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THURSDAY, 6 FEBRUARY 2025

TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME PANEL

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE **DYFED POWYS POLICE AND CRIME PANEL** WHICH WILL BE HELD IN THE **CHAMBER, COUNTY HALL, CARMARTHEN, SA31 1JP - COUNTY HALL, CARMARTHEN. SA31 1JP. AT 10.30 AM, ON FRIDAY, 14TH FEBRUARY, 2025** FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

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Webcast viewing link:	Dyfed Powys Police and Crime Panel - Friday 14 February 2025, 10:30am - Carmarthenshire County Council Webcasting

Wendy Walters Prif Weithredwr, *Chief Executive*,
Neuadd y Sir, Caerfyrddin. SA31 1JP
County Hall, Carmarthen. SA31 1JP

**DYFED POWYS POLICE & CRIME PANEL
14 MEMBERS**

CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEN HOWELL
2. COUNCILLOR KAREN DAVIES
3. COUNCILLOR MICHAEL THOMAS

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR KEITH EVANS
2. COUNCILLOR WYN THOMAS
3. COUNCILLOR ELIZABETH EVANS

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR JONATHAN GRIMES
2. COUNCILLOR SIMON HANCOCK
3. COUNCILLOR SIMON WRIGHT

POWYS COUNTY COUNCIL - 3 MEMBERS

1. COUNCILLOR LIZ RIJENBERG
2. COUNCILLOR LES GEORGE
3. COUNCILLOR WILLIAM POWELL

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

1. PROFESSOR IAN ROFFE
2. MRS HELEN MARGARET THOMAS

AGENDA

1. **APOLOGIES FOR ABSENCE AND PERSONAL MATTERS**
2. **DECLARATIONS OF INTEREST**
3. **TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 24TH JANUARY 2025** 5 - 10
4. **MATTERS ARISING FROM THE MINUTES (IF ANY)**
5. **QUESTION ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER**
 - 5.1 **QUESTION FROM MRS HELEN THOMAS**

Over the years the Panel has received reports of young people going missing particularly those from care homes.

With the spotlight recently on grooming gangs nationally, has the PCC had a conversation with the CC to ensure Dyfed Powys Police and partners have robust systems in place nowadays to protect these vulnerable young people?
6. **PROGRESS REPORT ON STALKING AND HARRASSMENT DEEP DIVE** 11 - 26
7. **DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER** 27 - 36
8. **OPCC BUSINESS PLAN - PROGRESS REPORT** 37 - 52
9. **POLICING PROTOCOL - PERFORMANCE REPORT** 53 - 88

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DYFED POWYS POLICE AND CRIME PANEL

FRIDAY, 24 JANUARY 2025

PRESENT: Professor Ian Roffe (Independent Member)(Chair)

Carmarthenshire County Council Members:

K. Howell, M. Thomas and K. Davies

Ceredigion County Council Members:

K. Evans and W. Thomas

Pembrokeshire County Council Members:

J. Grimes, S.Hancock & S. Wright

Powys County Council Members:

L. George, W. Powell and L. Rijenberg

Independent Member:

Mrs H.M. Thomas

In attendance from the Office of the Police and Crime Commissioner:

Mr D. Llywelyn – Police and Crime Commissioner

Mrs C. Morgans – Chief Executive

Mrs N. Davies – Chief Finance Officer.

Observer:

Councillor Hugh Murphy (Pembrokeshire County Council)

Also Present (In Person):

R. Edgecombe, Legal Services Manager

M. Runeckles, Democratic Services Officer

K. Matthews, Democratic Services (Pembrokeshire County Council)

County Hall - Haverfordwest - Haverfordwest – 10:30am to 12:40pm

1. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS

An apology for absence was received from Councillor Elizabeth Evans (Ceredigion County Council).

2. DECLARATIONS OF INTEREST

Member	Agenda Item No	Interest
Cllr S. Hancock	All items	Family member is a serving Police Officer within Dyfed Powys Police Force
Cllr S. Wright	All items	Family member is a

Note: These minutes are subject to confirmation at the next meeting.

		serving Police Officer within Dyfed Powys Police Force
Mrs H. Thomas	Item 5	Family Member is involved in the Living Wage Group

3. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 25 OCTOBER 2024

RESOLVED that the minutes of the meeting of the Dyfed-Powys Police and Crime Panel held on the 25th October 2024 be signed as a correct record

4. MATTERS ARISING FROM THE MINUTES (IF ANY)

Minute Item 7

An update was requested regarding the revised governance arrangements, especially the replacement of the strategic board. The Police and Crime Commissioner advised that alongside the monthly Policing Board meetings he has quarterly Strategic Performance Meetings to provide more oversight of operational matters. There is a plan within the coming financial year to introduce a more detailed scrutiny function, akin to the Select Committee system at Westminster. This will undertake 'deep dives' into specific issues, such as the previous work done into stalking and harassment. These 'deep dives' will seek to work with the force and partner agencies to use the lived experience of those contributing to improve the service provided by the police and criminal justice partners.

The Commissioner was also asked about public accessibility of these meetings and whether they would be webcast live. The Panel was advised that the intention was to record the Strategic Performance Meetings and the Select Committee style meetings, but not webcast them live. Minutes will also be available for these meetings.

5. 2025-26 POLICE PRECEPT

The Committee considered a report reviewing the precept proposed by the Police & Crime Commissioner. The Panel had identified this matter as one of its priorities and established a sub-group to consider this issue in more detail on its behalf. A report prepared by the subgroup setting out its recommendations was presented along with a detailed report from the Commissioner setting out his proposed precept and his justification.

The Chair read out a question from a member of the public regarding the transparency of the precept setting process, which was as follows:

Note: These minutes are subject to confirmation at the next meeting.

“The roles of the police Commissioner and Crime Panel are key in ensuring that community needs are met as effectively as possible thus improving relationships ‘building confidence and trust.’

Precepting is the commissioner’s most significant task and is probably the role that involves the largest number of residents directly. Ensuring the trust between Commissioner, Panel and public in the precepting process is therefore key.

A straightforward explanation as to the collection, funding and allocation of the precept is not readily available to those who question the process.

In the forefront of these calls are those, who as council tax premium payers, pay treble the precept, and as a result are now heavily invested in the Dyfed Powys Police and are seeking clarity before payment of bills they don’t understand.

How would the DPP panel and the Commissioner provide clarity in matters such as the role of the tax base and the suggestion that this source of the DPPs income has been exploited for a number of years, but now needs transparency, and cooperation between stakeholders to provide clear explanations of the precepting process in order to avoid disharmony?”

In response to the question, the Commissioner cited the meeting itself as a demonstration of transparency, including the fact that he had presented a lengthy report with extensive detail regarding the precept setting process. The Commissioner also explained that the Home Office formula for police funding is complex and opaque, and this doesn’t help with transparency. He also explained that the funding for the police service has shifted away from central government to the point where the current position is that 56% of funding comes from the council tax precept.

The Police and Crime Commissioner presented his report on the precept, which recommended an increase of 8.6%. He highlighted several key points from the report, including the lengthy process of setting this figure, having started in September 2024, and the policing priorities – including tackling drug trafficking and domestic abuse. The Commissioner also advised of the financial risks and pressures including pay awards, the employer National Insurance contribution increase and inflation amongst other factors. The mid-term financial plan assumes increases of between 5% and 5.75% in the subsequent two years, and the Commissioner advised that he was hopeful that the policing white paper expected soon would lead to 3-year settlements in future. The Commissioner explained that despite the loss of Welsh Government grant funding for the schools programme, it would continue and be funded directly from the revenue budget, and that the increase in the precept would also allow the force to continue workforce modernisation to use more officers in front line policing.

The Commissioner advised in summary that despite the increase, the precept would leave Dyfed-Powys area rate payers with the lowest council tax on average in Wales. The average Band D property in the area would pay an additional £2.39 monthly, an increase of £28.65 per year. Over three-quarters of respondents to the public survey were willing to pay circa £30 or more

Note: These minutes are subject to confirmation at the next meeting.

additionally on their council tax. The Panel was advised that this increase would allow the force to continue to work to be accessible and visible.

Councillor Keith Evans (Panel Lead on Finance) provided a presentation on the Panel's Finance Sub-Group's scrutiny of the 2025/26 precept proposal.

He advised that it should be stressed that the responsibility for setting the precept rested with the Commissioner not the Panel. The role of the Panel is to scrutinise the Commissioner's decision. Only in very limited circumstances can the Panel veto the Commissioner's first proposed precept. The Panel cannot veto any subsequent revised precept that the Commissioner puts forward. Councillor Evans advised that the Sub-Group had attended a Finance Seminar organised by the Police and Crime Commissioner and met with the Commissioner and his Chief Executive and Chief Financial Office in scrutinising the proposal.

Councillor Evans advised that overall, the precept continued to offer residents of Dyfed-Powys value for money and was still one of, if not the, the lowest in Wales. The subgroup recommended to the Panel that based on all the information provided it supported the Commissioner's proposed increase in the police precept.

The following questions or concerns were raised by the Panel:

- The Police and Crime Commissioner was asked about the calculation of the Home Office settlement and agreed that the formula was obtuse in nature and that a formula based solely on population would result in more funding to the force.
- In response to a question regarding rural crime including theft of All-Terrain Vehicles (ATVs), the Commissioner confirmed that it was an issue causing concern, and that the Rural Crime Team was providing visits to rural dwellings to advise on crime prevention strategies, and that Designing Out Crime accredited officers were helping with this.
- The Panel was advised that the grant to cover employer National Insurance contributions was separate from the core grant but was likely to be incorporated within the funding formula in future years.
- A question was asked regarding the increased precept driving up performance and standards. The Commissioner advised that the increased level being requested was to ensure this, with a key area being workforce modernisation, ensuring officers returning to front line policing.
- The Commissioner advised in response to a question regarding the share of the funding provided from central government and from the precept, that this was similar in all forces in Wales, with over 50% of the funding coming from the council tax precept, and this percentage was continuing to increase.
- In response to a question regarding recruitment of police, the Commissioner advised that the force had recruited 245 officers in 2023/24 and 213 in 2024/25 and that the force was currently recruiting, and keen to do so from local communities. He also advised that there was a problem with officers leaving after between 3 and 7 years in the service, and that

Note: These minutes are subject to confirmation at the next meeting.

this was being addressed through a retention officer who speaks to officers intending to leave to understand their reasons.

- A question was asked regarding public access to police stations, and the Commissioner advised that given the diversity of ways the public contact the police, physical police stations are a less efficient way to deal with issues. He advised that there were two stations with front desks for the public to report issues, at Haverfordwest and Pembroke Dock, that the investments in the Command and Control centre have improved response times to 101 calls, and that there were a variety of ways to contact the police, from the emergency and non-emergency numbers, to email, social media, or the Single Online Home.
- In response to a question about Artificial Intelligence (AI) the Commissioner advised that the force was exploring several opportunities to use AI and had received additional funding from the Home Office for this. One main area was in redaction of files going to the Crown Prosecution Service. Other areas where the Commissioner advised that AI was being considered were minutes of meetings and fireworks licensing. The Commissioner also advised that non-AI digital tools were being explored such as a pilot in digital contact with victims of low-risk domestic violence.
- The Commissioner answered a question regarding whether he would appoint a deputy by advising that he had not taken a decision on this for the future, but that he had worked for his previous terms as Commissioner without one.
- In response to a question regarding meetings with the Minister for Policing, the Commissioner advised that although a recent meeting had to be cancelled, he regularly engaged with ministers and officers at the Home Office and Welsh Government.
- The Commissioner was asked how confident he was that the public would be able to see the outcomes of the investment. He advised that everything that was done within the budget was done to make sure that the force has visible and responsive services. The Commissioner also advised that he was especially confident in the visibility of the schools programme, and neighbourhood policing teams, but that a lot of the crime solving that the police does is not visible. The main outcome that the Commissioner advised that he wanted the public to see was a reduction in crime, and more positive outcomes from policing.
- In response to a question regarding the pressure the precept rise could put on households during the cost-of-living crisis, the Commissioner advised that he was very conscious of the cost to the public, that an increase of circa £6m was needed to maintain the same level of service, but that the force was seeking to become more efficient and provide a better level of service with the increased investment.

UNANIMOUSLY RESOLVED that the Commissioner's proposal to increase the Dyfed-Powys Police precept by 8.6% for 2025/26 be endorsed.

Note: These minutes are subject to confirmation at the next meeting.

CHAIR

DATE

Note: These minutes are subject to confirmation at the next meeting.

DYFED POWYS POLICE AND CRIME PANEL

14TH FEBRUARY 2025

PROGRESS REPORT ON STALKING AND HARRASSMENT DEEP DIVE

Purpose:

To receive a further progress report from the Police and Crime Commissioner.

Recommendations / key decisions required:

To scrutinise the progress made and question the Police and Crime Commissioner as appropriate

Reasons:

This falls within the remit of the Panel

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

Report Author:

Robert Edgecombe

Designations:

Panel Support Officer

Tel: 01267 224018

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EXECUTIVE SUMMARY

DYFED-POWYS POLICE AND CRIME PANEL 14TH FEBRUARY 2025

PROGRESS REPORT ON STALKING AND HARRASSMENT DEEP DIVE

In 2023 the Office of the Police and Crime Commissioner conducted a 'deep dive' review of how Dyfed-Powys Police handle cases of stalking and harassment.

Their report was published in July 2023 and in October of that year the Panel received an update both regarding the review that had been carried out and the progress that had been made implementing the recommendations that it made.

