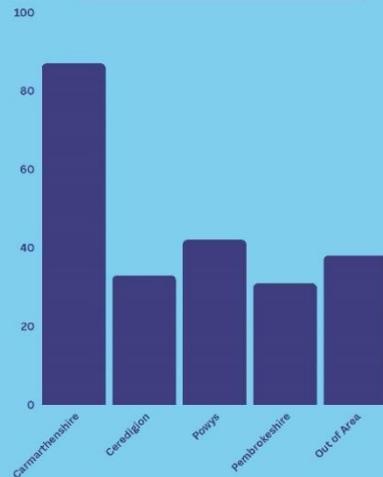


- 61 % Female
- 27 % Male
- 2 % Unable to say
- 8 % Not Asked

Age of referrals:



Regional Split:



Number of enhanced referrals for vulnerable or repeat victims:



"The support and guidance around managing my wellbeing is something I will always use."

"I'm mentally a lot stronger now and that's been with support from yourselves."

Number of standard referrals:



Further Information:



<https://www.victimsupport.org.uk/dyfed-powys/>

00300 123 2996



The above data related only to Quarter 3 and 4 periods of 2024/25 as the service commenced on 1st November 2024.

The service has experienced some challenges with the quality of data transfer from the Force. This is being addressed via a task and finish group and improvement was seen following the release of a Niche system upgrade in late summer. The Victim Support team have been given access to Niche to assist with immediate or urgent information queries, but the data quality issue needs to be addressed by the Force for longer term resolution. One of the most urgent areas of focus is the inaccurate recording of safe contact numbers or incorrect telephone numbers for victims.

This service represents the first time that a direct service offer for children and young people has been available, as it was previously delivered only via the parent or carer. It is encouraging that this messaging has been successful, with 126 young people under 18 referred to the service in the first 5 months and 17 of these so far taking up support.

It is also encouraging that the service received 39 self-referrals during Quarter 3 and 4, indicating that the public messaging regarding the new service has landed positively. This is a slight increase from the levels experienced with the previous service and it is hoped this will continue to increase with support offered by Victim Support across a wide range of platforms including webchat and digital self-support tools.



OUR SERVICES

DOMESTIC VIOLENCE ADVISORY SERVICE



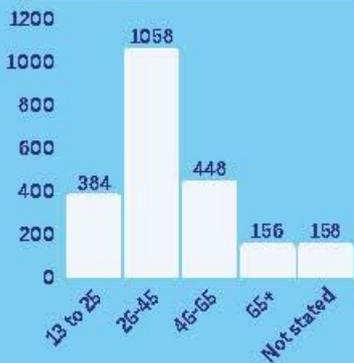
Calan DVS, in consortium with other specialist domestic abuse services, provide support to victims at high risk of harm from intimate partners, ex-partners or family members. The service ensures the well-being of individuals and their children offering safe spaces, tailored programs and specialist support. The service is available to anyone placed at high risk from domestic abuse and helps to empower communities to break free from abuse.



CONTRACT DETAILS
 Contract held by Calan DVS on behalf of Dal i Godi
 Contract length: 1/4/2023 to 31/3/2026.
 Total contract value: £400,000 per annum. PCC contribution 50%

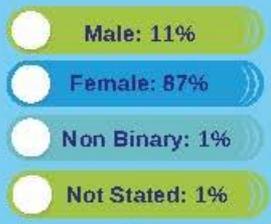
STATISTICS

Age of referrals:

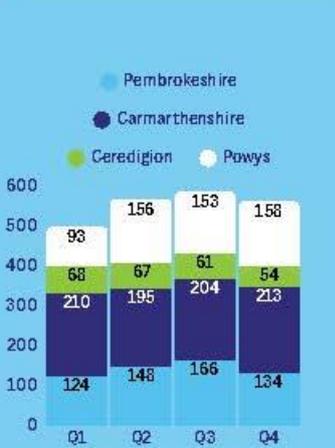


The service received a total of 2204 referrals

Gender:



Referrals by County:



Referrals repeat victims:

Total for 24/25: 34%

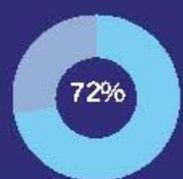


% clients reporting improved health and wellbeing

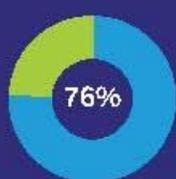
"You were always there for me and I really do appreciate everything you have done for me."

"You have helped me with self-worth and I feel better. Thank you"

Feeling increased levels of safety



Feeling better informed and able to act



Number of Multi-Agency Referral Forms (children)

49

Further Information:



<https://www.calandvs.org.uk/>
 enquiries@calandvs.org.uk
 01269 597474



Dal I Godi, the Independent Domestic Violence Advisory (IDVA) service provider, have undertaken some further exploration of the data behind repeat referrals. There are no clear patterns that predict the number of repeat referrals. There are also potential recording issues where IDVAs re-open a case to note reported concerns with child contact arrangements or legal matters, but where no actual support/intervention is required.

As a result of the work, a number of actions are now underway:

- Share repeat data with Multi Agency Risk Assessment Conference (MARAC) Coordinator for information and examination.
- Update case management system to capture reasons for repeat referral i.e. different perpetrator, escalation of abuse, previously declined service etc.
- Develop a clear process for victims who re-engage but are not high risk and therefore require an alternative service.
- Continue prevention focussed activities.

This action plan will be monitored at quarterly contract management meetings.



OUR SERVICES

SEXUAL ABUSE SUPPORT SERVICES

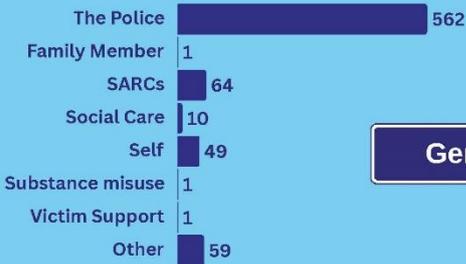
New Pathways provide a service to secure the best outcomes for victims of sexual assault/abuse that meets agreed clinical, forensic and operational standards. They provide twenty-four hour access to crisis support, first aid, safeguarding, specialist clinical and forensic care and ongoing support in a safe place. This includes Independent Sexual Violence Advisors who support victims with their journey through their criminal justice system.



CONTRACT DETAILS
Contract held by New Pathways Contract length: 01/07/2024 to 31/03/2027 Value of the contract: £254,855 per annum

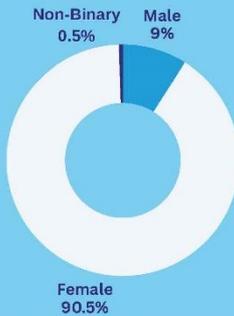
STATISTICS

Referral Source :

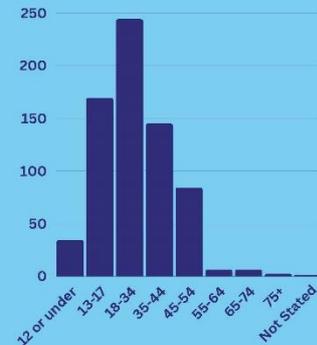


During 2024/2025 a total of 747 referrals were made to New Pathways.
50% of these referrals were historic cases.

Gender of referrals:



Age of referrals:



13% of referrals were for children under 12 years of age

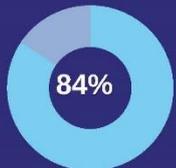
19% of victims referred were 17 years old

" The police officer was great, and my ISVA. It really helped me that they worked together."

" Having ISVA support was the best support that I could have had."

" I don't feel that I could have got through it without my ISVA supporting me throughout "

% clients feeling less isolated



% clients feeling less anxious



Further Information:



<https://www.newpathways.org.uk>
enquiries@newpathways.org.uk
01685 379 310



Note the new service, combined across the Dyfed Powys, South Wales and Gwent policing areas commenced on 1st July 2024. Prior to this the service was commissioned at a Dyfed Powys only level.

From 1st July to 31st December 2024, 53 service users from a total 366 (14%) disengaged from the service. It is not always possible to reach these individuals post exit to understand reasons for disengaging.

During the same period, a total of 509 service users were supported through the criminal justice process. 18 (3%) withdrew from the criminal justice system despite having support from an Independent Sexual Violence Advisor (ISVA), demonstrating that the engagement and choice to prosecute are bespoke and individual to each case. This data was not previously captured and will help to develop the support and communication provided to victims.

324 service users had reported the crime to police prior to engagement with the service. An additional 34 service users reported their crime to police during their engagement with the ISVA service.



OUR SERVICES

MISSING YOUNG PEOPLE'S DEBRIEF SERVICE



Llamau provide a high quality independent de-briefing and mediation service for children and young people who have been reported as 'missing' within Dyfed Powys Police area. The service provides direct support to the young person, family mediation and group work as appropriate, along with referrals for specialist support from partner agencies.



CONTRACT DETAILS
 Contract held by Llamau
 Contract length: 1/4/2020 to 31/3/2025
 Value of the contract: £93,000 per annum.

STATISTICS

Age of referrals:



During 2024/2025 there were: 369 referrals for debrief
 245 debrief sessions completed by Llamau (first time and repeats)
 123 debriefs were declined/inappropriate

Gender:

- Male: 51%
- Female: 47%
- Transgender: 1%
- Not Shared: 1%

Top 5 reasons for going missing:

1. Wanted to be with friends/ peer pressure
2. Didn't think they were missing
3. Needed time out
4. Not happy/ issues in school
5. Arguments at home / boundaries

Number of debriefs where risks of child sexual exploitation were identified: 56
 Number of safeguarding referrals: 90

"My son benefitted by talking to you, and understands the risks he put himself in by going missing."

"It made me aware of safety issues, and how my mother felt when I went missing."

"I'm so glad we talked. I don't know what I would have done without you!"

"I wouldn't have had the confidence to go to seek help from professionals if we hadn't spoken - thank you!"

Further Information:



<https://www.llamau.org.uk/>
 enquiries@llamau.org.uk
 029 2023 9585



This service was highlighted as good practice in a recent HMI inspection on Serious and Organised Crime in Dyfed Powys, demonstrating that the intelligence gathered via the debrief interviews helps to identify and address exploitation of children and young people.



OUR SERVICES

DYFED SUBSTANCE MISUSE

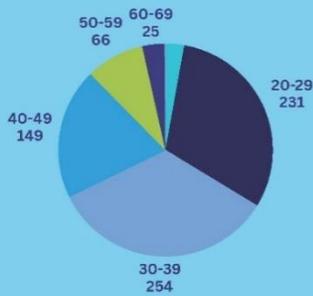
Operating in Carmarthenshire, Ceredigion, and Pembrokeshire, Dyfed Drug and Alcohol Service (DDAS) aims to reduce substance misuse-related harm to service users, significant others and the wider community. DDAS also works to identify and engage offenders from the point of arrest through to sentence, and to maximise the proportion of individuals reducing their substance use and offending behaviour.

CONTRACT DETAILS

Contract held by DDAS
 Contract length: 01/5/2020 to 31/3/2025. Value of the contract: £215,000 pa (total contract value £1.52m per annum jointly commissioned with the Area Planning Board)



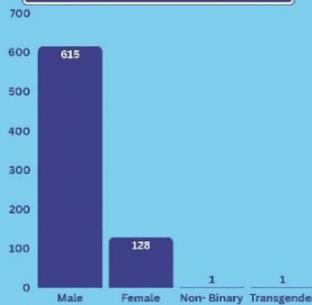
Age of referrals:



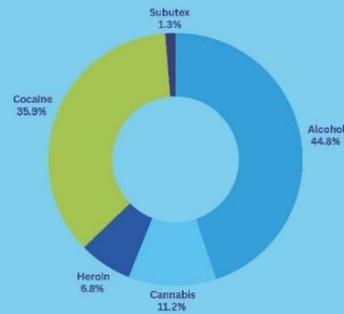
STATISTICS

During 2024/2025 police colleagues referred 1484 individuals for substance misuse treatment. This includes those given conditional cautions and individuals tested on arrest in custody.

Gender Split :



Top substances being used:



415 individuals exited the service with a positive closure e.g. being drug free or completing treatment.

"Support from DDAS has allowed me to feel more positive about my life."

"DDAS has impacted on my relationships in a good way."

"I have been struggling in my life and have found DDAS to be very supportive in helping my get my life back on track."

"I have always felt listened to when engaging in support sessions."

Further Information:



<https://barod.cymru/where-to-get-help/west-wales-services/ddas-dyfed-drug-and-alcohol-service/>
 03303 639 997



Note additional performance information for this service was recently provided to the Panel.



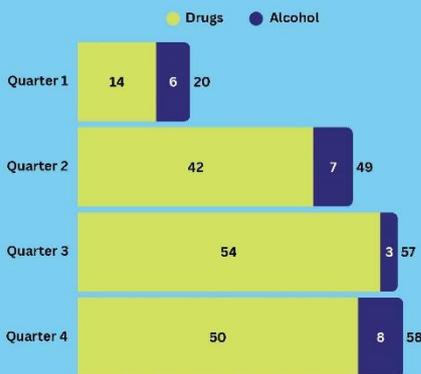
OUR SERVICES

POWYS SUBSTANCE MISUSE

Kaleidoscope Powys aims to reduce substance misuse-related harm to service users, significant others and the wider community. Kaleidoscope also works to identify and engage offenders from the point of arrest through to sentence and to maximise the proportion of individuals reducing their offending and substance misuse.

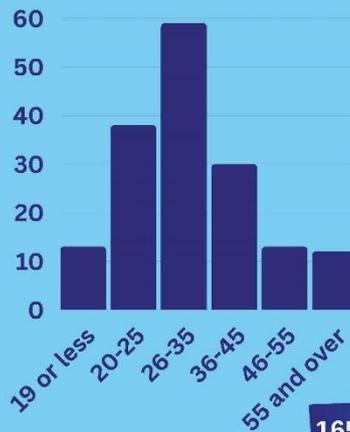


Referrals from the Police:



STATISTICS

Age of referrals:



CONTRACT DETAILS

Contract held by Kaleidoscope.
Contract length: 30/09/2020 to 30/09/2025
Value of the contract: PCC contribution £75,000 pa.
Jointly commissioned with the Area Planning Board

Gender Split:

Non- Binary 1%

Female: 18%

Male: 81%

165 Referrals for Episodes with Criminal Justice Referral Sources

"It's good to talk and be listened to, friendly and non-judgemental team. A safe space. A problem shared is a problem halved."

"Thank you for saving my life."

52% of individuals exited the service with a positive closure e.g. being drug free or completing treatment.

Service users responded to contact

60%

Further Information:



<https://kaleidoscope68.org/services/kaleidoscope-powys/>

info@kaleidoscope68.org

01633 811950





OUR SERVICES

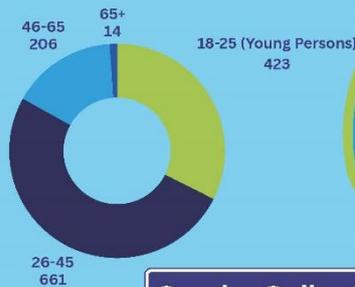
OFFENDER DIVERSIONARY SCHEME

The Dyfed-Powys Diversionary Scheme seeks to address criminal behaviour at a much earlier stage in an individual's offending journey by tackling the root causes of offending and associated health and community related issues. It aims to reduce the number of victims of crime by offering eligible offenders a four-month long programme of interventions as an alternative to prosecution. Support offered during the interventions include but are not limited to substance misuse, mental health, finance debt and housing.



CONTRACT DETAILS
 Contract held by Pobl
 Contract length:
 01/09/2019 to 31/3/2025
 Value of the contract:
 £291,000 per annum

Age of referrals:



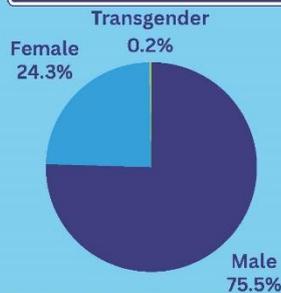
STATISTICS

During 2024/2025 there were 1320 referrals *.
 905 assessments were completed.
 990 clients successfully completed the interventions in 24/25.
 *Figure includes referrals that may not have been eligible to participate due to offence type or individual criteria.

Needs at Entry:

Physical Health	125
Mental Health	270
Drugs	225
Alcohol	85
Education, Training & Employment	225
Finance, Benefit & Debt	229
Children, Families & Relationships	89
Attitudes, Thinking & Behaviour	88
Domestic/ Sexual Abuse	18
Accommodation	186

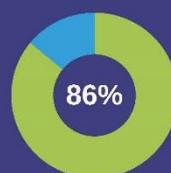
Gender Spilt of Referrals:



Enabled to make positive choices



Empowered to make positive changes



"I really didn't think that getting involved with the Police could be a positive for me."

"Getting help to address my addiction was the best thing I've done."

"My support worker has been such a help for me."

Further Information:



@DPOCC

poblgroup.co.uk/

01646 698820

info@poblgroup.co.uk



77% of all eligible referrals engaged in the service and 84% successfully completed the scheme. 57 clients (6%) disengaged during their 4-month contract. It is very rarely possible to reach these clients to understand reasons for leaving the service. However, feedback from the service provider is that considering the individual criminogenic needs, they are not in the right place to accept support and address their needs at that time. The service makes contact with any other agency involved to attempt to re-engage with the individuals, but often they disengage from all support providers.

77 individuals were referred twice during 2024/25, which represents 7% of the eligible referrals received. This is in line with the new Dyfed Powys Police diversionary drug policy for simple drug possession.

Of the 77 repeat referrals:

- 72 were subject to an Adult Community Resolution (ACR)
- 5 were subject to Conditional Caution following a previous ACR
- 37 were referred twice for possession offences
- 7 were referred 3 or more times for possession offences
- 25 individuals were referred twice for a mixture of offences (possession plus 1 other)
- 8 were referred 3 or more times for mixture of offences (possession plus 1 other)
- 82% male, 18% females

Of the 77 repeat individuals, 59 complied, 5 did not engage, 13 are in ongoing receipt of support.

Newly Commissioned Services

Domestic Abuse Perpetrator programmes

Historically, a number of separate programmes have been delivered to address the behaviour of perpetrators of domestic abuse across the Dyfed-Powys region. In 2024 the Commissioner received a request to lead a regional commissioning exercise on behalf of the Mid and West Wales Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) partnership to introduce a more coordinated and comprehensive model.

