

THURSDAY, 28 OCTOBER 2021

TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME PANEL

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE DYFED POWYS POLICE AND CRIME PANEL WHICH WILL BE HELD IN THE CHAMBER, COUNTY HALL, CARMARTHEN, 10.30 AM, ON FRIDAY, 5TH NOVEMBER, 2021 FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

(Note: Due to social distancing regulations a maximum of 6 persons can be accommodated in the public gallery. Members of the public wishing to attend in person are asked to contact the Democratic Services Officer listed below, no later than 10.00 a.m. on Wednesday, 3RD November 2021 to reserve a seat)

Wendy Walters

CHIEF EXECUTIVE



PLEASE RECYCLE

| | |
|---------------------------------|--|
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Wendy Walters Prif Weithredwr, *Chief Executive*,
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County Hall, Carmarthen. SA31 1JP

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| DYFED POWYS POLICE & CRIME PANEL 14 MEMBERS |
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CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

- | | | | |
|----|------------|--------------|---------------|
| 1. | COUNCILLOR | KEN HOWELL | (Plaid Cymru) |
| 2. | COUNCILLOR | JOHN PROSSER | (Labour) |
| 3. | COUNCILLOR | JIM JONES | (Independent) |

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

- | | | | |
|----|------------|------------------|---------------------------|
| 1. | COUNCILLOR | LLOYD EDWARDS | (Welsh Liberal Democrats) |
| 2. | COUNCILLOR | KEITH EVANS | (Independent) |
| 3. | COUNCILLOR | ALUN LLOYD JONES | (Plaid Cymru) |

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

- | | | | |
|----|------------|----------------|----------------------------|
| 1. | COUNCILLOR | MICHAEL JAMES | (Independent) |
| 2. | COUNCILLOR | STEPHEN JOSEPH | (Independent Unaffiliated) |
| 3. | COUNCILLOR | ROBERT SUMMONS | (Conservative) |

POWYS COUNTY COUNCIL - 3 MEMBERS

- | | | | |
|----|------------|----------------|----------------------------|
| 1. | COUNCILLOR | DAVID O. EVANS | (Independent) |
| 2. | COUNCILLOR | LES GEORGE | (Welsh Conservative Party) |
| 3. | COUNCILLOR | WILLIAM POWELL | (Welsh Liberal Democrats) |

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

- | | |
|----|---------------------------|
| 1. | PROFESSOR IAN ROFFE |
| 2. | MRS HELEN MARGARET THOMAS |

AGENDA

1. **APOLOGIES FOR ABSENCE AND PERSONAL MATTERS.**
2. **DECLARATIONS OF INTEREST.**
3. **TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 30TH JULY 2021.** 5 - 10
4. **MATTERS ARISING FROM THE MINUTES (IF ANY).**
5. **QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER**
 - 5.1 **QUESTION FROM COUNCILLOR HELEN THOMAS** 11 - 14

“The Commissioner will be aware that on the 17th September the HMICFRS published a report highlighting the inconsistent approach of the police to tackling the issue of violence towards women and girls and urging forces to prioritise the issue. The report contained 5 recommendations to improve matters. Please can the Commissioner confirm what steps he will be taking to ensure Dyfed-Powys police fully implements the findings and recommendations of this report. How will he monitor progress over time to ensure that such implementation is maintained into the future.”
 - 5.2 **QUESTION FROM COUNCILLOR LES GEORGE** 15 - 20

“In August 2021 the HMICFRS published a report which assessed the progress made by police forces nationally in implementing the recommendations from its 2019 report on the police response to Fraud. This new report highlights that not all of the original recommendations have been implemented and that not enough has changed. This new report therefore makes three further recommendations two of which are specifically directed at Chief Constables. Both of these recommendations should have been complied with by the time of this meeting. Can the Commissioner confirm that DyfedPowys has fully complied with all the recommendations in both reports that are applicable to it. How has the Commissioner satisfied himself that this indeed the case. How will the Commissioner continue to monitor progress by the force in this regard to ensure that it does not fail the victims of fraud in the future.”
6. **QUESTION ON NOTICE TO THE PANEL FROM MR. R. HUISH** 21 - 22

“Commissioner, you are aware of the widespread allegations of fraud and corruption made against a number of High Street banks arising from past banking practices. From the victims perspective, Dyfed-Powys Police do not appear to be willing to investigate such allegations or lack the resources to do so adequately. Does the Commissioner agree that it is important that victims of such offences have faith in the ability of the police to investigate their complaints thoroughly? Given the Commissioner’s responsibility for supporting victims and bringing people to justice, will he support calls from

victims of such frauds in the Dyfed-Powys area for an outside force with greater experience of such cases to be brought in to investigate these complaints? If he does not agree with bringing in an outside force, how will he support these victims?"

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| 7. POLICE AND CRIME PLAN. | 23 - 54 |
| 8. DECISIONS TAKEN BY THE COMMISSIONER. | 55 - 62 |
| 9. PCC GRANT FUNDING ARRANGEMENTS. | 63 - 72 |
| 10. POLICING PROTOCOL – PERFORMANCE REPORT. | 73 - 98 |

Dyfed Powys Police and Crime Panel

Friday, 30 July 2021

PRESENT: Councillor A. Lloyd-Jones (Chair)

Carmarthenshire County Council Member:

Councillors J.K. Howell, T.J. Jones and J.G. Prosser

Ceredigion County Council Members:

Councillor K. Evans

Pembrokeshire County Council Members:

Councillors M. James and R. Summons

Powys County Council Members:

Councillors D. Evans, L. George, S. Joseph and W. Powell;

Independent Members:

Prof. I. Roffe

Mrs H. Thomas

In attendance from the Office of the Police and Crime Commissioner:

Mr. D. Llywelyn - Police and Crime Commissioner

Mrs. C. Morgans - Chief of Staff

The following Officers were in attendance:

R. Edgecombe, Legal Services Manager

M.S. Davies, Democratic Services Officer

E. Bryer, Democratic Services Officer

Chamber, County Hall, Carmarthen, SA31 1JP - 10.00 am - 3.15 pm

1. APPOINTMENT OF CHAIR AND VICE CHAIR

UNANIMOUSLY RESOLVED that

1.1 Councillor Alun Lloyd-Jones be appointed Chair of the Panel for the forthcoming calendar year;

1.2 Professor Ian Roffe be appointed Vice-Chair of the Panel for the forthcoming calendar year.

2. APOLOGIES FOR ABSENCE AND PERSONAL MATTERS

Apologies for absence were received from Councillors L. Edwards (Ceredigion County Council) and R. Summons (Pembrokeshire County Council).

3. DECLARATIONS OF INTEREST

| Committee Member | Minute Number | Nature of Interest |
|-----------------------------|-------------------------------------|---|
| H. Thomas – Co-Opted Member | 12 - Appointment of Chief Constable | Son chaired the external interview panel. |

4. TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 19TH FEBRUARY 2021

RESOLVED that the minutes of the Dyfed-Powys Police and Crime Panel meeting held on the 19th February 2021 be signed as a correct record.

5. MATTERS ARISING FROM THE MINUTES

No matters were raised at the meeting.

6. QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER

6.1. QUESTION FROM COUNCILLOR KEITH EVANS

“What steps is the Commissioner taking in his discussions with the Acting Chief Constable regarding the welfare and wellbeing of Officers that have in particular, been involved in front line Policing during the Covid-19 Pandemic?”

Response by the Commissioner:

The Commissioner advised that the impact of covid had been challenging for all services and expressed his thanks to Local Authorities and the Health Board for keeping the community safe. It was stated how important it was to support staff and that staff wellbeing was paramount to the force.

It was stated that there was an unprecedented demand on the police and ambulance service and that the peak in demand in August 2020 had been replicated in May, June and July this year. It was recognised that this placed staff under pressure with an increase of working hours however staff welfare was a priority for the leadership team and that initiatives such as wellbeing Wednesday had been rolled out and that medium and longer-term plans were in place to address. Staff would also be encouraged to utilise leave from September onwards when a reduction in demand was anticipated.

6.2. QUESTION FROM PROFESSOR IAN ROFFE

"The Covid pandemic has affected all aspects of life, work and policing in Dyfed Powys, what aspects of the Commissioner's response to Covid does he consider most significant that he would choose to highlight and what plans does the Commissioner have in dealing with Covid in the short to middle term?"

Response by the Commissioner:

The Commissioner advised that recovery from covid was an opportunity to meet sustainability targets due to the reduction in travelling and the use of technology. It was stated that it was important to embrace the new way of working through the use of technology. The Panel was advised that multi-agency hubs were in place and highlighted the importance of striking the balance between remote working and the return of staff to HQ.

With regard to flexible ways of working the Commissioner advised that if done correctly this would promote staff wellbeing. It was acknowledged that there was

some 'virtual' fatigue and that striking the balance between virtual and physical ways of working was key.

It was stated that short-term additional funding had been provided but there was a need for longer term funding and planning. Finance would be the corner stone to service delivery and that the force was seeking a 3-year period of sustainability.

7. DRAFT ANNUAL REPORT OF THE POLICE AND CRIME COMMISSIONER

The Panel considered the draft Annual Report 2020/21 of the Police and Crime Commissioner. In presenting his draft report the Commissioner advised that the outbreak of Covid and the postponement of the 2020 Police and Crime Commissioner Elections had significantly altered the work programme for the financial year.

The Commissioner highlighted the work that had been done in relation to the Penally asylum accommodation centre and how the centre was closed following successful lobbying of the Home Office. The Panel expressed how appalled they had been with the living conditions at the centre.

The Panel welcomed the report and raised the following:

- In response to a query the Commissioner advised that the Integrated Offender Management aimed to support the more prevalent offenders from reoffending. The Offender Diversionary Scheme was aimed at first contact offenders in an attempt to keep them out of the criminal justice system.
- It was asked if there were plans to increase funding for the Safer Streets Fund. The Commissioner advised that this had been the 3rd bid for the short-term fund and that Llanelli was the only area in the force that met the criteria. It was anticipated that the Home Office would continue to fund the scheme.
- Reference was made to the fact that the report did not contain anything specific regarding race crime and modern-day slavery. The Commissioner advised that these were operational issues and therefore not referenced in the annual report. He also advised that the Commissioners role focussed primarily on hate crime but provided assurance that the force worked closely with Welsh Government regarding modern-day slavery and that race crime was a key priority for the force.
- In response to a request for an update regarding restorative justice, the Commissioner advised that the force was committed to restorative justice and that there had been an increase in referrals.
- In response to a query regarding the sustainability working group the Commissioner advised that the spend profile had been delayed due to covid and market conditions. Additionally, the panel was advised that the availability of materials was an issue.
- It was asked if there was adequate SARC provision available to victim of sexual abuse. The Commissioner advised that there were sufficient geographically located facilities available however this was due to change to centralisation by the Health Board. There will be a centre in Bronglais and Swansea Bay but the timescale for centralisation was yet to be defined. Concern was expressed regarding centralisation and the impact that travelling would have on victims.

The Chair asked the Commissioner to pass on to all his staff and police staff the Panel's thanks and appreciation for the work they had undertaken over recent months.

RESOLVED that the draft annual report be received.

8. RECORDING OF REPORTED CRIMES

The Panel considered a report detailing the Commissioner's response to the notification by Her Majesty's Inspectorate of Constabulary, Fire and Rescue Services (HMICFRS) that they would be publishing a Cause of Concern in relation to Crime Data Integrity (CDI) on 7th May 2021.

The Commissioner advised that the report provided an update around the work undertaken to mitigate the issues identified.

In response to a query the Commissioner advised that the force used an in-house records management system but had moved to a records management system called Niche which was already being used by other forces. It was acknowledged that a records management system would not solve all the problems identified and that it was important that at the first point of contact staff were appropriately skilled to correctly grade the calls.

It was asked if consideration had been given to using a similar approach to Lincolnshire with regards to public and 3rd sector consultations. The Commissioner advised that partners had been consulted however not all around the table at the same time. He advised that an update would be provided at the next meeting.

RESOLVED that the report be noted.

9. MENTAL HEALTH AND POLICING

In its annual report for 2020-2021 the Dyfed-Powys Police and Crime Panel resolved to undertake an inquiry into how the Police and Crime Commissioner for Dyfed-Powys addressed the issue of Mental Health and Policing. The panel established a subgroup to conduct this inquiry.

The Panel considered the report detailing the outcome of the inquiry. The Panel was advised that the subgroup had been satisfied that due regard had been given to Mental Health and Policing in the Police and Crime Plan.

The Panel was advised that there was always room for improvement but considered that Dyfed Powys Police was on par with other forces and maintaining partnership working would aid this.

The Commissioner advised that he wholeheartedly accepted the report recommendations and emphasised that the issue was a priority.

RESOLVED that the report be noted.

[Note: At 12.50 pm the Panel adjourned and reconvened at 2.00 pm].

10. DECISIONS TAKEN BY THE COMMISSIONER

The Panel considered a report on decisions taken by the Commissioner during the period 9th February 2021 – 22nd July 2021.

In response to a request for the panel to view the Youth Ambassadors' video on Youth Experiences of Police, the Commissioner advised that arrangements could be made for the Panel to view the video in Autumn when covid restrictions had been relaxed.