I report detailing the further progress that has been achieved is attached for the Panel's scrutiny.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-096	County Hall Carmarthen

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Deep Dive Review Progress Report

**Is Dyfed-Powys Police effectively managing
perpetrators of stalking and harassment?**

January 2025

January 2025

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January 2025

Overview

In 2023, the Office of the Police and Crime Commissioner (OPCC), carried out a deep dive scrutiny review, posing the question, *Is Dyfed-Powys Police effectively managing perpetrators of stalking and harassment?*

As a result of the review, the Police and Crime Commissioner (PCC) set out several recommendations in the areas of 'Resourcing', 'Training', 'Data', 'Perpetrator Interventions', 'Perpetrator Monitoring', and 'Victims'. The full report is available on the OPCC [website](#).

Progress against each of the recommendations is reported to the PCC by Dyfed-Powys Police (DPP) on a six-monthly basis. In turn, the PCC provides the Police and Crime Panel with a Progress Report.

The last report provided updates as at June 2024 and is available on the Police and Crime Panel's website as part of the '[Public Reports Pack](#)' for the July 2024 meeting (page 131).

This current report provides the Police and Crime Panel with the detail of DPP's progress against the recommendations, as shared with the PCC in January 2025.

Governance

The strategic response to stalking and harassment is led by DPP's Assistant Chief Constable (ACC) and the Detective Superintendent for Protecting Vulnerable People.

The recommendations set by the OPCC are monitored through DPP's Op Rhagorol Board, where there is a focus on progress against local and national action plans and recommendations linked to the protecting vulnerable people portfolio.

Recommendation Progress

In the OPCC's July 2024 report, each recommendation was assigned a RAG rating to demonstrate progress made:

- Red** No progress has been made.
- Amber** Some progress has been made but more is required.
- Green** Recommendation is complete.

This report focuses only on the recommendations marked as Red or Amber in the June 2024 report. The recommendations previously marked as complete are not considered.

The June 2024 report provided details as to the Force's initial response to each recommendation and a February 2024 update. These two elements have been removed from this report to provide a more succinct document for the Police and Crime Panel, with the most up to date information: June 2024 and January 2025 updates. Previous updates are available within the above-linked June 2024 report.

January 2025

Resourcing Recommendations

Recommendation 1: Longer term sustainable funding should be identified by the Force for the Domestic Abuse and Stalking Perpetrator Co-Ordinator post.

Progress January 2025

- Long-term funding has yet to be secured for this.
- It is an identified growth area for DPP, and the post has been documented as 'being required' both in the Force's Planning and Assurance Cycle and the Force Management Statement.
- It was hoped that the multi-agency risk assessment conference (MARAC) business case requiring Regional Partnership Board funding would release DPP funds to pay for this post, however the business case is still in discussion.
- DPP has emphasised the importance of the Domestic Abuse and Stalking Perpetrator Co-ordinator post: *It is even more critical and integral following the publication of the [Stalking Super-Complaint](#) in September 2024.*

Progress June 2024

- Funding has been confirmed until April 2025. Long-term funding is being sought.

Ongoing OPCC monitoring activity

- The OPCC are seeking confirmation in relation to funding arrangements. Concerns relating to wider funding partnership arrangement will be raised by the PCC over the coming weeks.

Training Recommendations

Recommendation 4: The Force should review the impact of the refreshed Stalking Champion training programme within 12 months of implementation. This review should include the consideration of victim feedback, outcomes, and reoffending data.

Progress January 2025

- The procurement process for the delivery of stalking advocate training has been completed. [Paladin](#), the National Stalking Advocacy Service, will deliver a three-year training programme to DPP.
- Funding is being secured at present, and an implementation plan is to be discussed with Paladin, to start Stalking Champion training from April 2025.
- The His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) Area for improvement for the delivery of vulnerability related training (including stalking) has been approved for completion with clear evidence of progress, by the Deputy Chief Constable.

Progress June 2024

- A Domestic Abuse Champions training day was delivered in March/April 2024, led by DPP's Vulnerability Trainer.
- All Champions attended upskilling and information sharing events across National Stalking Awareness Week in April 2024.
- Welsh Women's Aid has hosted a risk assessment day for Domestic Abuse Officers and Secondary Risk Assessment Unit, considered Champions.
- DPP are in discussion with Paladin in relation to delivery of Stalking Champion training later this year, though funding has yet to be secured.

January 2025

- A formal evaluation of the regular inputs will be completed in February 2025.

Ongoing OPCC monitoring activity

- The OPCC will request regular updates regarding the training.

Recommendation 6: The Force should look to seek specific feedback from officers on inputs from victims and survivors in any future training surveys.

Progress January 2025

- Between January and April 2025, all police officers will undertake stalking training (which contains mandatory College of Policing training).
- Victim/survivor case studies are utilised within interactive modules to encourage discussion and feedback.
- Feedback is captured after each session to understand the impact that hearing victim/survivor case studies have had on them during the session.
- Initial feedback from the early sessions in January have been positive and highlighted the impactful nature of victim/survivor inputs and the benefits of having them within the training package.

Progress June 2024

- The Detective Superintendent for PVP has heard anecdotally that police officers do support hearing from those with lived experience during training.
- This will be considered formally however in the above-mentioned evaluation.

Ongoing OPCC monitoring activity

- DPP states that officers' feedback on the inclusion of victim-survivor case studies is captured after each training session. The OPCC will further consider how the impact of training on service delivery may be assessed.

Recommendation 7: The Force should consider how learning from the Operation Soteria Bluestone report may be relevant and applicable to the policing of stalking and harassment.

Progress January 2025

- DPP considers there to be several products within the Op Soteria Bluestone¹ National Operating Model which would be beneficial to the stalking portfolio:
 - A Victim information Guide - bespoke to stalking victims (similar to the new guide developed for victims of rape and other serious sexual offences).
 - A Problem Profile - an annual stalking problem profile which will allow a greater understanding of our problem and allow for prevention opportunities and strategic decisions.
 - Op Soteria Pillar 2 focuses on disrupting offenders and includes a toolkit which can also be utilised for stalking offenders. This product will be considered for use in the Multi-Agency Stalking Intervention Programme ([MASIP](#)).
 - The Victim engagement officer concept promoted within Op Soteria is being considered by the Force review team as part of future models.

¹ "Operation Soteria Bluestone is a national Home Office funded research and change programme [...] to enable forces to transform their response to RASSO." <https://www.npcc.police.uk/our-work/violence-against-women-and-girls/operation-soteria/>

January 2025

- DPP has assured the PCC that the stalking super complaint action plan, vulnerability strategy, violence against women and girls (VAWG) actions, and all similar vulnerability-related action and ongoing work are collated within one PVP developmental plan.

Progress June 2024

- The Detective Superintendent for Protecting Vulnerable People advised of key Op Soteria learning in relation to victim engagement. For example:
 - DPP is looking at how they implement victim engagement and ongoing contact; and
 - they are maximising the use of Early Advice from the Crown Prosecution Service; a process encouraged through Op Soteria.

Ongoing OPCC monitoring activity

- The OPCC determines that this action is Complete. DPP has evidenced consideration of the application of learning from Operation Soteria Bluestone to the stalking and harassment portfolio.
- OPCC staff attend regular internal and multi-agency meetings and will continue to maintain oversight of progress linked to Op Soteria and the PVP developmental plan.

Data Recommendations

Recommendation 8: If they are not already doing so, the Force should set out the preventative and intervention methods utilised against repeat offenders within their future crime profile reports.

Progress January 2025

- A request for a Power Bi Dashboard has been submitted to enable the identification of repeat offenders.
- Under the stalking super-complaint, DPP is looking at developing the stalking clinics to be a Multi-Agency Stalking Intervention Programme (MASIP), which will seek to prevent future offending by utilising a variety of intervention opportunities, assisting in the identification of repeat suspects.
- The Multi-agency Tasking and Co-ordination (MATAC) business case has been rejected by Chief Officers for uplift/financial reasons and will therefore be reviewed as part of the Force-wide review.

Progress June 2024

- To effectively identify and consider repeat offenders and the interventions utilised, the Detective Superintendent for PVP has written an options paper for the Assistant Chief Constable, setting out a new MATAC process.
- Improvements in data processes (see Recommendation 9) will enable greater consideration of preventative/intervention methods within crime profile reports.

Ongoing OPCC monitoring activity

- Assurances will be sought from DPP that alternative and effective processes are being considered by DPP as part of the Force-wide review.

January 2025

Recommendation 9: The Force should expand its Performance Dashboards to enable closer scrutiny of the application and breaches of civil orders.

Progress January 2025

- Whilst the Civil Order Co-ordinator continues to maintain a list of perpetrators subject to civil orders, a formal request has been submitted to the Service Improvement Unit (SIU) for assistance in the development of stalking data and visibility of such through dashboards. The outcome of an SIU prioritisation meeting is awaited, to understand timescales.
- The Civil Order Co-ordinator has also advised the OPCC of ongoing internal discussions regarding a potential change in process, whereby a new standalone occurrence would be created on the police system for each civil order requested. This would improve the efficiency of the monitoring of civil order applications and breaches.

Progress June 2024

- As per Recommendation 2, the Civil Order Co-ordinator is compiling a list of perpetrators subject to civil orders. This process needs to be uploaded to a performance dashboard and discussions are ongoing as to what the dashboard needs to include.
- A Vulnerability Analyst has been recruited and is currently reviewing available data in order to enrich the data considered at performance boards.
- DPP’s Performance Manager is currently assessing whether DPP deals effectively with breaches: A challenging piece of work which will improve DPP’s ability to monitor and respond to breaches.

Ongoing OPCC monitoring activity

- To maintain oversight of the monitoring and scrutiny of orders and breaches, the OPCC will continue to engage the Civil Order Co-ordinator.
- Updates will be sought in relation to the development of the Performance Dashboards.

Perpetrator Interventions Recommendations

Recommendation 11: Work to embed the Perpetrator Prioritisation Tool within Niche should be prioritised by the Force, so as not to lose traction with this vital project.

Progress January 2025

- Whilst the interim process remains in place, the SIU still have the task to rebuild the Perpetrator Prioritisation Tool. SIU development is prioritised based on risk.
- Progress is being monitored through the force governance structure.

Progress June 2024

- The interim process of a Power BI Dashboard to identify repeat perpetrators remains in place.

Ongoing OPCC monitoring activity

- Updates will continue to be sought from DPP in relation to the development of the Perpetrator Prioritisation Tool.

January 2025

Recommendation 12: Dyfed-Powys Police should seek assurance that investigating officers are considering the use of a range of interventions, including civil orders, as part of their perpetrator management strategies, and at the earliest possible stage of an investigation.

Progress January 2025

- As previously mentioned, DPP has been developing the stalking clinics to align to the MASIP principles. This will ensure more agencies are involved and more interventions considered.
- At this time, there is no funding support for a MASIP process, but this will be included in the PVP Departmental plan for 2025-26, seeking support.
- The OPCC report from the below-mentioned August 2024 Quality Assurance Panel's review of stalking and harassment cases is available on the PCC's [website](#). Within the three recordings of body worn video footage observed, no officer was heard discussing civil order options. However, Quality Assurance Panel members did find reference to the consideration of a Stalking Protection Order (SPO) in one of the accompanying police records: Whilst not applied, an SPO was considered by DPP's Domestic Abuse and Stalking Perpetrator Schemes Co-ordinator, and early engagement with Legal Services took place.
- The OPCC has had sight of internal police data which demonstrates a clear increase in the number of SPOs being considered/SPO enquiries received by the Civil Order Co-ordinator.

Progress June 2024

- The established Civil Order Co-ordinator and Stalking Perpetrator Co-ordinator roles ensure oversight of officers' use of interventions such as civil orders.
- As part of Op Flagship, over a month, DPP will focus on reviewing whether any live cases should be considered for a Stalking Protection Order.

Ongoing OPCC monitoring activity

- The OPCC will request updates as to the implementation of MASIP principles at the stalking clinics.
- Once the stalking clinics restart, with the MASIP principles embedded, an OPCC Policy Advisor will attend a clinic to observe the process.

Recommendation 13: The Force should ensure all considerations of assessments (such as the Homicide Risk Escalation) and any interventions (such as civil orders and the Reflecting on Relationships Programme), whether progressed or not, are noted by officers within the Crime Management System. This should include when cases are discussed at Daily Management Meetings.

Progress January 2025

- A new MASIP process, if supported, includes a triage/assessment process which will provisionally review all stalking crimes to identify any interventions that would be suitable for each case, assessing its merit on being referred to MASIP. During this process, they will be able to check and test that the investigating officer has clearly documented assessment and intervention opportunities.
- At this time, there is no funding support for a MASIP process, but this will be included in the PVP departmental plan for 2025-26, seeking support.

January 2025

Progress June 2024

- Processes have been professionalised through the Force’s Daily Management Meetings (DMMs) whereby senior officers are checking whether officers have considered risk assessments/interventions and are holding supervisors to account.

Ongoing OPCC monitoring activity

- The OPCC’s Head of Strategy and Policy is due to attend a Force Daily Management Meeting to observe the assurance processes in place.
- The OPCC will request updates as to the implementation of a new MASIP process.

Perpetrator Monitoring Recommendations

Recommendation 14: The Force should consider the implementation of processes to manage civil orders as recommended by the Force’s VAWG lead in the Domestic Abuse Review. This should include heightened follow-up and monitoring once interventions such as the Reflecting on Relationships Programme are completed.

Progress January 2025

- Work is ongoing with DPP’s Offender Management Unit (OMU) and the Civil Order Co-ordinator to develop a process for the management of offenders following a civil order being granted. This will ensure that orders are being followed up and any intervention agreed as part of an order is completed. Any non-compliance will then be treated as a breach.
- The Detective Superintendent for Protecting Vulnerable People continues to update the Mid and West Wales Survivor Advisory Panel on this work and utilises the group to shape and review the processes.

Progress June 2024

- Single Points of Contact (SPOCs) are being established across the Dyfed-Powys area, who link in with the Civil Order Co-ordinator to manage and review civil orders.