The new provision offers a single point of referral into multiple interventions, tailored to the type and level of risk posed by the perpetrator. The model enables individuals to move between programmes as their risk escalates or de-escalates,

ensuring the right level of intervention is available at the right time. Crucially, all programmes also include support for partners and families to enhance safety and promote change. The consortium of providers, led by Threshold Domestic Abuse Service, will also deliver the newly implemented Cautioning and Relationship Abuse (CARA) programme, supporting earlier intervention for lower-risk cases as part of the out of court resolution framework.

The new service commenced from 1st April 2025 with the CARA element going live in mid-June. Contract monitoring will be led by the Regional VAWDASV Advisor on behalf of the partnership with OPCC attendance.

Road victim support service

The PCC undertook a pilot service with Brake national road charity to provide support to individuals and families bereaved by road traffic collisions. This ran from June 2023 to May 2025. In late 2024, the service was formally commissioned in partnership with South Wales PCC, providing a framework that Gwent and North Wales could also call off in future. North Wales have recently made enquiries about utilising this framework for service provision.

The new service commenced on 1st July provided by Victim Support, who were successful in the tender award. The annual cost of the service for Dyfed Powys is £48,000. Quarterly contract monitoring will commence in October 2025, with referrals led by Family Liaison Officers following fatalities on the roads of Dyfed Powys.

Pathfinder Family Court service

The Family Court Pathfinder project is a national initiative that has been developed following evidence that domestic abuse victims were being re-traumatised by the existing, adversarial system. The Harm Panel Report published by the Ministry of Justice in 2020 included recommendations to better support domestic abuse survivors by providing independent specialist support services.

Through this model the court will identify families' needs earlier and work with both adults and children, as well as external agencies such as local authorities, the police and schools, to better understand families' circumstances and help them reach a safe agreement without the need for multiple hearings.

The model aims to provide crucial support to children and families at an earlier point in proceedings and improve outcomes for children and vulnerable adults. It seeks to ensure that their voices are heard during court proceedings, while making the process safer and more accessible for survivors.

The PCC was approached in 2024 by Ministry of Justice to work with them as part of the Ministers desire to extend the existing Pathfinder to the Designated Family Judge areas of Mid and West Wales via Swansea Family Court.

Following a tender exercise in late 2024 led by South Wales OPCC for the South East and Mid and West Wales family court areas, the contract for the Dyfed Powys area was awarded to a consortium between Safer Merthyr Tydfil and Thrive Women's Aid. The service went live 1st March 2025 and 123 cases have been referred between service commencement and 30th September 2025. The service has successfully made contact with 96% of referrals and 84% of those contacted have consented to an assessment and a report being created for the court.

Pilot Services

Stalking support service

In September 2024, the PCC funded a new pilot support service for high-risk stalking victims, delivered by the national Advocacy organisation, Paladin. This important service has introduced two part-time Independent Stalking Advocacy Caseworkers who are now actively supporting victims across our area.

The pilot was developed in response to victim feedback and recommendations from a deep-dive review undertaken by the OPCC. It focuses on offering tailored support to victims of stalking and improving how agencies respond to these complex and traumatic experiences.

The service commenced on 1st September and since its launch, the pilot has supported 54 high risk stalking victims, with 37 of these referred via the Police and the remainder from domestic abuse services, health and self-referrals. Paladin have delivered training to 40 professionals through a stalking awareness course. Advocates have worked closely with Dyfed-Powys Police and multi-agency partners to provide trauma-informed support, safety planning, and help victims navigate the criminal justice process.

The pilot runs until 31st August 2026.

Social impact of commissioned services

The OPCC have been working towards a method for demonstrating some of the wider social and economic impact of the services we commission.

The initial focus has been on the service provided to victims of rape via the Independent Sexual Violence Advisory service. The Quality Assurance Panel completed a scrutiny exercise of the service in January 2025 aligned with the wider research work being undertaken. Initial findings are included below, with some further amendments to be made and a final version to be provided by December 2025. *Note at present the data relates to 2023/24 as the analysis commenced prior to full year 2024/25 data being available, this will be updated to incorporate 2024/25 figures.



Impact Dashboard

<p>INDEPENDENT SEXUAL VIOLENCE ADVISORY SERVICE</p> <p>ISVA</p>	<p>CONTRACT VALUE £</p> <p>2023/24 the total cost of the contract provided by the Police and Crime Commissioner was £316,369</p>	<p>REFERRALS 582</p> <p>2023-24 sexual violence total referrals into New Pathways</p>
<p>COST PER REFERRAL </p> <p>Estimated cost of £543.60 per referral into New Pathways</p>	<p>RAPE REFERRAL 219</p> <p> 38% of the total referrals related to rape offences</p>	<p>RAPE REFERRAL £ </p> <p>Equates to a total cost of £119,046 for the provision of support services for rape victims</p>
<p>HOME OFFICE </p> <p>A Home Office report, indicates that the total cost of crime per rape offence is £40,934.</p>	<p>HOME OFFICE ESTIMATE £9m</p> <p>Using the Home Office values, 219 rape cases would potentially cost society £8,964,546</p>	<p>LOST OUTPUT Take time off work/less productive at work</p> <p>Cost - £6,136 per incident of rape with a total cost for rape victims referred to New Pathways = £1,343,784</p>



Impact Dashboard

PHYSICAL & EMOTIONAL HARM

Substantial physical and emotional injuries, requiring intense and ongoing support

Cost - £25,366 per incident of rape with a total cost for rape victims referred to New Pathways = £5,564,352

HEALTH SERVICES

NHS and other healthcare providers of responding to the physical and emotional harms of crime

Cost - £1,154 per incident of rape with a total cost for rape victims referred to New Pathways = £252,724

CLIENT VOICE



“The police officer and ISVA were great. It really helped me that they worked together.”

MORE ABLE TO COPE **84%**

Clients felt more able to cope with the support of New Pathways

FEELING LESS ISOLATED **84%**

Clients feeling less isolated due to the support provided

QUALITY ASSURANCE PANEL **4 CASES REVIEWED**

In January 2025, members of the PCC’s Quality Assurance Panel reviewed a selection of referrals involving adults and juveniles made by Dyfed Powys Police to [New Pathways](#).

Findings included:

- Consistency of officers in the case is vital.
- Delays in accessing information from other Forces should be avoided to reduce the risk of victims disengaging.
- A standardised approach to ISVA case file updates would be beneficial.

FEELING LESS ANXIOUS **83%**

Clients feeling less anxious with the support of New Pathways

CLIENT VOICE



“I don’t feel that I could have got through it without my ISVA supporting me throughout”

Looking ahead

6 of our 12 services have been commissioned or recommissioned within the last 12 months, reflecting a significantly busy period within the commissioning team. These contracts now offer a stable period of service provision and will be contract managed to ensure delivery against the set objectives. The above report has also highlighted some of the new services in early stages of contract lifecycles, along with pilots that will be closely monitored to assess demand for a fully procured service.

Emerging areas of support currently include the Home Office Drive programme for high harm domestic offenders; we have just gone out to tender for this service, which will commence in April 2026 funded by the Home Office. We are also exploring the specialist nature of services to support those experiencing police perpetrated domestic abuse (PPDA), as highlighted by the joint investigation by HMICFRS, College of Policing and the Independent Office for Police Conduct following the Centre for Women's Justice super-complaint. This report reinforced the need for services that meet the specific needs of victims of PPDA, including confidential systems where records can be locked down, closed MARAC hearings and ongoing support through misconduct as well as criminal investigations.

Key challenges for the next year include ensuring the team is sufficiently resourced to contract manage the range of services, allowing for robust scrutiny of performance and financial information and the ability to demonstrate the impact made by our providers. With an eye on the future, it is challenging to address efficiency savings targets when the volume and complexity of demand for services continues to grow.

We continue to work with partners to identify opportunities for shared investment and efficiency savings, as well as ensuring consistency and equity of service provision for victims and our communities. We have recently been successful in lobbying partners within the Violence Against Women, Domestic Abuse and Sexual Violence partnership to contribute core funds in place of reliance on the Welsh Government grant, releasing the grant for its original purpose of enabling development, testing innovative practice and prevention work. We will continue to progress these discussions and to identify any additional sources of funding and collaboration that will assist us in delivering vital services.

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DYFED POWYS POLICE AND CRIME PANEL

24/10/2025

Subject

GRANT FUNDING AWARDS 2024/2025 UPDATE

Purpose:

To receive an update from the Police and Crime Commissioner regarding these awards

Recommendations / key decisions required:

To review the report and make such recommendations as are considered appropriate.

Reasons:

This falls within the remit of the Panel under the Police Reform and Social Responsibility Act 2011.

Cabinet Decision Required Not applicable

Council Decision Required Not applicable

CABINET MEMBER PORTFOLIO HOLDER:- Not applicable

Report Author:

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**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

GRANT FUNDING AWARDS 2024/2025 UPDATE

The Police Reform and Social Responsibility Act 2011 requires the Panel to scrutinise how the Commissioner performs his statutory functions. This includes how grant funding awards are administered.

The attached report provides the Panel with an update for the 2024/2025 period.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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Police and Crime Commissioner for Dyfed-Powys

Grant funding awards 2024-25



Overview

Police and Crime Commissioners have the power to award crime and disorder reduction grants as outlined in Section 9 of the Police Reform and Social Responsibility Act 2011.

These grants can be given to any person to secure or contribute to securing crime and disorder reduction in the police area. The grant may be subject to any conditions that the Commissioner may deem appropriate.

Grant funding must comply with conditions set out in the [Joint Corporate Governance Framework](#). This sets out the principles, structures, and processes by which the Office of the Police and Crime Commissioner (OPCC) is governed.

The [Commissioning Strategy](#), outlines the priorities and key principles of commissioning activity. This includes reference to the award of grants as one of the routes to delivery.

Funding application form

Seeking assurance from applicants that their activities align with the Police and Crime Plan, providing confidence that appropriate business and financial governance structures are embedded to effectively manage grant funding.

Bid Scoring and Summary

Scoring matrix to assess applications and adherence to OPCC requirements.

Decision Making

Decisions to offer funding are made by the Police and Crime Commissioner with support from the Executive Team. A Decision Log is drafted, outlining the detail and ratified by the Executive Team before being published on the OPCC website.

Budgets

The Commissioner has several budgets that support the Police and Crime Plan priorities. Some of these have specified purposes:

Income source	Purpose	Amount invested in 2024/25
Commissioner's Fund	This reserve was created to provide the new Term 3 Commissioner with a fund to support initiatives to underpin the new Police and Crime Plan.	£185,135.74
Sale of Found Property Reserve Fund	This is a reclassification of monies received from the sale of found property and is used to support local charities/donations.	£3,335.15
Proceeds of Crime Act Fund	This reserve comes from funds which have been allocated to Dyfed-Powys as a result of confiscation orders arising from proceeds of crime. These reserves are then utilised to support operational activities which assist in bringing criminals to justice.	£100,511.92
Forfeiture Reserve Fund	This is a reclassification of monies that are seized under section 27 Misuse of Drugs Act and following forfeiture at Court which will be utilised to fund operations targeting drug related crime and abuse No funding was requested during 2024/25 that was appropriate to support from this budget. Work is underway to encourage applications from drug detection, seizure and investigation teams in 2025/26.	£0.00
Driver Retraining Scheme Reserve Fund	This reserve is being held specifically to support activities in relation to road safety initiatives. Further opportunities will be explored to ensure that these reserves are utilised to optimal effect for the communities of Dyfed-Powys.	£45,785.13
Drug Intervention Reserve Fund	This reserve will be utilised to support drug testing.	£10,740.42
Innovation Fund	To deliver innovation projects in line with the Commissioner's priorities.	£10,365.36
		Total: £355,873.72



Location

The funding awarded has been distributed to the following areas:

Location	Forcewide	Pembrokeshire	Carmarthenshire	Ceredigion	Powys
Number	14	2	1	1	2
Value	£353,538.57	£835.15	£250.00	£500.00	£750.00
Proportion	99.4%	0.2%	0.1%	0.1%	0.2%

The forcewide activities benefit all Dyfed-Powys communities.

Whilst some local authority areas have not applied for nor received funding directly from the Commissioner, they may have received funding from Home Office and/or Welsh Government grant funding that is administered by the Office of the Police and Crime Commissioner. This is detailed within the Grant funding received section of this report.



Commissioner's Fund

**Swansea AFC Foundation – Premier League
(PL) Kicks project
£41,666.67**

As reported previously, in 2021 the Police and Crime Commissioner awarded a three-year grant contract to Swansea City AFC Foundation to deliver free weekly football sessions to children and young people in five areas across the Dyfed-Powys Force area.

The aim of the PL Kicks programme is to use football and sport in general to inspire children and young people, and to bring communities together.

This initiative has proven to be a powerful tool in supporting early intervention and crime prevention work among our young people in Aberystwyth, Newtown, Pembroke, Carmarthen and Llanelli.

This round of funding ended on 30th August 2024.

Further financial support was provided from the Serious Violence Duty fund from September 2024 to March 2025 – details are contained within the Grant funding received section of this report.



1080 sessions



2688 participants

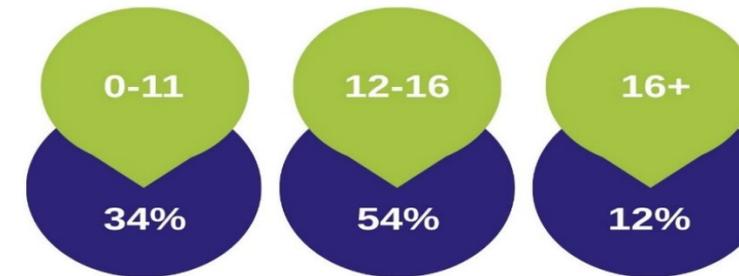


73% males



27% females

Demographics



"I love how we can come here for no cost. I also like how everyone is welcome and we can feel at home here. I appreciate how the staff members tolerate no discrimination, bad language or violence."

Over 90% of parents have stated that they felt that their child has been supported through this activity and that it has had positive impacts. Over 80% of parents believe that the programme has improved their child's mental health.

"My son is really enjoying learning new skills and mixing with other children. The coaching is good and sessions are fun and inclusive"



Commissioner's Fund

Stalking Co-ordinator Post

£8,000.00

Funding provided to support the resource cost of the Dyfed-Powys Police Stalking Co-ordinator.

The Stalking Co-ordinator supports in the identification and risk assessment of stalking incidents, ensuring cases are compliant with national guidance.

The Co-ordinator monitors investigations by reviewing risk assessments and identifying additional control measures through civil orders and the application of Stalking and Protections Orders (SPOs).

This role has proven to improve the identification and management of Stalking offenders.

From 2025/26, the resourcing costs for this post will be fully absorbed through Dyfed Powys Police (DPP) force budgets.

Review of 720 Stalking crimes since March 2024 providing expertise, advice and guidance to frontline officers and staff.

Investigative direction provided relating to identification of typology, information regarding perpetrator programmes available, signposting to support services (Paladin), safeguarding and suitability for Stalking Protection Orders.

Proactive engagement with partners relating to SPO conditions.

Monthly reviews with partner agencies pertaining to referrals, ensuring that DPP are appropriately supporting victims of Stalking.

Research, benchmarking, set up and implementation of the monthly Pre-SIP and SIP processes involving internal and external partners (SIP – Stalking Intervention Programme). The aim is to increase the number of SPO's in DPP as a result.

Stalking training delivered to transferees, new recruits, Sergeants and Vulnerability hub staff.

Creation of bespoke victim information pack for victims of Stalking (domestic and non-domestic abuse related).

Commissioner's Fund

VAWDASV Blueprint

(Violence Against Women, Domestic Abuse and Sexual Violence)

£38,000.00

During 2022/23, all Welsh Police and Crime Commissioners agreed to support the establishment of the pan Wales virtual, multi-agency team - VAWDASV Blueprint.

The Welsh Government and Policing in Wales agreed to adopt a Blueprint approach to support delivery against the VAWSDASV National Strategy 2022-2026. This allowed devolved, non-devolved agencies, non-governmental organisations, specialist services and survivors to work together to coordinate actions and drive activities to deliver shared priorities of tackling VAWDASV.

Each Welsh OPCC and Police force provided a financial contribution during 2024/25 to support the Welsh Government with developing the strategy and embedding the workstreams to tackle existing themes and emerging trends.



Further information regarding the Blueprint programme can be found in the following link:

[Violence against women, domestic abuse and sexual violence: blueprint high level action plan \[HTML\] | GOV.WALES](#)



Commissioner's Fund

UWTSD Academic Collaboration
(University of Wales Trinity St David)

£28,284.07

The Police and Crime Commissioner, in collaboration with the Vice Chancellor of the University of Wales Trinity Saint David (UWTSD), have agreed to pilot a collaborative post to enhance the approach to Evidence-Based Policing in Dyfed-Powys.

UWTSD will contribute £25,000 each per year for a two-year pilot. This will support the resourcing costs of an Evidence-Based Policing (EBP) Research Coordinator.

Their role will enhance partnerships between local academic institutions and key police departments such as Learning and Development, Performance and Analytics, the Central Prevention Hub and the PCC's Office.

The EBP Research Co-ordinator will translate local research into local practice, embedding EBP into day-to-day operational policing through training, problem-solving and projects.

St David's Day Conference – March 2025

This event brought together practitioners, researchers, and partners from across Wales and beyond to share innovation, best practice and insights into policing policy and practice. This event was organised by Dyfed Powys OPCC's Evidence Based Policing Research Coordinator.

This role has been instrumental in strengthening links between operational policing and academic research.

By embracing Evidence Based Policing, we can ensure that our work is informed by the best available evidence, ultimately leading to more effective, efficient and community-focussed policing.



Commissioner's Fund

Domestic Abuse Perpetrator Regional contribution

£19,850.00

The Commissioner has contributed funding to the Regional Violence Against Women, Girls, Domestic Abuse and Sexual Violence (VAWDASV) partnership since 2021/22. This has been an annual investment into the provision of regional perpetrator programmes.

The joint investment with other VAWDASV partners ensures that the partnership achieves a consistent, accessible, and high-quality offer of perpetrator intervention that is equally accessible in all areas of Dyfed-Powys.

In line with the Partnership's work to improve the commissioning arrangements around VAWDASV service provision, the Safeguarding Board approved a regional apportionment model to ensure appropriate contributions from all partners.

Key strategic partners have all contributed towards the funding of the project with the Commissioner contributing 10% of the overall cost.

In August 2024, an evaluation of the referral process for the Perpetrator Intervention Programmes (PIPs) was undertaken by Forensic Psychology Consultancy UK. Programmes include:

- Choices
- The Intervention Hub
- Reflecting on Relationships.