In response for an update regarding the purchase of land in Dafen, the Commissioner advised that the project was currently at RIBA stage 5 and close to establishing the final price point and commercial contract for delivery. A more detailed timetable would be available for the next Panel meeting.

RESOLVED that the report be noted.

11. POLICING PROTOCOL - PERFORMANCE REPORT

The Panel noted the performance report in relation to the Policing Protocol.

As the report was dated Quarter 4 2020/21 it was agreed that a more current report would be presented to the committee for consideration at a future meeting.

RESOLVED that the report be noted.

12. APPOINTMENT OF CHIEF CONSTABLE

[Note: H. Thomas declared an interest at the start of this item].

The Chair welcomed to the meeting Mr Richard Lewis the Commissioner's preferred candidate for the post of Chief Constable of the Dyfed Powys Police Force.

The Panel subsequently received a report on the appointment of the preferred candidate for the position of Chief Constable for Dyfed-Powys Police.

The Panel thereupon interviewed Mr Richard Lewis and asked a series of questions relating to his professional competence in order to assess his suitability for the role following which it was agreed to note the appoint of Mr Lewis to the role of Chief Constable of the Dyfed Powys Police Force.

On behalf of the Panel, the Chair also thanked the Temporary Chief Constable Claire Parmenter for her work for the Dyfed-Powys police force.

UNANAMOUSLY RESOLVED to note the appointment of Mr Richard Lewis as Chief Constable of Dyfed Powys Police and to welcome him to the role.

CHAIR

DATE

Response to Questions Submitted**PCC Response**

This inspection report comes at a time when violence against women and girls is nationally at the forefront of many discussions, and rightly so.

I welcome the focus by HMCFRS on this matter at this stage, but we must acknowledge that violence against women and girls (VAWG) has been a priority for myself, Dyfed-Powys Police and policing in Wales for some time now.

Violence Against Women, Domestic Abuse and Sexual Violence (VAWDASV) remains a priority for Dyfed Powys as governed by my existing Police and Crime Plan, the Force Control Strategy and Chief Constable's priorities. I can confirm that it will also feature strongly in my new Police and Crime Plan, soon to be published.

I am in regular discussions with my Welsh Police and Crime Commissioner colleagues in relation to Violence Against Women, Domestic Abuse and Sexual Abuse (VAWDASV) and how we can maximise our effectiveness in Wales. We have agreed to work with Welsh Government on a VAWDASV Blueprint for Wales. Together, we have also lobbied the Home Office with regards to a missed opportunity in the Policing Bill: As drafted, the Policing Bill does not explicitly include domestic violence and abuse and sexual violence and therefore misses the opportunity to increase the protection given to victims and survivors of these forms of violence and abuse.

VAWG has long been a priority for the Criminal Justice Board in Wales, and features as a golden thread across all the priorities in the current work programme. In addition to this, victims of rape and sexual offence are a specific work stream within the victims and witness priority. My Local Criminal Justice Board delivery plan mirrors this and focuses on provision of remote evidence sites and court facilities for victims of VAWDASV.

Dyfed-Powys Police continue to develop the Vulnerability Hub, which provides specialist support to officers dealing with domestic violence incidents and helps to improve the service to victims. Recent activity includes a grant-funded specialist role within the Hub to improve the management of domestic abuse perpetrators.

Dyfed-Powys Police continue to make significant progress in reducing the number of investigations open for longer than 12 months.

Dyfed-Powys Police's End-to-End project continues to focus on putting victims at the heart of everything by understanding demand, improving processes and influencing culture to enable them to be efficient and effective.

My office has recently secured additional funds of over £600,000 from the Ministry of Justice to increase the support for victims of domestic abuse and sexual violence in the Dyfed-Powys area. The funding will help support victims who have experienced Domestic Abuse or Sexual Violence at any point in their life. The extra specialist independent support that will now be available will be provided by a wide range of community based support organisations, following an increase in the demand for support. Nine additional roles will be created and specialist training for local professionals will also be provided, with the aim of building capacity within domestic abuse refuges such as schools and pupil referral units, to enable children to access early interventions by adults they trust in a safe space. I am proud to say that this additional funding brings the total investment in victim services to over £1.7million during 2021/22, combining Ministry of Justice and core funding from my office. I continue to fund numerous support services for people affected by domestic abuse, rape and sexual assault across the force area.

My office has also recently submitted a bid to the Home Office's Safety of Women at Night Fund to provide innovative approaches to creating safe spaces for women in our communities, particularly the night-time economy and recognising our student and transient holiday populations. The outcome of this submission is expected in November.

Work will continue to promote the Dyfed-Powys Victim Engagement Forum, managed by my team, to ensure feedback is sought directly from victims in terms of the service delivered by Dyfed-Powys Police. There are many publicised opportunities for victims to join the Forum, including via our VAWDASV services and recently through the Victims' Commissioner's Office where an email was distributed to victims from the local area who responded to the Victims' Commissioner's annual 'Victims' Survey'. Victim Engagement Forum members recently fed back on their experience of the impact of COVID-19 on victim support services, and will soon be asked to provide feedback on Dyfed-Powys Police's leaflet which provides victims of sexual offences with specialist guidance and advice.

Additionally, work is underway to explore the situation locally in terms of how safe women and girls feel on a local level, and what steps I can take to ensure trust and confidence in the police. A public consultation will launch in November 2021.

My team are currently working alongside Dyfed-Powys Police to jointly promote the new Street Safe tool that is being piloted at the moment. It is available on all Police Forces' websites and is a service for members of the public to anonymously tell Dyfed-Powys Police about public places where they have felt unsafe, because of environmental issues, e.g. street lighting, abandoned buildings or vandalism and/or because of some behaviours, e.g. being followed or verbally abused.

Given the specific HMICFRS report finding that the *"Use of protective powers (such as Domestic Violence Protection Orders (DVPOs), Domestic Violence Protection Notices (DVPNs) and Stalking Protection Orders (SPOs)), is inconsistent, and this is unexplained"*, consideration will be given as to

whether it would be appropriate and suitable for members of my Quality Assurance Panel to scrutinise Dyfed-Powys Police's use of protective powers.

Along the same vein, scrutiny activity recently undertaken by HMICFRS, The College of Policing and the Independent Office for Police Conduct has led to the recommendation that Chief Constables should review, and if necessary refresh their policy on DVPNs and DVPOs to ensure there is clear governance and communication to prioritise their effective use. I have sought detailed evidence from Dyfed-Powys Police with regard to each of the recommendations contained within the HMICFRS report and am reassured by the actions taken to date and those planned for the future. I will be seeking ongoing assurance of the delivery of key outputs relating to this.

Specifically in relation to the implementation of the findings and recommendations set out within the HMICFRS report on the Police response to violence against women and girls, I have sought reassurance from the Chief Constable regarding current and ongoing work in respect of the report's recommendations. I have been advised that a Force Strategy is under development for the management of the report's recommendations. Dyfed-Powys Police's head of Vulnerability will lead on this piece of work, and the recommendations will be monitored and discussed at Dyfed-Powys Police's Strategic Vulnerability Board. My Director of Commissioning and Policy and Engagement Advisor both sit on the Strategic Vulnerability Board, and will keep me up-to-date in terms of progress reported against the recommendations. They will also be able to put questions to the Board on my behalf.

I will continue to scrutinise progress updates from Chief Constable Parmenter and her senior management team. In addition to this, my Quality and Assurance Advisor attends a monthly meeting with Dyfed-Powys Police's HMICFRS Team, where regular updates are provided in terms of progress made against recommendations.

With regard to the issues which now present as a result of the tragic murder of Sarah Everard, HMICFRS' recommendations of course require strong leadership to reaffirm the exacting standards held by the Police Service in the UK and to demonstrate a commitment to tackle violent crime, particularly when used against women. As a result, and in addition to the Governance arrangements already outlined for the recommendations, the Chief Constable will be appointing a Chief Officer Lead for this area of work to ensure it has the adequate level of support and scrutiny moving forward.

The Chief Constable has also written directly to Sir Tom Winsor advising that it would be advantageous for the Government to provide continued funding, not only for policing, but for other public sectors, to make real change in all aspects of life in order to deliver the principles of the Government's Tackling VAWG Strategy.

I am confident that Dyfed-Powys Police recognises the importance of both implementing HMICFRS' recommendations and of the continued focus of policing in this area. I trust that the above provides reassurance regarding

the commitment of Dyfed-Powys Police to address the recommendations, as well as my ongoing scrutiny and oversight of this area.

The above information will feature in my formal response to the HMICFRS inspection report on the 'police response to violence against women and girls', due to be submitted on 12 November.

Response to Questions Submitted**OPCC Response**

Your question came in two parts which I will address as such:

1. 'Can the Commissioner confirm that Dyfed-Powys has fully complied with all the recommendations in both reports that are applicable to it. How has the Commissioner satisfied himself that this indeed the case.'

Following the publication of the HMICFRS report (Spotlight Report: A review of Fraud: Time to Choose. A Revisit of the 2018 Fraud Inspection) I requested direct feedback from the Force and the Economic Crime Team Manager in terms of the specific recommendations made and I am confident that as a Force we are not only meeting but exceeding the requirements.

The report referred to recommendations which HMICFRS still viewed as being outstanding following the original report published in 2019. The Dyfed Powys Police position in relation to the recommendations relevant to the police is as follows:

'By 30 September 2019, chief constables should publish their force's policy for responding to and investigating allegations of fraud (in relation to both calls for service and National Fraud Intelligence Bureau disseminations for enforcement).'

Dyfed-Powys force have completed this and the policy has been published.

'By 30 September 2021, chief constables should make sure that their forces are following the guidance issued by the National Police Chiefs' Council Coordinator for Economic Crime about fraud-related calls for service.'

'By 31 October 2021, chief constables should adopt the guidance issued in September 2019 by the National Police Chiefs' Council Coordinator for Economic Crime that was aimed at improving the information given to victims when reporting fraud.'

Dyfed-Powys undertook a review of their processes to ensure they are in compliance with the NPCC's guidance. Current practices exceed these recommendations. However they are having to make minor process changes to ensure continued compliance and are liaising with IS&T to facilitate these changes.

The report also raised 5 areas for improvement:

Area for Improvement 1

'To make improvements in this area, chief constables should improve the way their force uses the National Fraud Intelligence Bureau (NFIB) monthly victim lists to identify and support vulnerable victims and others who require additional support.'

The NFIB sends to each force the details of all victims who reside in their area and have reported a crime to Action Fraud. HMICFRS' previous inspection found that forces did not use these lists effectively to protect people who may be at increased risk.

Whilst Dyfed-Powys Police makes use of the weekly NFIB victim list, an alternative process has been adopted to ensure that the majority of fraud victims receive support at the earliest point of reporting.

During the early part of 2020, the Economic Crime Team (ECT) identified that the National Fraud Intelligence Bureau (NFIB) data does not accurately reflect the true scale of fraud. From 6th April 2020 the ECT have undertaken the management of all fraud and cybercrime incidents reported to the Force as a call for service - triaging the reports and engaging with victims at the earliest opportunity in order to provide consistent subject matter expert advice, guidance and support and to ensure accurate reporting to Action Fraud (AF). In November 2020 the Force employed a full-time Fraud Triage Officer, working within the ECT to manage fraud calls for service. This role was funded by the PCC.

The initiative saw a 108% increase in the number of frauds being reported to Action Fraud, both directly and via Dyfed-Powys Police as a Call for service in 20/2021.

During the year, 407 vulnerable victims were referred in to Operation Signature to receive enhanced support through the Fraud Safeguarding Officer. This role was funded by the PCC.

The weekly NFIB list includes reports following call for service to Dyfed-Powys Police as well as those victims that have reported directly to AF. Those victims on the Action Fraud victim list that have reported to Dyfed-Powys Police as a call for service have already received advice, guidance and support at the earliest stage, prior to the report being made to AF.

The weekly NFIB victim list is scrutinised by the Fraud Safeguarding and Triage Officers and those individuals that have reported directly to AF and appear to be vulnerable are also referred into Op Signature.

Dyfed-Powys are engaging with a significant number of fraud victims, either following call for service or having been identified as potentially vulnerable on the weekly NFIB victim list by the Safeguarding/Triage Officers. This leaves a small number of non-vulnerable victims who reported directly to AF that Dyfed-Powys Police do not have the resources to make contact with. As a consequence they are consulting with the National Economic Crime Victim Care Unit in order for them to fill that void in their next funding roll out, which will be within the next 2 months.

Area for Improvement 2

'Chief Constables should ensure their forces improve the identification and mapping of organised crime groups in which the principal criminality is fraud'

Organised Crime Group Mapping is identified through NFIB disseminations and Suspicious Activity Reports, this is an ongoing process which is continually reviewed. The ECT apply a matrix assessment to cases which are escalated using the ROCTA (Regional Organised Crime Threat Assessment) fraud escalation process where applicable.

ECT representatives attend and play an active role in the FIDG (Force Intelligence Development Group) and Divisional County Intelligence meetings. Op Racecourse is the Dyfed-Powys response to courier fraud. All courier fraud victims receive an enhanced victim service and an investigation and intelligence scope is conducted. A nominated Fraud Investigator is the Dyfed-Powys SPOC for Racecourse and intelligence is fed into the national picture. Op Racecourse has been successful in identifying Organised Crime Groups involved in courier fraud.