Ongoing OPCC monitoring activity

- The OPCC will continue to engage the Civil Order Co-ordinator and will request updates and data to enable a review of this process is working.

Recommendation 15: The new Civil Orders Officer should support reviews of civil orders. Such reviews should incorporate the views of the victim.

Progress January 2025

- A pilot role is being created from February 2025 for 6 months specifically for seeking civil orders as an ‘Application Officer’. This will require contact with victims to seek their views and update them on the development of the order.
- It is hoped that this officer will expedite the application given that they will have protected time, will develop an excellent working relationship with Legal Services, and become a subject matter expert.

January 2025

Progress June 2024

- SPOCs are being established across the Dyfed-Powys area, who link in with the Civil Order Co-ordinator to manage and review civil orders.
- The Civil Order Co-ordinator undertakes risk assessments in his reviews of civil orders and advises officers of the appropriate course of action, such as when they ought to speak to victims.

Ongoing OPCC monitoring activity

- Through attendance at the relevant meeting, the OPCC will monitor the success of the Application Officer pilot.

Victims Recommendations

Recommendation 16: Officers should be encouraged to revisit contact agreements with victims at various stages of the investigation.

Progress January 2025

- Work is ongoing to develop a new victim/contact management platform which will assist in monitoring the compliance of victim contracts (specifically victims who are designated as enhanced victims).

Progress June 2024

- DPP is undertaken a piece of work to ensure that a victim needs assessment is undertaken. Findings are reported to the Victim and Witness Sub-Group.

Ongoing OPCC monitoring activity

- DPP has advised that the victim/contact management platform will be monitored by the Victim and Witness Sub-Group of the Local Criminal Justice Board (LCJB), which the OPCC co-ordinates and attends.

OPCC Recommendation Update

One of the review’s recommendations, marked as complete in the previous progress report, emphasised the importance of specialist support services for victims of stalking. Recommendation 18, set by the PCC for the OPCC stated that, ‘*Further consideration should be given to the support provided to victims of stalking in the upcoming retendering of Victim and Witness Services by the OPCC*’.

In the June 2024 report, the OPCC advised the Police and Crime Panel of the planned commencement of a pilot with Paladin National Stalking Advocacy Service, to include an Independent Stalking Advocacy Caseworker (ISAC) and training for professionals.

Although DPP recommendations previously marked as complete are not considered above, it would be remiss not to provide the Police and Crime Panel with an update on the pilot, which commenced on 1st September 2024:

- Two part-time ISACs have been appointed, dedicated to the Dyfed-Powys area.
- They have attended, and continue to attend, a plethora of training sessions.
- Both ISACs are attending Welsh language training alongside the PCC’s volunteers.
- To date, 13 victims of stalking have been/are being supported.

January 2025

- In their quarterly monitoring report, Paladin included a case study detailing intervention and support provided to one of their clients from this area. A positive and reassuring amount of activity has been/is being undertaken.
- Two training sessions have been held for professionals, and a third is planned for March 2025. Representatives from a variety of organisations have already attended, ensuring a widespread understanding of stalking across the Dyfed-Powys areas.

Conclusion

It is encouraging to hear that progress continues to be made against most of the recommendations set by the PCC. The introduction of an Application Officer for example, whilst currently a pilot, is a positive step in engaging stalking victims in relation to civil orders: Victims' views will be sought, and they will be kept updated by the Officer.

It is however concerning that financial constraints may be hindering progress against some recommendations. The Domestic Abuse and Stalking Perpetrator Co-ordinator post for example, which the PCC has previously funded, is vital in continuing with important service improvements for victims of stalking. The OPCC are seeking confirmation in relation to funding arrangements. Concerns relating to wider funding partnership arrangement will be raised by the PCC over the coming weeks.

It is evident that DPP's Protecting Vulnerable People Detective Superintendent has set a clear developmental plan for the portfolio area which incorporates the recommendations from the deep dive review. The Detective Superintendent will oversee the implementation of the developmental plan.

The OPCC will continue to monitor progress through the consideration of data, attendance at meetings relating to stalking, and maintaining regular communication with the lead officers.

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DYFED POWYS POLICE AND CRIME PANEL

14TH FEBRUARY 2025

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Purpose:

To review the decisions made by the Police and Crime Commissioner.

Recommendations / key decisions required:

To review the decisions made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

Report Author:

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Designations:

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EXECUTIVE SUMMARY

DYFED-POWYS POLICE AND CRIME PANEL 14TH FEBRUARY 2025

DECISIONS MADE BY THE POLICE AND CRIME COMMISSIONER

Section 28(6) of the Police Reform and Social Responsibility Act 2011 requires the Panel to

1. Review decisions made and actions taken by the Police and Crime Commissioner in connection with the discharge of his functions and
2. Make such reports and recommendations to the Commissioner in relation to those decisions and actions as the Panel considers appropriate.

The attached report sets out the Commissioner's decisions and actions since the last review was carried out.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-096	County Hall Carmarthen

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Decisions made by the Commissioner (including those made at Policing Board) from the 12th October 2024- 31st January 2025

Title & Summary	Date
<p>VAWDASV Virtual Reality (VR) Training ‘Through their Eyes’</p> <p>This is a collaborative project between Dyfed-Powys Police, Swansea University and Aberystwyth University to effect operational change through training that incorporates technology to transform the response to Domestic Abuse. The project will focus on the victims’ experience of service provision and aims to improve service delivery. The project will pilot a new Domestic Abuse training delivery method via VR headsets and includes an academic evaluation ‘through the eyes’ of trainees and trainers.</p> <p>The project is in line with the PCC’s priority of supporting victims and represents a collaborative working relationship between DPP, Swansea University and Aberystwyth University in the development of immersive technology to transform VAWDASV training for police officers and other frontline practitioners. The funding of £30,365.57 is being provided via the PCC’s Innovation Fund – this fund has been created to support projects and pilots that have not been explored in Dyfed-Powys previously, providing an exciting opportunity to trial new ways of working.</p>	16 th September 2024
<p>Swansea City Football Club (SCFC) Foundation Dyfed-Powys Kicks 24/25</p> <p>During 2021, the Commissioner made the decision to provide funding over 3 years for the roll out of the SCFC kicks project across the Dyfed-Powys. This funding ended in August 2024.</p> <p>Further funding was requested to continue the successful activity delivered by SCFC Foundation in delivering positive youth intervention and education sessions. The project will provide free-to-access football activities for young people aged 8- 18 of all abilities. Referral mechanisms are in place to allow statutory partners and Young People/Children Services to refer individuals to this project that will benefit from the intervention - including improvements to health, wellbeing, social and life skills. These sessions will be delivered to age groups 8 to 11 and 12 to 16, and will take place weekly in Llanelli, Ammanford, Pembroke, Aberystwyth, and Newtown. The locations selected to receive this prevention and early intervention activity are based in the highest areas of deprivation within Dyfed-Powys as detailed in the Welsh Index of Multiple Deprivation (WIMD). As well as these diversionary activities, the project will offer workshops and awareness raising events, as well as the opportunity for volunteering at sessions and for social action projects.</p> <p>The PCC approved the recommendation to provide funding of a year to the value of £41,737.00 from the Commissioner’s Fund towards the delivery of the project.</p>	16 th September 2024
<p>PCC response to an Inspection Report on Progress to Introduce a National Operating Model for Rape and Other Serious Sexual Offences Investigations in Early Adopter Police Forces</p> <p>The PCC approved the OPCC response to an Inspection Report on Progress to Introduce a National Operating Model for Rape and Other Serious Sexual Offences Investigations in Early Adopter Police Forces. To review the response please go to - link</p>	8 th October 2024

Debrief and Mediation for Missing Young People Contract

28th October 2024

Whilst independent return interviews for Young People who have gone missing are a statutory requirement in England, the All-Wales Practice Guidance does not yet make this mandatory. However, they are recognised as best practice and recommendations from reports such as Missing the Point by NYAS Cymru and The Children’s Society in 2020 call for them to be made statutory. Young people who regularly go missing are at a higher risk of harm of physical and sexual abuse, being drawn into criminality, homelessness, mental ill health, substance misuse problems, exploitation including sexual exploitation, grooming and gang exploitation.

The tender opportunity was advertised on Sell2Wales and through the Official Journal due to the contract value being over the tender threshold, therefore an FTS tender was required. Tender responses were submitted and received electronically and evaluated through complying with procurement legislation. Following completion of the tender process one company submitted a response. As a result of concluding a compliant evaluation Llamau demonstrated that they offered an economically advantageous and technically compliant solution as well as being the incumbent provider for Dyfed Powys Police.

The PCC approved the recommendation that the contract for the provision of Debrief and Medication for Missing Young People is awarded to Llamau for a period of three (3) years, with up to two (2) annual extension periods. The total cost for the provision over the initial three-year period is £360,000.

The cost of the service will be contained within the OPCC Commissioning budget.

Offender Diversionary Scheme Contract

28th October 2024

The Offender Diversionary Scheme seeks to tackle the root cause of offending and associated health and community related issues. It is a multi-agency scheme which seeks to address offending behaviour at a much earlier stage in an individual’s offending journey. The solution will monitor and report on offending behaviours, as well as trends in health and community related issues.

The tender opportunity was advertised on Sell2Wales and through the Official Journal due to the contract value being over the tender threshold, therefore an FTS tender was required. Tender responses were submitted and received electronically and evaluated through complying with procurement legislation.

Following a compliant tender evaluation, Pobl Care and Support ranked first place following completion of the tender evaluation, demonstrating that they offered the most economically advantageous and technically compliant solution.

The PCC approved the recommendation that the contract for the Offender Diversionary Scheme be awarded to Pobl Care and Support for a period of 3 years with up to 2 annual extension periods. The total cost for the provision over the initial three-year period is £960,000. The cost of the service will be contained within the OPCC Commissioning budget.

Construction Consultancy Service Contract

28th October 2024

The Construction Consultancy Contract will bring together Project Management, Design and several ancillary technical services designed to assist the Estates Department in delivering a wide range of minor works capital projects. A gradual transition away from the current CBRE service model will be implemented to mitigate risk to DPP from a TUPE perspective. The tender was run as a competitive process under the NHS SBS Construction Consultancy Services Framework. Representatives from Estates conducted the evaluation and consensus process facilitated by Procurement.

The new contract allows DPP to hand pick any service and professional discipline as and when required aligned to the particular requirements of each unique Capital Project.

The total value of the contract will not be fixed, as this is a rates-based contract, and the Force will select the services that will be required on a scheme by scheme basis through the term of the contract. The commercial mechanism of the contract will be predominantly focused on a percentage of works value for each service, although day rates are provided if required, and will be utilised where a more economical approach in certain circumstances can be achieved.

Following conclusion of the tender exercise the PCC approved the recommendation to award the contract for Construction Consultancy Services on an initial 3 year term, with an option to extend for 2 years, total term 5 years until August 2029 to Atkins Realis Ltd.

Strategic Performance Board Terms of Reference

6th November 2024

Following changes made to the OPCC governance arrangements, members of the Strategic Performance Board agreed the terms of reference for the new Strategic Performance Board. To view the terms of reference please go to [link www.dyfedpowys-pcc.org.uk/en/accountability-and-scrutiny/governance/strategic-performance-board/](http://www.dyfedpowys-pcc.org.uk/en/accountability-and-scrutiny/governance/strategic-performance-board/)

HR & Payroll Software Support

12th November 2024

The Force has utilised the iTrent HR and Payroll System since 2007 and during this time the system has evolved with the Force investing in additional modules. iTrent is the core/primary system for all people/staff data.

In 2021 the Force committed to a 43-month software renewal. That contract ends on the 30th November 2024 and there is a requirement to have a new multi-year contract in place to ensure continued access to iTrent Software which has been developed to support the People Strategy and HR delivery. HR Midland is the only company that can provide the software for iTrent.

The PCC supported the recommendation that the contract for HR and Payroll Software Support is be awarded to MHR Midland in the value of £435,134.40 excluding VAT for a 5-year period. This is a fixed price contract for the 5-year period and so will not be subject to any future inflationary increases.

Refurbishment of the Ventilation System at Newtown Custody

12th November 2024

Following concerns raised in respect of the operational efficiencies and controls of the ventilation system a feasibility report was undertaken and a subsequent design was tendered. Following a tender process for the upgrade of the existing ventilation

system at Newtown Custody Suite, it was recommended by the Estates department that the contract be awarded to CBRE in order to upgrade the existing ventilation system at Newtown Custody Suite at the cost of £256,742.45. Approval was also given to expend the 15% contingency if required, up to an overall value of £295,253.81 against the budget. This is based on financial cost evaluation, contract terms, route to market and timely delivery of the works.

Road Victims' Charter

12th November 2024

The PCC supported Brake's Road Victims' Charter. The Road Victims' Charter demands essential actions to ensure that everyone affected by road crashes receives the respect, support and justice they deserve. The Charter applies to everyone impacted by road death and serious injury in the UK, as well as UK citizens impacted by road crashes abroad. The Road Victims' Charter was written by Brake in collaboration with representatives from the road victim community, support services, NHS, police and representatives from across the criminal justice sector. To review the charter please go to - [link
www.brake.org.uk/how-we-help/get-help-if-a-crash-victim/information-and-advice-after-road-death-or-serious-injury/victim-support-standards/the-road-victims-charter](https://www.brake.org.uk/how-we-help/get-help-if-a-crash-victim/information-and-advice-after-road-death-or-serious-injury/victim-support-standards/the-road-victims-charter)

Aeron Arts Funding

15th November 2024

Aeron Arts based in Aberaeron, provides free creative arts and music activities for children and young people up to the age of 25. It was established in direct response to rising youth crime in the town, addressing the lack of local art and music provision, especially for vulnerable and/or disengaged young people including those from low-income families. It aims to improve mental health and wellbeing, boost confidence, and reduce inequalities among young people. It provides creative activities to keep disengaged young people off the streets where anti-social behaviour is increasing and helps them to re-engage positively with the wider community. Funding has been requested from the Commissioner to ensure the continuation of this service until the end of this financial year. The service supports the ethos of the Police and Crime Plan priority of preventing harm and supporting communities. The PCC approved the recommendation to provide funding of £2,660.00 from the Commissioner's Fund towards the delivery of the project.