Key Findings

During the year September 2022-August 2023:

- **A total of 83 referrals were made into PIPs**
- **Most referrals came from Social Services**
- **Most referrals came from Powys area**
- **Choices received the highest number of referrals**

The delivery services were commended for their knowledge, skills and collaboration with other agencies.

Seven recommendations for service improvements were made which are being reviewed and implemented from 2025/26.



Commissioner's Fund

West Wales Domestic Abuse Service (WWDAS) - Match funding

£30,000.00

West Wales Domestic Abuse Service (WWDAS) led a consortium of Dyfed-Powys domestic abuse services to deliver a Home Office (HO) Safer Streets 5 (SS5) project called Bystander Plus. The other members of this consortium include Threshold Domestic Abuse Service; Carmarthenshire Domestic Abuse Service and Montgomery Family Crisis Centre.

This consortium successfully delivered a similar project during previous rounds of Safer Streets funding, providing effective outcomes. The project delivered preventative and educational interventions to tackle Violence Against Women and Girls.

As a result of previous positive results, this activity was expanded in scope and location to ensure delivery to all areas of Dyfed Powys. This activity covered the period October 2023 to March 2025.

Following confirmation of the funding award in September 2023, Bystander Plus recruited additional resources to deliver the service over the grant funding period.

In December 2023, the HO announced substantial funding cuts to SS5 activity for the financial year 2024/25. Whilst the consortium identified all possible cost savings, a £30,000 funding shortfall remained, placing the service at significant risk.

The Commissioner agreed to provide funding from his Reserve budgets to support the funding shortfall. Further detail on project outcomes is reported within the Safer Streets 5 section below.



CarmDAS
GWASANAETHAU CAM-DRIN DOMESTIG
mae pob cam yn gynydd
CARMARTHEN DOMESTIC ABUSE SERVICES
every step is progress



**Comisiynydd Heddlu a Throseddau
Dyfed-Powys
Police and Crime Commissioner**



Commissioner's Fund

Paladin Pilot

£19,335.00

A pilot with Paladin commenced in September 2024 providing advocacy to high-risk victims of stalking through the criminal justice system.

Paladin are recognised as national best practice market leaders for provision of Independent Stalking Advocate Caseworker (ISAC) support.

Through this pilot, Paladin are also providing short-term support/one off advice to low and medium risk victims. This ensures a level of support for all stalking victims.

Paladin have delivered training for professionals to ensure that existing services such as Independent Domestic Violence Advisors (IDVA) and Independent Sexual Violence Advisors (ISVA) are appropriately skilled to support stalking victims.

The pilot will be delivered over 12 months.

During the first 6 months of the Pilot, Paladin recruited two part time ISACs on a job-sharing basis (1 Full Time Equivalent - FTE).

22 referrals received

The ISACs have advocated for cases within the Criminal Justice System and worked in partnership with relevant agencies to ensure victims are identified, safeguarded, and supported.

Training delivered to 32 professionals across a range of services dealing with stalking crimes. The following feedback was received:

"I feel more confident to assess the risk, advise clients and promote awareness within our team other agencies. Insight into SPO's (Stalking Protection Order) is really useful and I will promote their use if applicable. I will be mindful of potential stalking as a factor in my caseload, be vigilant and curious"

"The knowledge and expertise of the trainers was invaluable"

"The use of the real-life case examples was most useful as hearing the theory in practice is such good learning"



Innovation Fund

'Through their eyes'

An analysis of Dyfed Powys Police (DPP) Violence Against Women, Domestic Abuse and Sexual Violence training utilising Virtual Reality equipment.

£10,365.36

Funding has been awarded to support a collaborative project between Dyfed Powys Police, Swansea University and Aberystwyth University to effect operational change through training that incorporates technology to transform the response to Domestic Abuse.

This focuses on the victims' experience of service provision and aims to improve service delivery.

The project is piloting a new Domestic Abuse training delivery method via Virtual Reality (VR) headsets and includes an academic evaluation 'Through the Eyes' of trainees and trainers.

The project:

- provides an analysis of regional Domestic Abuse training from a range of stakeholder perspectives
- explores the viability of VR as an immersive medium in police training
- will collect robust evidence that informs the preparation of a large-scale proposal that will require regional stakeholder collaboration to co-create an immersive virtual reality (VR) tool for training, informed by the prototype
- embeds a collaborative working relationship between DPP, Swansea University and Aberystwyth University in the development of ground-breaking immersive technology to transform VAWDASV training for police officers and other frontline practitioners.

The project team have liaised with the Police Training Lead prior to conducting research interviews with police training staff, a cohort of trainees, a cross section of staff operating at different levels including the Chief Constable. Activity to date includes:

- Seek the perspectives of trainers, trainees and others on the current training 'experience' and explore the potential for embedding VR as an immersive training tool in the police learning environment.
- examine the contexts, mechanisms and outcomes and range of configurations within which training programmes 'work' in embedding DA concepts from the police perspective and other key stakeholders.
- use non-participant observation and qualitative interviews in various formats with stakeholders to understand the andragogical environment(s) in which teaching and learning takes place.

To date, the team has conducted 80 hours of data collection including research interviews and online focus groups



Driver Retraining Reserve Fund

BRAKE – Independent Road Victim Advocate (IRVA)
£45,785.13

This pilot scheme, launched in 2023/24, was extended into the 2024/25 financial year.

The pilot consisted of a dedicated Dyfed Powys Independent Road Victim Advocate (IRVA), providing ongoing support to road traffic victims and their families and was continued for a further 12 months.

Whilst anecdotal information from the first year of funding was resoundingly positive, it was too early to provide detailed information to evaluate the benefits of the role. It was therefore agreed to extend the original pilot to enable a more informed evaluation of the role to be undertaken.

The IRVA holds a caseload of families within Dyfed Powys who have been bereaved by road traffic collisions. The role plays a vital part in providing practical and emotional support to assist families in navigating the aftermath of traumatic incidents.

- 51 cases supported
- 218% improvement from Year 1 caseload
- Improved relationships with Police Family Liaison Officers have contributed to the case referral uplift
- 82% of all referrals have been received from the Police – reducing the burden on families to refer themselves



Consistent positive and improved survey responses received from clients on exiting the service when compared to their responses on entering the service.



Drug Intervention Programme Reserve

Drug testing at the roadside kits

£10,740.42

Since 2019, the Commissioner has supported Dyfed Powys Police force with funding to purchase drug testing at the roadside kits. This Reserve budget could only be utilised to support costs associated with drug testing.

Drug-driving is a growing UK problem with a steady year on year increase in the number of charges being brought by the police against UK drivers for drug driving.

The initial detection is at the roadside using a drug wipe. This test can detect the following: cannabis, opiates, cocaine, amphetamines, methamphetamines (MDMA, ecstasy), buprenorphine, methadone, benzodiazepines and ketamine.

A positive result on the roadside drug test will result in the driver being taken to the police station for a blood test.

The funding arrangements were in place until this Reserve budget was exhausted. This funding arrangement ceased in Autumn 2024 when the reserve fund budget was fully spent. Dyfed-Powys Police now has full responsibility for funding these items and the ongoing cost has been embedded into the force budget.

“Drug wipe kits are a vital tool in the fight against drug driving. They enable officers to quickly and accurately identify the presence of illegal substances at the roadside, providing immediate results that support swift enforcement actions.

By equipping our officers with this technology, we enhance their ability to detect impaired drivers, improve road safety, and strengthen our commitment to keeping communities safe.

These kits not only increase efficiency in frontline policing but also serve as a visible deterrent to those considering driving whilst under the influence of drugs.”

**Temporary Superintendent
Shaun Bowen**



Proceeds of Crime Act (POCA) Reserve Fund

Economic Crime Team Resource

£100,511.92

The Police and Crime Commissioner has continued to provide funding towards the salary costs of:

- **Financial Investigator (100%)**
- **Safeguarding Officer (50%)**
- **Fraud Triage Officer (50%)**

These are all based within the Economic Crime Team in Dyfed Powys Police.

The Economic Crime Team conduct Proceeds of Crime Act investigations.

Recent changes in legislation have increased efficiencies in civil recovery investigations resulting in significant increase in forfeitures being awarded.

This additional power has reduced capacity in other more conventional areas of financial investigation.

3, 328 reports sent to Action Fraud.

Successfully obtained civil recovery forfeiture orders totalling £119,216.

Total financial losses suffered by all victims was £20,086,465.

Operation Signature

The Banking Protocol

Romance Fraud

Identifies and supports vulnerable victims of fraud, providing an enhanced level of service to protect and safeguard them from repeat victimisation.

267 referrals
51% female
49% male

The total money stolen from these victims was:

£3,833,297

A national scheme between the police and financial sector. It aims to identify bank customers who are in the process of being victimised, and to refer them into Operation Signature.

Dyfed-Powys Police responded to **95** Banking Protocol incidents, preventing the loss of:

£409,344

Presents the highest levels of threat harm & risk to victims due to the tactics used by offenders to socially engineer and prey upon a victim's emotions and vulnerabilities to steal money over a sustained period of time.

Dyfed-Powys Police received **112** reports of romance fraud throughout the year, of which **79** were referred into Op Signature. The financial loss to those victims totalled:

£1,073,180



Sale of Found Property Reserve Fund

Organisation	Description	Donation
Police Unity Tour	The Policy Unity Tour is a charitable pedal cycle event that raises funds for UK Care of Police Survivors (COPS). The event increases awareness and honours police officers who have died in the line of duty. During the 2024/25 event a direct recipient of this charity joined the Dyfed Powys team to honour his father who sadly passed in Summer 2023.	£1,000.00
Rhayader Football Club	During the Summer 2023, a serving Dyfed Powys police officer, Inspector Gareth Earp, tragically died in a road traffic collision. Rhayader Football Club has organised a 6-a-side football tournament to pay tribute to Gareth. The tournament coincided with the one-year anniversary of Gareth's death. A donation was provided to support this event and pay tribute to a well-liked and highly respected officer who served in Dyfed Police force for 21 years.	£500.00
Hay, Brecon and Talgarth Sanctuary for Refugees	Hay, Brecon and Talgarth Sanctuary for Refugees (HBTSR) is a voluntary organisation welcoming people seeking sanctuary, providing short-term respite for refugees. A donation was provided to support their Welcome Day event in September 2024. The event encouraged refugees and local communities to engage in multi-cultural activities - creating a safe and welcoming space for all.	£250.00
Llanelli Polish Memorial	To commemorate the Polish airmen who lost their lives in Carmarthenshire during the Second World War and the Polish war veterans who are associated with the area, a donation was provided to support the placement of a memorial at the Llanelli Town Hall Cenotaph. This activity coincided with D-Day remembrance events that took place in Llanelli during Summer 2024.	£250.00



Sale of Found Property Reserve Fund

Organisation	Description	Donation
St John's Ambulance	Every year, St John's Ambulance lead a multi-agency collaboration in supporting new and returning Students to Aberystwyth University. During September, University Freshers Week heightens the night-time economy of Aberystwyth which adds significant pressure on the Police, Ambulance Service, local hospital and other key services. A donation was provided to support this activity and associated events during Fresher's Week.	£500.00
EYST (Ethnic Minorities and Youth Support Team Wales) Award Ceremony	The EYST Youth Club Annual Achievement Awards Ceremony is an inspiring evening dedicated to recognising and celebrating the hard work, dedication, and achievements of the incredible young people in our community. The ceremony is designed to reward young individuals who have shown exceptional commitment, growth, and contribution to the Youth Club, local communities and beyond. The Commissioner provided a donation to support the award ceremony held at Haverfordwest Mosque during December 2024.	£500.00
Ysgol Harri Tudur - Crime Time 2025	Ysgol Harri Tudur devised, developed and delivered a thought-provoking play which raises important issues with Year 8 pupils across Pembrokeshire secondary schools. The performance focusses predominantly on County Lines, drugs, anti-social behaviour and the consequences of crime. The Commissioner provided a donation that contributed 50% of the costs for the following: – resource salaries; travel and props purchase. The remaining 50% was supported by Pembrokeshire Youth Service.	£335.15



Grant funding received

During 2024/25, the Police and Crime Commissioner received three grant funding contracts from the Home Office:

- **Safer Streets - Round 5**
£354,999.96
- **Anti-Social Behaviour Hotspot**
£820,702.29
- **Serious Violence Duty**
£186,761.23



A further grant was received from the Welsh Government:

- **Cautioning and Relationship Abuse (CARA)**
£10,000.00

These funds are designed to support victims and/or prevent harm in the communities of Dyfed-Powys.



Safer Streets 5

During 2023-24, the OPCC secured funding of nearly £800,000 from the Home Office's Safer Streets 5 Fund. This fund spanned the period September 2023 to March 2025.

The projects delivered through this fund included intervention initiatives that address Violence Against Women and Girls (VAWG), acquisitive crime (AC) and anti-social behaviour (ASB).

Collaborators included Dyfed Powys Police, Local Authorities and specialist sector partners including domestic abuse organisations.

A description of the interventions delivered through this fund was detailed in the 2023/24 OPCC Annual Report (pages 27-33).

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Two of the projects concluded in March 2024 - The Women's Centre and CCTV Aberystwyth.

The next slides will detail the activity delivered in 2024/25.



Safer Streets 5

Dyfed Powys Police – Education and Prevention - £201,352.88

Ages 14 - 18: Schools Theatre – Performance in Education

This activity aimed to tackle and prevent VAWG offences, influencing positive attitudes and behaviours in young people. Training was delivered to over 600 students aged between 14-16.

- 78% of students understood the meaning of sexual violence
- 60% of students felt confident that they would report an incident if they were a witness.
- 83% of students felt confident that they would be able to safely intervene.



Ages 16 - 23: Vulnerability Awareness – New Pathways

New Pathways delivered training and workshops to further and higher education establishments to improve awareness and support for those vulnerable to VAWG.

- 30 vulnerability and sexual harassment/violence training sessions
- 14 social media social safety sessions
- 4 sextortion webinars
- 23 sexual harassment awareness workshops (SHAW)



Ages 24+: Man Ally – Beyond Equality

The Man Ally programme promotes positive masculinity, disrupts negative expectations and stereotypes, empowering men to be better allies to women and girls.

In person sessions were delivered in 4 cohorts with males followed by virtual workshops, developing an ally network.

The programme encouraged men to create change toward gender equality and healthier relationships.

Feedback describes the sessions as thought provoking and challenging, making men reflect on their relationships with women and how their behaviours have been informed by their environments, in work, at home and in the community.



WalkSafe app

The app supports identifying/avoiding crime hotspots and assists safe routes home. The data gathered from the app will be shared with multi-agency partnerships to drive safety initiatives across Dyfed-Powys.

The app went live in March 2025 following extensive geo-mapping across the force area, including engagement with night-time economy establishments.

This app will form part of the neighbourhood and prevention work within Dyfed Powys Police.



Campaign support - Crimestoppers

Dyfed-Powys has a significant rural population that can often be difficult to reach.

Crimestoppers assisted/ advised intervention leads on how to best connect with these communities to ensure fair representation for all residents.

This support demonstrated a 150k reach across Dyfed Powys. Social Media monitoring and metrics demonstrated:

- 1,789,963 impressions
- 13,818 link clicks
- 154,853 reach

CrimeStoppers.
Speak up. Stay safe.



Safer Streets 5

Bystander Plus - £109,178.38

Delivered by West Wales Domestic Abuse Service (Lead partner); Carmarthen Domestic Abuse Service; Threshold Domestic Abuse Service; Montgomery Family Crisis Centre

Delivery of Bystander training to a diverse range of organisations, concentrating on managing the safety /risks of all intervening.

This training supports the identification and risks of VAWG/Hate crimes in public spaces. Trainees were taught how to support those at risk, whilst keeping themselves safe from harm.

32 Training sessions delivered

Delivered 44 engagement events

Engaged with 1649 community members

190 individuals trained

Created 89 Community ambassadors

My Safe Place - £16,734.88

Delivered by Carmarthenshire County Council

Carmarthenshire County Council collaborated with Designing Out Crime Officers at Dyfed Powys Police to develop a product to support victims/ survivors of VAWG crimes to remain in their own homes.

The project ensured victims' and survivors' rights to remain safely in their homes were protected by providing 3 keys service elements:

Information

Advice

Practical Support

This mitigated the risks posed to them and their families by perpetrators of abuse. The funding was fully spent by December 2024 with the following outcomes achieved:

74 families supported

87 Security packages delivered and fitted

Connected Communities - £27,733.82

Delivered by Pembrokeshire County Council

Waste amnesties across housing estates in the most deprived areas of Pembrokeshire has led to visible improvements, including a reduction in fly tipping and environmental crime.

In collaboration with a wide range of agencies, the engagement events have increased visibility supporting residents with social, domestic and environmental issues.

1 Waste amnesty event supporting 140 homes with approximately 350 residents

3 engagement events
508 attendees
19 agencies offering support

- Increased engagement
- Pride in local environment
- Enhanced trust in public services



Anti-Social Behaviour (ASB) Hotspot Fund

During 2024/25, almost £1 million of funding was received from the Home Office.

The ASB Hotspot Response Fund was a government-backed initiative designed to address and reduce incidents of ASB in identified hotspot areas. The aim of the fund was to ensure an enhanced uniformed presence in ASB hotspot areas. This included additional patrolling by public services, significantly disrupting ASB in public spaces/ town centres and increasing local community and business engagement and trust.

Dyfed-Powys Police and the four Local Authorities within the region received funding, delivering several initiatives that met the grant conditions over the course of the year.

The next slides will detail the activities delivered through this fund.