Area for Improvement 3

'To make improvements in this area, chief constables should ensure that fraudsters are included among those considered for serious organised crime 'prevent' tactics, including by local strategic partnership boards and through integrated offender management processes.'

The opportunity for obtaining a SCPO (Serious Crime Prevention Order) following a conviction for fraud is always considered, to date however the situation has not arisen and there are currently no SCPOs for fraud held by Dyfed-Powys. The ECT are however assisting the Offender Management Unit with 3 individuals residing in the force area, who have orders in their name following conviction for fraud elsewhere in the UK.

The ECT are developing engagement with the INTACT SVOC Programme, through the INTACT Coordinator.

Area for Improvement 4

'To make improvements in this area, chief constables should increase their force's use of ancillary orders against fraudsters.'

All fraud cases undergo consideration for POCA (Proceeds of Crime Act) confiscation orders as a matter of course and Dyfed-Powys has processes in place to ensure that the opportunities to use ancillary orders are not missed. Tarian Regional Organised Crime Unit currently provide support in securing an Account Freezing Order and the civil recovery of money. A Dyfed-Powys ECT Financial Investigator (FI) is undergoing accreditation as a Civil Recovery Investigator so that Dyfed-Powys will have capacity to undertake its own civil recovery investigations/ancillary orders.

Area for Improvement 5

'To make improvements in this area, chief constables should ensure that their force complies with the Code of Practice for Victims of Crime when investigating fraud.'

Frauds reported as a call for service are recorded in accordance with the National Crime Recording Standards (NCRS). The criteria for recording a fraud in Dyfed-Powys as a crime, as opposed to simply reporting to AF is as follows:

- crime in action;
- known local offender;
- vulnerable victim [including 18 and under]; or
- PNC registered vehicle (detailed below)

On those occasions initial victim contact is made through the process set out above, following which the incident is referred to Division for investigation. Once recorded as a crime it is the Officer In Charge's line manager's responsibility to ensure compliance with the Victim Codes of Practice (VCOP).

As of 9th August 2021 the ECT employed a Fraud Supervisor, who will be responsible for improving the quality of fraud investigations across Dyfed-Powys. This will be achieved by providing investigative advice and guidance from the outset, setting proportionate action plans and ensuring VCOP compliance.

It is the NFIB's responsibility to comply with VCOP when frauds are reported to them. NFIB do however disseminate some reports that require victim support to Forces for an enhanced victim service. These referrals are received by the ECT and fed in to Operation Signature.

The NFIB also disseminate some reports to Forces for pursue investigations. These disseminations are recorded as a crime in Dyfed-Powys and victims receive support through VCOP, as described above.

2. 'How will the Commissioner continue to monitor progress by the force in this regard to ensure that it does not fail the victims of fraud in the future.'

I am confident that Dyfed-Powys as a Force recognises the major challenges that fraud presents. It is extremely encouraging that the work being done by Dyfed-Powys Force with vulnerable victims, providing advice, guidance and support has been recognised at a national level and is well regarded by HMIC. It should also be noted that Dyfed-Powys Police was mentioned both at a national conference in London and at a safeguarding conference in York held in late September.

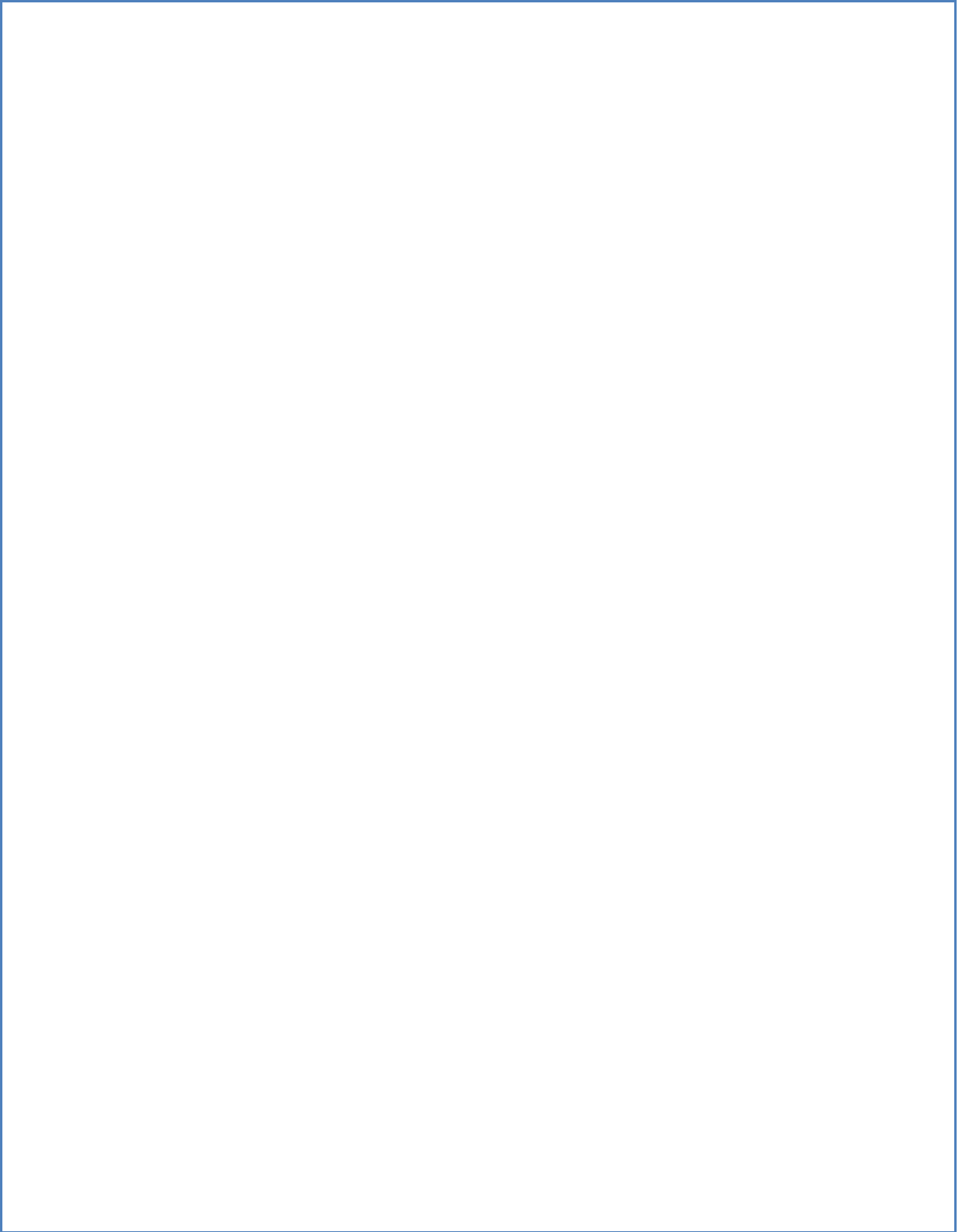
I continually monitor the progress by the Force in this regard and the recent introduction (by The City of London Police as National Lead Force for Fraud and NPCC lead for Economic and Cyber Crime) of a monthly National Lead Force Newsletter to PCCs will further enable my office to hold Dyfed-Powys to account, as we do with other crime types, receiving performance of our Force against the fraud cases disseminated to them by Action Fraud.

The number of victims in the Dyfed-Powys area has increased significantly in the past 12 months and whilst this might be seen as a negative that we have a high per 1,000 population referral rate, I actually think this is really positive. (figs below)

DPP are the only Force in the country that actively encourages members of the public to report fraud directly to us and we then report to Action Fraud on their behalf.

The funding I provided for a Triage Officer has enabled this to happen. The Force identified in Dec 19/Jan 20 that the reports to Action Fraud across the country were wrong and did not accurately reflect the scale of fraud. From April 2020 all reports from members of the public are recorded on STORM and contact is made with EVERY one that reports. This accounts for the significant rise in numbers. This also means that the quality of the report being sent to Action Fraud is improved.

- No. of victims in Dyfed-Powys area reporting to action fraud in 2020-21 was 8.8 (per 1,000 population) ranked 3 highest (ranking 1 = highest per 1,000)
- This compares to an All Forces figure of 6.4 and Wales and MSG figures both showing as 6.2
- This is a substantial increase from the 2019-20 reported figure of 3.9 when Dyfed-Powys were ranked 41 highest.



Response to Questions Submitted**OPCC Response**

It is very important to me that all victims have faith in the ability of the police to investigate their complaints thoroughly. National campaigns are supporting these specific endeavours in relation to banking fraud, which are often supported by MPs. For example, there is an All Party Parliamentary Group for Fair Business Banking who have been lobbying the National Crime Agency and Serious Fraud Office to take an interest in these matters, including cases which are historical.

Although it is not within my remit as Police and Crime Commissioner (PCC) to become involved in operational policing delivery, to investigate or to instruct the Force to investigate a particular case, I have and will continue to meet with victims, to listen to their experiences and understand any concerns and/or outstanding queries that they may have at the conclusion of a police investigation. On occasion this has resulted in my having discussions with the Chief Constable in relation to them undertaking further interests in these matters and reviewing actions taken to date.

I am confident that Dyfed Powys Police have the relevant capabilities to consider all fraud allegations. Dyfed Powys Police are the only force in the country that actively encourage members of the public to report fraud directly to us and we then report to action fraud on their behalf, improving the quality of the report sent to action fraud. Additionally, during the early part of 2020, the Economic Crime Team (ECT) identified that the National Fraud Intelligence Bureau (NFIB) data does not accurately reflect the true scale of fraud. From 6th April 2020, the ECT have undertaken the management of all fraud and cybercrime incidents reported to the Force as a call for service - triaging the reports and engaging with victims at the earliest opportunity, in order to provide consistent subject matter expert advice, guidance and support and to ensure accurate reporting to Action Fraud (AF). In November 2020, the Force employed a full-time Fraud Triage Officer, working within the ECT to manage fraud calls for service, a post which my office has funded. I would further advise that the work being done by Dyfed Powys Force with vulnerable victims, providing advice, guidance and support has been recognised at a national level and is well regarded by Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

As part of my role and remit, I meet with victims and with their permission, I contact Dyfed Powys Police and seek to ensure that the Force fully consider any concerns that have been raised and that victims are provided with a full explanation of the work undertaken by the Force. I also consider if any alternative options to progress any matters are available to victims and if so, provide victims with the relevant information. Following my involvement, a full written response is subsequently provided from my office to the victim.

The recent introduction (by The City of London Police as National Lead Force for Fraud and The National Police Chiefs Council [NPCC] lead for Economic and Cyber Crime) of a monthly National Lead Force Newsletter to PCC's, will further enable my office to hold Dyfed Powys Police Force to account, as we do with other crime types, receiving performance of our Force against the fraud cases disseminated to them by Action Fraud.

DYFED-POWYS POLICE AND CRIME PANEL 05/11/21

POLICE AND CRIME PLAN

Recommendations / key decisions required:

To scrutinise the Police and Crime Plan and make such recommendations as the Panel thinks fit. Panel members should particularly consider whether

- The Plan meets all the requirements of sections 7(1) and 7(2) of the Police Reform and Social Responsibility Act 2011
- The extent to which the Plan addresses the recommendations made by the Panel in its response to the Commissioner's public consultation on the Plan
- The extent to which the Plan reflects the responses received from the wider public to the commissioner's public consultation on the Plan.

Reasons:

The Panel has a statutory duty to do this

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EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
05/11/21

POLICE AND CRIME PLAN

Section 7(1) of the Police Reform and Social Responsibility Act 2011 requires the Commissioner to publish a Police and Crime Plan which addresses the following

- The Commissioner’s police and crime objectives
- The policing which the Chief constable is to provide
- The financial and other resources which the Commissioner is to provide to the Chief Constable to enable her/him to exercise his functions
- The means by which the Chief Constable will report to the Commissioner on her/his provision of policing
- The means by which the Chief Constable’s performance will be measured
- The crime and disorder reduction grants which the Commissioner is to make and the conditions (if any) to which such grants are to be made

Section 7(2) provides that the Commissioner’s police and crime objectives are his objectives for

- The policing of the area
- Crime and disorder reduction in the area
- The discharge by the police force of its national and international functions.

On the 28th May 2021 the Panel formally responded to the Commissioner’s consultation on the Plan and made six recommendations. A copy of that response, together with the draft plan, is attached to this report.

| | |
|-----------------------------------|------------|
| DETAILED REPORT ATTACHED ? | YES |
|-----------------------------------|------------|

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report:

Signed: *R J Edgecombe (Lead Officer to the Panel)*

| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|---------------------|--------------|---|
| Host Authority File | PACP-040 | County Hall, Carmarthen |

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Dyfed-Powys Police and Crime Plan 2021-2025

A Dyfed-Powys of Safe Communities

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Foreword

I take great pride in having been elected as your Police and Crime Commissioner for a second term and will continue to develop a close working relationship with all communities of the vast geographical area that is served by the Dyfed-Powys Police Force. Working in partnership across the four Unitary Authority areas of Carmarthenshire, Ceredigion, Pembrokeshire and Powys has and will remain a priority for me. I remain committed to giving the public a strong voice in shaping both its policing service and the wider criminal justice system.