EYST Award Ceremony Funding

15th November 2024

The EYST Youth Club Annual Achievement Awards Ceremony is an inspiring evening dedicated to recognising and celebrating the hard work, dedication and achievements of the incredible young people in our community. The award ceremony is being held at Haverfordwest Mosque on 10th of December 2024. This ceremony is designed to reward young individuals who have shown exceptional commitment, growth and contribution to the Youth Club, local communities and beyond. The event provides a platform to highlight their achievements and give them a well-deserved sense of accomplishment, motivating them to continue pursuing their goals and inspiring others in the process.

<p>The PCC approved the recommendation of a donation of £500.00 is given to support the event from the Sale of Found Property budget.</p>	
<p>Collaborate with Mid and West Wales Fire and Rescue (MAWWF) and rent spaces in Crickhowell, Hay on Wye, Llanfyllin, Narberth, Llandeilo and Llandovery</p> <p>Policing Board approved the recommendation to collaborate with MAWWF and rent property spaces in Crickhowell, Hay on Wye, Llanfyllin, Narberth, Llandeilo, and Llandovery at a recurring cost of £9,000/annum, which is inclusive of all rent and service/utility charge costs.</p> <p>The cost for each station to be occupy is offered at £1,500 per annum - inclusive of all costs for rent and service charges, which provides exceptional value. This proposed solution would allow each station to be released for sale on the open market, but in doing so would provide an alternate base at each town to allow staff access to facilities to work at a desk and use any amenities required during the working day. This would equate to £74,000 per annum revenue budget savings based on the current annual running cost of current facilities and releases an estimated capital receipt total of £685,000.</p>	<p>28th November 2024</p>
<p>HMICFRS PEEL Spotlight Report: Policing Response to Antisocial Behaviour</p> <p>The PCC approved the OPCC response to the HMICFRS PEEL Spotlight Report: Policing Response to Antisocial Behaviour. To review the response please go to - link</p>	<p>2nd December 2024</p>
<p>Collaboration Agreement in relation to Counter Terrorism Policing Wales</p> <p>The PCC and CC signed the contract change note in relation to the Collaboration Agreement for Counter Terrorism Policing (Wales).</p>	<p>10th December 2024</p>
<p>Domestic Abuse Perpetrator Support</p> <p>VAWDASV has been identified as a global public health problem with far-reaching impacts. Within the UK, the Domestic Abuse Act was introduced in 2021, including the new offence of coercive and controlling behaviour.</p> <p>The VAWDASV Act was earlier introduced in Wales in 2015 and was followed by the publishing of a strategy document covering the years 2022-2026. Each region in Wales is also required to develop its own regional strategy. The Mid & West Wales Regional VAWDASV Partnership is comprised of local authorities, health boards, police, probation services, and other partners.</p> <p>In support of this strategy, the specification and tender documentation for Domestic Abuse Perpetrator Support was generated in partnership with the Police and Crime Commissioners office. An evaluation of previous pilot provision was undertaken, including feedback from stakeholders and service users. Supplier engagement was conducted prior to tender publication in support of specification development and due considerations of the supplier market. The tender opportunity was advertised on Sell2Wales and through the Official Journal due to</p>	<p>10th December 2024</p>

the contract value being over the tender threshold, therefore an FTS tender was required. Tender responses were submitted and evaluated through complying with procurement legislation. As a result of concluding a compliant evaluation it is recommended that the contract for the provision of Domestic Abuse Perpetrator Support is awarded to the consortium ARC (Awareness, Relationship and Communication) led by Threshold DAS for a period of three (3) years, with up to two (2) annual extension periods. Threshold DAS demonstrated that they offered an economically advantageous and technically compliant solution as well as being the incumbent providers on behalf of the Partnership.

The PCC approved the recommendation to award the contract for Domestic Abuse Perpetrator Support to the consortium ARC (Awareness, Relationship and Communication) led by Threshold DAS the total cost for the provision over the initial three (3) year period is £595,500, with a contribution from Dyfed Powys Police of £19,850 annually, a total contribution of £59,550 for the initial (3) year period.

DYFED POWYS POLICE AND CRIME PANEL

14TH FEBRUARY 2025

OPCC BUSINESS PLAN – PROGRESS REPORT

Purpose:

To review the progress made against the business plan.

Recommendations / key decisions required:

To note the progress made and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

Report Author:

Robert Edgecombe

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EXECUTIVE SUMMARY

DYFED-POWYS POLICE AND CRIME PANEL 14TH FEBRUARY 2025

OPCC BUSINESS PLAN – PROGRESS REPORT

The Office of the Police and Crime Commissioner (OPCC) has developed a business plan aimed at assisting with the actions contained in the Police and Crime Plan.

The attached report outlines the progress that has been made in delivering the requirements of the business plan in alignment with the priorities in the Police and Crime Plan itself.

DETAILED REPORT ATTACHED?

YES

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-096	County Hall Carmarthen

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**Police and Crime
Commissioner for Dyfed-Powys**

**Dyfed Powys Police and Crime Commissioner – Business Plan
Quarter 3 2024/25 Summary Performance Report**

Introduction

During late 2023/2024 the Office of the Police and Crime Commissioner developed a Business Plan for 2024/2025 that would assist with the delivery of the actions contained within the 2021/2025 Police and Crime Plan.

The report is set out to mirror the format of the Police and Crime Plan in that it lists actions under each of the three Priority Areas and each of the four Values set out in the Plan.

Each action contains a narrative on the progress made up to the end of Quarter Two.

Each action is given a RAG rating to highlight any areas of concern.

Green - Work complete, no additional work necessary.

Amber - Partially complete, some additional work necessary

Red - Not yet started or not going to be progressed.

Executive Summary

The following report covers the reporting period of Q3 of the financial year 2024/25 (Oct, Nov, Dec 2024)

There have been a number of changes in RAG status during Q3 as highlighted below:

- Independent Sexual Violence Advisory (ISVA) Service – this has moved from amber to green as the contract continues and is being monitored via usual contract routes.
- Debrief Service for Missing Young People – this has moved from amber to green as the contract has been awarded to commence on 1st April 2025 and implementation is underway.
- Serious Violence Duty Funding – this moves from amber to green as the intervention plan has been agreed by the partnership and all on track to be delivered by year end.
- Offender Diversionary Scheme – this has changed from amber to green as the contract has been awarded to Pobl Care and Support from 1st April 2025 and implementation is underway.
- Gender Responsive Psychologically Led Model – this moves from red to amber as some progress has been made with the Force engaging with the OPCC more regularly on the process.
- Workforce Culture – this moves from amber to green as the oversight of the activity is presented to the Force's People, Ethics and Culture Board which is attended by the Head of Assurance and Chief Executive.
- Local Businesses – this has moved from amber to green as this would is now being progressed with the British retail consortium via a roundtable event chaired by the Commissioner.
- Holding to Account – this moves form amber to green as the new arrangements have been implemented and are deemed to be working well.

- Governance and Financial Arrangements of All Wales Activity – this has moved from amber to green as the new arrangements have been finalised and implemented.
- External Funding Arrangements – changes from amber to green as the processes have continued to improve.

RAG status comparison

Summary:

Within the 2024-2025 Business Plan are 35 actions. Recorded below is a summary of the total number of different RAG statuses. This will then be compared in future reports.

	Qtr 1	Qtr 1	Qtr 2	Qtr 2	Qtr 3	Qtr 3
Red	2	6%	3	9%	2	6%
Amber	31	88%	26	74%	17	48%
Green	2	6%	6	17%	16	46%

Priority One – Victims are Supported.

Action Required	RAG	Quarter 3 Progress Update
Continuation and future development of the School liaison programme Support the continuation to the end of the 2023/24 academic year and in collaboration with the Force and partners, develop a proposal for the future of the programme taking into consideration wider prevention activity.		The Commissioner and Chief Constable agreed at a Policing Board in December for the OPCC and DPP to work together to establish a working group to prioritise the expansion and refresh of the programme. The Commissioner clearly articulated his vision for the service and the outcomes he wishes to see. A terms of reference for a review and redevelopment is being drafted.
Sexual Abuse Services Continue to collaborate with Policing and Health Colleagues as part of the Regionalisation of		Welsh Government funding confirmed and project underway to deliver new Aberystwyth hub in June 2025. Acute services now in Cardiff, Swansea and Aberystwyth. Direct award for crisis worker support contract being led by South

<p>Sexual Abuse Services across South, Mid and West Wales.</p>		<p>Wales as legal entity for ISO accreditation across 3 Forces. Funding discussions ongoing with Policing Collaboration Wales (PCW) and Health regarding Phase 1, counselling and acute site costs. Awaiting Dyfed-Powys specific information.</p>
<p>Independent Sexual Violence Advisory (ISVA) Service Implement and embed the new collaborative Independent Sexual Violence Advisory service with existing community and other commissioned services in the specialist sector.</p>		<p>Service now being monitored via usual contract routes. MoJ funding confirmed for 2025/2026. Awaiting update from provider re additional funding sources that may impact wider service.</p>
<p>Meeting our obligations to the Victims Code of Practice (VCOP) and Witness Charter Work is required to ensure compliance with VCOP via continued scrutiny of criminal justice partners and through Out of Court Disposal (OCD) and Quality Assurance Panels (QAP).</p>		<p>No changes in the last quarter, however the Ministry of Justice (MoJ) Victims Code Compliance Working Group have continued to meet which includes OPCC representation. The MoJ has submitted advice (different types of surveys, scopes, and costs) to Ministers on the cross-system feedback survey. It has to go to the Home Secretary before it goes to Ministers, and the MoJ will feedback at the next Working Group meeting. The survey will be used to consider areas outside of Code compliance.</p> <p>Next step is to do the same on the code compliance metrics side. They have been working through what a realistic set of metrics may look like. They are “not steaming ahead” with the metrics – taking time to reflect on this big ask of Criminal Justice bodies.</p>
<p>Victim Engagement Forum (VEF) Consult and engage with victims to ensure that the voice of those with lived experience influences the development and scrutiny of services for victims, including the development of the new Police and Crime Plan.</p>		<p>The Victim Engagement Forum were requested by DCI Llyr Williams to provide feedback on a Victim Engagement Survey, developed by Dyfed-Powys Police for victims of rape and other serious sexual offences (RASSO). This survey was created to provide an opportunity for victims to voice their views on the service received following reporting the matter to the police. DPP want to ensure victims have ‘procedural justice’ and this engagement survey allows them to monitor officer engagement with victim to ensure it meets expectations. This survey was circulated to our Victim Engagement Forum members to share their views and thoughts on this, prior to it going live. This was a chance for members to ask relevant questions to the Force and suggest necessary changes to be made.</p> <p>A request was also made to have Victim Engagement Forum members’ involvement in the Police Race Action Plan (PRAP). DCI Wayne Bevan asked for members who are interested in supporting him in ensuring Black people are not under-protected and are properly supported as victims of crime and as vulnerable groups. Two members of the Victim Engagement Forum expressed their interest and</p>

		met with the DCI to discuss their role and the plans for the workplan. This will continue into 2025.
FAQ Sheets on website Develop Frequently Asked Question sheets for public to download on OPCC website. Improve access to information e.g. developing a new website, FAQ's, access to information on Commissioned Services and develop an Internal Communications Strategy.		No FAQs have been developed during Q3. Considerations will be given to an FAQ on victim support during Q4.
Domestic Abuse Attrition Continue to work with Dyfed-Powys Police, criminal justice and support service partners to progress actions from the workshop conducted in 2023/24 to reduce domestic abuse attrition rates.		All ongoing actions being monitored by the Task and Finish group which belonged to other agencies have now been completed. Remaining actions are for DPP, which are being monitored through the Service's new 'Op Rhagorol' Board. This Board monitors all vulnerability related outstanding actions and recommendations. The OPCC and the Chair of the Task and Finish are due to meet in February to discuss the future direction of the group.

Priority Two – Harm is Prevented

Action Required	RAG	Quarter 3 Progress Update
Debrief Service for Missing Young People Re-commission the debrief service for missing young people, including consideration of widening the specification to incorporate further preventative work within schools.		Contract awarded to Llamau, to commence 1 April 2025. Implementation underway. Specification included liaison with Schools programme and wider Early Intervention and Prevention (EIP) agenda.
Serious Violence Duty Funding Ensure Home Office Serious Violence Duty funding is utilised appropriately to support partners in the prevention and tackling of serious violence, including evaluation of impact.		Intervention plan agreed by partnership and projects underway, all on track to be delivered by year end. Anticipating small underspend of budget. No confirmation yet for any future funding in 25/26.