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Cyngor Sir **Powys** County Council



ASB Hotspot Fund

Dyfed Powys Police – £473,439.64

Analysis



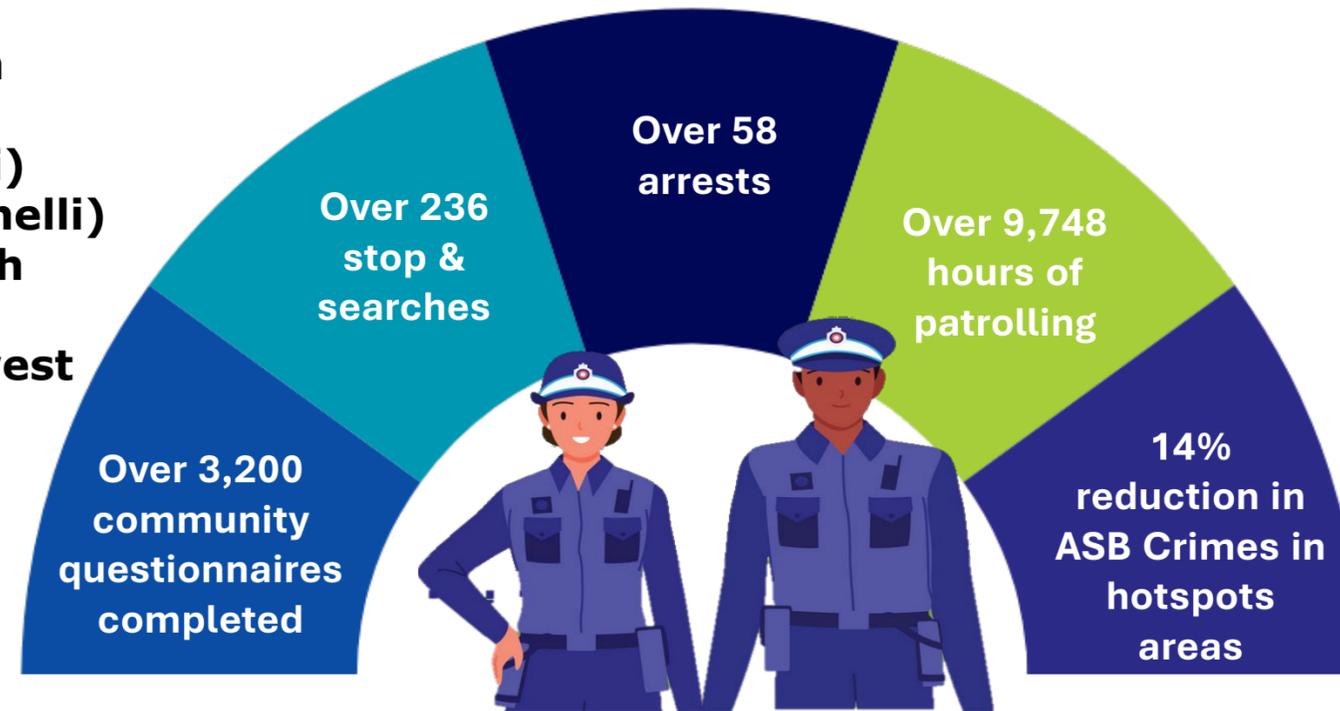
Resourcing costs for Analysts and System Developers to create a reporting system and presentation dashboard that captured patrol times and ASB incidences.

This provided real-time updates and supported swift identification of issues and/or improvements.

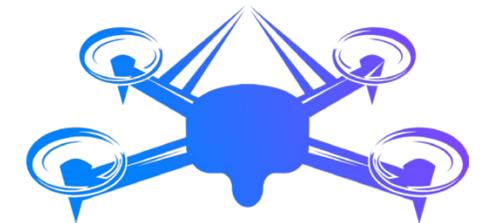
Patrols

10 town centres selected as hotspot locations that received additional patrolling activity throughout 2024/25. Funding supported overtime costs of officers undertaking hotspot patrols on their allocated rest days.

- Carmarthen
- Ammanford
- Elli (Llanelli)
- Tyisha (Llanelli)
- Aberystwyth
- Aberaeron
- Haverfordwest
- Tenby
- Newtown
- Brecon



POP (Problem-Oriented Policing)



- Purchase of Community Alert app for force
- Purchase of engagement kits for Neighbourhood Policing Teams
- Purchase equipment for Police Cadets
- Purchase of additional Drone equipment



ASB Hotspot Fund



Carmarthenshire County Council - £113,207.50

Ceredigion County Council - £40,674.26

Pembrokeshire County Council - £126,396.71

Powys County Council - £66,984.18

- ❑ Housing Wardens – patrols
- ❑ Environmental Wardens – patrols
- ❑ Redeployable CCTV

1683 patrolling hours

- ❑ Drone patrols – environmental fly tipping / dog fouling
- ❑ Identifying homelessness

252 patrolling hours

- ❑ Youth detached caseworkers - patrols
- ❑ Tenby Harbour – patrols, harbour gates & CCTV
- ❑ Making play safe – improving local parks and restricting access to off road vehicles

739 patrolling hours

- ❑ Leighton Arches support
- ❑ Housing Wardens – patrols
- ❑ Community Engagement
- ❑ CCTV

53 patrolling hours



Serious Violence Duty

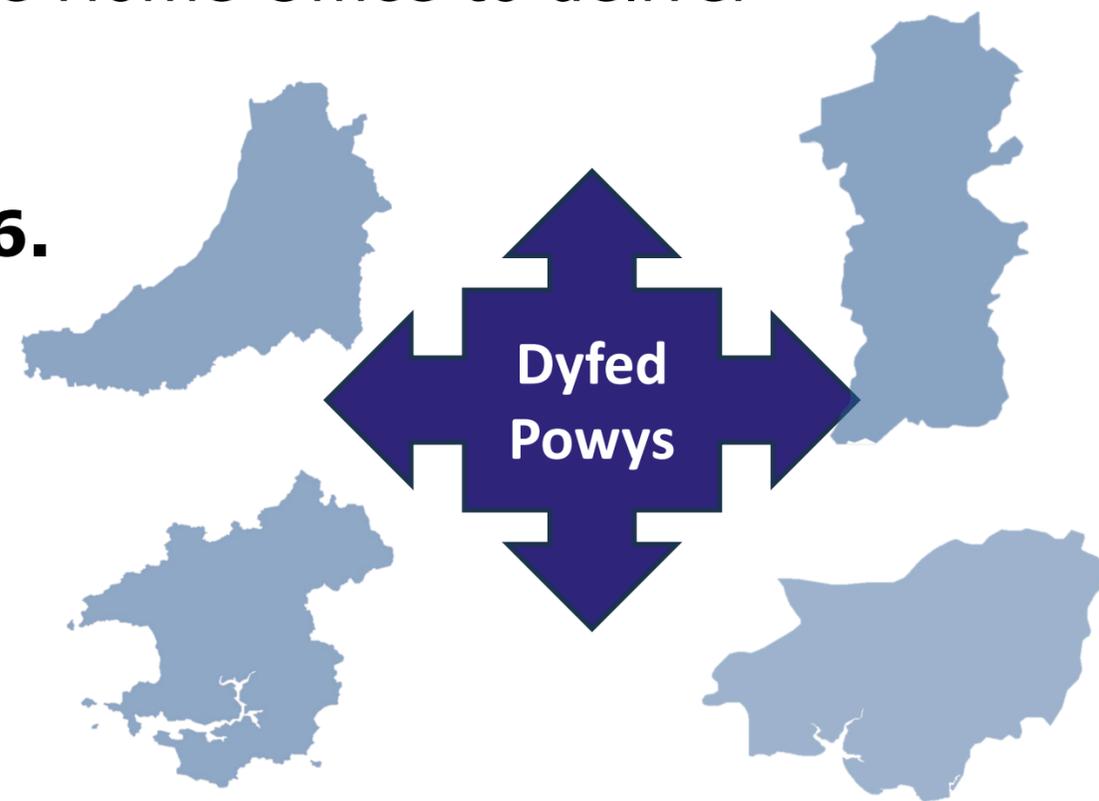
The Serious Violence Duty (SVD) was introduced by government through the Police, Crime, Sentencing and Courts Act 2022, to commence on 31st January 2023.

2024/25 is the final year of a 3-year grant funding offer from the Home Office to deliver the Serious Violence Duty within Dyfed Powys.

The total funding allocation for 2024/25 was £188,696.96.

This was split between Labour and Non-Labour costs.

This report details how the funding was spent during 2024/25.



Serious Violence Duty

Labour costs: £76,076.43



The Labour budget reflected the resourcing requirements to ensure SVD was effectively delivered throughout 2024/25.

This included analytical support and project management to co-ordinate the following:

- Interventions
- Partnership updates
- Home Office grant reporting
- Analysis of current serious violence trends and themes

Both the Strategic Needs Assessment and associated Strategy has been reviewed during 2024/25 – no further updates were required.



Serious Violence Duty

Interventions

Organisation	Intervention 	Approach 	Description 	Total No of People Reached 
 <p>£1,036.01</p>	<p>Domestic Abuse and Stalking Training</p>	<p>Trauma-informed training and service re-design</p>	<p>Stalking risk profile training delivered to participants. Domestic Abuse and Stalking Prevention Coordinator now utilising knowledge from training to identify perpetrators for enhanced risk management</p>	<p>2 staff members trained</p>
 <p>£35,000.00</p>	<p>Swansea City Football Club Premier League Kicks</p>	<p>Sports Programme Sessions also provide access to workshops on topics such as anti-racism, vaping, county lines, crimes and consequences and knife crime</p>	<p>Project delivers sessions to youths aged between 8 and 16 years at 5 high need locations across Dyfed Powys with the aim of building confidence, skills and a teamwork ethos. This refers to delivery from September 2024 to March 2025 - separate to the funding described earlier in the report.</p>	<p>1,820 young people aged between 8 and 16 years.</p>
 <p>£8,950.00</p>	<p>Awareness Raising of Harmful Practices of Violence</p>	<p>Trauma-informed training and service re-design</p>	<p>Awareness raising to public bodies and practitioners working in the third sector of barriers the Black and Minority Ethnic (BME) victims of abuse and violence face.</p>	<p>225 professionals trained Better informed service providers across the region who are culturally competent and better informed when working with BME communities.</p>



Serious Violence Duty

Interventions

Organisation	Intervention 	Approach 	Description 	Total No of People Reached 
 £5,712.00	Motivational Interviewing Training	Trauma-informed training and service re-design	The training is an effective counselling technique approach designed for staff working with people who have experienced sexual violence and those displaying problematic sexual behaviours.	15 professionals trained
 £2,798.79	INTACT Intervention Training – Force Events	Focused deterrent	Events to Basic Command Units and local strategic partners highlighting the work conducted by the INTACT team in supporting children and young people across Dyfed Powys	140 professionals Events have encouraged the sharing of information and developing best practice across statutory partners and third sector youth organisations
 £24,500.00	Tyfu	Relationship violence prevention lessons and activities	One-to-one support to children and young people witnessing or experiencing domestic abuse	115 young people aged 24 & under 25 people aged 25 and over
 £2,660.00	Community Arts project aimed at improving mental health and wellbeing, boost confidence, and reduce inequalities among young people	After-school programmes	Provides free creative arts and music activities for children and. Established to address the lack of local services, especially for vulnerable and disengaged young people and those from low-income families.	130 young people aged 24 and under



Serious Violence Duty

Interventions

Organisation	Intervention 	Approach 	Description 	Total No of People Reached 
 £11,800.00	Counselling for Victims and Survivors of Domestic Abuse & Sexual Violence	Trauma specific therapies	Delivers essential counselling services to victims/survivors of domestic violence & abuse and sexual violence. Key objective is to provide prompt access to counselling.	3 young people aged 24 & under 27 people aged 25 and over
 £13,728.00	Specialist Sexual Violence Counselling to Overcome Trauma and Reduce Re-victimisation	Trauma specific therapies	Specialist sexual violence counselling for people aged 18-25 who have experienced sexual violence.	27 young people aged 24 & under
 £4,500.00	Builth Wells Events Safety Group (Royal Welsh Show)	Media campaigns	Development of a safety communication strategy focusing on tackling serious violence i.e. volunteer street pastor & youth worker presence in the town and alcohol & illegal harm reduction campaigns	705 young people aged 24 & under 288 people aged 25 and over



CARA

Funding of **£10,000.00** awarded from the Welsh Government in relation to the Cautioning and Relationship Abuse (CARA) intervention for Domestic Abuse Perpetrators subject to a conditional caution.

The funding supported resource costs to review, prepare and implement CARA within Dyfed Powys.

CARA sits within the criminal justice system as an early intervention targeting domestic abuse offenders meeting specific criteria to be issued with a Conditional Caution. Under the new two-tier policing framework CARA will be used for offenders receiving a Diversionary Caution.

Meetings have been held with national organisations leading on this activity to seek support on how to set up the project and obtain clear guidelines regarding preconditions for referrals.

Further procurement activity will commence in early 2025/26 to formally embed this programme into the region.

CARA is an early intervention for domestic abuse offenders who have received a Conditional Caution.

CARA has been designed to increase not only awareness of domestic abuse, but also self-awareness and the motivation to address behaviours and make changes.

It supports offenders in understanding what domestic abuse is, the harm their actions have caused, the impact this has had on their partners, children and relationships, and how to make different choices going forward and prevent these harmful behaviours from becoming more entrenched.



DYFED POWYS POLICE AND CRIME PANEL

24/10/2025

Subject

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Purpose:

To review the decisions made by the Police and Crime Commissioner.

Recommendations / key decisions required:

To review the decisions made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required Not applicable

Council Decision Required Not applicable

CABINET MEMBER PORTFOLIO HOLDER:- Not applicable

Report Author:	Designations:	Tel: 01267 224018
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**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Section 28(6) of the Police Reform and Social Responsibility Act 2011 requires the Panel to

1. Review decisions made and actions taken by the Police and Crime Commissioner in connection with the discharge of his functions and
2. Make such reports and recommendations to the Commissioner in relation to those decisions and actions as the Panel considers appropriate.

The attached report sets out the Commissioner's decisions and actions since the last review was carried out.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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Decisions made by the Commissioner (including those made at Policing Board) from the 1st of July to the 3rd of October 2025

Title & Summary	Date
<p>Movement in reserves and final balance</p> <p>At the May Policing Board meeting, the year-end financial position for 2024/5 was presented by the Director of Finance together with the movement in reserve position, and slippage of capital budgets.</p> <p>The Board approved the recommendation for the movement in reserves and slippage of the capital programme. It was also agreed that any further adjustments identified as part of the audit process would be reflected in the insurance mitigation or capital reserves balances.</p>	21 st May 2025
<p>Smart Partnership funding stream submission</p> <p>At a Policing Board meeting, the Board discussed the Wellbeing Toolkit Development joint project with Swansea University. Initial contact with Swansea University was made via the Police & Crime Commissioner several years ago, but funding availability together with a lack of dedicated in-force wellbeing resource has delayed progress in bid submission until now.</p> <p>When finalising the funding bid submission, Swansea University highlighted to the Force in April 2025 that the funding stream chosen, Smart Partnerships, requires the Force to provide match funding to the value of £73k. Representatives from the Force and OPCC have met and scrutinised the requirement against the eligibility criteria and do not believe this is feasible. The Force is happy to host an intern for 12 months recruited by the University and to provide supervision of an intern equating to one day per week of the Wellbeing Manager’s time (c£10,690 in kind cost) but the Force believe any further investment would prove difficult particularly when the return on investment is unclear.</p> <p>The Board agreed the recommendation not to pursue the submission to Swansea University to the Smart Partnership funding stream.</p>	17 th June 2025
<p>Business Rates Rebate Carmarthen HQ</p> <p>At the Policing Board meeting, the Board discussed the business rates rebate of £643k for the period 2017-2025 in respect of Carmarthen HQ. This will be shared between Dyfed-Powys Police and the Welsh Ambulance Service proportionately, who have occupied the space during this period.</p>	17 th June 2025

<p>The net position of £380k will be recognised as income in the 2024/5 financial year.</p> <p>The Board agreed to allocate rates rebate into the reserve capital investment for 2025/26 onwards.</p>	
<p>HMICFRS Report – Rapid review into the policing of public disorder-Tranche 2</p> <p>The PCC approved the OPCC response to the HMICFRS Report-Raid review into the policing of public disorder-Tranche 2. To review the response please go to - link</p> <p>https://www.dyfedpowys-pcc.org.uk/media/t3fdjb4a/pcc-response-public-disorder-tranche-2.pdf</p>	17 th June 2025
<p>Fleet Replacement Vehicles</p> <p>The PCC received a report detailing the replacement of fleet vehicles. The scope of the provision is to supply a number of low and intermediate performance vehicles, vans and pool vehicles.</p> <p>All vehicles will be purchased via an overarching Bluelight Framework agreement. Bluelight Commercial engaged with suppliers via a compliant route to market (CCS Framework) and secured base call off rates with discounts applied.</p> <p>The Commissioner approved the recommendation for the contracts to be awarded to the following suppliers Audi, Ford, Peugeot, Vauxhall for a total contract value of £1,660,213, which includes conversion costs.</p>	1 st July 2025
<p>Young People in Custody Support (Reachable Moments)</p> <p>This report covers a 12-month pilot project in Dyfed-Powys Police force area to support young people (aged 17 and under) while they are in police custody.</p> <p>This person-centred approach ensures that young people receive the right support at the right time, helping to break the cycle of criminal involvement and guide them towards positive life choices.</p> <p>This is the first pilot of this type and will be evaluated to determine if there is value from this service. A formal procurement process will be required should the pilot be successful and identified as an ongoing requirement.</p> <p>The PCC approved the recommendation to award the contract to Adferiad at a contract value of £115,685.</p>	1 st July 2025
<p>Disabled Police Association Pledge</p>	10 th July 2025

Alongside the Disability Police Association's plan is the 2025 pledge which has been signed by the Lead on Disability, the Chair of the NPCC Diversity, Equality, and Inclusion Coordination Committee, and the APCC Joint Lead on Race Disparity, Equality, and Human Rights.

The Police and Crime Commissioner has been invited to sign the pledge to demonstrate his commitment to supporting disabled staff, officers and volunteers.

The details of the pledge are:

- I will value and support police officers, staff and volunteers within policing that have a disability, or condition, as defined by the Equality Act 2010
- I recognise the experience they bring and will support them to thrive.
- I recognise that disability is the highest reason for employment tribunals within UK police forces amongst all protected characteristics.
- I will work towards achieving the Disabled Police Association's Force Action requirements within my organisation.

The Commissioner signed the Disabled Police Association's Pledge.

Operation Scotney Filming S4C

14th July 2025

Filming requested for a series on illicit drugs in Wales, produced by ITV Wales Welsh Language Department. The series will be covering three drugs: Cannabis, Ketamine, and Cocaine. All episodes will be broadcast on S4C. ITV will also be packaging elements of the programme for English language content on ITV Network, and ITV Wales.

The purpose of the series is to show a balanced and reflective view on the current situation when it comes to the use and distribution of drugs in Wales today, and how this affects the public, people in the industry as well as our emergency services.