The Dyfed-Powys Police Force is an integral part of our communities and this unique relationship is of paramount importance. The public must remain central to everything we do and every decision we make. Providing an evidence base for our actions and investments is important and by harnessing the use of technology and data to shape our services, I am certain that further improvements can be made in ensuring the security and safety of our area.

As the local 'Victim's Champion' the services provided to victims is a priority and should be at the heart of everything both the Police and the local criminal justice service do in our area. Victims' rights must be understood and enacted fully, thus ensuring services are truly victim-centred.

I want to focus on preventing harm to individuals and communities caused through crime, anti-social behaviour and vulnerability. Working in a way that seeks to solve problems within our communities will ensure an efficient and effective use of resources. It is essential that these resources are visible, accessible and demonstrate enthusiasm in making a real difference to the public in Mid and West Wales.

An effective criminal justice system can only be delivered through working together across the public sector and with subject matter experts within our Commissioned Services. Providing opportunities and empowering the third sector and volunteers to be embedded within the criminal justice system will further strengthen our response and I will continue to deliver an environment for this to thrive.

Through this Plan, I have set the strategic direction and laid out priorities. Critically, this is a dynamic plan, which will evolve and adapt to the challenges over the coming years, in order to ensure that policing and criminal justice services remain relevant and cognisant of the context in which they operate. I am confident that a partnership approach will lead to an improved service, for you the public, and I look forward to serving you as the Police and Crime Commissioner for a further term.

My Vision: A Dyfed-Powys of Safe Communities

My overarching vision for 2021-25 is to keep the communities of Mid and West Wales safe, maintaining trust and confidence in our police and criminal justice system as a whole.

This means:

1. We keep our communities safe, supporting them when there is crime and anti-social behaviour.
2. Our services are accessible to all communities, recognising diversity and Welsh language.
3. We take a public health approach to high community harm problems, including substance misuse, violence against women and girls and mental health.
4. We deliver a policing and justice system that meets our communities' crime prevention needs, protects the public and builds resilience.
5. Our meaningful, far-reaching public engagement drives strategic decision making.

I will use a range of qualitative and quantitative measures to answer our collective progress against these outcomes. Updates will be provided to the Police and Crime Panel and will also be published on my website.

My Priorities for Policing and Crime

Priority 1: Victims are supported

I want to ensure victims are recognised and supported, tailoring responses to their individual needs.

Why does it matter?

"Placing Victims at the Heart is hopefully the way forward for Dyfed-Powys Police. That's where you would want the Police to be, and if that's where you are moving towards as a Force, that is good to hear."

'Lesser heard' group consultation participant

- It is my collective duty with partners to comply with the Code of Practice for Victims of Crime and the Witness Charter.
- I have a statutory duty to safeguard children and young people and promote their welfare.
- Residents told me that the most important aspects of how we respond to victims should be: that the victim is provided with tailored information about what happens next and what support is available when reporting a crime, as well as being referred to support services.
- Dyfed-Powys Police has identified that a significant amount of resourcing continues to be needed to address safeguarding demand (in particular Domestic Abuse).
- It is anticipated that the Dyfed-Powys area will see a 20-28% growth in the ageing population, with those aged over 65 living with dementia in Wales increasing by 64% by 2035.
- Demand in relation to sexual offences is predicted to continue to increase.
- Dyfed-Powys Police has one of the highest rates of victims who withdraw from the criminal justice process at 37.3%, this is 14.7% above the national outcome ratio.
- Dyfed-Powys Police anticipates a rise in child exploitation, online protection issues and violence against children (in relation to the Removal of the Defence of Reasonable Punishment).
- In 2018, 55-58% of rape cases involved children under the age of 18.
- On average, 10% of all victims are under the age of 18 at the time of the offence, with 22% aged 25 or under.
- Over 27,000 victims and vulnerable people were referred to services commissioned by me in 2020-21. This includes Independent Domestic Violence Advocates, Independent Sexual Violence Advocates, victim and witness support, debriefing for missing young people, and youth offending and prevention services.

- 58% of victims surveyed said they were satisfied with their experience of the service they received from Dyfed-Powys Police¹.
- Policing in Wales aims to reduce the negative effects of crime by protecting the most vulnerable, ensuring that victims of crime have access to a whole system of support, and that this support impacts them in a positive way.
- The Commission on Justice in Wales recommended that the Criminal Justice Board in Wales should have responsibility for ensuring the rights of victims are respected, and that there is proper delivery of services to victims.
- We will contribute to the National Wellbeing Goal of "*a healthier Wales: a society in which people's physical and mental wellbeing is maximised, and in which choices and behaviours that benefit future health are understood.*"
- The UK Government has outlined its priority to see an improvement in victim satisfaction ratings.
- One of the National Crime Agency's strategic priorities for 2021-22 is to reduce the number of victims of exploitation. This includes Child Sexual Abuse and Exploitation, Modern Slavery and Human Trafficking, and Organised Immigration Crime.

What does success look like?

1. Accurate crime recording and identification of victims.
2. Safeguarding against harm and repeat victimisation.
3. Listening to views of victims and giving them a positive experience, regardless of the outcome.
4. Meeting our obligations to the Victims' Code and Witness Charter.
5. Commissioning services to help victims cope and recover.

How will we achieve it?

As your Commissioner, I will:

- Ensure there are appropriate services to meet the needs of all victims.
- Invest in services that support children as victims and prevent or reduce their risk of exploitation.
- Prioritise investment in services for victims of serious sexual offences and hate crimes.
- Support the Wales Schools Programme to improve the understanding of violence against women and girls.
- Speak for victims, witnesses and the vulnerable who are not always heard.
- Promote the use of remote evidence sites to provide a safe and supported place for victims and witnesses.
- Continue to commission specialist support for victims of crime, anti-social behaviour, domestic and sexual violence.
- Continue to support the progress to regionalise Sexual Assault Referral Centres.

¹ 142 respondents to 3,420 surveys issued between 10/2/21 and 19/9/21. 38 were completely satisfied, 26 were very satisfied and 19 fairly satisfied.

- Lobby for a change to Welsh legislation to allow a seamless forensic and health examination route for victims of sexual assault.
- Continue to work with partners to address the shortage of paediatric sexual assault services.
- Work with partners to develop a pathway of support for young victims of crime.
- Work with the Victims' Commissioner to strengthen the victim's voice in Dyfed-Powys.
- Introduce a Victims' Champion for Dyfed-Powys who will work with my Victim Engagement Forum to inform improvements to service delivery.

How will we know we have succeeded?

I will ask the Chief Constable, partners and my office to demonstrate:

- a) Efficient and effective responses to the public's calls for help.
- b) Learning from the experience of survivors to inform future practice.
- c) Effective complaints resolution.
- d) Innovation to increase reporting opportunities for victims.
- e) A more diverse workforce that is representative of our communities.
- f) How well victims of serious sexual offences and hate crimes are supported.
- g) Reduction in the proportion of victims disengaging or withdrawing from the criminal justice system.

Priority 2: Harm is prevented

I want to prevent harm to individuals and communities caused through crime, anti-social behaviour and vulnerability.

Why does it matter?

- The public served by Dyfed-Powys Police said working that with offenders to divert them from criminal behaviour was the third most important preventative measure; the first two being educating all young people about the dangers and consequences of crime, and supporting young people at risk of becoming involved in criminal activity.
- Commissioners and partners have a duty to work together to prevent and tackle crime, to reduce crime and disorder, anti-social behaviour, re-offending and substance misuse.
- The Dyfed-Powys Local Criminal Justice Board is aligned to the All Wales priorities with a local delivery plan which ensures outcomes are tailored to our local communities. This includes a focus on victims, those who offend, early intervention and prevention and race equality.
- Policing in Wales make preventing harm, and working with others to tackle the drivers of harm, a priority. The drivers of harm have been identified as: substance misuse (including alcohol), violence (with a particular emphasis on domestic violence and abuse and sexual violence, as well as violence associated with criminal activity), mental health and personal crises, adverse childhood experiences and all forms of exploitation and abuse.
- Criminal Justice in Wales is committed to ensuring that early intervention and prevention should be strategic priorities for all Criminal Justice organisations.
- The National Police Chief's Council and the Association of Police and Crime Commissioners' Policing Vision 2030 priority, is to develop our use of early preventative action and problem solving approaches, in order to reduce incidents in our community.

What does success look like?

1. We adopt early intervention and a problem-solving approach to address root causes of crime and anti-social behaviour.
2. We take a public health approach to high community harm problems, including substance misuse, violence against women and girls and mental health.
3. We promote a Child-Centred approach that recognises the vulnerability of children and young people, which improves their life chances.
4. Increasing road safety by addressing the five main causes of road traffic collisions and injuries in Wales (Fatal 5).

How will we achieve it?

As your Commissioner, I will:

- Encourage age-appropriate, sustainable and meaningful restorative services, being mindful of the needs of those involved. This could include restorative practices in education; family and community settings used for

preventative measures and ongoing support; and out of court disposals to divert young adults from the criminal justice system, as part of community sentences and alongside custodial sentences.

- Continue to support the work of the Female Offending Blueprint, ensuring that the particular needs of women are recognised within the criminal justice system.
- Work to keep young people out of the criminal justice system, by promoting a trauma-informed, child-centred policing model. In particular, I will support the introduction and implementation of a national protocol to reduce the disproportionate criminalisation of care-experienced children and young people.
- Work with partners to promote and jointly invest in preventative services.
- Work on the fatal and non-fatal overdose agenda, including alternative solutions to substance misuse treatment.
- Challenge the legislative framework regarding drug misuse.

How will we know we have succeeded?

I will ask the Chief Constable, partners and my office to demonstrate:

- a) A reduction of crime and anti-social behaviour in all communities.
- b) A reduction in the threat of Serious Organised Crime and Exploitation.
- c) Safer communities through reducing fear of crime.
- d) Listening and dealing with local community priorities.
- e) Developing relationships with young people through forum and engagement activities.
- f) Prevention services for young people which are effective at reducing risk and harm.
- g) How effective Dyfed-Powys Police are at protecting vulnerable people.
- h) Impact against the Fatal Five

Priority 3: Our justice system is more effective

I am committed to working with partners, communities and victims to improve confidence in the criminal justice system.

"The people of Wales are being let down by the [criminal justice] system in its current state... despite improvement to the way in which victims are treated, much more needs to be done to include them in the justice system."
(Commission on Justice in Wales, 2019)

Why does it matter?

- I am statutorily required to ensure the provision of an efficient and effective criminal justice system for our police area.
- Under the Public Sector Equality Duty, I must support collective efforts to eliminate discrimination, harassment and victimisation; advance equality of opportunity for all; and foster good relations between people.
- The public served by Dyfed-Powys Police said that equality of access to justice is of most importance and a prosecution of least importance. Lesser-heard groups also equally rate being heard, understood and respected as extremely important.
- Dyfed-Powys predicts an increasing number of offenders needing management - 8% of suspects in 2021 were under 18; with 20% aged 25 or under. Over the last four years, an average of 5% of detainees in custody were under 18 with 30% aged under 30.
- Over the last four years, on average:
 - Robbery and sexual offence cases most often take longer to finalise than other crime types, with 26% and 38% of cases respectively taking over 100 days to reach an outcome.
 - Unsurprisingly, the most common outcome for sexual offences is 'Outcome 16 – victim does not support (suspect named)'.
 - 20% of robbery offence cases result in a charge, but for 19% 'no suspect is identified' and 18% result in the 'victim does not support (suspect named)'.
 - Violence against the Person offences are the most commonly recorded crimes, with 30% finalised within a month. However, an average of 48% of these are finalised by the victim not supporting further action, despite the suspect being identified.
- Between July and September of 2020-21:
 - Individuals from black and ethnic minority backgrounds were twice more likely to be searched by Dyfed-Powys Police officers than white people.
 - 23.9% of all searches conducted by Dyfed-Powys Police officers resulted in a discovery which corresponded with the original reason for the search.
 - The majority of searches are conducted on those under the aged of 25.
- Policing in Wales have set the ambition for us to effectively contribute to the delivery of the Criminal Justice in Wales Statement of Purpose 2020 – 2030. They also set out to work with Welsh Government and criminal justice system partners to consider the practical implications that would ensue from the introduction of the recommendations made by the

Commission on Justice in Wales; which seeks to reform the justice system and the current scheme of devolution to deliver justice in Wales for the people of Wales.

- This is reflected in our National Wellbeing Goal: *"A more equal Wales: a society that enables people to fulfil their potential, no matter what their background or circumstances."*
- The National Police Chief's Council and Association for Police and Crime Commissioners' Policing Vision 2030 aims to support the integration and alignment of criminal justice services at a local level.

What does success look like?

1. Improved quality and timeliness of criminal investigations.
2. More successful criminal justice outcomes, particularly relating to violence against women and girls.
3. We recognise the vulnerability of children in the criminal justice system, both as victims and perpetrators.
4. Reduced reoffending through targeted interventions and preventative orders.
5. Public trust and confidence in the criminal justice system through establishing views of victims, appropriate restorative justice and assessing disproportionality within the system.

How will we achieve it?