<p>Preventative and Treatment Services for individuals with Substance misuse Work with Hywel Dda Area Planning Board to jointly re-commission preventative and treatment services for individuals with substance misuse and their families. This should include evaluation of the outcomes achieved by individuals receiving services, both from a public health and criminal justice perspective.</p>		<p>The Panel were unable to propose an award following the tender exercise. Discussions are ongoing with the existing provider regarding the potential to extend the current service contract whilst the Area Planning Board (APB) review budgets, specification requirements and method of tendering. This consideration includes the potential for the service to be lotted into separate provision for generic and criminal justice referral routes, as well as revised service specification. This work will continue over a number of months.</p>
<p>Youth Offending and Prevention Services Continue to work with Youth Offending and Prevention Services to support victims and intervene earlier with young offenders, including extension of existing grant funding awards.</p>		<p>Youth Offending and Prevention Services (YOPS) managers working on a business case to be submitted February 2025. Current budget to be continued with any uplift dependent on demand and evidence.</p>
<p>Safer Streets To continue to project manage the funding received under Safer Streets 5 and to lobby the Home Office for the continuation of the funding stream</p>		<p>£354,999.96 grant award received in 24/25. Funding is expected to be fully spent by the end of the funding period (31st March 2025). Projects are being delivered by 4 partners focussing on VAWG and ASB crimes. The largest proportion of the budget is being spent on behavioural change, focussing on tackling sexist and misogynistic attitudes . Whilst the Home have tentatively indicated that further funding may be awarded from April 2025, no announcements have yet to be made. Updates are routinely sought on progress in this area.</p>
<p>Review of all OPCC Deep Dives. To conduct a review of all OPCC Deep Dives to inform future scrutiny to support the development of the Police and Crime Plan.</p>		<p>All previous Deep Dives have been recorded on the OPCC's Assurance tracker. Consideration will now be given to the outcomes of the deep dive and areas for further scrutiny will be identified during the next quarter.</p>
<p>Assurance of Commissioned Services To establish a scrutiny process for Commissioned Services through utilising the Quality Assurance Panel (QAP).</p>		<p>The OPCC's Quality Assurance Panel are reviewing cases referred to New Pathways in January 2025 outcome to be reported in next quarter. Activity considering the value on investment is in progress, there have been difficulties finding a Force/OPCC to</p>

<p>To gain an understanding of the social impact of the Commissioner's investment in prevention services.</p>		<p>benchmark against. However, the OPCC's evidenced based policing co-ordinator has identified someone within Welsh Women's Aid who is working on social return on investment and will arrange a meeting for information to be shared.</p>
<p>Youth Ambassadors Scheme Consult and engage with Youth Ambassadors throughout the year, to ensure we provide a platform for young people to influence the future of policing and crime prevention in their local areas and support the development of the Police and Crime Plan.</p>		<p>The Youth Ambassadors attended Police Headquarters on Wednesday 13th November 2024 to shadow the Commissioner on a Community Engagement Day. This was for World Children's Day. During the day they visited Dafen Custody along with Independent Custody Visitors to learn more about the day-to-day workings in an operational custody environment. They also met with PC 1045 Alex Jones who gave a showing of a Roads Policing vehicle and drone demonstration. During the afternoon of the Community Engagement Day, the PCC met with Chief Constable Dr Richard Lewis, where the Youth Ambassadors also had the opportunity to be involved in this meeting and ask both the PCC and CC any policing related questions. Lastly, they met with Chief Inspector Shaun Bowen who proposed having the Youth Ambassadors be involved in a Youth Scrutiny Panel, whereby they will get the chance to review incidents such as Stop and Search and Use of Force and provide feedback and share their thoughts and views on how each case was handled by Dyfed Powys Police. This is now being considered for Q4 in 2025 where a pilot of a Scrutiny Panel will take place.</p>

Priority 3 – An Effective Justice System

Action Required	RAG	Quarter 3 Progress Update
<p>Offender Diversionary Scheme Re-commission the Offender Diversionary Scheme, taking into account the increased demand on the service created by out of courts disposal policy changes.</p>		<p>Contract awarded to Pobl Care and Support to commence 1 April 2025. Implementation underway.</p>

<p>Women's Centre Embed the new Women's Centre into local practice and evaluate the whole system approach to female offending in Dyfed-Powys.</p>		<p>Women's centre continues to deliver and reports into the Local Criminal Justice Board (LCJB). Working closely with His Majesty's Prison and Probation Service (HMPPS) and other partners. Longer term Nelson Trust aim to open additional sites across Dyfed-Powys.</p>
<p>Integrated Offender Management (IOM) Housing Pilot Continue the expansion of the Integrated Offender Management (IOM) Housing Pilot to ensure provision of temporary move-on accommodation throughout the Dyfed-Powys area, enabling the rehabilitation and resettlement of offenders.</p>		<p>Ceredigion and Powys still prove to be effective, with minimal voids in between residents. Partnership working to identify and manage tenants is positive. Awaiting updates from Pembrokeshire and Carmarthenshire, where there is a challenge with identifying housing supplier and stock.</p>
<p>Restorative Justice Undertake a thorough review of when and how Restorative Justice is being offered to victims, with a view to understanding the impact of restorative practices on those involved. This will also include supporting the rollout of the Immediate Justice approach.</p>		<p>Some gradual progress is being made in that the Force lead and a supporting Chief Inspector have initiated more comprehensive fact finding and are engaging with the OPCC regularly on progress.</p>
<p>Gender Responsive Psychologically Led Model Work with the Female Blueprint Team to test the Gender Responsive Psychologically Led Model in the Offender Diversion Scheme within Dyfed-Powys including the delivery of trauma informed training.</p>		<p>Fieldwork delayed due to absence of key lead within partner agency. Project timescales have meant that the reporting has progressed without the final findings from Dyfed Powys. However, Dyfed-Powys will continue to work alongside the wider implementation and provide input where applicable.</p>
<p>Internal Communications Strategy Develop an Internal Communications Strategy that will consider how we as an Office communicate and engage with internal staff and Officers in Dyfed-Powys about our work, commissioned services and partnerships for example, that will</p>		<p>Discussions have taken place in relation to internal communications, and it has been agreed that this will require a whole Office approach, with an opportunity to develop a strategy for the Office in conjunction with the launch of the new Police and Crime Plan. It has been agreed that part of the next SMT Away Day in Q4 will focus on developing the strategy. In the meantime, benchmarking activity will take place, to understand how other OPCCs and Public Services</p>

<p>also ensure that the workforce understands the role and responsibility of the Commissioner.</p>		<p>approach their internal communications and engagement activity.</p>
<p>Social Media Monitoring and Performance</p> <p>Establish a social media monitoring and performance tool to ensure that effective monitoring of these channels is undertaken to inform the analysis of the success of various means of engagement with different demographics within the area. (Recommendation from Internal Audit Report on Engagement and Communications).</p>		<p>Monthly reports are set up via Orlo - the platform in which we use to schedule and post.</p>

Value 1 – Working Together

Action Required	RAG	Quarter 3 Progress Update
<p>Police and Crime Plan 2025-2029</p> <p>Following the elections held in May 2024 and the end of the Police and Crime Plan for 2021-2025 a new Police and Crime Plan requires development for the period 2025-2029.</p>		<p>Police and Crime Plan 2025-29 finalised 25/11/24. Translation, design and printing underway. Launch event with partner agencies being planned for February.</p>
<p>Workforce Culture</p> <p>Work with the Force to improve workforce culture including a focus on compliance with the Code of Ethics for Ethical Policing, use of reflective practice and implementation of the Strategic Equality Plan (SEP).</p>		<p>On the 28th of November the Force presented the results from the Investors in People survey which outlines the culture within the workforce. The Force were in the process of analysing the results and will be producing a "You said, we considered" report for the officers/staff to increase transparency of the organisation. Oversight of this activity is presented at the Force's People Ethics and Culture Board which is attended by the Head of Assurance and Chief Executive.</p>

<p>Local Businesses Work with the Force to develop a proposal for consideration in term 4 to work with local businesses to raise awareness and prevent violence and abuse towards shop workers as well as encourage cyber resilience.</p>		<p>This is now being progressed with the British Retail Consortium to establish a Retail Crime Roundtable event Chaired by the Commissioner.</p>
<p>Domestic Homicide Review Oversight Mechanism Pilot Work with the Domestic Abuse Commissioner's office to pilot the local oversight mechanism in collaboration with Pembrokeshire Community Safety Partnership.</p>		<p>Discontinued involvement in pilot due to capacity issues with Pembrokeshire Community Safety Partnership (CSP).</p>
<p>Evidence-Based Policing Collaboration Enhance partnerships between local academic institutions and key Force departments and the Commissioner's Office, with the aim of developing a Strategic Research Agenda for the Force.</p>		<p>The Evidence Based Policing (EBP) Research Coordinator is progressing a number of requests from Dyfed-Powys Police for academic review as well as facilitating external requests for access to Dyfed-Powys Police for research purposes. They are also involved in progressing All-Wales activity in relation to achieving the routine depositing of police data into the SAIL databank; improvements in relation to the Data Protection Impact Assessment process; and mapping processes to ensure the longevity of activity. The first research output has been a Masters' study into domestic abuse.</p>
<p>Data Innovation and Sharing Support the delivery of the Wales Data Analysis Innovation and Improvement Network (WDAIIN) workplan. This will also include achieving the routine sharing of police data into the SAIL Databank.</p>		<p>WDAIIN have established a working group to progress actions emerging from the Hackathon event. Police-SAIL activity continues, with detailed discussions ongoing between Police Data Protection Officers and SAIL representatives regarding Data Protection Impact Assessments. The Commissioner is personally overseeing this work.</p>

Value 2 – Being Accountable

Action Required	RAG	Quarter 3 Progress Update
<p>Holding to Account A review of the arrangements for</p>		<p>The review has been completed. Policing Board meetings are now well established, and the arrangements are working well. Two Strategic Performance Boards have been held and</p>

<p>the Commissioner to hold the Chief Constable to account on all matters relating to the Force.</p>		<p>the new arrangements are efficient. Work is ongoing to prepare for the first Select Committee meeting where an appropriate topic will be identified and considered.</p>
<p>Support the public to make informed and appropriate choices when accessing our services by:</p> <ul style="list-style-type: none"> • Ensuring we have an easily accessible website that signposts individuals to specialist services as well as our own internal services. • Ensuring that however an individual contacts the office they will wait no longer than 48 hours to receive the information they require. • Ensuring that the Force have sufficient understanding and awareness of commissioned services to bring them to the attention of victims and individuals who would benefit from accessing services. 		<p>On 1st of November in Q3, a new Victim Support Service for Dyfed-Powys commenced. As part of Communications Plan, we collaborated with Dyfed-Powys Police's Corporate Communications department to ensure that staff and officers were made aware of the new service provider, and to ensure that victims were signposted to the new service.</p> <p>We continue to consider ways of further developing our website to ensure that it remains as accessible as possible.</p> <p>Scrutiny and communications relating to commissioned services that was previously undertaken by the Commissioning Advisory Board will now sit as part of the Strategic Performance Board. There are a number of newly contracted services that have individual communications plans and the Engagement team work closely with the media teams across service providers to deliver these. The Engagement team are developing a short film to release to both internal and external audiences to raise awareness of all commissioned services.</p>
<p>Governance and Financial Arrangements of All Wales Activity Work with Chief Executive Officers and Chief Finance Officers in Wales to improve governance and financial arrangements for All Wales activity.</p>		<p>The PCC Collaboration Oversight terms of reference have been finalised and the first meeting was held on the 14th January 2025. The new arrangements provide the Commissioner with an overview of the increased investment being made in collaborative activity across Wales and the wider benefit.</p>

Value 3 – Being Sustainable

Action Required	RAG	Quarter 2 Progress Update
<p>Financial Sustainability and Resilience Monitor the implementation of the recommendations from the Force Review to ensure that they deliver</p>		<p>The Force review is reported regularly to Policing Board and the Chief Finance Officer monitors the recommendations to ensure that they provide evidence that any associated financial savings are resilient and sustainable.</p>

financial savings that are sustainable and resilient.		
External Funding Arrangements Review the external funding arrangements to ensure maximisation of opportunities.		Following the audit of external funding undertaken in April 2024 the process improvement continue and there are robust finance controls and approval systems in place. Any grants that are applied for are assessed by a panel of staff from the Office to ensure fairness and transparency prior to any relevant recommendations being made to the PCC and Exec team on the awarding of any grant.
Sustainability Culture Further develop and embed a culture in terms of sustainability by monitoring the reduction of our carbon footprint and ensuring any agreements with partners is cognisant of the sustainability agenda.		This work has been delayed due to the baseline figure not being available currently. The Force have employed a new sustainability officer who has attended a lunchtime learning session to provide information on how the Office can reduce its Carbon footprint. As part of this from the next financial year monitoring of staff's working practices will be monitored to identify the carbon savings from home working and online attendance at meetings.

Value 4 – Engaging Widely

Action Required	RAG	Quarter 3 Progress Update
Under-represented Groups Strengthen our relationships with our communities through proactive engagement activities with the aim of: <ul style="list-style-type: none"> Increasing the diversity of the workforce and volunteer groups. Understand their feelings, views and experiences, and to provide information. 		Activity has continued in our aim to meet this objective, and to strengthen our relationships with communities. All minority groups were thanked for sharing their views with the OPCC as part of the new Police and Crime Plan Consultation. We also invited the groups to participate in our Precept Consultation which ran during December. In addition, we are considering various options for measuring public trust and confidence in Policing in the Dyfed-Powys area and will be providing the Commissioner with an Options Paper to progress with this work in Q4.

DYFED POWYS POLICE AND CRIME PANEL

14TH FEBRUARY 2025

POLICING PROTOCOL – PERFORMANCE REPORT

Purpose:

To review the performance of the Police and Crime Commissioner against the requirements of the Policing Protocol Order

Recommendations / key decisions required:

To review the performance and make such recommendations as are considered appropriate.

Reasons:

The Police Reform and Social Responsibility Act 2011 places a statutory duty upon the Panel to carry out this function.

Cabinet Decision Required

Not applicable

Council Decision Required

Not applicable

CABINET MEMBER PORTFOLIO HOLDER:-

Not applicable

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EXECUTIVE SUMMARY

DYFED-POWYS POLICE AND CRIME PANEL 14TH FEBRUARY 2025

POLICING PROTOCOL – PERFORMANCE REPORT

Section 79 of the Police Reform and Social Responsibility Act 2011 requires the Secretary of State to issue a Policing Protocol, the purpose of which is to set out how the functions of Police and Crime Commissioner and Chief Constable are to be exercised in relation to each other.