For the episode on cocaine, producers are looking into cocaine use specifically in rural areas in Wales. They have noted in their request that their research have found anecdotal accounts across rural towns, that the use of cocaine is rife. Producers are requesting interview with a member of Dyfed Powys police, to hear a bit more about Dyfed-Powys Police's experiences and findings across the rural areas in the last year, when it comes to cocaine distribution and use. They have also requested to explore the possibility of follow the force in a cocaine raid as part of the programme.

<p>The Commissioner, following consultation with the Chief Officer team, supports and accepts the filming request from S4C & ITV Wales.</p>	
<p>Relocation Policy</p> <p>The relocation policy has been reviewed and updated to reflect current market rates for property rental and removal costs. The updated policy will be published as part of the Chief Constable appointment process.</p>	<p>14th July 2025</p>
<p>Proposed support for local race related and ethnic minority community cohesion activity</p> <p>During 2023/24 and 2024/25 Dyfed Powys Police and Crime Commissioner and the Force provided annual sponsorship to Race Council Cymru’s black history events across Wales (DL 319, November 2023 and DL 345, September 2024 refer). This had been in collaboration with the other Welsh Police and Crime Commissioners and Forces who collectively agreed to each provide sponsorship at the Platinum level – £3,500.00.</p> <p>Whilst Race Council Cymru deliver positive activity across Wales, the coverage within the Dyfed Powys Force area has been limited. To ensure the needs of the Dyfed Powys communities are met, it has been agreed sponsorship will not be directly provided to Race Council Cymru during 2025/26.</p> <p>Instead, support will be provided to local organisations within the Dyfed Powys area that focus on enhancing and improving community cohesion with people from ethnic minority backgrounds specifically in our local communities. The OPCC Head of Engagement will work with the Force Equalities Officer to implement this proposal, taking into consideration the priorities agreed within our Joint Single Equalities Plan.</p> <p>The Commissioner approved the recommendation not to provide 2025/26 sponsorship to Race Council Cymru, diverting support to local race related / community cohesion activity over the year.</p>	<p>14th July 2025</p>
<p>Pembrokeshire Report: Joint Inspection of Child Protection Arrangements (JICPA)</p> <p>The PCC approved the OPCC response to the Pembrokeshire Report: Joint Inspection of Child Protection Arrangements (JICPA).</p> <p>To review the response please go to - link</p> <p>https://www.dyfedpowys-pcc.org.uk/media/g3phxoqo/20250714_pccresponse_pembs-jicpa.pdf</p>	<p>14th July 2025</p>

<p>Funding towards Builth Wells Safety Event Group 2025-26</p> <p>The Builth Wells Events Safety Group was established in 2017 ensuring that events held in the Builth Wells area during the period of the Royal Welsh Show operate safely.</p> <p>The Police and Crime Commissioner has consistently supported this group, decision logs DL 355 and DL 307 refers.</p> <p>Funding has been requested to support the Builth Wells Events Safety Group delivery of the 2025 communications campaign. This year the funding will focus on communications regarding anti-spiking to raise awareness and signpost member of public on how to report suspected incidences.</p> <p>This activity contributes to the harm is prevented priority of the Police and Crime Plan.</p> <p>The Commissioner approved the recommendation to contribute £2,000.00 from the Commissioner’s Fund towards the Builth Wells Events Safety Group delivery of the 2025 communications campaign</p>	<p>22nd July 2025</p>
<p>Continuation of Paladin Pilot</p> <p>As per Decision Log DL 334, the Police and Crime Commissioner approved a funding award from the Commissioner’s Fund for a 12-month pilot of a dedicated independent stalking advocate caseworker (ISAC) via Paladin.</p> <p>The ISAC works directly with Stalking victims, supporting them through their trauma and any subsequent legal proceedings. Paladin have also provided specific Stalking training to both the police force and local domestic and sexual violence services within the region. They will continue to offer this provision for 2025/26.</p> <p>Due to the success of this activity, funding has been requested to extend the pilot for a further year commencing from September 2025. The value requested is slightly lower than the 2024/25 request: £38,505.</p> <p>Consideration will be given to exploring an open tender exercise at the end of the funding period if this pilot demonstrates a sound evidence base for an ongoing service provision.</p> <p>The project activity aligns with the Police and Crime plan priority of supporting victims and preventing harm.</p> <p>The PCC approved the recommendation to provide a funding award of £38,505 from the Innovation Fund budget for a further 12months from September 2025.</p>	<p>22nd July 2025</p>

<p>HMCPST and HMCRS Joint Inspection: Joint case building by the police and Crown Prosecution Service</p> <p>The PCC approved the OPCC response to the HMCPST and HMCRS Joint Inspection: Joint case building by the police and Crown Prosecution Service. To review the response please go to - link</p> <p>https://www.dyfedpowys-pcc.org.uk/media/qp3dxm4y/pcc-response-joint-case-building-website.pdf</p>	<p>14th August 2025</p>
<p>Funding evaluation of Out of Courts Resolutions given to 18–29-year-olds by Aberystwyth University</p> <p>Funding is requested to support an academic evaluation of the effectiveness of Out of Court Resolutions within Dyfed-Powys, specifically for the 18–29 age group. This will be undertaken by researchers at Aberystwyth University and will use qualitative and quantitative methods to evaluate whether current diversionary offerings have the intended impact on offending frequency and persistence.</p> <p>The evaluation is in line with the PCC’s priorities of preventing harm and supporting a more effective justice system. The collaboration with Aberystwyth University will assess the effectiveness of the Force’s response to offending, with the potential to better understand the impact of intervention and diversion on Life Course Persistent offending.</p> <p>The funding is provided from the PCC’s Innovation Fund, which has been created to support projects, pilots and evaluations not previously undertaken in Dyfed-Powys, and which do not require future funding commitments from the PCC.</p> <p>The PCC approved the recommendation to provide funding of £15,400 from the Innovation Fund to facilitate the evaluation.</p>	<p>2nd September 2025</p>
<p>Utilises (Gas and Electric contract for V30)</p> <p>This report covers the renewal of Utilities (Gas and Electric). The scope of the provision is for the supply of Gas and Electric, under the V30 (Variable 30 months) energy basket through Crown Commercial Services (CCS) which will commence from 1st April 2028 for a period of 42 months.</p> <p>The PCC approved the recommendation to contract for 1st April 2028 via the CCS Agreement (Supply of Energy 2). The suppliers under the Framework will be as current EDF Energy (Electricity) and TotalEnergies Gas & Power Ltd (Gas).</p>	<p>2nd September 2025</p>

<p>Insurance Renewals</p> <p>Following a full retender of insurance provision in 2023 on a 7-year basis (3 plus 2 plus 1 plus 1), the annual renewal was submitted for approval with discussions ongoing with the broker to further reduce costs.</p> <p>The Commissioner approved the recommendation to renew the insurance policies on the terms disclosed.</p>	<p>2nd September 2025</p>
<p>Haverfordwest Police Station heating and hot water tender</p> <p>Replacement & upgrades to heating distribution system and provision of localised hot water systems at Haverfordwest Police Station. The existing heating distribution is a single pipework system which is inefficient & uneconomical to effectively heat the building. It is at end of life with numerous leaks being experienced over recent years which are becoming difficult to repair. The system is original to the building which was constructed in 1960. The new system will be a twin pipe system with improved controls which will result in far more efficient system resulting in improved heating distribution & reduced running costs.</p> <p>The PCC approved the recommendation to award the contract to CBRE for the installation of a new heating & hot water system to the Haverfordwest Divisional Headquarters building at a cost of £853,713.58. The PCC also approved the request to expend the 15% contingency if required, up to an overall value of £981,770.61 against the budget. This is based on financial cost evaluation, contract terms, route to market and timely delivery of the works.</p>	<p>2nd September 2025</p>

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DYFED POWYS POLICE AND CRIME PANEL

24/10/2025

<p>Subject POLICING PROTOCOL – PERFORMANCE REPORT</p>		
<p>Purpose: To review the performance of the Police and Crime Commissioner against the requirements of the Policing Protocol Order</p>		
<p>Recommendations / key decisions required: To review the performance and make such recommendations as are considered appropriate.</p>		
<p>Reasons: The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.</p>		
Cabinet Decision Required		Not applicable
Council Decision Required		Not applicable
CABINET MEMBER PORTFOLIO HOLDER:-		Not applicable
Report Author:	Designations:	Tel: 01267 224018
Robert Edgecombe	Panel Support Officer	Email addresses: rjedgeco@carmarthenshire.gov.uk

**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

POLICING PROTOCOL – PERFORMANCE REPORT

Section 79 of the Police Reform and Social Responsibility Act 2011 requires the Secretary of State to issue a Policing Protocol , the purpose of which is to set out how the functions of Police and Crime Commissioner and Chief Constable are to be exercised in relation to each other.

The Protocol sets out the legal powers and duties of the Commissioner, namely.

- (a) set the strategic direction and objectives of the force through the Police and Crime Plan (—the Plan), which must have regard to the Strategic Policing Requirement set by the Home Secretary;
- (b) scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan;
- (c) hold the Chief Constable to account for the performance of the force’s officers and staff;
- (d) decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the force area;
- (e) appoint the Chief Constable (except in London where the appointment is made by the Queen on the recommendation of the Home Secretary);
- (f) remove the Chief Constable subject to following the process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under section 50 of the Police Act 1996(a);
- (g) maintain an efficient and effective police force for the police area;
- (h) enter into collaboration agreements with other PCCs, other policing bodies and partners that improve the efficiency or effectiveness of policing for one or more policing bodies or police forces in consultation with the Chief Constable (where this relates to the functions of the police force, then it must be with the agreement of the Chief Constable);
- (i) provide the local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action;
- (j) hold the Chief Constable to account for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable;
- (k) publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and Chief Constable;
- (l) comply with all reasonable formal requests from the Panel to attend their meetings;
- (m) prepare and issue an annual report to the Panel on the PCC’s delivery against the objectives set within the Plan;
- (n) monitor all complaints made against officers and staff, whilst having responsibility for complaints against the Chief Constable.

The attached report sets out the Commissioner’s performance against these requirements

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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**Police and Crime
Commissioner for Dyfed-Powys**

Dyfed Powys

Quarter 2 2025/26 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 established Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them, and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a health check which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern.

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met.

The summary of the health check is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2025/26 (July, August and September 2025)

RAG status comparison

This Quarter has seen the change in performance of a number of actions, 6 actions have changed from Green to Amber and 3 have changed from Amber to Green. The amendments are explained below:

This Quarter has seen six actions moving from Green to Amber. The amendment is explained below

PCC's decision in respect of the precept – this moves to amber as work is continuing to prepare for the 2026/2027 precept

Setting of Medium Term Financial Plan – this moved to amber as work continues in setting the budget for 2026/2027.

Funding of the Capital Programme – this moves to amber as work continues in setting the budget for 2026/2027.

Explore Collaboration opportunities with other partners – this moves to amber as work progresses to refresh the Projects and Funding Group.

Publish information in accordance with Elected Bodies Order – This moves to amber as further work is required on the website to introduce a search function.

Handling of information in accordance with Data Protection legislation – this has moved to amber due to the fact that one FOI was responded to out of time. Learning has been taken from this and new measures have been implanted to ensure this does not occur again.

This Quarter has seen progress achieved with 3 actions moving from Amber to Green. The amendment is explained below:

Appointment of the Chief Constable – this moves to green following the appointment of a new Chief Constable.

Chief Constable's Professional Development Review – this moves to green as the Chief Constable's appointment letter contains specific priorities for his first 12 months in office.

Annual Report – this moves to green following the publication of the 2024/2025 annual report.

Summary:

Of the 50 action areas:

	Qtr 4	Qtr 4	Qtr 1	Qtr 1	Qtr 2	Qtr 2
Red	0	0%	0	0%	0	0%
Amber	6	12%	8	16%	10	20%
Green	44	90%	42	84%	40	80%

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 1 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)	Green	<p>The new Police and Crime Plan was launched formally on 13/02/2025 at a workshop involving partner organisations.</p> <p>A detailed Performance Framework has been developed to evidence progress against the priorities set out in the Plan.</p> <p>An internal audit of the development of the Plan resulted in the OPCC receiving substantial assurance.</p>
Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan	Green	4-year OPCC Business Plan developed which focuses on key themes from the Police and Crime Plan. This is to be reviewed on an annual basis and individual annual objectives are in place which align with the Business Plan.
Review the Police and Crime Plan to ensure it remains fit for purpose	Green	Police and Crime Plan and Business Plan is reviewed on an annual basis to ensure they remain fit for purpose.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 1 Progress Update
There are formal governance arrangements in place to support effective scrutiny		Governance arrangements are embedding. The establishment of a performance framework for the new Police and Crime Plan supports a more focussed approach to the Strategic Performance Board. The first Select Committee is being progressed, with a focus on crime and ASB intervention, prevention and engagement services for young people aged 18-25.
Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and published.
Establish a risk-based, forward-looking schedule of activity to support improvements in Force performance		<p>The OPCC aim to draft the scrutiny panels' recommendations and observations within 10 working days from the meeting. The reports are then circulated with those in attendance for comments before it is sent to the Force for their observations.</p> <p>The OPCC liaise with the relevant department within the Force to obtain responses to the recommendations and observations raised by the scrutiny panels. Once approved the finalised report is translated and published onto the OPCC website.</p>
Ensure the public's views are represented in the PCC's scrutiny work		<p>During this period, the Out of Courts Resolution (OOCR) panel, Quality Assurance Panel (QAP), independent Custody Visiting Panel (ICV) & Problem Orientated Policing (PoP) scrutiny panels all met.</p> <p>The OOCR panel reviewed cases of Stalking and Harassment cases. 15 cases in total were looked, 7 Adult and 8 Youth. The panel further raised their concerns of the inconsistent and inappropriate use of Youth Restorative Disposals across Dyfed Powys. An action was taken for the OPCC and panel representatives to discuss the concerns with the newly appointed child centered policing lead for DPP. The next meeting will be held in December and will focus on Firearms cases for adults, and sexual offences for child cases.</p>

Two QAP meetings took place in July and September.

The 30th of July meeting focused on the Force Communication Centre and the quality of 101 and 999 calls. Members were satisfied that all the calls that were considered were handled with a calm approach that would have put the callers at ease particularly during difficult situations. Although feedback was provided by the Panel noted that periods of silence that could have been explained to the caller. The 25th of September meeting reviewed a selection of incidents involving victims of Rape and Serious Sexual Assault Offences (RASSO). Overall, the panel deemed that officers were victim led and were professional although feedback was provided for officers not to rely on notes, as it may be portrayed as 'robot like'.

The ICV panel met on the 17th of July to review the quarter 1 statistics. The panel were advised that 41 visits had been undertaken and out 131 detainees in custody at the time of visits 16 detainees were observed and 11 visited.

Some key issues discussed concerned staffing issues across all custodies. The feedback from ICVs indicated that the staffing pressures are having an impact on operational matters, resourcing facilities and duration of transporting detainees. This is being closely monitored by the OPCC and is a focus for the quarterly meeting taking place on 16th of October.

Issues were raised in relation to the timeliness of repairs which facilitated a meeting between custody and estates staff in September 2025 that agreed to reinforce the process for recording estates issues and provision of follow up information.

The new Problem Orientated Policing (PoP) scrutiny panel met in June and September and considered 4 active POP plans during the meetings. The panel members consider the information contained within the plans and offer comments on areas of good practice and where they felt there could be some improvements. The comments made by the panel are then included on the POP Plan system as

		independent assurance for the plan owner to consider. It is the intention to consider two new plans at every bi-monthly meeting and consider the progress made against those plans previously considered.
Oversight and implementation of external inspectorate's recommendations		1/1 responses published: 1. Joint child protection inspection of abuse and neglect in Pembrokeshire. Published 26/06/25. PCC comment due 21/08/25, published 17/07/25.

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 1 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		A further Strategic Performance Board was held in July, where Dyfed-Powys Police provided an annual report on progress against the core metrics of the Performance Framework. Work is underway to track the detailed data provided and work towards identifying a suitable way to publicise overall performance of the Service.
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Formal governance arrangements are in place to hold the Chief Constable to account for the performance of officers and staff via Policing Board and the Strategic Performance Board.
Chief Constable's Professional Development Review		In the Chief Constable's letter of appointment, the Police and Crime Commissioner as set the following as priorities for the CC in his first 12 months in office: <ul style="list-style-type: none"> • Build an efficient Chief Officer and senior leadership team that is motivated, committed, diverse and equipped with the skills, knowledge and confidence to deliver a high quality, continually improving and efficient service that is based on best practice. • Ensure structures, resources and skills are in place to deliver an effective operating model for the rural communities of Dyfed-Powys.

		<ul style="list-style-type: none"> • Deliver the priorities set in my Police and Crime Plan, taking into account the agreed performance framework as well as the standards set out by HMICFRS and the College of Policing. • Ensure the focus on neighbourhood policing and prevention is maintained, and that the impact of the additional funding for the frontline is felt by all of our communities.
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17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 1 Progress Update
Inform PCC's decision in respect of the precept		Work continues on the budget requirement for 2026/2027 within the force and departmental budget pressures and savings plans are being collated as part of the Planning and Assurance Cycle process (PAC). Meetings have been diarised with the Force and Police and Crime Panel's Precept Sub-group over the coming months and a finance seminar has been arranged for the end of November.
Setting of Medium-term financial plan (MTFP)		Work is progressing on the MTFP for 2026/2027 in readiness for discussion with the Commissioner in October 2025.
Funding of capital programme to provide force with appropriate assets to deliver effective policing services		The Capital requirements are being reviewed and updated by the Force and will be reflected in the budget proposal which will be presented to the Commissioner in October 2025.

17e) Appoint the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Appointment of Chief Constable		The Police and Crime Commissioner presented Ifan Charles as his preferred candidate to the Police and Crime Panel on the 7th October 2025. The Panel confirmed the appointment and Ifan Charles was appointed substantively into the role of Chief Constable with immediate effect.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 1 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 1 Progress Update
Ensure the delivery of Value for Money		As well as the embedded governance arrangements detailed within the Corporate Governance Framework, the Service Improvement Unit continue to strengthen the governance arrangements in evidencing benefits of investment by developing a tracker to capture all projects and benefit analysis. Improvements to business cases and scrutiny via the projects and funding group provide oversight to business change and investment prior to consideration at the Change and Transformation board.
Statutory compliance of estates ensuring fit for purpose for operational use		The Estates and HSE team continue to carry out structured joint monthly assessments of statutory compliance ensuring that high compliance standards result. This is an independent mechanism continues to provide the reporting of compliance to the governance OEG/SEG and Health and Safety Board meetings.