As your Commissioner, I will:

- Work with partners to develop a tailored approach to working with young adults who commit low level offences, ensuring these individuals can be safely and effectively diverted from the criminal justice system. This will include providing grant funding for small organisations who are able to meet the diversity of young adults' needs and aspirations in creative ways.
- Work with partners to promote the use of restorative practice at all stages of the criminal justice system.
- Work with partners to commission appropriate support to help young adults in contact with the criminal justice system to build confidence, identify their career goals and access training, development and employment in line with the Youth Justice Blueprint.
- Support partners who provide help for young people transitioning between youth offending and probation services.
- Campaign to end the lifelong stigma of criminal records obtained in childhood. I will lobby the UK Government to bring our criminal records system in line with other European nations including Scotland, raising the age of criminal responsibility from ten to at least twelve years old.
- Call on the statutory duty of other partners to provide appropriate support for young people.
- Work with the Welsh Government as it responds to the key recommendations of the Commission on Justice in Wales report.
- Improve data collection in order to understand and address unequal treatment of victims and offenders in the criminal justice system.
- Effectively contribute to the delivery of the Criminal Justice in Wales Statement of Purpose 2020 – 2030.

- Continue to drive the priorities of our local criminal justice board and promote collaboration across Wales between criminal justice system organisations.
- Support Integrated Offender Management Cymru and Her Majesty's Prison and Probation Service, to deliver the 'reducing those at risk of offending' framework.
- Improve the transition between support provided to offenders whilst in prison and those available within the community.
- Work with partners to improve the support provided to perpetrators of domestic abuse and their victims and families.
- Support Dyfed-Powys Police to improve awareness and legitimacy of the use of the police power to Stop and Search.

How will we know we have succeeded?

I will ask the Chief Constable, partners and my office to demonstrate:

- a) Reductions in the backlogs in the criminal justice system.
- b) The use of independent scrutiny to address disproportionality.
- c) Innovation to improve the victims' experience of the criminal justice system.
- d) Reduction in the number of first time entrants to the criminal justice system.
- e) Less female offenders receiving custodial sentences.
- f) Reduction in reoffending.
- g) A restorative approach is routinely offered in addition to any formal outcome, to victims of any crime type.

Values

In order to achieve my vision of 'A Dyfed-Powys of safe communities', I will encourage the police and all other criminal justice system organisations to work efficiently and effectively by:

- Working together
- Being accountable
- Being sustainable
- Engaging widely

Working Together

Organisations and communities in the Dyfed-Powys Police force area work together and our needs and goals are balanced with those of other public bodies.

As your Commissioner, I will:

- Continue to lobby for a more integrated approach to improve leadership and provision of mental health services; including support for front line services to enable them to respond more effectively to individuals with mental health needs.
- Work closely with local businesses to understand violence and abuse towards shop staff and ensure a suitable police response is provided.
- Sign the Anti-Social Behaviour (ASB) Victim Promise and facilitate community trigger appeals.
- Support the work of the Cyber Resilience Centre for Wales.
- Work with colleagues through the Policing in Wales and Policing Partnership Board for Wales structures, to constantly explore and evaluate new collaboration opportunities with other forces in Wales and the UK.
- Contribute, through the Safer Communities Board, to the national oversight and direction of a programme of work shared by Local Government, Policing in Wales and other partners. The aim will be to ensure effective shared leadership, enabling local partnership working to support safe, strong and confident communities.
- Work with the Welsh Local Government Association to promote and develop the Community Safety Network for Wales supporting local activity and action.
- Engage with the Welsh Local Government Association and other key partners to ensure that our community safety responsibilities respond to the needs and expectations of our citizens and communities at local, regional and national level.
- Actively influence and engage with the activities of the Association of Police and Crime Commissioners and the National Police Chiefs Council.
- Continue to ensure Dyfed-Powys Police meets the requirements of the Strategic Policing Requirement.

Being accountable

We are transparent and accountable to the people of the Dyfed-Powys area.

Sir Robert Peel, in designing an ethical police force set out one of his principles as, *'to recognise always that the power of the police to fulfil their functions and duties is dependent on public approval of their existence, actions and behaviour, and on their ability to secure and maintain public respect.'*

As your Commissioner, I will:

- Undertake work to understand and address disparities in the public's trust of the police among different age groups, races, and genders, including young adults. This includes improving the effectiveness of our scrutiny mechanisms to help build trust and confidence, including ensuring young adults are able to be meaningfully involved in holding the police to account.
- Support the public to make informed and appropriate choices when accessing our services.
- Increase opportunities for contacting, listening and engaging with communities.
- Ensure that people's perspectives as members of the community and those involved in the criminal justice system (as victims, perpetrators, or both) are reflected in our consultation plans.
- Provide opportunities, through my Victim and Youth Engagement Forums, for those with lived experience to engage in local discussions about criminal justice priorities and co-design services where appropriate.
- Ensure that the public are provided with the information they need, in order to assess the performance of their policing and crime services.
- Involve people in preparing publications to make sure they are simple and understood by the public.
- Be accountable to the Dyfed-Powys Police and Crime Panel, paying due regard to recommendations they make to me on my key decisions.
- Make full use of our Joint Audit Committee and Commissioning Advisory Board, in ensuring both myself and the Chief Constable have robust business controls, financial procedures and governance arrangements in place.
- Continue to work with volunteers and Panels who support me in holding the Chief Constable to account for the delivery of efficient, effective and legitimate police services, including my:
 - Quality Assurance Panel - who scrutinise the quality of Police contact with the public in a transparent and independent manner on behalf of the communities within the Dyfed-Powys area;
 - Out of Court Disposal Scrutiny Panel - where partners from across the criminal justice system come together to independently assess, scrutinise and quality control the use of out of court disposals (such as cautions, community resolutions and youth restorative disposals), by Dyfed-Powys Police.
 - Animal Welfare Visitors - who look at the conditions of Dyfed-Powys Police's dogs and how they are cared for.

- Independent Custody Visitors - who visit police custody areas to check on the wellbeing of detainees and to ensure that their rights are upheld.
- Proportionately respond to any independent reports issued to Dyfed-Powys Police by Her Majesty's Inspectorate of Constabulary, Fire and Rescue Services (HMICFRS) and guidance and learning from the Independent Office for Police Conduct (IOPC).

Being Sustainable

We maintain and enhance social environments, which support economic and ecological resilience, aligned with biodiverse natural environments and healthy functioning ecosystems. This supports our commitment and the capacity to adapt to change, balancing short-term needs with safeguarding our future.

As your Commissioner, I will:

- Lobby for a longer-term fair funding settlement for Welsh police forces, by making the case for Wales to receive a fair allocation of funding arising from any Comprehensive Spending Review, review of the police funding formula or other relevant distribution of resources.
- Develop and embed an innovative culture in terms of sustainability, by reducing our carbon footprint and ensuring our estate, vehicle fleet, supplies, services processes and procedures are environmentally responsible.
- Ensure effective stewardship of the police estate.
- Drive efficiency through collaboration and learning.
- Encourage and enable work with the College of Policing, the wider police service, partners and academia, to identify and share learning about current threats.
- Support investment in analytical capability, decarbonisation projects, IT developments and innovative modernisation programmes.
- Encourage partnership working to respond to the Climate Emergency, both in terms of sustainability and environmentally friendly policies, and in ensuring we have the collective capability and capacity to deal with the impact of Climate Change, such as flooding and other severe weather episodes.

Engaging widely

People who reflect the diversity of the Dyfed-Powys Police force area, are involved in decisions that matter to them.

It is a Peelian Principle to *'recognise always, that to secure and maintain the respect and approval of the public, means also the securing of the willing co-operation of the public in the task of securing observance of laws'*.

"Wales is the only nation in the UK where a higher proportion of the public believe that people have equal opportunities to get ahead in life"². I want us to ensure that belief is realised.

As your Commissioner, I will:

- Encourage age-appropriate, racially and culturally sensitive services.
- Support the Chief Constable to invest in increasing Dyfed-Powys Police's capacity to deliver policing services through the medium of Welsh.
- Promote and develop greater community involvement in policing.
- Lobby for long-term arrangements for police apprenticeship funding for Wales.
- Work towards the National Equality Standard and sign the race equality pledge.
- Ensure our Engagement team are given the right resources and support to be effective and work to the National Principles for Public Engagement in Wales.
- Continue to work with Dyfed-Powys Police to promote volunteering roles such as the Special Constabulary, Police Cadets, Chaplaincy services, police staff support roles, engagement forums and scrutiny panels.

² Deloitte Policing 4.0

Resources

I am ultimately accountable to you for the management of the police fund. The Chief Constable and I share a responsibility to provide effective management of the policing budget and to secure value for money on your behalf.

The residents of the Dyfed-Powys Police area expect the service to (1) invest in new technology to be more efficient, (2) modernise police stations to make sure they are fit for the future and (3) invest in the circular economy.

Our social value as an organisation is measured on our environmental, social and economic contributions to the Dyfed-Powys area. Our financial footprint as an organisation should fund a future service provision that both meets our service and physical needs, but in doing so should also increase local jobs, reduce crime, support the vulnerable, reduce our impact on the environment and inject money into the local economy.

My Estates Team have already committed to:

- Environmental / sustainability performance improvement of the estate
- Cost certainty and effective forecasting & reporting
- Capital & revenue reporting and effective stewardship
- Future capital pressures and investment required across the estate
- Delivering a fit for purpose estate

In addition to this, all procurement exercises run by the Force or my office will include a focus on social value, with key indicators which will allow me to hold the successful providers to account.

One of my key responsibilities as your Police and Crime Commissioner is to set the precept and Force's budget each year.

The precept is the amount of taxation that is raised through the local council (a proportion of your council tax) to support policing services. In doing so, I take into account a number of different factors including: the Chief Constable's future resourcing requirement, the level of reserves, feedback from residents of the Dyfed-Powys area and future plans for investment in infrastructure.

Further detail on resourcing to be included in conjunction with development of the Medium Term Financial Plan.

Services that I fund

The Police Reform and Social Responsibility Act 2011 (the Act) outlines a number of key duties for PCCs. As well as their core policing role, PCCs have a remit to cut crime and disorder and have commissioning powers and funding to enable them to do this. The Act provides powers for Commissioners to award grants to any organisation or body that can deliver their community safety priorities.

Commissioning should focus on securing the best outcomes, at the best value and ensuring continuous review of the success these services achieve in addressing the needs of victims or offenders of crime.

My Commissioning Strategy sets out in detail my approach to commissioning and funding service provision. This includes the key principles, potential commissioning routes, governance and monitoring arrangements, risk management, budget allocation and audit. I will also publish an annual commissioning framework directly aligned to this Plan with all my commissioning intentions, along with the budget, linked to my strategic priorities. The priorities set out in this Plan inform my decisions as to what funding is made available to the police and partners to achieve reductions in crime and disorder.

The commissioning of services will be shaped throughout the lifetime of my Plan to ensure that services continue to be aligned to my strategic priorities.

My focus will be to:

- Ensure an open and transparent planning process that provides a clear rationale for decision-making.
- Ensure that the commissioning process and monitoring arrangements are proportionate to the cost of the service or activity provided.
- Achieve value for money through working in partnership on shared priorities and sustainable outcomes.
- Maintain an outcome-focused approach to ensure that the impact of the money spent is measured and the value is assessed.
- Award mid to long term contracts in order to ensure sustainability of service provision.

During my first term I established a Commissioning Advisory Board who support me by acting as the reviewing body in relation to the awarding of grant funding and the tendering of services. Their role includes ensuring that there is a return on investment and evaluation of service impact. The Board focuses on scrutinising activity and supporting me in holding service providers to account.

There are numerous processes in place that serve to monitor the value and outcomes delivered by services I fund. To complement this, a desktop audit is undertaken annually for each commissioned service, along with a more detailed

audit for those services where contracts are due to end, in order to inform recommissioning plans.

The total commissioning budget consists of a grant from the Ministry of Justice (MoJ) for the purpose of commissioning victims' services along with an allocation from my core funding. The MoJ Victims' Grant is allocated according to a population-based funding formula. In addition to this, I seek to secure additional funding based on evidence of need, for example to assist with the increased demand and pressures faced by domestic abuse and sexual violence providers during the Covid-19 pandemic.

I will also make funding available to communities, partners and charities through various grants to support projects that contribute to the delivery of my priorities and improve the quality of life for our residents.

Further information on the services that I commission can be found on my website.

How you can support me to deliver this Plan

My volunteers play an important part in helping me deliver my vision. They support me in ensuring Dyfed-Powys Police act with professionalism, legitimacy and integrity through reviewing services provided by the Force. All volunteers are supported with on-the-job training, buddying, out-of-pocket expenses and a point of contact in my office. They also receive time credit rewards under the Tempo scheme, which can be spent on a wide range of activities, products and services as a reward for their commitment.

Independent Custody Visitors

It is a statutory requirement for Police and Crime Commissioners to have an Independent Custody Visiting Scheme. My gold-accredited Independent Custody Visitors (ICVs) provide me with an independent assurance that detained persons are treated appropriately and fairly. They visit a local police station in pairs, unannounced, at any time of the day or night to check on the welfare of the detainees in custody, and the conditions in which they are being held. My Scheme is also one of a handful across England and Wales which routinely reviews the custody records of vulnerable detainees, giving ICVs an opportunity to consider a detainee's entire journey through custody.