The Protocol sets out the legal powers and duties of the Commissioner, namely.

- (a) set the strategic direction and objectives of the force through the Police and Crime Plan (—the Plan), which must have regard to the Strategic Policing Requirement set by the Home Secretary;
- (b) scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan;
- (c) hold the Chief Constable to account for the performance of the force's officers and staff;
- (d) decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the force area;
- (e) appoint the Chief Constable (except in London where the appointment is made by the Queen on the recommendation of the Home Secretary);
- (f) remove the Chief Constable subject to following the process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under section 50 of the Police Act 1996(a);
- (g) maintain an efficient and effective police force for the police area;
- (h) enter into collaboration agreements with other PCCs, other policing bodies and partners that improve the efficiency or effectiveness of policing for one or more policing bodies or police forces in consultation with the Chief Constable (where this relates to the functions of the police force, then it must be with the agreement of the Chief Constable);
- (i) provide the local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action;
- (j) hold the Chief Constable to account for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable;
- (k) publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and Chief Constable;

- (l) comply with all reasonable formal requests from the Panel to attend their meetings;
- (m) prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan;
- (n) monitor all complaints made against officers and staff, whilst having responsibility for complaints against the Chief Constable

The attached report sets out the Commissioner's performance against these requirements

DETAILED REPORT ATTACHED?	YES
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**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

Title of Document	File Ref No.	Locations that the papers are available for public inspection
Host Authority Files	PACP-096	County Hall Carmarthen

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**Police and Crime
Commissioner for Dyfed-Powys**

Dyfed Powys

Quarter 3 2024/25 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 established Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them, and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a health check which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern.

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met.

The summary of the health check is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q3 of the financial year 2024/25 (October, November and December 2024)

RAG status comparison

This Quarter has seen the change in performance of a number of actions, 1 action has changed from Green to Amber and 8 have moved from Amber to Green. The amendments are explained below:

This Quarter has seen a decline in performance with one action moving from Green to Amber. The amendment is explained below

Explore and maximise external funding opportunities – this changes from Green to Amber due to specific risks being identified with some partners not declaring any spend to date in relation to the Safer Streets 5 funding.

This Quarter has seen an improvement in performance with 8 actions moving from Amber to Green. The amendments are explained below:

Development of Police and Crime Plan – this changes from Amber to Green as the Plan has been finalised and agreed with a launch event due in February.

Review the Police and Crime Plan – this changes from Amber to Green as the Plan has been finalised and agreed with a launch event due in February.

There are formal governance arrangements in place to support the PCC in discharging his statutory responsibilities – this changes from Amber to Green as the arrangements have been reviewed and new arrangements have been implemented.

There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff – this changes from Amber to Green as the arrangements have been reviewed and new arrangements have been implemented.

Explore and maximise sponsorship initiatives – this changes from Amber to Green as work continues to identify relevant opportunities for funding.

Explore Collaboration opportunities in accordance with the Policing Vision for Wales – this changes from Amber to Green as arrangements for the PCC's Police Collaborations governance have been progressed to facilitate consideration of opportunities in accordance with the Policing Vision for Wales.

Explore collaboration opportunities with Partners – this changes from Amber to Green following the introduction of the Funding and Project Forum/Group that holds monthly meetings since September 2024.

There are formal governance arrangements in place to scrutinise collaboration agreements – this changes from Amber to Green due to introduction of the PCC’s Police Collaborations Oversight Board.

Provide effective and accessible services for victims and vulnerable people – this changes from Amber to Green. Ministry of Justice reporting on victim services was submitted in October 2024 and data was received from all service providers demonstrating positive outcomes. The final submission from Goleudy was provided as part of contract closure, and the resultant risk has been removed from the risk register. A new contract commenced with Victim Support in November 2024 and data will be provided for year-end returns.

Summary:

Of the 50 action areas:

	Qtr 1	Qtr 1	Qtr 2	Qtr 2	Qtr 3	Qtr 3
Red	0	0%	0	0%	0	0%
Amber	19	38%	21	42%	13	26%
Green	31	62%	29	58%	37	74%

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

Action Required	RAG	Quarter 3 Progress Update
Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7)		Police and Crime Plan 2025-29 was finalised 25/11/24 following a period of extensive consultation, including consideration by the Police and Crime Panel on 25/10/24 . Translation, design and printing is currently underway, with a launch event with partner agencies being planned for February.
Development of a Police and Crime Delivery Plan to support the achievement of the		The OPCC Business Plan provides detail in relation to how the OPCC will support the delivery of the Police and Crime Plan. This is reported to the Police and Crime Panel on a quarterly basis. The Business Plan for 2024/25 was approved by the Police and

objectives as set out in the Police and Crime Plan		Crime Panel on the 15th May 2024 for information. Work will now commence shortly on the OPCC Business / Operational Plan for 2025/26 now that the Police and Crime Plan has been formally approved.
Review the Police and Crime Plan to ensure it remains fit for purpose		Police and Crime Plan 2025-29 was finalised 25/11/24 following a period of extensive consultation, including consideration by the Police and Crime Panel on 25/10/24 . Translation, design and printing is currently underway, with a launch event with partner agencies being planned for February.

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

Action Required	RAG	Quarter 3 Progress Update
There are formal governance arrangements in place to support effective scrutiny		A review of governance arrangements has been undertaken and new arrangements have been implemented in support of enhancing the PCC's statutory responsibilities and ensuring effective scrutiny. The final element of this relates to the deep dive / select committee scrutiny approach which is under development - details of which were considered at the Policing Board meeting in January 2025, with positive feedback received by Chief Officers.
Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and agreed. It has been published internally and due to be published on the external OPCC website imminently (currently awaiting translation).
Establish a risk-based, forward-looking schedule of activity to support improvements in Force performance		<p>The OPCC aim to draft the scrutiny panels' recommendations and observations within 10 working days from the meeting. The reports are then circulated with those in attendance for comments before it is sent to the Force for their observations.</p> <p>The OPCC liaise with the relevant department within the Force to obtain response to the recommendations and observations raised by the scrutiny panels. Once approved the finalised report is translated and published onto the OPCC website.</p>

Ensure the public's views are represented in the PCC's scrutiny work

Scrutiny continued through the Out of Courts Resolution (OOCR) panel and the volunteers on the Quality Assurance Panel (QAP) and the Custody Independent Scrutiny Panel (CISP).

The OOCR panel reviewed cases of Hate Crime/Women and Discrimination. 11 cases in total were looked, 6 Adult and 5 Youth. Recommendations and findings of the panel included ensuring an Inspector authorisation is present on racially aggravated offences, ensuring that there is a justified rationale present when a charge is dropped, and that the OOCR policy is adhered to and captured within any documents, ensuring there is a consistent approach to issuing OOCR across Dyfed Powys. Additionally, the Force recently set up the strategic meeting for the OOCR which will be the governance meeting that the scrutiny panel will feed into (adult cases only).

One QAP meeting took place in November and focused on 'The Voice of the Child' throughout investigations. The panel were asked 6 questions to check against randomly selected cases to ensure the Voice of the Child was considered at each key stage of the investigation, which is vital to ensuring a child centred approach is taken by the organisation.

The CISP met in December to review cases of women and girls in custody. This topic came as a result of the August 2023 Dame Vera Baird report that carried out an independent inquiry into the treatment of women and girls who had been arrested and taken into police custody in Greater Manchester. Within the report, it specifically focused on the appropriate use, or otherwise, of strip searches and intimate searches, including the removal and replacement of clothing and identified unlawful arrests, unnecessary use of force, not assigning female hygiene products to name a few. To provide further scrutiny and reassurance the CISP focused on women and girls in custody and overall found that: of the 11 cases reviewed, 9 were not subjected to a strip search and the one that was reviewed had a rationale and an appropriate adult present, all female

		<p>DP's were asked if they wanted to speak to a female officer, menstrual products were offered to all female DP's. The panel identified the following areas for improvement: within 2 cases they could not ascertain whether a female officer was assigned to a female DP, two records did not show any detail of the observation risk level and 4 instances where there were no evidence that support services were provided.</p>
<p>Oversight and implementation of external inspectorate's recommendations</p>		<p>5/5 response were submitted within the statutory timescale:</p> <ol style="list-style-type: none"> 1. Progress to introduce a national operating model for rape and other serious sexual offences investigations Published 22/08/24. PCC response due 17/10/24, submitted 11/10/24. 2. An inspection into activism and impartiality in policing Published 10/09/24. PCC response due 05/11/24, submitted 11/10/24. 3. Joint inspection of child protection arrangements: Overview report 2019-2024 Published 19/09/24. PCC response due 14/11/24, submitted 12/11/24. 4. The policing response to antisocial behaviour: PEEL spotlight report Published 10/10/24. PCC response due 05/12/24, submitted 02/12/24. 5. Multi-agency responses to serious youth violence: working together to support and protect children Published 20/11/24. PCC response due 15/01/25. Comment returned 19/12/24: Not applicable to Wales, therefore no PCC comment submitted.

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

Action Required	RAG	Quarter 3 Progress Update
Development of a performance framework and structure that allows a greater understanding of the Police and Crime Plan outcomes		The 2024/2025 Business Plan was considered by the Police and Crime panel in May 2024. Quarterly updates are provided to the Panel. Work on a new Operational Plan for 2025/2026 has commenced in readiness for the new financial year.
There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff		Formal governance arrangements are in place to hold the Chief Constable to account for the performance of officers and staff however they are currently under review to ensure arrangements are as effective as possible. Following the review of governance arrangements, these are being further enhanced with the establishment of a quarterly Strategic Performance Board -and a deep dive / select committee scrutiny approach.
Chief Constable's Professional Development Review		The PCC and CC met on 7th October 2024 to discuss the CC's performance and his focus for the ensuing year. A report was received by the PCC in December 2024 detailing evidence relating to the Chief Constable's performance in relation to the objectives set upon appointment. A further meeting will take place over the coming weeks where new objectives for the CC which will be aligned to the new Police and Crime Plan priorities.

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

Action Required	RAG	Quarter 4 Progress Update
Inform PCC's decision in respect of the precept		Detailed work has been undertaken throughout 2024/2025 including many discussions with Chief Officers, a finance seminar for the Police and Crime Panel and JAC members and subsequent meetings with the Police and Crime Panel's Precept Sub-Group.
Setting of Medium-term financial plan		Following extensive scrutiny by both the Police and Crime Panel and Joint Audit Committee the MTFP for 2025/2026 - 2029/2030 has been developed and will be presented to the Panel in January for consideration.
Funding of capital programme to provide force with		The Capital programme has been revised to reflect the requirements on the Force and documented

appropriate assets to deliver effective policing services		within the MTFP. Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. The MTFP will be considered by the Police & Crime Panel in January 2025.
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17e) Appoint the Chief Constable

Action Required	RAG	Quarter 3 Progress Update
Appointment of Chief Constable		The Chief Constable was appointed in December 2021.

17f) Remove the Chief Constable

Action Required	RAG	Quarter 3 Progress Update
Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a)	N/A	N/A

17g) Maintain an efficient and effective police force for the police area

Action Required	RAG	Quarter 3 Progress Update
Ensure the delivery of Value for Money		Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in the both the PCC's and CC's use of resources with the Finance and Strategy Board overseeing arrangements. The CFO continues to participate in a number of force governance meetings that routinely consider aspects of Value for Money and progress of arrangements is

		<p>reported to Policing Board and Joint Audit Committee on a regular basis. Business case templates have been standardised to include benefits to support scrutiny and the appropriate boards.</p>
<p>Statutory compliance of estates ensuring fit for purpose for operational use</p>		<p>The Estates and Health and Safety team continue to carry out structured joint monthly assessments of statutory compliance ensuring that high compliance standards result. This is an independent mechanism continues to provide the reporting of compliance to the governance the Strategic Estates Group and Health and Safety Board meetings. Month on month improvement has been evidenced with mitigating actions and corrective plans in place on any remedials identified to closure, no escalation required, and service provision is being managed in a structured and methodical manner.</p>
<p>Explore opportunities to reduce environmental impact</p>		<p>The Sustainability Steering Group continues to operate under the chair of Director of Finance and continues to prioritise key initiatives and strategies to achieve Net Zero by 2050. Numerous members have attended Carbon Literacy Training and Pathway to NetZero recently and the Sustainability and Decarbonisation Officer is reviewing a sustainability training plan for all staff and officers in the force.</p> <p>The new Sustainability and Decarbonisation Officer under the management of the HSE team has commenced within the role, this has provided an immediate opportunity and platform to provide structure/process and set documented approaches linked to our governance and performance expectations as an organisation. For governance, the commitments will be reviewed, monitored and discussed at the Strategic Estates Group.</p> <p>The All-Wales sustainability teams and each Welsh Force have been audited by TIAA during the last period, Dyfed-Powys await the audit report from the January audit undertaken but key themes are as follows:</p> <ul style="list-style-type: none"> - Developing a Dyfed-Powys Police Sustainability Strategy

- Improving data capture
- Communication
- Training
- Accountability of decarbonisation
- Embedded sustainability throughout the force
- Key deliverables outcomes in the last period include:
 - Appoint of Sustainability and Decarbonisation Officer
 - Formalisation of the Sustainability Strategy of the force (working progress).
 - Departmental plans – integration of three pillars (social, economic, and environmental) of sustainability (working progress)
 - Aligning governance and accountability throughout the force (working progress)

Key focus for the next period is:

We will provide structure and clear route maps for each department and a breakdown of actions to decarbonise the force in alignment to our Net Zero commitment for 2050.

Utility consumption trends and improvements continue to be tracked at a building utility level. This can be aligned to numerous small changes and local schemes which continue to be applied and delivered across the estate. The Headquarters Solar Farm Project Feasibility stage has received the input and costs from Western Power, validation that then infrastructure can be accommodated, and agreement has been granted to allow the scheme to be progressed to the next business case stage for possible delivery in the FY 25/26 year.