<p>Explore opportunities to reduce environmental impact</p>		<p>The Sustainability Steering Board continues to operate under the chair of Director of Finance and continues to prioritise key initiatives and strategies to achieve Net Zero by 2050, with education and awareness around sustainability being a key priority to develop the need to decarbonise and for the workforce to understand where and how they can support the Force with its sustainability commitments. The Sustainability Officer continues to work with departmental managers and champions to increase awareness and to also develop training packages across the force and welcomes the new appointment of the Sustainability Intern.</p> <p>Key deliverables outcomes in the last period include:</p> <ul style="list-style-type: none"> • An additional 26 people have been on the Pathway to NetZero 2 day course, with 96% of departments having had at least one representative having done this course. • 60% of departments have completed their Self-Evidence Assessment Report (SEAR) for Sustainability. • 73% of departments now have an appointed Sustainability Champion. • A Biodiversity Improvement Group (B.I.G.) has been established to develop and lead on Biodiversity projects across the force. • Our Baseline year (2019/20) and 2023/24 Carbon Footprint has been calculated from revenue and capital spend analysis. • The Dyfed-Powys Police Scope 1 and Scope 2 Carbon footprint has been calculated from tier 3 data from 2019/20 to 2023/24, giving our 2023/24 footprint as 9.14M kgCO₂e. • Carbon Footsteps - an in house modular sustainability training package has been launched with month monthly learning promoted through DPPi2 comms.

- HQ Solar Farm Project full planning application lodged, determination date extended by planning Authority from 26th September to 3rd October, tender returns received by Project team and currently being analysed
- Rhayader (LED/Heating & Elec) – Tender recommendation awarded; preferred supplier vetting continues allowing delivery in next period
- Building Energy Efficiency Improvements – Works concluding and at commissioning phase on the following sites for the installation of IoT Lorawan sensors on all radiators and key heating system assets, allowing virtual monitoring and control of boiler function and radiators/temperature by room via the Building Management System. (Aberystwyth, Newtown, Lampeter, Pembrey, HQ Smaller Buildings, Carmarthen, Llanelli NPT). Ammanford is phase 2 of the project and at final design and tender stage.
- Collaboration with MAWWF on five sites completed and one site to follow. Significant reduction in Carbon footprint and shared working environments.
- HQ SCC and Aberystwyth LED Lighting installation projects at final design stage, initial cost estimates currently being reviewed
- Haverfordwest Police Station (Excl Custody) Heating and Hot Water system improvement project, presented to governance and approved. The new future proofed Heat distribution system will have greater efficiency and control by room and linked via the BMS complimenting the IoT Lorawan project objectives. It also will apply point of use hot water.
- LED lighting installed throughout at Cardigan station
- Participation in the All Wales CHARGE tender project, for the delivery of a consistent hardware/software and installation solution across all Welsh Police forces

- Key focus for the next period include:
- The carbon footprint to be calculated for financial year 2024/25
 - Carbon footprint data to be run through the SBTi
 - To continue to develop departmental Adaptable Decarbonisation Action Plan Trackers
 - Collaborating with Powys PSB to support developing a climate resilient action plan for Powys
 - Sustainable living guides to be developed for all staff
 - Biodiversity project programme by key location to be re-energised
 - HQ Solar Farm Project Planning Application determination extended by planning Authority to 3rd December, tender returns currently being assessed for presentation on 10th October at Strategic Estates Group for Governance scrutiny
 - Conclusion of Building Efficiency project with training and formal handover and tender return and presentation of phase 2 Ammanford for heating controls and point of use hot water
 - Rhayader (LED/Heating & Elec) delivery and completion of scheme
 - Delivery of one further Fire collaboration site
 - Delivery of new Pembroke Dock base
 - Delivery/commencement of the Haverfordwest Police Station heating project which will span from October into the new year
 - Mobilisation of the Charge EV Project provider services across the DPP estate
 - Works with Fleet on mid-term EV charging infrastructure strategy

<p>Explore and maximise external funding opportunities</p>		<p>The following Home Office funds have been secured via grant contracts for 2025/26.</p> <p>Hotspot Action Fund - £1m</p> <p>Approximately 50% allocated to Dyfed Powys Police – the remainder allocated to Carmarthenshire CC, Ceredigion CC and Pembrokeshire CC. Powys CC were encouraged to submit proposals but did not so for this round of funding.</p> <p>Serious Violence Duty Fund - £188,696.97</p> <p>15 interventions agreed by Serious Violence Duty (SVD) partnership board during early Q2, and approval received from the Home Office to utilise identified underspend in the labour budget to maximise coverage across the non-labour budget (intervention costs).</p> <p>Whilst the OPCC are the fund holders, the decision making on approving the SV Duty proposals is the responsibility of the SVD partnership board which contains Statutory agencies that are obliged to deliver the SVD within their organisation and across the region.</p> <p>Application for funding through Hywel Dda Health Board has proved successful (through their unallocated underspend – complex needs budget). £10,000 is being allocated to the IOM Housing project that supports released offenders with complex needs to be reintegrated into society. The complex needs of the tenants include substance misuse, health issues and lack of knowledge/ awareness on how to function appropriately in society. Whilst in the accommodation funded through the IOM Housing project, clients are provided with intensive support from a range of appropriate agencies to develop their life skills and manage living independently.</p>
<p>Explore and maximise sponsorship initiative opportunities</p>		<p>OPCC continue to act a member of the Shared Prosperity Fund Board for Ceredigion and Carmarthenshire Councils and contribute to</p>

		<p>discussions around community funding to improve the region.</p> <p>The Levelling Up department has agreed to provide further SPF to local authorities during 2025/26 for 12 months only.</p> <p>OPCC offer advice and guidance to these boards where appropriate to do so including sharing funding approaches to maximise alignment with both national guidance and local priorities.</p> <p>Research into other funding sources continues and are added to our contact directory. We have changed our approach and are sending this routinely to funding applicants to support them with identifying appropriate match funding for their activities. This allows funding applicants to maximise their reach in seeking funding from a wide range of sources.</p> <p>Funding from other sources have been shared with partners and networks during Q2. These include funding opportunities where the OPCC is ineligible to apply but may benefit community groups.</p> <p>During Q2, 15 opportunities have been shared – this is both funding and training opportunities.</p> <p>Funding contact list has also been refreshed and discussions held to expand this further to include community councils and Police & Crime Panel members later in the year.</p>
<p>Implement and maintain a risk register to identify and mitigate risks to the OPCC and force</p>		<p>Risks continued to be considered by Senior Management Team on a fortnightly basis and Joint Audit Committee on a quarterly basis. The risks are monitored on a regular basis through discussions between staff within the OPCC and where a risk is on both the OPCC and DPP Force risk registers discussions are held with colleagues in the Force to ensure the information is current and updated.</p>
<p>Utilise training and development plans for all OPCC staff</p>		<p>Training plans are in place which are linked to individual DAP objectives</p>

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 1 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales	Green	PCC's Police Collaborations Oversight Board now embedding into governance arrangements, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales. All 4 PCCs have agreed to include a 'shared vision' declaration in their individual Police and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.
Explore collaboration opportunities with other partners	Yellow	<p>The Projects and Funding Group is currently being reviewed and refreshed as a result of a change of personnel – this also aligns with the expected annual review of the board. This will be reintroduced with relevant updates and improvements during Q3. As a result of this review, no eforms nor force funding applications have been shared with OPCC during Q2.</p> <p>One of the grant opportunities shared with funding contacts at the end of Q2 provides scope for applicants to work with public sector bodies in collaborative approaches. This grant is being offered through the Welsh Government – Equality and Inclusion Grant streams, Public Bodies are ineligible to apply but can be included as a partners through third sector applications.</p> <p>Four organisations have expressed an interest in collaborating with OPCC – meeting have been arranged in mid-October to discuss and develop further as appropriate.</p>
There are formal governance arrangements in place to scrutinise collaboration agreements	Green	PCC's Police Collaborations Oversight Board now embedding into governance arrangements, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales. All 4 PCCs have agreed to include a 'shared vision' declaration in their individual Police

and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 1 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan, meeting the objectives within		Our 2024-25 Strategic Equality Plan Progress Report has been published on our website which outlines work that has been carried out by both OPCC and DPP against the objectives set out in the Plan.
Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC		<p>1. Community Engagement Days and Events</p> <p>Several Engagement Events were held and attended by the PCC and OPCC representatives during Q2. The Royal Welsh Agricultural Show was held in July where members of staff and volunteers in the OPCC attended each day to engage with members of the public and promote the work of the office. It was also a chance to promote several surveys which were ongoing such as a Youth Survey for the recent Select Committee work, Rural Crime Survey and a Public Perception Survey. The Pembrokeshire Show was held in August where the PCC and OPCC staff attended, again to engage with the public and promote the work of the office. This event was also supported by Youth Ambassadors and Volunteers.</p> <p>The PCC visited Llandrindod Wells in September where he met with the local Neighbourhood Policing Team and went on a short patrol through the town with two PCSO's to speak to local businesses where are a part of the SABB, Steal or Be Banned Scheme. He also met with partners and Commissioned Services such as Pobl and Calan DVS , as well as a meeting with the Mayor of Llandrindod Wells to discuss local issues and concerns.</p> <p>He later held a Community Surgery in the Hive in Llandrindod, where he had time allocated to meeting members of the public, community representatives</p>

and county councillors who wished to speak with him.

A Community Engagement Day was organised in Pembrokeshire, where a Home Office official visited for the day to discuss the work that Dyfed Powys had been doing as part of the Safer Streets Summer Initiative. The PCC showed them around Tenby, where local Neighbourhood Policing Officers were present to explain recent ASB issues in the town. They later visited Greenhill High School to talk to students who had recently done work on creating a VAWDASV Sexual Harassment toolkit project which they were promoting to other schools in the country. The day ended by meeting with the Sgt and a few officers from the local Neighbourhood policing team in Haverfordwest to discuss recent events and operations that had taken place where good work was demonstrated successful outcomes achieved. An example of this was a recent E-Bike Planned operation in Pembroke Town, following a spate of Anti-social behaviour issues in the community.

2. Youth Ambassador & Engagement Forum Summary

The Youth Ambassadors have had the opportunity to support the OPCC by attending the summer events such as the RWS and Pembrokeshire Show, to help promote the work of the office, as well as promote and recruit to the Youth Ambassador Scheme.

They were also given the opportunity to be involved on the external stakeholder panel for the recent Chief Constable recruitment. Three Youth Ambassadors expressed an interest and were able to give their honest feedback throughout the recruitment and interview process.

One Youth Ambassador is very much still involved in the work of the Select Committee, being involved in the first hearing in July and regularly attending meetings to discuss the next steps moving forward over the next few months.

3. Victim-Survivor Engagement Network

Following the recent name change to The Victim-Survivor Engagement Network, a lot of promotion work has been done within the Communications Team during Q2 to advertise the changes made. These have been done through emailing partners, consulting with current members and social media posts. We have also been trying to promote the work of the Network and recruit more members by reaching out to contacts provided to us by ORS Victim Insights Survey. Each month we are given contacts of victims who have completed their survey and stated that they would like to hear more information about the Network.

Over the last few weeks, the V-SEN has been utilised by Dyfed Powys to seek feedback on a Victim Information Pack, where they have been given resources to look through and feedback their thoughts and suggestions to officers. This was well received, with positive feedback given to Dyfed Powys and only a few minor changes requested.

They have also been recently invited to attend an online session with Dyfed Powys Police who will demonstrate a new automatic email/text system which is being implemented in force to Victim-Survivors, to help keep them updated throughout their investigation journey. This is currently in the planning phase and will commence during Q3.

The Victim Survivor Engagement Network and Victim Survivor Advocate Network continue to be promoted in the quarterly LCJB Victim and Witness Subgroup meeting, where we encourage partners to utilise both networks for as many victim survivors' voices to be heard.

4. Victim-Survivor Advocate Network

Work has been undertaken in relation to the Victim-Survivor Advocate Network, which is an extension to the Victim Survivor Engagement Network, engaging with partners and service users. During Q2, partners and commissioned services have been consulted and

meetings have been arranged to explain the aims and objectives of the Advocate Network, and how we can all work together to improve services for victims. Partners have agreed to collaborating, and will share their quarterly monitoring reports, where we will be able to pick up themes and feed this in to each quarterly LCJB V+W Sub-Group meetings. This will commence in Q3 prior to the next meeting which is scheduled for November.

5. Annual Report

In July, the OPCC finalised and published the Annual Report for 2024-2025, marking the completion of the reporting year against the 2021-2025 Police and Crime Plan. The report was finalised on 18 July and made available both digitally via the OPCC website and in a limited number of printed copies for distribution.

To coincide with the publication a press release was issued to all media contacts, highlighting key achievements and challenges from the past year and reinforcing the PCC's ongoing commitment to transparency and accountability.

Letters were also issued to councillors, MPs, MSs and Senedd Members, signposting them to the report and encouraging engagement with the findings. The launch was supported by a coordinated social media campaign, with posts across the OPCC's platforms drawing attention to the publication and encouraging the public to read the report and learn more about the progress made against the PCC's priorities.

6. Chief Constable Recruitment

During the months of August and September the PCC with support from the OPCC undertook the formal process to recruit a new Chief Constable for Dyfed-Powys Police.

The recruitment process began on 25 July, when the advert was published online and shared both internally with staff and externally across policing and partner networks. A press release was issued and uploaded to the website, and the opportunity was promoted through social media channels, partner contacts and professional networks.

The process attracted five applicants reflecting strong national interest in the role. Shortlisting took place on 8 September, followed by formal interviews on 22 and 23 September.

The OPCC communications team led on all internal and external communications activity throughout the process, ensuring transparency and public awareness at each stage.

Following interviews, PCC Dafydd Llywelyn announced Ifan Charles as his preferred candidate on 23 September. The proposed appointment was subsequently considered by the Dyfed-Powys Police and Crime Panel during a confirmation hearing on 7 October. Ifan Charles was formally appointed as Chief Constable of Dyfed-Powys Police following that endorsement.

7. Campaigns Supported & Other Comms activity

This quarter saw a wide range of proactive communications and engagement activity from the OPCC, spanning public consultations, community events, national awareness campaigns, and strategic partnership work. Below is a summary of key campaigns delivered during the reporting period.

July

Solar Farm Proposal at HQ

In July, the PCC shared details of proposed solar farm project at Dyfed-Powys Police Headquarters in Carmarthen. The news article outlined the aims of the project, including improving energy, efficiency

and reducing carbon emissions, and invited the public to attend drop-in sessions to view the proposals and ask questions.

Celebrating Allyship and Inclusion

To highlight the OPCC'S commitment to equality, diversity and inclusion as outlined in the Strategic Equality Plan, members of the OPCC attended the annual LGBTQ+ Police Network. Head of Strategy and Policy, Claire Bryant, was awarded Gold Allyship status by the network, with the recognition reflecting both personal leadership and also the OPCC's wider efforts to create an inclusive workplace culture.

August

Youth Voice Engagement

In August, the OPCC launched a youth survey aimed at gathering views from young people across the Dyfed-Powys area on services and access to support. The engagement was designed to support the work of the Dyfed-Powys Select Committee, ensuring that voices of young people help shape scrutiny and future service provision and planning.

Public Engagement at the Royal Welsh Show

The OPCC took part in the 2025 Royal Welsh Show, showcasing volunteer schemes and promoting access to local services and support.

Live Consultations: Have your Say

Two key public surveys were launched in August, encouraging residents to share views on,

Policing priorities across the Dyfed-Powys area and Rural Crime concerns in collaboration with Aberystwyth university. Both surveys were extensively promoted via social media, events, posters and direct engagement including at the Royal Welsh and Pembrokeshire Show.

International Overdose Awareness Day

A short news piece was published to mark International Overdose Awareness Day, raising awareness of local support services and signposting to relevant resources.

Renaming the Victim-Survivor Engagement Network

The OPCC formally relaunched the Victim Survivor Engagement Network under a new name, with a 'New Name, Same Service,' message. The campaign highlighted the continuing support for victims and survivors of crime and promoted opportunities to join the network.

September:

Llandrindod Wells Community Surgery

A dedicated article promoted the upcoming community engagement opportunity with the PCC in Llandrindod Wells, inviting members of the public to attend and raise local issues.

Rural Crime Week 2025

As part of the national Rural Crime Week campaign, the PCC's office promoted local priorities and engagement opportunities with rural communities, highlighting the importance of giving countryside communities a voice.

999 Day/ Emergency Services Day

A message of thanks and tribute was issued to mark Emergency Services Day, acknowledging the vital work of frontline workers across the Dyfed-Powys area. A video was circulated on social media including the PCC and Temporary Chief Constable promoting the improvements made to the FCC.

Pembrokeshire Community Engagement Day

The PCC hosted a community engagement day in Pembrokeshire, meeting with residents, partners and local officers to listen to concerns and promote partnership working.

Launch of Dyfed-Powys Connects

		<p>A major communication milestone this quarter was the launch of the Dyfed-Powys Connects, new interactive messaging platform developed with support from the Home Office.</p>
<p>Respond to community concerns in a timely manner</p>		<p>During this period there were 2 Misconduct Hearings due to take place, however one resulted in the panel having to recuse them from the hearing and the second had to be re-arranged to difficulty in receiving required material.</p> <p>During the period there were 108 community concerns raised of which there are 12 ongoing/open cases. 90% of cases were closed within 30 working days.</p> <p>16% of correspondence were in relation to ongoing PSD Matters.</p> <p>There was a slight increase of in correspondence recorded under "Organisational Dissatisfaction" most of which were dissatisfied with the length of time taken to log and receive an acknowledgment for their complaints. Concerns regarding delays with complaints being considered is being addressed through the PSD Assurance Board for assurances to be provided regarding timeliness of responding to complaints.</p>
<p>Engage residents in contributing to assurance and scrutiny activity</p>		<p>During this quarter 3 new ICV's were appointed and are currently awaiting their induction training. There is also 1 new QAP who has cleared vetting, and their appointment is being progressed.</p> <p>The OPCC are continuing with the recruitment drive for all volunteer schemes. Scheme managers are working alongside the OPCC engagement team to produce social media material and engage with the communities to educate and promote the schemes.</p> <p>72% of ICV members are active with 28% on a break.</p> <p>100% of the QAP members are active.</p>

Provide effective and accessible services for victims and vulnerable people

Mid-year return template has been shared by the MoJ. The data requirements have been shared with providers. Deadline for return is 31st October. Commissioning Support Officer attended MoJ data workshop to receive guidance on amendments to return for 2025/26.