If you are independent of the criminal justice system, aged 18 or over and live or work in the Dyfed-Powys area and have an interest in equality and human rights, Independent Custody Visiting could be the ideal voluntary role.

Animal Welfare Visitors

Independent members of the local community look at the welfare and conditions under which Dyfed-Powys Police dogs are housed, trained, transported and deployed. They provide me and the public, with confidence that police dogs are being cared for and trained humanely, ethically and transparently.

Animal Welfare Visitors must be aged 18 or over, live or work in the Dyfed-Powys area and have a sound knowledge of animal welfare issues.

Quality Assurance Panel

Consisting of a group of up to 15 volunteer residents, the Panel meets every other month to conduct reviews of dip-sampled records of police-public interactions, including: stop and search cases, incidents where force has been used, hate crimes, call handling and complaints handling. The Panel provides unique insights from a layperson's perspective on the quality of the police interaction with the public.

Adults aged 18 or over who live or work in the Dyfed-Powys area and are independent of the criminal justice system are welcome to apply for a position on my Quality Assurance Panel.

Youth Ambassadors

My Youth Forum consists of Ambassadors aged 11-18 and represent a range of community youth groups and organisations from across the Dyfed-Powys area. The Forum helps me build relationships with existing youth groups, youth councils and forums across the region, many of which are already represented on my Forum, so that young people can inform my decisions in relation to policing and crime.

I always welcome young people aged 11-18 who are residents of Carmarthenshire, Ceredigion, Pembrokeshire or Powys to become one of my Ambassadors.

Victim Engagement Forum

The newest addition to my volunteer groups, my Victim Engagement Forum is made up of a database of over 80 victims of crime from across the Dyfed-Powys Police Force area. Working in partnership with local criminal justice agencies and other partners, Members of the Forum support me to place victims at the heart of the criminal justice system. Their views help me to ensure that the voice of those with lived experiences influences the development and scrutiny of services for victims of crime.

Any victims of crime or anti-social behaviour (as defined under the Victims' Code), and individuals whom have had someone they are close to fall victim to crime or anti-social behaviour and supported them through the process, are encouraged to join the Forum.

Context

Our area

The Dyfed-Powys Police area covers the largest area in England and Wales, covering over two thirds of Wales' landmass. It is responsible for policing four local authority areas, encompassing two health boards, two international ferry terminals, two national parks and over 8,500 miles of road.

Our people

According to the last Census data (2011), the resident population of the four counties served by Dyfed-Powys Police was 515,114. The population is predominantly White British, with Black and Minority Ethnic groups making up just over 2% of the population.

Dyfed-Powys Police continues to strive to improve the diversity of its workforce in order to ensure that we are more representative of the communities that we serve. By the end of March 2021, 16 (1.3%) of our officers and 6 (0.64%) of our staff identified as being from a non-white background. 47% of the total workforce are female, however women are predominantly employed as police staff (62%, compared to 35% of officers).

32% of our communities can speak Welsh; 18.6% in Powys, 47.4% in Ceredigion, 43.9% in Carmarthenshire and 19.3% in Pembrokeshire.

At the end of the 2020/21 financial year, 1,860 (81%) of the Dyfed-Powys Police workforce could speak Welsh to a basic level, with 32% able to hold a basic conversation and 20% able to converse fully.

Dyfed-Powys Police are serving an ageing population. According to the last Census data (2011), almost half of the total resident population are aged 45 and over, with 22% of the resident population aged over 65.

Dyfed-Powys Police currently has 1,194 Police Officers, 794 Police Staff, 85 Special Constables, 144 Police Community Support Officers and 45 Volunteers.

These numbers continue to grow as the Force embarks on Operation Uplift after a decade of austerity. Operation Uplift is the police service's response to the UK Government's target of recruiting 20,000 additional Police Officers by 2023, which in 2020/21, equated to 42 additional Officers for Dyfed-Powys Police.

Roles and responsibilities

As your Police and Crime Commissioner, I have a number of statutory duties as outlined below:

- Set the strategic direction and priorities for the Force.
- Represent and engage with communities and act as the voice of the public on policing and crime matters.
- Work closely with community safety and criminal justice partners to ensure that the wider criminal justice system is effective and efficient at keeping people safe, supporting victims and bringing people to justice.

- Commission services to help make communities safer and to support victims and other vulnerable people.
- Hold the Chief Constable to account for the effective delivery of police services, as well as publish information to enable you to assess both my performance and that of the Chief Constable of Dyfed-Powys Police.
- Appoint, and if necessary, dismiss the Chief Constable.
- Deal with formal complaints received against the Chief Constable (former or current).
- Set the annual police precept and police budget.
- Publish a Police and Crime Plan and an Annual Report.
- Work closely with the Police and Crime Panel to allow them to effectively scrutinise and support the work of the Police and Crime Commissioner.
- The UK Government seeks to ensure that we are trusted by the public to work together as one, providing a cohesive approach to the law enforcement system. As part of this, I am required to provide an annual statement on the performance of Dyfed-Powys Police against the UK Government's national crime and policing measures.

The Chief Constable is responsible for safeguarding our communities through the delivery of efficient, effective and responsive policing. The Chief Constable is responsible for operational decision-making, the management of resources and expenditure by the police force and for investigating complaints and conduct matters against police officers (below the rank of Chief Constable) and staff.

The Police and Crime Panel is an independent panel comprised of members nominated by local authorities and independent members.

The Panel will:

- Scrutinise the Police and Crime Commissioner decisions on behalf of the public.
- Support the Commissioner to exercise their functions effectively.
- Review and make recommendations on the Commissioner's draft Police and Crime Plan and the Annual Report.
- Review and make recommendations on proposals in respect of the policing precept and the annual draft budget.
- Handle and resolve complaints against the Commissioner.
- Hold confirmation hearings for the proposed appointments of the Chief Constable and the Commissioner's statutory officers.

About this Plan

In formulating this Plan, I have considered the national (Welsh and wider UK) landscape of policing and crime through detailed research and consultation, including:

- Welsh and UK Governments’ priorities.
- National Crime Agency’s Annual Plan.
- Future Generations Wellbeing Goals and Ways of Working.
- Consideration of national (Welsh and UK) policing documents.
- Her Majesty’s Inspectorate of Constabulary, Fire and Rescue Services Police Efficiency, Effectiveness and Legitimacy assessment framework.
- Insights from policing Think Tanks and good practice from other areas.

I have also considered the local needs, resources and priorities, including:

- Feedback from the public.
- Dyfed-Powys Police’s key strategic documents
- Local partners’ priorities, including those of Public Service Boards, Area Planning Boards, Community Safety Partnerships, Mid and West Wales Fire and Rescue Service, Hywel-Dda University Health Board, Powys Teaching Health Board and the Wales Ambulance Service Trust.

My office undertook a detailed consultation process in order to inform my priorities, which involved:

- Residents and businesses within the Dyfed-Powys area, via the annual precept questionnaire in December 2020.
- A selection of middle and senior managers within Dyfed-Powys Police, through workshops utilising the *Public Health Wales and the Future Generations Commissioner’s Three Horizons Toolkit*.
- ‘Lesser-heard’ minority groups, through facilitated sessions.
- Key stakeholders and partners, through personal invitation to use consultation walkthrough package.
- The wider public, through an online and hard copy survey promoted via social media and local press.

This work has led me to set out my vision, priorities and values for policing and crime across Carmarthenshire, Ceredigion, Pembrokeshire and Powys for the next four years:

| | |
|--|--|
| My Vision | |
| A Dyfed-Powys of safe communities | |

| | | |
|------------------------------|--------------------------|---|
| My Priorities | | |
| Victims are supported | Harm is prevented | Our justice system is more effective |

| | | | |
|---------------------------|--------------------------|------------------------|------------------------|
| Implementing and enabling | | | |
| Working together | Being accountable | Being resilient | Engaging widely |

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Observations on Policing Plan Consultation for Dyfed Powys Police and Crime Panel

28 June 2021.

Preamble

- 1.1 Preparation of the next policing plan has started, with a presentation on the consultation to the panel on Friday 19 June. The current timetable was shared, with a likely completion date for February / March 2022. The Commissioner shared key points on the current delivery of the policing service and invited panel members to contribute individually to the survey monkey information collection exercise. He intended taking a three tier approach to consultation and shared his initial ideas on content, including an increased emphasis on victims.
- 1.2 The panel recognises that the commissioner has a legal requirement to prepare a Dyfed Powys Police and Crime Plan arising from Section 5 of the Police Reform and Social Responsibility Act 2011 and to issue the plan to police and crime panel and that the setting of policing priorities in this new plan will be the basis for the commissioner to hold the new Chief Constable to account.
- 1.3 Therefore, the panel acknowledges the responsibilities of the Commissioner in setting the priorities in the plan and his mandate for doing so.
- 1.4 The panel is pleased to have early engagement with the Commissioner and shared insights into the consultation plans and the preparation of the policing plan and its content. As the panel comprises elected members with a deep understanding of local needs and priorities, they will respond to the consultation individually reflecting the views of their communities. Similarly, the two independent members will contribute individually. This paper is therefore intended as a collective response from the panel on more general aspects of the Plan.

2. Consultation Response

The collective response from the Panel focusses on issues of presentation, accessibility, and accountability, rather than the specific priorities that should be included in the plan. The Panel believes that in formulating his plan the Commissioner should ensure that

- 2.1 The plan explains the respective roles of the commissioner and the chief constable, with the process of accountability clear.
- 2.2 The plan seeks to inform people about the main threats to individuals and communities in the geographical area of Dyfed Powys in a proportionate way.
- 2.3 The plan sets out why each priority has been selected and included (eg. If tackling fraud and cybercrime is a priority the plan should explain how much of a threat it is to residents in the force area.)

2.4 Each priority is be backed by measurable and realistic performance targets against which achievements can be measured.

2.5 Each priority is be linked to an explanation of its financial implications - including the likely cost and how it will be funded. We believe that this will improve the understanding of local communities and help inform the public debate about the funding of policing, and other related services, such as local mental health services.

2.6 The presentation of the plan and its priorities is clear, concise and easy for the public to understand and avoids the use of jargon.

Prof Ian Roffe JP

DYFED-POWYS POLICE AND CRIME PANEL 05/11/21

DECISIONS TAKEN BY THE COMMISSIONER

Recommendations / key decisions required:

To consider the decisions made by the Commissioner and make such report or recommendations as the Panel thinks fit.

Reasons:

The Panel has a statutory duty to do this

Report Author:

Robert Edgecombe

Designation:

Legal Services Manager

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**EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
05/11/21**

DECISIONS TAKEN BY THE COMMISSIONER

Section 28(6) of the Police Reform and Social Responsibility Act 2011 requires the Panel to review or scrutinise decisions made and actions taken by the Police and Crime Commissioner in connection with the discharge of his functions and make reports and recommendations to the Commissioner in relation to the discharge of those functions.

Any such reports or recommendations must be published by the Panel.

DETAILED REPORT ATTACHED ?

YES

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report:

Signed: *R J Edgecombe (Lead Officer to the Panel)*

| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

Section 100D Local Government Act, 1972 – Access to Information

List of Background Papers used in the preparation of this report:

THESE ARE DETAILED BELOW

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|---------------------|--------------|---|
| Host Authority File | PACP-040 | County Hall, Carmarthen |

Decisions made by the Commissioner (including those made at Policing Board) from 23rd July to 18th October.

| Title & Summary | Date |
|---|--------------------------------------|
| <p>Charitable donation to Llwynhendy Forum</p> <p>The PCC approved the decision to provide a donation of £500 to Llwynhendy Forum.</p> <p>This would assist them to continue delivering their vital work in the community. <i>(Decision made in the previous quarter).</i></p> | <p>16th June 2021</p> |
| <p>Safer Streets Fund 2 match funding</p> <p>The PCC approved the decision to contribute of £21,834 match funding to deliver the Safer Streets Fund 2 from the Driver Retraining Reserves.</p> <p>The project will be focussed on tackling all neighbourhood crime including vehicle crime, burglary, robbery and theft from a person within the identified areas of Tyisha 2 and Elli 2. <i>(Decision made in the previous quarter).</i></p> | <p>16th June 2021</p> |
| <p>Charitable donation to St Paul,s Family Centre</p> <p>The PCC approved the decision to provide a charitable donation of £1,000 to St Paul,s Family Centre.</p> <p>This would assist them to continue delivering their vital work in the community. A donation of £1,000 is proposed to be sourced from the Sale of Found Property budget, which allows the PCC to make charitable donations within the community. <i>(Decision made in the previous quarter).</i></p> | <p>24th June 2021</p> |
| <p>Match funding towards Perpetrator Fund project</p> <p>The PCC approved the decision to submit a bid to the Home Office Perpetrator Fund in partnership with Montgomeryshire Family Crisis Centre, Calan DVS, Threshold DAS, Dyfed-Powys Police and Forensic Psychology UK and were successful in obtaining £417,000 to deliver the project.</p> <p>The project will enable the delivery of a variety of interventions for perpetrators and wraparound support for their families, thereby aiming to reduce the incidence and impact of domestic abuse and stalking. <i>(Decision made in the previous quarter).</i></p> | <p>29th June 2021</p> |
| <p>Hate Crime week project</p> <p>The PCC approved funding of £8,620 from the Proceeds of Crime Act budget towards the Hate Crime week project.</p> | <p>29th June 2021</p> |

Mewn Cymeriad submitted a grant application to deliver an hour long, one person, drama which will tour targeted secondary schools within the Dyfed-Powys force area for a week during National Hate Crime Awareness Week in October 2021.
(Decision made in the previous quarter).