Electric vehicle charging infrastructure project is being progressed currently with further sites gaining chargers in addition to the vehicle Maintenance Workshops receiving infrastructure which supports in

		<p>facility testing and charging during operating garage hours.</p> <p>The Newtown LED lighting project continues and will ensure that the whole of the network Sub Divisional headquarters will be LED by the end of the financial year.</p> <p>The Building Energy Efficiency priority project for delivery in the next period relates to controls and building management technology, the current specification and tender process will ensure that greater control and data will be available once delivered in the coming 3–4-month period.</p> <p>Waste segregation by Welsh Government requirements has been delivered and continues to be monitored and assessed for further improvements.</p>
<p>Explore and maximise external funding opportunities</p>		<p>Safer Streets 5 project boards meeting discussions and claim updates from partners have provided reassurance that project activity is on track to meet Quarter 3 expectations. Risk raised with Chief Finance Officer regarding 2 partners not declaring any spend to date. Reminders issued to these partners to ensure this is updated during Q3 to ensure actual funds are declared within claim returns, reflecting actual delivery to date.</p> <p>Individual meetings held with each Anti-Social Behaviour (ASB) Hotspot partner proved beneficial during this quarter with all partners engaging with claim process and a better understanding of requirements. All partners confirmed that the majority of equipment purchases and/or training activity will be completed in quarter 4. Patrolling hours have uplifted across all partners conducting this activity during Q3. A backdated hours exercise (encouraged and approved by the Home Office) has ensured that the minimum patrolling hours detailed within the grant conditions has been exceeded 3 months before the grant period end date.</p> <p>Serious Violence Duty interventions to ensure full fund allocation is spent by the year end have been agreed during Q3 and approved by the Home Office.</p>

		<p>Majority of spend will be realised during Q4 with some claim detail declared for Q3. Monthly board meetings initiated with intervention leads and will continue until the funding period end (31st March 2025).</p>
<p>Explore and maximise sponsorship initiative opportunities</p>		<p>OPCC continue to act a member of the Shared Prosperity Fund Board for Ceredigion and Carmarthenshire Councils and contribute to discussions around community funding to improve the region. Regular communication is maintained with Pembrokeshire and Powys.</p> <p>Work continues to seek support from other funding sources to add to our contact directory to share with funding applicants that do not meet the PCC funding conditions. This allows funding applicants to maximise their reach in seeking funding from a wide range of sources.</p> <p>A business directory to capture all medium to large sized businesses in Dyfed Powys has been developed and is being populated by team members. This also includes business and finance consortium groups that are based in the region to support growth and community support. A letter has been drafted to engage with local business regarding sponsorship and collaborative opportunities with the PCC. This will be issued following the launch of the Police and Crime Plan during Q4.</p>
<p>Implement and maintain a risk register to identify and mitigate risks to the OPCC and force</p>		<p>Risks continue to be monitored at Senior Management Team on a fortnightly basis and reported to the Joint Audit Committee on a quarterly basis</p> <p>There is continued dialogue with the Force representatives responsible for risk to ensure that the most up to date information is included on the risk registers.</p>
<p>Utilise training and development plans for all OPCC staff</p>		<p>Staff continue to utilise appropriate and relevant training opportunities that have been identified via training plans. Work has been undertaken internally</p>

in relation to training needs in order to feed into the budget setting requirements for 25/26

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

Action Required	RAG	Quarter 3 Progress Update
Explore collaboration opportunities in accordance with the Policing Vision for Wales		Inaugural meeting of the PCC's Police Collaborations Oversight Board took place in January 2025, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales and an opportunity to explore opportunities in accordance with the Policing Vision for Wales. All 4 PCCs will include a 'shared vision' declaration in their individual Police and Crime Plans where they commit to working cohesively to explore opportunities to enhance policing in Wales.
Explore collaboration opportunities with other partners		<p>The Funding and Project Forum/Group in collaboration with the Police Force was launched in September 2024.</p> <p>Monthly meetings are progressing well with cross department leads working together to better understand perspectives and needs to support with developing proposals to meet expected standards. Projects and funding proposals received are being directed swiftly to the appropriate route with advice and guidance provided to progress appropriately.</p> <p>Positive collaboration continues with the new Force Partnership Co-ordinator. Cross department activity has led to a number of potential projects being shared with a procurement contract seeking construction and redevelopment opportunities within Dyfed Powys to support them with meeting social value conditions.</p> <p>Meetings held with West Wales Sport partnership and further regarding potential collaborative funding opportunities linking in with established sport initiatives across the region.</p>

		Promotion of Youth Endowment Fund (YEF) opportunities shared with youth initiatives across the region and meeting held with Swansea Premier League Kicks and Area 43 to explore further.
There are formal governance arrangements in place to scrutinise collaboration agreements		Inaugural meeting of the PCC's Police Collaborations Oversight Board took place in January 2025, which provides opportunity for joint scrutiny and oversight of the performance of collaborations affecting police forces in Wales. It will focus on ensuring collaborations are providing value for money and demonstrable benefits for the people of Wales, working to achieve the Vision for Policing in Wales.

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

Action Required	RAG	Quarter 3 Progress Update
Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within		Activity has continued in our aim to meet the objectives of the new joint Strategic Equality Plan which was launched in Q2. In particular in relation to strengthen our relationships with communities. All minority groups were thanked for sharing their views with the OPCC as part of the new Police and Crime Plan Consultation. We also invited the groups to participate in our Precept Consultation which ran during December. In addition, we are currently considering various options for measuring public trust and confidence in Policing in the Dyfed-Powys area and will be providing the PCC with an Options Paper to progress with this work in Q4.
Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and		Community Engagement Days and Events The PCC has held several Community Engagement Events during Q3. In October, he visited Pembrokeshire where he met with a local Primary School, St Marks School and met with the Headteacher as well as the School Governor to discuss certain issues they had been dealing with. As it was Rural Crime Action Week, he also met with the local Rural Crime Team to discuss investigations they had recently worked on. In November he invited the Youth Ambassadors to accompany him on a

proactively promoting the work of the PCC and CC

Community Engagement Day in Carmarthenshire, where he visited Dafen Custody, Neighbourhood Policing and Prevention Officers in Cross Hands to discuss local issues with county councillors as well as a meeting with the Chief Constable.

December saw the first Public meeting and Community Surgery taking place, in Lampeter, Ceredigion, which was held during and after a Community Engagement Day in Ceredigion. The Commissioner firstly visited Depot, Area 43 in Cardigan to view the recent developments in the premises since receiving funding recently from the OPCC. He later met with local town councillors in Aberaeron whereby he discussed local concerns as well as improvements in the town since the installation of new CCTVs. It was also an opportunity to discuss Op Ivydene, an operation where Neighbourhood Police Team officers are actively trying to tackle Anti-Social Behaviour in the town of Aberaeron. The Commissioner was invited to attend Ysgol Bro Pedr, by visiting a Criminology class where he was involved in a Q+A session with the pupils. During the Community Engagement Day, members of staff from the OPCC held a Community Surgery in Lampeter University, where members of the public were invited to attend to ask questions, learn more about the work of the office and raise any local concerns and issues.

A Public Meeting was held in Victoria Hall in the evening, where residents, businesses, and organisations in Lampeter were invited to attend to meet with the PCC and Senior Police Officers in Ceredigion. It was an opportunity for the public to raise local concerns and ask operational questions, whilst also seek updates on recent incidents in the area. The meeting was chaired by Councillor Ann Bowen Morgan, with Superintendent Steve Davies joining the PCC on the panel, as well as Chief Inspector Christina Fraser and Neighbourhood Policing Inspector Matthew Howells in attendance.

Youth Engagement Forum Summary

The Youth Ambassadors attended Police Headquarters on Wednesday 13th November 2024 to shadow the PCC on a Community Engagement Day. This was for World Children's Day. During the day they visited Dafen Custody along with Independent Custody Visitors to learn more about the day-to-day workings in an operational custody environment.

They also met with PC 1045 Alex Jones who gave a showing of a Roads Policing vehicle and drone demonstration. During the afternoon of the Community Engagement Day, the PCC met with Chief Constable Dr Richard Lewis, where the Youth Ambassadors also had the opportunity to be involved in this meeting and ask both the PCC and CC any policing related questions. Lastly, they met with Chief Inspector Shaun Bowen who proposed having the Youth Ambassadors be involved in a Youth Scrutiny Panel, whereby they will get the chance to review incidents such as Stop and Search and Use of Force and provide feedback and share their thoughts and views on how each case was handled by Dyfed Powys Police.

This is now being considered for Q4 in 2025 where a pilot of a Scrutiny Panel will take place.

Victim Engagement Forum

The Victim Engagement Forum were requested by DCI Llyr Williams to provide feedback on a Victim Engagement Survey, developed by Dyfed-Powys Police for victims of rape and other serious sexual offences (RASSO). This survey was created to provide an opportunity for victims to voice their views on the service received following reporting the matter to the police. DPP want to ensure victims have 'procedural justice' and this engagement survey allows them to monitor officer engagement with victim to ensure it meets expectations. This survey was circulated to our Victim Engagement Forum members to share their views and thoughts on this, prior to it going live. This was a chance for members

to ask relevant questions to the Force and suggest necessary changes to be made.

A request was also made to have Victim Engagement Forum members' involvement in the Police Race Action Plan (PRAP). DCI Wayne Bevan asked for members who are interested in supporting him in ensuring Black people are not under-protected and are properly supported as victims of crime and as vulnerable groups. Two members of the Victim Engagement Forum expressed their interest and met with the DCI to discuss their role and the plans for the workplan. This will continue into 2025.

Police and Crime Plan

The new Police and Crime Plan has been designed and is nearing completion. The English and Welsh versions are currently at the final proof stage, while the accessible Easy Read version is already available. We are also in the process of creating four short social media videos to highlight the Plan's priorities and provide an overview in an engaging, digestible format. These will complement the Plan and help communicate its key messages effectively. Printing is set to begin imminently, with everything on track for the official launch on February 13th, 2025.

2025/2026 Police Precept

Between 6 December 2024 and 6 January 2025, we conducted a comprehensive promotional campaign to raise awareness about the Dyfed-Powys, police precept consultation. The campaign secured 707 responses in total, with the following key components:

1. Wales Online 'In Your Area' (IYA) Campaign

A two-week paid advertisement campaign with Wales Online included a half-page article aimed at encouraging Dyfed-Powys residents to participate.

2. Meta Advertising

£50 was allocated to Meta ads (Facebook and Instagram), running from 6 December 2024 to 6

January 2025. These ads were targeted to ensure broad reach across the Dyfed-Powys area and successfully directed users to the survey.

3. Press Releases and News Articles

Press releases were sent to local media outlets to ensure widespread coverage. These articles explained the consultation process and emphasised the importance of public feedback.

4. Direct Communications via Email

Targeted emails were sent to community groups, local stakeholders, and partner organisations. This direct communication encouraged wider dissemination of information within the region.

Monthly bulletins & Social Media Activity

In this period, we published 4 monthly e-bulletins summarising the work of the Commissioner and his Office, including a precept focussed issue. We have also continued to publish the PCC's weekly highlights for social media across all platforms.

Campaigns Supported

National Hate Crime Awareness Week

Date: 12–19 October 2024

Summary: The PCC supported this campaign with a social media campaign that shared Victim Support materials and signposted to commissioned services for those affected by hate crimes.

Safer Ageing Week

Date: 11–17 November 2024

Summary: During this week, the PCC stood with Hourglass, calling for action to protect older people from exploitation. A dedicated social media campaign highlighted resources, safety tips, and the importance of supporting older adults in the community.

	<p>Road Safety Week</p> <p>Date: 17–23 November 2024</p> <p>Summary: The PCC supported Road Safety Week by running a social media campaign throughout the week. Posts focused on raising awareness of road safety issues and promoting the services of BRAKE, a charity supporting road crash victims.</p> <p>Anti-Social Behaviour (ASB) Awareness Week</p> <p>Date: 18–25 November 2024</p> <p>Summary: Social media posts throughout the week focused on anti-social behaviour, signposting individuals to commissioned support services and the police ASB case review service. The campaign emphasised community safety.</p> <p>https://www.dyfedpowys-pcc.org.uk/en/news/supporting-asb-awareness-week-2024-making-communities-safer-together/</p> <p>White Ribbon Day</p> <p>Date: 25 November 2024</p> <p>Summary: On White Ribbon Day, the PCC attended events and shared a social media campaign supporting the initiative. Posts encouraged communities, organisations, and schools to join the campaign to end violence against women and girls.</p> <p>https://www.dyfedpowys-pcc.org.uk/en/news/pcc-encourages-organisations-schools-and-communities-to-join-the-campaign-to-end-violence-against-women-and-girls/</p>
<p>Respond to community concerns in a timely manner</p>	<p>During this period there were 82 concerns recorded, 55 recorded under category "community concerns" and 27 recorded under category Professional Standards Department (PSD) complaints.</p> <p>Correspondence under category "PSD complaints" are acknowledged and details are provided on the complaint and complaint review process.</p>