No complaints received by PCC regarding service providers. Complaints process forms part of annual audit cycle for commissioned services.

Core questions regarding how services will be made accessible from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission. We also ensure that these questions are incorporated into tender processes run by partners where we are a joint investor. Providers are now required to undertake annual equality monitoring assessments alongside narrative reporting; this will be in addition to the data required by MOJ.

VCOP compliance data is considered in detail at the LCJB Victim and Witness Sub-Group, with areas of concern and good practice escalated/reported to the LCJB. The Sub-Group's approach to compliance monitoring is developing, and the meetings are now more data focused. As previously updated, the Ministry of Justice are not due to publish their VCOP metrics until 2026. In the meantime, to ensure consistency in monitoring across the Welsh LCJBs, VCOP metrics have been agreed at an all-Wales level through the VCOP Sub-Group of the Victim and Witness Taskforce of the Criminal Justice Board for Wales. Data from DPP is presented at the LCJB Victim and Witness Sub-Group.

DPP's Central Audit and Assurance team undertakes monthly dip sampling of the adequacy, efficiency, and effectiveness of the policing response. The activity focuses on ensuring that all organisational policies are being adhered to in all cases, VCOP is complied with and that high-quality investigations are being completed. The OPCC receives the quarterly strategic reports, and representatives

		<p>attend DPP's performance meetings at which the report is considered.</p> <p>The OPCC is in the process of reviewing the all-Wales VCOP compliance metrics, against the data received from DPP, to identify VCOP rights not currently covered by compliance activity. Discussions are ongoing as to how the VCOP metrics can then be integrated into future scrutiny activity.</p>
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17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 1 Progress Update
Publish information in accordance with the Elected Local Bodies Order		<p>The website continues to be utilised in its improved format. More staff within the Office now have access to upload information ensuring that the requirements of the Specified Information Order are met, and information is published in a timely manner.</p> <p>However, more work is required to further refine the website including adding a search function.</p>
Publish information in an accessible and easy to reach format		<p>The website is monitored internally on a regular basis to ensure that the information available is accessible to all.</p> <p>Work is required to refine the website including adding a search function.</p>
Publish information in accordance with the Welsh Language Standards		All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same.

<p>Proactively promote and raise awareness of Commissioned Services</p>		<p>Road Victim Support Service has been added to the Commissioned Services Page.</p> <p>Domestic Abuse Perpetrator service due to be added to Commissioning page. Awaiting Welsh translation.</p> <p>Commissioning Support Officer and Comms Officer have made some changes to the Commissioning page to make the data clearer for service users. PCC Engagement team are linked in to the press teams within all commissioned services and have established a working group to jointly share social media and press articles.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans during implementation and at commencement of service in liaison with OPCC and Force comms where appropriate. Commissioned services are required to acknowledge PCC /MOJ funding source in all publicity and materials. Providers are required to undertake equality assessments and provide evidence of awareness raising activity amongst all communities. This will help us to inform any specific areas of focus required for future service plans.</p>
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17I) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 1 Progress Update
<p>Quarterly attendance at Police and Crime Panel meetings</p>		<p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members received relevant and timely information.</p>
<p>Provision of documentation to Police and Crime Panel as per their requests</p>		<p>A Forward Work Programme for 2025/26 is in place and all documentation requested are provided to the Panel in line with required timescales in advance of Panel meetings.</p>

Regular liaison between OPCC and PCP in support of discharging statutory duties		Regular discussions are maintained between the Chief Executive and Panel's principal officer to ensure members receive relevant and timely information.
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17m) Prepare and issue an annual report

Action Required	RAG	Quarter 1 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		2024-25 Annual Report published in July 2025.

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 1 Progress Update
Handling of complaints against the Chief Constable		During this period 7 complaints were received against the Chief Constable. Two complaints were recorded and reviewed by the OPCC, but both were not upheld. The remaining 5 complaints did not meet the threshold to be formally recorded.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		During this period 9 new reviews were received. 2 of the reviews were upheld with recommendations provided to the Force, which were accepted. 7 reviews were not upheld however oversight was identified in relation to timeliness of the complaint being handled and occasions where 28 days updates were not being provided.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 1 Progress Update
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Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and published.
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19) Access to information, officers and staff

Action Required	RAG	Quarter 1 Progress Update
Handling of information in accordance with Data Protection legislation		<p>As a corporation sole the OPCC are subject to and responsible for Freedom of Information (FOI) requests. There were 22 FOI requests during the period. The OPCC held the information for 11 of them, the Force 10 and there is one on hold whilst we await clarification on the information requested. The requests made to the OPCC were recorded under the following categories; Welsh Language, Contractual information, commissioned services, Estates, engagement and Scrutiny.</p> <p>During the period the OPCC received 1 request for an internal review due to a dissatisfaction with the original response. Due consideration was given to relevant legislation as well as any potential risks to disclosure, subsequently the information was disclosed.</p> <p>One response was provided out of time due to a staff oversight, there has been learning put in place for the staff member to ensure there is not repeated.</p> <p>During the period there were two Subject Access Requests received by the OPCC. The OPCC did not hold the information for one request however the second request was in relation to information from a personnel file and this was held by the OPCC.</p>

20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a Governance Framework for		Commissioning strategy in place which replaces previous documents. Available on new PCC website. Strategy currently under review for Term 4.

<p>Commissioning and Partnerships</p>		<p>Commissioned services continue to report into Strategic Performance Board and Select Committee activity. July SPB received update on year-end performance stats for all services, also published on website. Additional performance of substance misuse services has been reported to Police and Crime Panel following query.</p> <p>Work ongoing to demonstrate social/economic impact of services, with activity currently focussed on sexual violence service. Deadline for reporting November 2025.</p> <p>Contracts register in place and reviewed for Term 4, alongside evaluation and audit plan for future of all commissioned services. Regular meetings between Director of Commissioning & Partnerships and Head of Procurement. 5 procurement exercises concluded. Contracts register to be added to website.</p> <p>All partnerships contacts, including Community Safety Partnership managers, were invited to a consultation event in September 2024. Partners were invited to a launch event in February 2025 with workshops to agree multi-agency projects contributing to all strategies. All partners have had ongoing opportunity to feed into the planning and drafting process. The Policy team undertook a wide review of partner strategic plans during early stages of plan development.</p> <p>All contracts are aligned to PCP priorities. Previous review of apportionment of budget vs demand on DPP to be revisited in 25/26.</p> <p>Assurance team are working with Commissioning and Partnerships Support officer to review sexual violence services. This includes review of impact of service using cost of crime comparison. This will provide a framework for measuring other services. This piece of work is due for completion in November 2025.</p>
<p>Commissioning of services in support of community safety and crime reduction</p>		<p>There is a 12-month extension of funding for the Formula Based local commissioning of victims' support services via PCCs ('the Core victims fund'): amount of £582,885.32 to commission local victim</p>

support services. The funding of £803,326.36 to commission local DA and SV victim support services has also been extended. This amount is committed for the financial period from 1 April 2025 to 31 March 2026.

MOJ victims grant is match funded by PCC core funding. Total grant for 25/26 is £1,386,211 of a total £2.92m commissioning budget. Therefore, the PCC provides approximately 52% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers.

September meeting with CSP managers included update on the Serious Violence Duty and ASB Hotspot Action Fund interventions and funding. The PCC gave an update on the next steps of the Select Committee process which CSP managers contributed to via the Hearing.

July meeting with YOPS managers included an update from the PCC on the appointment of a Child Centred Policing lead within DPP, the Reachable Moments Pilot project in Custody, the prevention review undertaken by DPP and partners and the Select Committee process. Policing representation on management boards for youth offending teams was an area of focus once again. The PCC shared an insight to the Pre-court Diversion and Out of Court Disposal work being done on an all-Wales basis, including his Chairing role of the Steering group for monitoring progress. The Baroness Casey review findings were highlighted by the PCC, and his meeting with the Cabinet Secretary for Social Justice, Trefnydd and Chief Whip to discuss Youth Justice and strip searching of children. A further meeting was held for YOPS in September with OPCC and DPP to have updates on the projects the PCC had already highlighted in the quarterly meeting.

MOJ grant T&Cs are met with compliance recorded and endorsed by CFO for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. Audit schedule includes checks on compliance.

		<p>The report and accompanying action plan on restorative justice produced by the Chief Inspector was presented to the LCJB (Local Criminal Justice Board) at their meeting on the 3rd September.</p> <p>Board members considered both and were happy to endorse the action plan. A method of monitoring and reporting against these actions will now be required. Chief Supt is considering what structure is used to achieve this. The Chief Inspector has agreed to attend the next meeting in November to provide an update on progress.</p> <p>All partnership contacts, including CSP managers, were invited to consultation events in September 2024. Partners were invited to launch event 13th February with workshops to agree multi-agency projects contributing to all strategies. All partners have had ongoing opportunity to feed into the planning and drafting process. Policy team undertook wide review of partner strategic plans during early stages of plan development.</p>
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20b) Community Safety Partnerships

Action Required	RAG	Quarter 1 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 1 Progress Update
Development and implementation of a framework for the provision of crime and disorder grants		Funding application form and scoring matrix updated to encourage applicants to seek matching funding. Applicants will attract higher scores if they are able to demonstrate that they have secured match funding and/or are demonstrating that this is being explored.

		<p>Application form also encourages applicants to seek support from other Statutory bodies where their activities better align with their responsibilities.</p> <p>Due diligence questionnaire also embedded into the application form for completion by applicants who have requested over £5,000 of funding.</p> <p>No further updates conducted in Q2.</p> <p>Further review to be considered in late Q3/ Q4.</p>
<p>Provision of crime and disorder reduction grants within 2025/2026</p>		<p>During quarter 1, 7 new funding and/or donation applications have been approved with a requested value of £63,831.00</p> <p>17 funding enquiries have been received during Quarter 2, some are being progressed and we are awaiting funding applications. Those that are not eligible for PCC grant have been informed and advice provided on other grant funding sources to support with their activities.</p>
<p>Evaluation of crime and disorder reduction grants to determine social return on investment</p>		<p>Activity commenced in Q1 to consider improvements in capturing and presenting monitoring and evaluation data from grant recipients. Whilst this is a mandated feature of all OPCC grant contracts, the information is not received in a consistent way.</p> <p>Q2 review of utilising Microsoft forms to capture data requirements in a consistent format was deemed not appropriate.</p> <p>Advice and guidance is also being sought from an experienced Analyst on how best to capture this information and present in an easy-read format for reporting purposes.</p> <p>Due to other priorities, this has not progressed further during Q2, however plans are underway to capture this in a more consistent format during Q3.</p>

20d) Collaboration agreements

Action Required	RAG	Quarter 1 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 1 Progress Update
Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money		<p>Q1 contract review meetings held and minuted. Few outstanding actions required from commissioned services, i.e. end of year financial statement. These are being finalised within the services and will be shared when completed.</p> <p>Awaiting Q2 performance reports.</p> <p>Annual audit includes review of timeliness and positive progress against KPIs. Reports received on time for Q1. Currently waiting for Q2 performance reports; due in the next few weeks.</p> <p>PCC has a planned visit with Calan/Dal I Godi on the 4th September 2025. Commissioning Support Officer and External Funding Manager are working with Engagement to ensure there are planned visits scheduled with the PCC. Meetings held monthly.</p> <p>PCC and a representative from the Offender Diversion Scheme were part of the Powys Community Engagement Day on the 9th September.</p> <p>Although not a commissioned service, PCC also visited service users of the women and baby refuge, also Powys.</p> <p>Commissioned services continue to report into Strategic Performance Board and Select Committee activity. July SPB received update on year-end performance stats for all services, also published on website. Additional performance of substance misuse services has been reported to Police and Crime Panel following query.</p>

		<p>Work ongoing to demonstrate social/economic impact of services, with activity currently focussed on sexual violence service. Deadline for reporting November 2025.</p>
<p>PCC's contribution to the All Wales Criminal Justice agenda</p>		<p>Key highlights in the recent report include updates from the Domestic Violence Oversight Board, Area Planning Boards, Serious Violence Duty, Youth Justice and Anti-Racism.</p> <p>The input on 'Reachable Moments' is a key pilot to be shared with the Criminal Justice Board for Wales. This pilot received funding from the PCC in May to take it forward with a 'go live' date of the end of September. Dyfed-Powys is leading the way on this new innovative provision.</p> <p>LCJB meeting was held on 3rd September 2025. The focus of the meeting was people who offend. Key updates were provided on the whole system approach, custody - including drug testing on arrest and the new pilot for advocacy for children (reachable moments), presentation on CARA (Cautioning and Relationship Abuse) - an intervention for first-time offenders of domestic abuse who have received a conditional caution as an alternative to prosecution. Dyfed-Powys is entering its third month of service. Referral volumes are currently low and therefore we are unable to assess the success yet, however it was agreed to add this as an agenda item to the Domestic Abuse Oversight Board to understand local referral rates and outcomes across Wales to share good practice and address any common challenges and restorative justice</p>

PCC's national portfolio responsibilities

The National portfolios have been reviewed and the Commissioner sits on the following Boards:

- All Wales Criminal Justice Board
- Policing in Wales
- National Police Air Service Board
- Safer Communities Programme Board
- National Rural Crime Network
- Chair of Mid and West Wales Living Wage Steering Group

Specific lead areas have been agreed between the 4 Police and Crime Commissioners in Wales. PCC Llywelyn will lead on the following portfolios:

- Performance, Data and Academic Research
- Children and Young People (including Youth Justice)
- Communities and Partnerships (including Neighbourhood Policing and PCSO's)
- Workforce Issues and Ethical Standards
- Operational Oversight (Collaboration Board, Roads Policing, NPAS and JFU Platinum)
- Finance, Budgets and Procurement

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**EXECUTIVE SUMMARY
DYFED-POWYS POLICE AND CRIME PANEL
24/10/2025**

OPCC BUSINESS PLAN – PROGRESS REPORT

The Office of the Police and Crime Commissioner (OPCC) has developed a business plan aimed at assisting with the actions contained in the Police and Crime Plan.

The attached report outlines the progress that has been made in delivering the requirements of the business plan in alignment with the priorities in the Police and Crime Plan itself.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-107	County Hall Carmarthen

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**Police and Crime
Commissioner for Dyfed-Powys**

**Dyfed Powys Police and Crime Commissioner – Business Plan
Quarter 2 2025/26 Summary Performance Report**

Introduction

During late 2024/2025 the Office of the Police and Crime Commissioner took a decision to develop a business plan that would cover the same time period as the Police and Crime Plan. The 2025/2029 Plan sets out the Commissioner's priorities for the Dyfed-Powys Police area.

The Action Plan is the key to ensuring the Business Plan is a "living" document which provides direction and clarity for the OPCC Team on the work to be undertake. It provides the "golden thread" between the priorities in the Police and Crime Plan, the Commissioner's statutory duties and the work required to enable the efficient and effective running of the team. From the Business Plan each business area will develop its own workplan setting out further details about how they contribute to the delivery of objectives outlined below, which in turn will feed into each staff members' individual objectives. In this way, we can be sure that all of our activity is aligned with and contributing to delivering the Commissioner's main functions and that each staff member is clear in their contribution to the successful achievements of the OPCC.

This reports provides progress of the 9 strands contained within the Business Plan.

Each action contains a narrative on the progress made up to the end of Quarter One 2025/2026.

Each action is given a RAG rating to highlight any areas of concern.

Green - Work complete, no additional work necessary.

Amber - Partially complete, some additional work necessary

Red – Work is delayed and no progress to report.

Blue – Not yet scheduled to be started.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2025/26 (July, August and September 2025). As the year progresses this section of the report will highlight those areas that have seen the RAG status has changed and the reasons behind this.

RAG status comparison

This Quarter has seen the change in performance of a number actions, 1 action has changed from red to amber, 3 actions have changed from amber to green and 1 action has changed from green to amber.

The action that has moved from red to amber is explained below:

Ensure oversight of Force performance in accordance with their Engagement Strategy and implementation of OPCC Engagement Strategy – this changes to amber as a member of the OPCC now attends the monthly meetings of the NPPT.

The three actions that have moved from amber to green are explained below:

Monitor VCoP metrics through the Police and Crime Plan Performance Framework and supporting governance structures – this changes from amber to green as the monitoring of the metrics are undertaken on a regular basis.

To ensure progress and delivery against the objectives of the joint Strategic Equality Plan for 2024-29 – this changes from amber to green as the progress report has been published on the DPP and OPCC website.

Monitor DPP’s progress against new NPPT Strategy’s Performance Framework – this changes from amber to green as a representation of the OPCC now attends the NPPT Strategic Board meetings

The action that has moved from green to amber is explained below:

Support the Aberystwyth University Rural Crime survey and support DPP to implement any recommendations arising from it – this changes from green to amber as the survey has been completed and further work will now be required once the results are analysed.

Summary:

Within the 2025-2026 Business Plan are 37 actions. Recorded below is a summary of the total number of different RAG statuses. This will then be compared in future reports.

	Qtr 1	Qtr 1 %	Qtr 2	Qtr 2
Red	3	8%	2	5%
Amber	22	59%	21	57%
Green	7	19%	9	24%
Blue	5	14%	5	14%

Children and Young People

Action Required	RAG	Quarter 1 Progress Update
<p>Select Committee Conduct a Select Committee focusing on Children and Young People, where the PCC will publicly hold Dyfed-Powys Police’s Chief Constable and partners to account through the scrutiny of evidence and information provided by key</p>		<p>The first hearing of the Committee was held on 16/07/25. A public survey and open call for evidence has now been drawn to a close, and OPCC staff are analysing the results. The Committee will meet on 01/10/25 to review evidence, debrief the first hearing and consider any further evidence gathering that is required. The OPCC working group will then commence drafting the report for completion in the next quarter.</p>

stakeholders who work with Children and Young people.		
Intervention, Prevention and Engagement Service Support DPP's work to ensure a consistent and cost-effective approach to Intervention, Prevention and Engagement services (including School Liaison) for children.		An OPCC staff member has been seconded into DPP for a six month period to support the programme development. Joint DPP-OPCC proposals have been submitted to the Police Liaison Unit in response to the offer of funding from Welsh Government towards forces' schools programmes.
Children in Custody Monitor the number and care of children in custody and continue to work with partners across Wales to improve secure accommodation for children. Seek to provide wraparound support for children who enter custody.		Following the agreement of the PCC to support a 'Reachable Moments' pilot project, additional work has been planned by the OPCC. The Custody Independent Scrutiny Panel to be held in October 2025 will consider whether alternative accommodation was sought and will evaluate whether the changes to Children in Custody procedures have been adhered to and will make recommendations in a report following their considerations. The Independent Custody Visitors panel meeting in October will also receive specific information relating to Children in Custody.
Communications and Engagement Strategy Develop a Children and Young People Communications and Engagement Strategy to ensure that young people are given a platform to voice their views and experiences and are informed of the work of the PCC and the Office.		Benchmarking work that was noted in Q1 is still ongoing in relation to the discussions held with the Engagement Advisor on the need to develop a Children and Young People Engagement Strategy. Work is being undertaken to benchmarking with other OPCCs to understand the strategies and approaches others are taking in relation to Children and Young people engagement.
Research focus Support research into early intervention and crime prevention for children and young people and support DPP to embed learning from any emanating recommendations.		The Evidence-Based Policing Research Coordinator is engaged in a number of projects relating to young people, with a view to disseminating learning into DPP, including 'Police officers' insights on voluntary interviews with children', Aberystwyth University; 'Young people's perceptions of stalking', University of South Wales; Trust and confidence in police among Gen Z (18–29), University of South Wales; 'Understanding the attitudes of Dyfed-Powys police officers to children involved in county lines drug dealing,' Aberystwyth University. The OPCC will be engaged in supporting evaluation of the Reachable Moments pilot. The Data Protection Impact Assessment (DPIA) approval process is impacting the speed of project implementation.