Anti-Rip Clothing Pilot – Independent Custody Visiting (ICV) Scheme

27th July
2021

The PCC approved the decision that the Independent Custody Visiting Scheme supports the anti-rip suit pilot.

The Independent Custody Visitor Association (ICVA) proposed that Dyfed-Powys Police take part in a pilot (Aug 2021 –Mar 2022) to monitor the use of anti-rip suits in custody, with the aim of dramatically reducing and potentially removing the suits. It was proposed that the ICV scheme supports the pilot by monitoring the use of the suits through their regular custody record reviewing exercises. Visitors will examine whether the use of the suit appeared proportionate to the risks of self-harm posed.

Continuation of funding for YOPS prevention work 2021/22

29th July
2021

Based on the findings of an evaluation, the PCC committed the existing level of funding for the remainder of the 2021/22 year, equating to £90,000 for the period 1st October 2021 to 31st March 2022. In consideration of the wider funding landscape, the PCC reduced the commitment by 50% to a contribution of £90,000 across the 4 YOPS for the period 1st April 2022 to 31st March 2023.

Plan to build in Dafen

28th July
2021

The PCC supported the decision to move forward with a plan to build in Dafen at a cost of £18,643,370.25 and grant a contract cost of £16,998,380.25 to Willmott Dixon.

The decision was made to move forward to build the proposed Dafen Custody Suite after the consideration of 5 different options.

Charitable donation to the Police Unity Cycle Ride

30th July
2021

The PCC approved the decision to provide a donation of £2,000 to the Police Unity Tour.

The Police Unity Tour is a charitable event which takes place each year. It increases awareness and honours police officers who have died in the line of duty. Police officers from around Wales and England cycle across the country to raise funds for the registered charity Care of Police Survivors, who are

dedicated to helping the family of police officers who have lost their lives on duty.

Contact Management System

7th Sep
2021

The PCC agreed the decision with the T/CC to approve that a contract valued at £3.58m over a 7-year period be awarded to Airwave Solution Ltd. for a Contact Management System.

The system will be integrated with existing command and control and communication systems as well as the incoming Niche Records Management System.

Traffic Counts and Speed Surveys

7th Sep
2021

The PCC, in agreement with the T/CC, approved that a contract is to be awarded to Intelligent Data System, Sky High (Tracsis) and Severnside for the provision of traffic counts and speed surveys.

Agreement to proceed with increase in tendered sum for FRA Works

14th Sep
2021

The PCC agreed the decision that the successful contractor HMBS should be granted with the newly-tendered sum of £461,173.97.

Non-renewal of victim satisfaction contract

20th Sep
2021

The PCC approved the decision allow the contract for victim satisfaction with Dyfed Powys Police to cease following its current exit point of 31st March 2022.

In April 2017 the PCC entered into a contract with Dyfed Powys Police providing £20,000 per annum for the undertaking of the Home Office Annual Data Return requirements for surveying of victims of crime and domestic abuse. The Force halted telephone surveys during the Covid-19 pandemic and this function has not yet been reinstated. Victims of most crimes are currently receiving email surveys and work is ongoing to increase response rates and to ensure that feedback received via these surveys is fed appropriately into business improvements.

Extension of Goleudy contract

20th Sep
2021

Following a series of discussions, a review of progress against the action plan and an evaluation of performance indicators, the PCC approved the decision to extend the current contract with Dyfed-Powys Police for the provision of a victim referral service to 31st March 2023.

The PCC has extended the previous contract with Dyfed-Powys Police to provide a victim referral service. The current extension ends on 31st March 2022. Goleudy are also heavily involved in the

planning for the implementation of the new End to End project which aims to improve services to victims.

Extension of Independent Domestic Violence Advisory (IDVA) contract

20th Sep
2021

The PCC approved the decision to extend the current jointly commissioned contract for provision of an IDVA service to 31st March 2023.

The final 12-month extension period allowable within the existing contract would take the end date to 31st March 2023. This extension should be accompanied by a project plan, outlining timescales for demand analysis, revision of the specification and a full tender exercise.

Donation to Brecon Street Pastors

21st Sep
2021

The PCC approved the decision to provide a donation of £300 to the Brecon Street Pastors to fund Ascension Trust training.

Street Pastors have been operating in Brecon for 5 years. The initiative provides effective guardians on the street and both prevents crime and ASB and tackles substance misuse. Engagement between the public, police and Street Pastors ensures that vulnerable persons are protected, and that fewer families are impacted by the wider effects of alcohol related harm. The service provided by the Street Pastors is highly visible, non-partisan, and strengthens the opportunity for citizens to help deliver policing. The current coordinator has embarked on a recruitment drive to ensure continued success having lost a number of members from the initiative following the pandemic.

HQ Electrical Infrastructure Works

28th Sep
2021

The PCC approved that a contract be awarded to Highland Services at a cost of £599,277.27 for the provision of HQ electrical infrastructure works.

Force-wide FRA fire safety works

28th Sep
2021

The PCC approved that that the organisation proceeds with the successful contractor HMBS at the newly tendered sum of £461,173.97 for the provision of Force-wide FRA fire safety works.

National Vehicle Contracts

28th Sep
2021

The PCC approved the award of contract for the renewal of the National Vehicle Contracts, at a cost of £1,936,122.69

Vehicle Telematics18th Oct
2021

The PCC approved that a contract of £68,316.23 be awarded to Light Bulb Analytics for the provision of Vehicle Telematics and Deployment licenses.

The contract is designed to realise improvements in vehicle efficiency through an improvement in driver behaviour. This approach introduces side benefits such as reduced vehicle wear and tear and a greater understanding of vehicle utilisation.

Tyres18th Oct
2021

The PCC approved that a contract for the supply of tyres be awarded to Goodyear Tyres UK Ltd for a period of 4 years.

A competition was led nationally by BlueLight Commercial from the Crown Commercial Services framework for the supply and fit of tyres and associated products and services for Blue Light (emergency services) Buyers.

West Coast Consortium Section 22A collaboration agreement18th Oct
2021

The PCC and CC agreed, pending final amendments, to sign the collaboration agreement relating to the procurement and delivery of forensic and analytical services to the West and Southern Coast Consortium.

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DYFED-POWYS POLICE AND CRIME PANEL 05/11/21

PCC GRANT FUNDING ARRANGEMENTS

Recommendations / key decisions required:

To consider the report received from the Commissioner and make such report or recommendations as the Panel thinks fit.

Reasons:

The Panel requested a report from the Commissioner on this issue at its last meeting

Report Author:

Robert Edgecombe

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**EXECUTIVE SUMMARY
DYFED – POWYS POLICE AND CRIME PANEL
05/11/21**

PCC GRANT FUNDING ARRANGEMENTS

At its Annual General Meeting on the 30th July 2021 members of the Panel requested that the Commissioner provide, at the next panel meeting, a report setting out the arrangements made for the administration and distribution of grant funding.

A copy of this report is attached.

DETAILED REPORT ATTACHED ?

YES

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report:

Signed: *R J Edgecombe (Lead Officer to the Panel)*

| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

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Response from the
Police and Crime Commissioner for Dyfed-Powys
to the
Dyfed-Powys Police and Crime Panel

Grant funding arrangements

November 2021

PCC Grant Funding Arrangements

Overview

The Commissioning Framework (available below and on the PCC's website - <https://www.dyfedpowys-pcc.org.uk/en/>) outlines the priorities and key principles of commissioning activity. This includes reference to the award of grants as one of the routes to delivery.

The Commissioner has established a Commissioning Advisory Board, whose role is to act as the reviewing body in relation to the awarding of grant funding and the tendering of services. Their role includes ensuring that there is a return on investment and evaluation of service/project impact. The Board focuses on scrutinising activity and holding providers to account.

In 2020, the Board recently scrutinised and approved a process for assessing and awarding grant funding from the PCC, including the use of a scoring matrix.

The PCC has a number of income streams which can be utilised to fund additional projects and resources in support of the Police and Crime Plan priorities. Some of these have specified purposes which are outlined below, along with examples of how this funding has been committed:

| Income source | Purpose | Examples of expenditure |
|--|--|--|
| <i>Sale of Found Property</i> | Contributions to charities /community groups | <ul style="list-style-type: none"> • Donations to community venues used for OPCC events • Local small charity donations |
| <i>Asset Recovery Incentivisation Scheme / Proceeds Of Crime Act</i> | Contributions to improve and support financial investigation and contributions towards charities / community groups | <ul style="list-style-type: none"> • Financial Investigator post • Fraud Safeguarding officer post |
| <i>Forfeiture</i> | Support projects that improve drug enforcement and trafficking | Covid drug operational activity |
| <i>Driver Retraining</i> | No direct criteria for contributions but a percentage of the reserves should contribute towards road safety projects | <ul style="list-style-type: none"> • Road Safety campaigns and operations • Participatory Budgeting • Community Safety Partnership projects • Youth Offending projects |
| <i>DIP Reserves</i> | Contributions towards projects related to drug prevention and support | Awaiting project proposals |

A report outlining the current budget balance, expenditure and commitments against each of the above income streams is provided to the Commissioner's Executive Team on a fortnightly basis. A monthly meeting is also held between the PCC, Chief Finance Officer, Director of Commissioning and External Funding Manager to discuss the funding and any relationships with the Commissioning budget.

Investment

Via the approved process, the PCC was able to invest a significant amount into the communities of Dyfed-Powys in the financial year 2020/21 and into the current financial year of 2021/22. Below is a breakdown of the totals invested from each budget that the PCC is responsible for –

| Budget | Amount invested 20/21 | Amount invested 21/22 (to date) |
|----------------------------|-----------------------|---------------------------------|
| Sale of Found Property | £ 8,598.00 | £3150.00 |
| ARIS / POCA | £100,666.50 | £59,389.50 |
| Forfeiture | £20,064.20 | - |
| Driver Retraining Reserves | £386,120.21 | £151,309.00 |
| Drug Intervention reserves | £40,000.00 | £40,000.00 |
| | £ 555,449.41 | £ 253,848.90 |

The inserted documents below highlight the detail in regards to the investment, breaking down the applicant and purpose of the investment per project -



When considering the bids, there are several factors taken into account, which leads to the scoring of the bids. Appendix A is an example of the scoring template used when submitted funding requests are considered over £500.

In regards to measuring the impact of the investment from the PCC, each project sponsor is requested to provide a brief report in regards to the investment and how the funding has benefitted the community and the organisation. The PCC regularly holds engagement days and bespoke visits to funded organisations to see the difference his investment has made on the ground.

Below is an example of an evaluation report from Swansea City Football Club Foundation who received funding to develop a youth sports project in Seaside Llanelli and Pembroke Dock. Following the

success of both these projects and the evaluation report, a further investment was made from the PCC to the Foundation allowing them to roll out the Kicks project across a further 5 areas across Dyfed-Powys.



Swans-Community-Trust-PL-Kicks-Repo

Summary

With over half a million pounds worth of investment being made into the communities of Dyfed-Powys in 2020/21, the positive investment continues into this financial year. An investment of over quarter of a million pounds has already been approved via the diligent scoring process, allowing the PCC to invest effectively and transparently across Dyfed-Powys. On a further positive note, the PCC has also been successful in bringing investment into the communities of Dyfed-Powys with several external grants approved, with investment from organisations such as the Home Office and Salix. Below is a brief overview of the inward investment and successes that the PCC has been responsible for –

- Home Office Safer Streets round 1, 2 and 3. The development of projects that tackle acquisitive crime in areas disproportionately affected and to invest in the safety of women and girls in specific areas affected by VAWG crimes. Some of the listed VAWG crimes we are concentrating on are Rape, Sexual Assault, Street Harassment, Stalking and Indecent exposure. The projects include the purchase of target hardening equipment for households to deter theft and robbery, increased environmental enhancement such as increased street cleaning, additional street lighting in areas identified by community members and Police Officers as potential hot spots, bike theft marking and property marking equipment. The areas that were targeted all met the Home Office benchmark for disproportionate crimes were Elli 2, Tyisha 2, Glanymor 4, Aberystwyth Central, Carmarthen Town South, Haverfordwest Castle and Priory and Newtown East – £155k, £87k, £155k = **total £397k**
- Home Office Perpetrator Project Fund. The development of a project to deliver specific activities targeting perpetrators of domestic abuse and violence. The project will involve the development of a stalking intervention, a dedicated Vulnerability Officer, Family support and prevention work – **£417k**
- Salix Decarbonisation Fund. The development of a project to decarbonise DPP estates for the future leading to environmental sustainability - **£879k**

Not only has the PCC been responsible for investing approximately £850,000 into the communities of Dyfed-Powys over the past 2 financial years, he has also been successful in obtaining grant investment to the sum of approx. £1.6 million from external sources. All sources of external income received is aligned to the objectives of the Police and Crime Plan, helping to reduce crime and asb, whilst also protecting victims and helping communities to build their own resilience.