		<p>Where correspondence is recorded under "community concern" enquiries are made to the Force on behalf of the public for an operational response to be provided.</p> <p>2 records are open due to ongoing enquiries with the Force.</p> <p>2 Misconduct cases remain open 1 waiting for outcome report to be provided by LQC and the second one is waiting for the hearing to take place.</p> <p>There are no further concerns with the correspondence.</p>
<p>Engage residents in contributing to assurance and scrutiny activity</p>		<p>During this quarter 1 Independent Custody Visitor (ICV) was awaiting their vetting. For the Animal Welfare Scheme (AWS) there were currently 5 new volunteers subject to vetting and 1 new Quality Assurance Panel (QAP) member was also awaiting their vetting.</p> <p>The OPCC are continuing with the recruitment drive for all volunteer schemes. Scheme managers are working alongside the OPCC engagement team to produce social media material and engage with the communities to educate and promote the schemes.</p> <p>A total of 32 ICV visits were carried out during this quarter. Most frequent concerns raised by the ICV's included health care provisions, disability access, repairs, staffing issues and delivery of food stocks.</p>
<p>Provide effective and accessible services for victims and vulnerable people</p>		<p>Ministry of Justice (MoJ) reporting submitted end of October. All service providers submitted required data demonstrating positive outcomes. Final submission provided by Goleudy, removed now from risk register as service ceased October 2024 and new service provided by Victim Support from November 2024. Confident that VS data will be comprehensive.</p> <p>No complaints received by PCC regarding service providers. Complaints process forms part of annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible from a number of perspectives including geographical, physical, language, diversity, equality</p>

		<p>and ability are contained within the procurement template and form part of the scored submission. We also ensure that these questions are incorporated into tender processes run by partners where we are a joint investor. Providers are now required to undertake annual equality monitoring assessments alongside narrative reporting; this will be in addition to the data required by MoJ.</p> <p>MoJ quantitative framework still awaited. All Wales governance structure in place and leading on discussions with MoJ. Policy lead for Victims embedded within meetings and leading on discussions with Force re capture of data.</p>
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17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

Action Required	RAG	Quarter 3 Progress Update
As detailed in 17c	N/A	N/A

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

Action Required	RAG	Quarter 3 Progress Update
Publish information in accordance with the Elected Local Bodies Order		The new website has been launched. Through regular uploading of the relevant information any anomalies identified are rectified. A focussed piece of work is being undertaken to amend parts of the website to allow greater accessibility and functionality.
Publish information in an accessible and easy to reach format		<p>The Transparency Quality Mark obtained in previous years evidences the quality of the information available on the website and the ease of accessibility to everyone.</p> <p>The regular monitoring of the website ensures that it remains accessible to all. This will continue in the future as it is expected with a change of Government</p>

		<p>there will be monitoring of website compliance of all Police and Crime Commissioner websites.</p>
<p>Publish information in accordance with the Welsh Language Standards</p>		<p>All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same. Following advice from the Welsh Language Commissioner and the Information Commissioner's Office there is no longer a requirement to translate Freedom of Information requests.</p>
<p>Proactively promote and raise awareness of Commissioned Services</p>		<p>New OPCC website content reviewed and updated where appropriate. Link to the website is included within Victim Information Packs. Individual service performance and overview documents for 23/24 outcomes ready to upload to website. Working with Engagement team to produce animated film clip to raise awareness of commissioned services amongst public and internally with Force.</p> <p>PCC Engagement team are linked in to the press teams within all commissioned services and have established a working group to jointly share social media and press articles. Regular social media articles shared regarding commissioned service activity and included in newsletters.</p> <p>Commissioning and Engagement teams continue to provide evidence and best practice examples of work within Dyfed Powys to national calls for evidence by APCC and national bodies. Working with Engagement team to produce animated clip raising awareness of commissioned services.</p> <p>All contracts contain standard requirement for promotion of services. Service implementation meetings include a focus on communications plans during implementation and at commencement of service in liaison with OPCC and Force comms where appropriate. Commissioned services are required to acknowledge PCC /MoJ funding source in all publicity and materials. Providers are required to undertake equality assessments and provide evidence of awareness raising activity amongst all communities.</p>

This will help us to inform any specific areas of focus required for future service plans.

17l) Comply with all reasonable formal requests from the Panel to attend their meetings

Action Required	RAG	Quarter 3 Progress Update
Quarterly attendance at Police and Crime Panel meetings		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members received relevant and timely information.
Provision of documentation to Police and Crime Panel as per their requests		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's key officer to ensure members receive relevant and timely information.
Regular liaison between OPCC and PCP in support of discharging statutory duties		The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief Executive and Panel's principal officer to ensure members receive relevant and timely information.

17m) Prepare and issue an annual report

Action Required	RAG	Quarter 3 Progress Update
Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan		An Annual report has been developed and a final version was provided to the panel at the October meeting.

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

Action Required	RAG	Quarter 4 Progress Update
Handling of complaints against the Chief Constable		During this period, 2 Chief Constable complaints were received. One was a complaint regarding the use of the police crest which was a complaint sent to all Forces in England and Wales. The other two complaints were in regard to a delegated authority and did not meet the criteria to be recorded.
Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017		14 reviews were completed during this period (1 carried over from the last period). 3 Reviews were not upheld, and recommendations accepted by PSD The OPCC also captures oversight issues where the service could be improved. The themes identified as oversight concern the timelines of the handling of the complaint and not receiving meaningful 28 days update. This has been raised with PSD at the recent PSD Assurance Board.

18) PCC must not fetter the operational independence of the police force

Action Required	RAG	Quarter 4 Progress Update
Development and annual review of Corporate Governance Framework		A revised Corporate Governance Framework has been developed and agreed. It has been published internally and due to be published on the external OPCC website imminently (currently awaiting translation).

19) Access to information, officers and staff

Action Required	RAG	Quarter 4 Progress Update
Handling of information in accordance with Data Protection legislation		As a corporation sole the OPCC are subject to and responsible for Freedom of Information (FOI) requests. There were 10 FOI requests received during the period and the OPCC held the information for 4 of them. All requests were answered in time. The themes of the requests were Funding for victims for non-criminal antisocial behaviour, Staff

		settlement agreements, Police Precept and External funding received and allocated. The requests that the OPCC did not hold the information for were in relation to non-crime hate incidents, contact centre contracts, intimate searches, ICT Software and Personal information.
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20a) Delivery of community safety and crime reduction

Action Required	RAG	Quarter 3 Progress Update
Development and implementation of a Governance Framework for Commissioning and Partnerships		<p>Commissioning strategy in place which replaces previous documents. Available on new PCC website. Strategy currently under review for Term 4.</p> <p>The scrutiny of commissioned services and recipients of Commissioner’s funding is incorporated within the overall OPCC governance structure. The proposed select committee approach provides an opportunity for commissioned service providers to contribute. This can be two-fold in terms of contributing evidence and challenge as appropriate but also to present the context and performance of their service delivery ensuring that this is woven into Force and partners workstreams.</p> <p>First select committee awaited.</p> <p>Contracts register in place and reviewed for Term 4, alongside evaluation and audit plan for future of all commissioned services. Regular meetings between Director of Commissioning & Partnerships and Head of Procurement. 3 procurement exercises concluded with 1 outstanding for 24/25.</p> <p>Commissioned service performance and highlight reporting now incorporated as agenda item in new Strategic Performance Board.</p> <p>Assurance team are working with Commissioning and Partnerships Support officer to review sexual violence services. This includes dip sampling by Quality Assurance Panel and review of impact of service using cost of crime comparison. This will be reported</p>

		<p>in January 2025 and will provide a framework for measuring other services.</p> <p>Value for money evidence submitted via the Association of Police and Crime Commissioners (APCC) for round 2 of the spending review. This includes work on missing young people and sexual violence services, as well as infographics demonstrating outcomes delivered by services.</p> <p>Local Criminal Justice Board (LCJB) priorities and delivery plan aligned to Criminal Justice in Wales priorities. 2024/25 delivery plan signed off, reflecting local priorities such as Community Payback alongside national work on the Victims Code of Practice (VCOP), domestic abuse attrition etc. LCJB members invited to launch event on 13th February with a specific workshop focus on the future delivery plan.</p>
<p>Commissioning of services in support of community safety and crime reduction</p>		<p>MoJ victims grant is match funded by PCC core funding. Total grant for 24/25 is £1,411,634 of a total £2.74m commissioning budget. Therefore, the PCC provides approximately 49% of funding for services. This is noted in MoJ returns where match funding is reported to Ministers. Confirmation received in December 2024 that the ring fenced Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) grants will continue at present level for 25/26. Core victims grant reduced by 4.2% resulting in real time reduction of £25,422. PCC will work to ensure this does not affect front line services.</p> <p>Quarterly meetings are diarised between Youth Offending and Prevention Services (YOPS) managers, Community Safety Partnership (CSP) managers and OPCC representatives. Policy officers represent OPCC on all Youth Offending Management Boards and Community Safety Partnerships across the Force area. Youth justice is the main focus at present of Criminal Justice in Wales and the LCJB. CSP representative and Area Planning Board representative are members of LCJB leading on prevention work. Work continues with CSP and YOPS partners to deliver Serious Violence duty, in</p>

		<p>particular developing interventions under the delivery plan.</p> <p>PCC raised concerns from YOPS managers at the latest Strategic Performance Board with the Chief Constable.</p> <p>MoJ grant T&Cs are met with compliance recorded and endorsed by the Chief Finance Officer (CFO) for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. Audit schedule includes checks on compliance.</p> <p>Provision of Restorative Justice (RJ) is statutory function for His Majesty’s Prison and Probation Service (HMPPS), who work with victim services to identify and contact victims as appropriate. Force lead identified and is currently reviewing policy and implementation within Dyfed-Powys Police. Recommendations awaited. Victim Support contract monitoring commences January 2025 with a focus on RJ within reporting.</p> <p>All partnership contacts, including CSP managers, were invited to consultation events in September 2024. Partners invited to launch event 13th February with workshops to agree multi-agency projects contributing to all strategies.</p>
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20b) Community Safety Partnerships

Action Required	RAG	Quarter 3 Progress Update
N/A in Wales	N/A	N/A

20c) Crime and disorder reduction grants

Action Required	RAG	Quarter 3 Progress Update
Development and implementation of a		Work has been completed to update the funding application form in line with the new Police and Crime Plan. This will be assessed in early Q4 by

framework for the provision of crime and disorder grants		senior leaders – awaiting approval. Further to consultation with key partners during Q3, scoring process will also be refreshed in Q4.
Provision of crime and disorder reduction grants within 2024/2025		<p>During quarter 3, 3 new funding and/or donation applications have been approved with a requested value of £7,660.00.</p> <p>13 funding enquiries have been received during Quarter 3, some are being progressed and we are awaiting funding applications. Those that are not eligible for PCC grant have been informed and advice provided on other grant funding sources to support with their activities.</p>
Evaluation of crime and disorder reduction grants to determine social return on investment		<p>As part of the review of the funding application from to align with the new Police and Crime Plan, advice was sought from Procurement and Sustainability leads to review and refresh content.</p> <p>One small change was made to ensure applicants understand their social value and sustainability questions and allow them to provide robust responses that can be fully assessed against the scoring process.</p> <p>If funding is awarded, the social value and sustainability information contained within their application form features as an integral element of evaluation and monitoring schedules of the grant contract. This is assessed as per grant timelines and specific to the arrangement with the applicant.</p> <p>Timescales: Ongoing</p>

20d) Collaboration agreements

Action Required	RAG	Quarter 3 Progress Update
As detailed in 17h	N/A	N/A

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

Action Required	RAG	Quarter 3 Progress Update
<p>Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money</p>		<p>Q2 review meetings all held. Most services reporting challenges with cost of living increases balanced against lack of inflation applied to PCC contracts. This has been escalated to Chief Finance Officer and is being addressed both via the allowance of annual growth within budgets for re-commissioned contracts and via evidence-based one-off contributions to those providers in mid contract period.</p> <p>Annual audit includes review of timeliness and positive progress against KPIs. Goleudy performance data remained unavailable upon service exit. New service commenced November 2024 and all open clients transferred successfully.</p> <p>PCC continues to visit appropriate services as part of Community Engagement Days. Commissioning team feed into schedule for PCC visits to services and funding recipients in line with community engagement activity.</p> <p>The scrutiny of Commissioned Services and recipients of Commissioners funding is incorporated within the overall OPCC governance structure. The proposed select committee approach provides an opportunity for commissioned service providers to contribute. This can be two-fold in terms of contributing evidence and challenge as appropriate but also to present the context and performance of their service delivery ensuring that this is woven into Force and partners work streams. The first select committee is awaited.</p> <p>Commissioned Service performance and highlight reporting is now incorporated as an agenda item in the new Strategic Performance Board.</p>
<p>PCC's contribution to the All Wales Criminal Justice agenda</p>		<p>DP LCJB work closely with Criminal Justice in Wales (CJiW) coordinator to ensure alignment of priorities and reporting into All Wales arrangements. Key</p>

		<p>highlights in recent report include implementation of Pathfinder in family courts in Dyfed Powys, volume of Rape and Serious Sexual Offences (RASSO) cases being taken to trial and timeliness improving, plan to review LCJB's embedding of anti-racism agenda and recommend future actions.</p> <p>LCJB meeting held November 2024, focussed on Victims priority including updates on the new service being implemented by Victim Support, the Domestic Abuse Attrition partnership action plan and input from a service user regarding Family Court proceedings for domestic abuse. The new OPCC governance arrangements will incorporate scrutiny of VCOP compliance for all criminal justice agencies.</p>
<p>PCC's national portfolio responsibilities</p>		<p>The National portfolios have been reviewed and the Commissioner sits on the following Boards:</p> <ul style="list-style-type: none"> • All Wales Criminal Justice Board • Policing in Wales (Chair) • National Police Air Service Board • Safer Communities Programme Board • Single Unified Safeguarding Board with Welsh Government • National Rural Crime Network • Chair of Mid and West Wales Living Wage Steering Group <p>Specific lead areas have been agreed between the 4 Police and Crime Commissioners in Wales. PCC Llywelyn will lead on the following portfolios:</p> <ul style="list-style-type: none"> • Performance, Data and Academic Research • Children and Young People (including Youth Justice) • Communities and Partnerships (including Neighbourhood Policing and PCSO's) • Workforce Issues and Ethical Standards • Operational Oversight (Collaboration Board, Roads Policing, National Police Air Service and Joint Firearms Unit Platinum Board) • Finance, Budgets and Procurement