Data and the use of Research

Action Required	RAG	Quarter 1 Progress Update
<p>SAIL Databank Continue to drive All-Wales activity to achieve the routine sharing of police data into the SAIL databank.</p>		<p>Concerns from force Data Protection Officers were shared with SAIL, who provided a comprehensive response. The PCC will host a workshop on 28/11/25 for Data Protection Officers (DPOs), Senior Information Risk Officers (SIROs) and SAIL representatives to move to a point of resolution. The OPCC will be submitting a paper to the next Policing in Wales meeting asking that all Police and Crime Commissioners and Chief Constables reaffirm in principle their support to achieve the transfer of police data into the SAIL databank and encourage the respective SIROs and DPOs to participate in the workshop.</p>
<p>Strategic Research Agenda Support DPP to embed learning from research & assess the effectiveness of the pilot with UWTSD.</p>		<p>An initial draft of the academic paper "Understanding the main issues and risks affecting how academic research is translated into tangible outcomes for policing communities" is being refined. Work is ongoing to share and encourage the embedding of learning, with the Evidence Based Policing (EBP) Research Steering Group supporting the transfer of learning from research to operational delivery. The EBP Research Coordinator continues to disseminate practice from research and other organisations through horizon scanning and quarterly research updates. With the assistance of colleagues from Gwent and North Wales OPCCs, the EBP Research Coordinator led on planning and facilitating an OPCC workshop at the AWPAC research symposium on 18/09/25 around research opportunities presented by Police & Crime Plans. The workshop was intended to encourage networking between police and academic colleagues with a view to developing collaborative research aligned with Police & Crime Plan priorities, and was well-received by participants.</p>
<p>Measuring Public Trust and Confidence Establish and launch a mechanism of measuring public trust and confidence in local policing in the Dyfed-Powys area to ensure that data is captured on a quarterly / annually basis.</p>		<p>DPP has provided a paper to the OPCC to explain how they would use the data collected from methods of measuring trust and confidence. A meeting was held with the Deputy Chief Constable in September and further discussions are taking place with DPP in October. OPCCs in Wales are also having a briefing from the Association of Police and Crime Commissioners at the end of October to learn from the findings of a survey they recently shared with OPCCs across England and Wales, about methods of measuring trust and confidence in local policing.</p>
<p>Victims' Code of Practice (VCoP) Monitor VCoP metrics through the Police and Crime Plan</p>		<p>Compliance data is considered in detail at the Local Criminal Justice Board (LCJB) Victim and Witness Sub-Group, with areas of concern and good practice escalated/reported to the LCJB. The Sub-Group's approach to compliance monitoring</p>

<p>Performance Framework and supporting governance structures.</p>		<p>is developing, and the meetings are now more data focused. As previously updated, the Ministry of Justice are not due to publish their VCoP metrics until 2026. In the meantime, to ensure consistency in monitoring across the Welsh LCJBs, VCoP metrics have been agreed at an all-Wales level through the VCoP Sub-Group of the Victim and Witness Taskforce of the Criminal Justice Board for Wales. Data from DPP is presented at the LCJB Victim and Witness Sub-Group.</p> <p>DPP’s Central Audit and Assurance team undertakes monthly dip sampling of the adequacy, efficiency, and effectiveness of the policing response. The activity focuses on ensuring that all organisational policies are being adhered to in all cases, VCoP is complied with and that high-quality investigations are being completed. The OPCC receives the quarterly strategic reports, and representatives attend DPP’s performance meetings at which the report is considered.</p> <p>The OPCC is in the process of reviewing the all-Wales VCoP compliance metrics, against the data received from DPP, to identify VCoP rights not currently covered by compliance activity. Discussions are ongoing as to how the VCoP metrics can then be integrated into future scrutiny activity.</p>
<p>Performance Framework Implement a comprehensive Performance Framework to measure progress against the priorities within the Police and Crime Plan which will be monitored through the PCC's quarterly Strategic Performance Board.</p>		<p>A further Strategic Performance Board was held in July 2025, where Dyfed-Powys Police provided an annual report on progress against the core metrics of the Performance Framework.</p>
<p>Communicating Performance Work with DPP to develop products to inform the public on how we are doing against the Police and Crime Plan.</p>		<p>Work is not due to commence on this area until the next financial year, however, work is underway to track the detailed data provided and work towards identifying a suitable way to publicise overall performance of the Service.</p>
<p>Partnership and External Funding Arrangements Review the partnership and external funding arrangements to ensure maximisation of</p>		<p>Limited activity regarding development of processes in Q2 due to extensive updates in Q1 - opportunity taken to reinforce updates and bed in as business as usual.</p> <p>Several funding opportunities shared with funding contacts in late Q2, one of which has scope to collaborate on funding bids with third sector organisations (Welsh Governments</p>

<p>opportunities for jointly funded endeavours.</p>		<p>Equality and Inclusion Grant). OPCC are unable to apply directly but can be a partner in a collaborative bid. Meetings arranged with five organisations in early Q3 to discuss and develop ideas to collaborate on joint application (deadline November 2025).</p>
<p>Effectiveness of Services Utilise the various scrutiny methods within the PCC's governance structure to provide assurance on the effectiveness and value of delivery by commissioned and grant funded services.</p>		<p>Commissioned services continue to report into Strategic Performance Board (SPB) and Select Committee activity. July SPB received update on year-end performance stats for all services, also published on website. Additional performance of substance misuse services has been reported to Police and Crime Panel following query. Work ongoing to demonstrate social/economic impact of services, with activity currently focussed on sexual violence service. Deadline for reporting December 2025.</p>
<p>Sustainability To support the implementation and embedding of a sustainability culture within the Force and OPCC, regularly reviewing progress against agreed targets within the DPP Sustainability & Decarbonisation Strategy.</p>		<p>One additional member of staff has undertaken the Institute of Environmental Management and Assessment (IEMA) Pathway to NetZero course and additional members will attend during Quarter 3. Also, during Quarter three staff from the OPCC will be meeting with the Force's sustainability lead to establish the OCC Carbon Footprint baseline, identify any mitigation potential and commence development of a decarbonisation plan.</p>

Collaboration

Action Required	RAG	Quarter 1 Progress Update
<p>Substance Misuse Prevention and Treatment Services Work with Area Planning Board (APB) colleagues to review the required investment into substance misuse prevention and treatment services, to revise the service specification to ensure criminal justice service users are appropriately identified and supported and to evaluate the outcomes delivered by jointly commissioned services.</p>		<p>The working group that was established during Quarter 1 continues to meet and an independent review of investment and procurement options is being progressed. Partners within the NHS Procurement department are providing a timeline and project map.</p> <p>The next steps are for the working group to consider service user and stakeholder feedback and the outcomes of the detailed review of the options to procure services.</p>

<p>Internal Communications Strategy Develop and implement an internal communications strategy to increase awareness of the PCC's role and responsibilities and the work of the OPCC, in particular to enhance the internal and external awareness raising of commissioned services.</p>		<p>Internal Communication Strategy has been finalised, and in its implementation phase.</p> <p>Commissioning team commenced work with Engagement team to produce video of all commissioned services for release internally and externally.</p>
<p>Victims Needs Assessment Refresh the Victims Needs Assessment, including consideration of children and young people and those with protected characteristics.</p>		<p>To be progressed later in year - deadline end of March 2026. Working group meetings commencing November 2025.</p>
<p>Women in the Criminal Justice System Work with partners to develop the support for women in the criminal justice system.</p>		<p>Female blueprint lead updates LCJB quarterly and leading on mapping exercise. Workshop due January 2025 for stakeholders.</p> <p>LCJB involved in discussions to submit expression of interest for Swansea court to be an Intensive Supervision Court for female offenders. Awaiting update.</p> <p>Discussions regarding use of Carmarthen spoke and potential developments for women's centre are ongoing and linked to the progress of the Wales Sexual Assault Services programme.</p>
<p>Right Care Right Person Oversee and monitor the impact of the Right Care Right person approach rollout.</p>		<p>An OPCC representative continues to attend Force Silver implementation meetings for oversight and awareness. The PCC has requested a detailed update on progress at a meeting of the Policing Board on 21/10/25.</p>

Road Safety

Action Required	RAG	Quarter 1 Progress Update
<p>Select Committee Conduct a Select Committee focusing on Road Safety, where the PCC will publicly hold Dyfed-Powys Police's Chief Constable and partners to account through</p>		<p>Initial timeline has been approved by the OPCC Senior Management Team - activity will commence from January 2026. Learning from first review is being transferred to support the redevelopment of methodology for the second review.</p>

the scrutiny of evidence and information provided by key stakeholders.		
Road Safety Lobbying Lobby Welsh Government and partners to improve road safety through introducing graduated licenses for new drivers and re-assessments for older drivers.		The PCC has been invited to the first Road Safety Strategic Partnership Board meeting in November 2025 which will be chaired by the Cabinet Secretary for North Wales and Transport. Work is ongoing by the OPCC to support Project EDWARD and other road-related campaigns.

Local Victims' Champion

Action Required	RAG	Quarter 1 Progress Update
Pathfinder Project Monitor the delivery of the Pathfinder project in improving the experience of family courts for victims and children.		Positive performance demonstrated against KPIs in Q1. Qualitative feedback positive from service users in improving experience, case studies provided. Q2 monitoring meeting due October 2025.
Trauma-Informed Work towards trauma-informed organisations through: <ul style="list-style-type: none"> • Development of an OPCC trauma-informed delivery plan following the Trauma and Adverse Childhood Experiences self-assessment process. • Monitoring DPP's progress through the trauma-informed self-assessment. • Ensuring the Service adheres to the Charter for Families Bereaved through Public Tragedy. 		The OPCC working group is making progress with the delivery plan. Training inputs have been provided to customer-facing staff in relation to working with survivors, which incorporated trauma-informed actions. Trauma-aware considerations are increasingly being woven into internal processes and procedures. For example, scrutiny meetings now have procedures in place to support individuals who may need to step out during case reviews. A reflective practice wellbeing buddies project is being developed for piloting within the office. Ongoing support being provided to DPP who are working through the self-assessment via a network of Trauma-Informed champions / Single Point of Contact (SPOCs).
Advocates Network Introduce an Advocates Network to gather feedback from service users to shape service improvements.		Work has been undertaken in relation to the Victim-Survivor Advocate Network, which is an extension to the Victim Survivor Engagement Network, engaging with partners and service users. During Q2, partners and commissioned services have been consulted and meetings have been arranged to explain the aims and objectives of the Advocate Network, and how we can all work together to improve services for victims. Partners have agreed to collaborating, and will share their quarterly monitoring reports, where we

		will be able to pick up themes and feed this into each quarterly LCJB V+W Sub-Group meetings. This will commence in Q3 prior to the next meeting which is scheduled for November.
Restorative Justice Support DPP to undertake a thorough review of when and how Restorative Justice is being offered to victims, with a view to understanding the impact of restorative practices on those involved.		DPP's report and action plan was shared with the Local Criminal Justice Board (LCJB) on 3/9/25. The LCJB members endorsed the action plan. Work is underway to identify ongoing monitoring and reporting of progress against this plan.

Equality, Diversity and Inclusion

Action Required	RAG	Quarter 1 Progress Update
Joint Strategic Equality Plan To ensure progress and delivery against the objectives of the joint Strategic Equality Plan for 2024-29.		Strategic Equality Plan (SEP) Progress Report has been published on OPCC and DPP website. The report can be found on the following link https://www.dyfedpowys-pcc.org.uk/media/wmzfa1cs/strategic-equality-plan-annual-report-2024-25.pdf
Scrutiny Representation To develop alternative methods of scrutiny to widen representation of scrutiny panels.		A meeting took place between OPCC and Force lead to discuss the establishment of non-vetted volunteers. It was agreed that a pilot would run for 6 months to have a bespoke vetting which will include minimal background checks for volunteers. Next steps are to develop a term of reference for the Community Scrutiny Panel and create a bespoke vetting application. Additionally, a National Independent Advisory Group conference is taking place on 30th of October where further guidance is expected on the use of panels, vetting, roles and responsibility.
Engagement Strategy Ensure oversight of Force performance in accordance with their Engagement Strategy and implementation of OPCC Engagement Strategy.		A member of the Office sits on the monthly meetings of the Neighbourhood Policing and Prevention Team (NPPT) Strategic Group, where they monitor the engagement and overall performance of the NPPT teams. A briefing is created for OPCC SMT on a monthly basis highlighting key points raised at each Group meeting.

OPCC are currently conducting an annual review of their Communications and Engagement Strategy

Rural Crime

Action Required	RAG	Quarter 1 Progress Update
Select Committee Conduct a Select Committee focusing on Rural Crime, where the PCC will publicly hold Dyfed-Powys Police's Chief Constable and partners to account through the scrutiny of evidence and information provided by key stakeholders who work with rural communities.		Work is not due to commence on this area until the next financial year.
Rural Crime Survey Support the Aberystwyth University Rural Crime survey and support DPP to implement any recommendations arising from it.		The survey closed on 22/09/25. Results are anticipated in December / January 2026, at which point the OPCC will consider the next steps.
Prevention Activity Seek to support DPP to work with rural industries to ensure best practice from other areas is applied in relation to rural crime prevention activity.		Work is not due to commence on this area until the next financial year.

Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV)

Action Required	RAG	Quarter 1 Progress Update
Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) Perpetrators Programme Continue to develop the regional programme of support for perpetrators of VAWDASV crimes,		Regional offer continues, contract monitoring in place coordinated by Regional VAWDASV Advisor on behalf of all funding partners. CARA referrals have commenced and are being provided with 1:1 support until volumes allow for group work to commence. OPCC currently out to tender for additional Drive perpetrator scheme for high risk high harm domestic abuse perpetrators,

including the implementation of CARA out of court disposal route.		funded by Home Office until March 2027. Tender closes 15th September.
<p>Wales Sexual Assault Services Continue to collaborate with Policing and Health Colleagues to deliver against the Wales Sexual Assault Services programme, ensuring that services are fit for purpose for the communities and needs of Dyfed Powys.</p>		<p>Programme still presents high risk due to lack of clarity on governance and ownership from Health and Welsh Government. This issue remains on the OPCC risk register. Policing approach being led by Police Collaboration Wales (PCW) with support from all PCCs and their offices.</p> <p>New SARC building in Aberystwyth opening on 8th October with opening address from PCC. Ongoing work with Policing Collaboration Wales regarding upgrading and staffing/resourcing of spokes within Dyfed Powys.</p> <p>Director of Commissioning and Partnerships and Chief Finance Officer meeting with PCW colleagues to agree financial contribution from Dyfed Powys for 2025/26.</p>
<p>Domestic Abuse Virtual Response Unit (DAVRU) evaluation Support the academic evaluation of the DAVRU in DPP and ensure that the evaluation findings drive further improvements in DPP's response to victims.</p>		Bangor University are ready to undertake the evaluation, which is anticipated to take 6 months to complete. Currently awaiting DPIA approval.

Neighbourhood Crime and Anti-Social Behaviour (ASB)

Action Required	RAG	Quarter 1 Progress Update
<p>Neighbourhood Policing Prevention Teams (NPPT) Monitor DPP's progress against new NPPT Strategy's Performance Framework.</p>		An OPCC representative continues to attend Force Neighbourhood Policing Prevention Team strategic board meetings to maintain oversight of developments and performance. The NPPT Performance Framework metrics have been reflected in the Police and Crime Plan Performance Framework, with progress monitored by the PCC at his quarterly Strategic Performance Board (SPB) meetings. The next SPB meeting on 3/11/25 will focus on priority 2 - supporting safe communities by preventing harm, where the majority of NPPT activity is reflected.
<p>Serious Violence Duty Ensure Home Office Serious Violence Duty(SVD) funding is utilised appropriately to support partners in the prevention and tackling of serious violence, including evaluation of impact and analysis of interventions to inform</p>		<p>15 interventions agreed by Serious Violence Duty (SVD) partnership board during Q2 and approval received from the Home Office.</p> <p>Whilst the OPCC are the fund holders, the decision to approve the SV Duty proposals sits with the SVD partnership</p>

<p>future prevention partnerships.</p>		<p>board made of up the statutory responsible authorities under the SVD Act.</p> <p>Unable to recruit a SVD Co-ordinator. OPCC team continue to support SVD Duty delivery and monitoring of 25/26 interventions. Labour budget will be utilised to support these resourcing costs.</p>
<p>Anti-Social Behaviour (ASB) Work with DPP and partners to contribute to the UK Government's priority to 'crack down' on ASB, through:</p> <ul style="list-style-type: none"> • Ensuring effective use of the Home Office Hotspot Action funding to drive improvements in partnership prevention work. • Improving how victims of ASB are supported. • Facilitating better use of the ASB Case Review. 		<p>Hotspot Action Fund is being delivered as expected. Whilst an underspend was identified during Q1, all partners have indicated that this will be fully spent by the year end. Q2 financial, data and progress reports are due by 9th October - this will further inform the underspend position from Q1. If necessary, consideration will be given (via strategic boards) to repurpose this funding elsewhere (subject to grant T&C's).</p>

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