Next steps

In terms of successfully moving forward with future investment, we are linking in more effectively with the Force's new Partnership Officer and Change and Transformation Lead, to take a two-pronged approach in successfully aligning priorities of both the OPCC and the Force, and to ensure that the evidence base and requirements for grant funding is identified within business processes. This will allow us to have a clear forward plan of need so that we can identify appropriate funding routes.

We understand the short term nature of a lot of the grants that are received and need to put in place a plan for more sustainable investment going forward to ensure the good work that these projects achieve is continued and sustained. We are working closely with the Chief Finance Officer to ensure appropriate financial due diligence of the grants budgets and link closely with Finance counterparts in the Force on a monthly basis.

APPENDIX A

Priority assessment for award of grants

The Police and Crime Commissioner and External Funding Advisor will score the submitted applications initially, with final recommendations being overseen by our Commissioning Board, who will take into account the quality and value for money of the project, whilst scoring against a set criteria.

Each submitted project will be evaluated and scored against the following criteria -

| ASSESSMENT OPTIONS TO BE SELECTED | | | | | | |
|--|--|--|--|---|---|--|
| No. | Project Assessment Criteria | Minimal 1-2 | Low 3-5 | Medium 6-8 | High 9-10 | |
| 1 | Contributes towards Police and Crime Plan / Policing Plan / Youth Strategy – extent to which the project delivers against the relevant plan and priorities / outcomes. | The projects contribution towards the plan is unclear & there is no evidence of a link to priorities / outcomes. | The projects contribution to the plan is mostly clear and there is some link to the priorities / outcomes. | The projects contribution to the plan is significant and there is significant evidence of links to the priorities / outcomes. | The project is a major contributory factor to the success of the plan and is there is evidence of links to most / all of the priorities / outcomes. | |
| 2 | Partnership Engagement and comprehensive buy in / involvement from key stakeholders – extent to which the project has comprehensive stakeholder involvement. | There is no evidence that the key stakeholders have been involved or support the project. | There is some limited evidence that key stakeholders have been involved and support the project. | There is sound and adequate evidence that key stakeholders have been involved and support the project. | There is strong evidence that all key stakeholders have been involved and support the project. | |
| 3 | Project need – responds to evidence of specific gap in provision and / or meets recognised community need | The project has presented no evidence of project need or gap in provision. | The project has presented limited evidence of project need or gap in provision. | The project has presented significant evidence of project need and a gap in provision. | The project has presented strong evidence of project need and has comprehensively identified a gap in provision. | |

| | | | | | | |
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| | | | | | | |
| 4 | Achievement against proposed outcomes – degree of certainty that the project’s outcomes and results are deliverable, measurable and achievable. | There is no convincing evidence presented that outcomes are deliverable, measurable and achievable. | There is limited evidence presented that outcomes are deliverable, measurable and achievable. | The proposed outcomes are well founded and are deemed deliverable, measurable and achievable. | The project demonstrates clearly and convincingly that the outcomes are deliverable, measurable and achievable. | |
| 5 | Project delivery plans in place – extent to which the deliverables, timescales and milestones can be relied upon. | There are no clear project plans proposed or in place and the delivery mechanism is not established. | The project’s plans are partially in place but significant delivery issues have been identified. | The project’s plans are mostly in place and any identified delivery issues are believed to be manageable. | The project has robust plans in place and there are sound reasons to expect that delivery performance will be good. | |
| 6 | Organisational competency and ability to deliver – extent to which the right level of resources with the necessary skills and organisational capability are in place. | The organisation has no proven track record and cannot provide convincing evidence of capability to deliver. | The organisation has presented some evidence of experience and capability to deliver in this field. | The organisation has a known track record of project delivery in this area and has presented some evidence of capability to deliver. | The organisation has a well-established track record of project delivery in this area and has evidenced its capability to deliver. | |
| 7 | Consequential impacts – e.g. on IT department, revenue costs, support requirements. | The proposal is likely to incur significant additional costs and impact which have not been identified or addressed | The proposal is likely to incur additional costs and impact but the proposal has attempted to identify and address these to some extent | The proposal is likely to incur minimal additional costs and impact OR the proposal identified and addressed any additional cost and impact | The proposal is standalone and will not incur any additional costs or impact | |
| 8 | Exit strategy consideration – extent to which there is a clear and sustainable exit strategy in place and no risk of grant dependency. | The proposal and outcomes for this project indicate a material risk of dependency. | The exit strategy for this project is unclear and there is a possible risk of dependency. | There is a clear exit strategy and organisational dependency is unlikely. | There is a robust and convincing exit strategy with no risk of dependency. | |

| | | | | | |
|----|---|---|--|---|---|
| 9 | Confirmation that project is not double funded via other sources, including internally within the Force | Risk that project may be receiving duplicate funding from other sources | N/A | N/A | Funding received from other sources does not duplicate proposed use of PCC funding |
| 10 | Confirmation that project does not conflict with existing commissioned services or projects | Risk that project may be in conflict with existing provision via PCC commissioned services or projects | N/A | N/A | Project outcome has been compared against existing PCC funded activities and will not produce any conflict of interest or outcome |
| 11 | Consideration of Welsh Language implications | Project will have an adverse impact on opportunities for persons to use the Welsh Language and will treat the Welsh language less favourably than English | Conditions of grant could be imposed to ensure decreased adverse effects on opportunities for persons to use the Welsh Language and will treat the Welsh language less favourably than English | Conditions of grant could be imposed to ensure positive effects on opportunities for persons to use the Welsh Language and will treat the Welsh language less favourably than English | Project will positively impact the opportunities for persons to use the Welsh Language and will treat the Welsh language less favourably than English |

Dyfed-Powys Police and Crime Panel 05/11/2021

POLICING PROTOCOL – PERFORMANCE REPORT

Recommendations / key decisions required:

- 1. To scrutinise the performance of the Commissioner**
- 2. To make such recommendations to the Commissioner as the Panel considers appropriate**

Reasons:

The Policing Protocol Order 2011 sets out how the functions of Police and Crime Commissioner and Chief Constable are to be exercised in relation to each other

Report Author:

R J Edgecombe

Designations:

Lead Officer to the Panel

Email addresses:

rjedgeco@carmarthenshire.gov.uk

**DYFED-POWYS POLICE AND CRIME PANEL
05/11/2021**

POLICING PROTOCOL – PERFORMANCE REPORT

Section 79 of the Police Reform and Social responsibility Act 2011 requires the Secretary of State to issue a Policing Protocol , the purpose of which is to set out how the functions of Police and Crime Commissioner and Chief constable are to be exercised in relation to each other.

Paragraph 17 of the Protocol sets out the legal powers and duties of the Commissioner, namely.

- (a) set the strategic direction and objectives of the force through the Police and Crime Plan (—the Plan), which must have regard to the Strategic Policing Requirement set by the Home Secretary;
- (b) scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan;
- (c) hold the Chief Constable to account for the performance of the force’s officers and staff;
- (d) decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the force area;
- (e) appoint the Chief Constable (except in London where the appointment is made by the Queen on the recommendation of the Home Secretary);
- (f) remove the Chief Constable subject to following the process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under section 50 of the Police Act 1996(a);
- (g) maintain an efficient and effective police force for the police area;
- (h) enter into collaboration agreements with other PCCs, other policing bodies and partners that improve the efficiency or effectiveness of policing for one or more policing bodies or police forces in consultation with the Chief Constable (where this relates to the functions of the police force, then it must be with the agreement of the Chief Constable);
- (i) provide the local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action;
- (j) hold the Chief Constable to account for the exercise of the functions of the office of Chief Constable and the functions of the persons under the direction and control of the Chief Constable;
- (k) publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and Chief Constable;
- (l) comply with all reasonable formal requests from the Panel to attend their meetings;
- (m) prepare and issue an annual report to the Panel on the PCC’s delivery against the objectives set within the Plan;
- (n) monitor all complaints made against officers and staff, whilst having responsibility for complaints against the Chief Constable.

The attached report sets out the Commissioner’s performance against these powers and duties

DETAILED REPORT ATTACHED?

YES

IMPLICATIONS

I confirm that other than those implications which have been referred to in detail below, there are no other implications associated with this report:

Signed: *R J Edgecombe (Lead Officer to the Panel)*

| | | | | | | |
|---|-------------|-------------|-------------|------------------------|-----------------------|-----------------|
| Policy, Crime & Disorder and Equalities | Legal | Finance | ICT | Risk Management Issues | Staffing Implications | Physical Assets |
| NONE | NONE | NONE | NONE | NONE | NONE | NONE |

**Section 100D Local Government Act, 1972 – Access to Information
List of Background Papers used in the preparation of this report:**

THESE ARE DETAILED BELOW

| Title of Document | File Ref No. | Locations that the papers are available for public inspection |
|---------------------|--------------|---|
| Host Authority File | PACP040 | County Hall Carmarthen |

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**Police and Crime
Commissioner for Dyfed-Powys**

The Policing Protocol Order 2011

Quarter 2 2021/22 Summary Performance Report

Introduction

The Police Reform and Social Responsibility Act (PRSRA) 2011 establishes Police and Crime Commissioners within each Force area in England and Wales, giving them responsibility for the totality of policing within their area. It requires them to hold the Chief Constable to account for the operational delivery of policing, including the Strategic Policing Requirement published by the Home Secretary.

Section 70 of the PRSRA requires the Secretary of State to issue a Policing Protocol, which applies to every Chief Constable and Police and Crime Commissioner.

This protocol sets out the roles and responsibilities of all involved in the quadripartite relationship, namely Police and Crime Commissioner, Chief Constable, Police and Crime Panel and Home Secretary.

All parties will abide by the 7 principles set out in the Standards in Public Life, known as the Nolan Principles.

The establishment and maintenance of effective working relationships by these parties is fundamental. It is expected that the principles of goodwill, professionalism, openness and trust will underpin the relationship between them and all parties will do their utmost to make the relationship work.

In order to demonstrate compliance with the Policing Protocol Order 2011 the Office of the Police and Crime Commissioner for Dyfed-Powys developed a healthcheck which covers all the areas in the protocol which the Police and Crime Commissioner has legal power and duty over. This equates to 21 areas which are further broken down into 54 areas of action by various business areas within the OPCC, 4 of these are permanently marked as N/A which leaves 50 action areas. These are completed on a quarterly basis to show continuous progress.

Each section is given a RAG rating to highlight any areas of concern

Green - Fully compliant, no additional work necessary

Amber - Partially compliant, some additional work necessary

Red - Not compliant, duty not currently being met

The summary of the healthcheck is made available to the Police and Crime Panel in report format, including an Executive Summary of the previous quarter.

Executive Summary

The following report covers the reporting period of Q2 of the financial year 2021/22 (July/Aug/Sep 2021)

RAG status comparison

Summary:

Of the 50 action areas:

| | | |
|--------------|----|-----|
| Red/Coch | 1 | 4% |
| Amber/Ambr | 21 | 44% |
| Green/Gwyrdd | 28 | 52% |

The number of areas being scored as Red/Amber/Green has not changed significantly from the last quarter with a decrease of 1 scored as red, a decrease of 1 scored as amber and an increase in green of 2.

This is due to all Business Area Leads recognising that the work of the office and of the Commissioner is ever evolving and it is unrealistic to mark areas as fully compliant when significant work constantly takes place to ensure that all areas of the protocol are being met.

The majority of areas are at least partially compliant with some categories standing out as needing more attention due to the percentage of red/amber within the category:

17a - Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR - (3/3) 100% amber. This has been classed as Amber at this time as a draft of the new Police and Crime Plan is currently out for consultation with the new Chief Constable, the Chief Officer Team and Senior Officers. However it must be recognised that the current Plan remains in place and provides the necessary strategy direction.

17i - Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action - (4/5) 80% amber

17n - Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC - (1/2) 50% red.

This one section has been marked as red due to not all reviews having been responded to within the 28 day timeframe, however this is due to exceptional circumstances and the increase in volume of reviews received. There are plans in place to rectify this position.

17a) Set the strategic direction and objectives of the Force through the Police and Crime Plan which must have regard to the SPR

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| Development of Police and Crime Plan in line with requirements set out in Police Reform and Social Responsibility Act 2011 (Part 1; Chapter 3; 7) | | A draft of the Police and Crime Plan is currently out for consultation with the new Chief Constable, the Chief Officer Team and Senior Officers. Deadline for feedback will be the 20th October, following which revisions will be made in consultation with the Police and Crime Commissioner and submitted to the Police and Crime Panel for consultation. This version will also be sent to partners and published for public consultation. |
| Development of a Police and Crime Delivery Plan to support the achievement of the objectives as set out in the Police and Crime Plan | | Discussions have commenced in relation to the delivery plan and performance framework to support the implementation of the Plan. |
| Review the Police and Crime Plan to ensure it remains fit for purpose | | A draft of the Police and Crime Plan is currently out for consultation with the new Chief Constable, the Chief Officer Team and Senior Officers. Deadline for feedback will be the 20th October, following which revisions will be made in consultation with the Police and Crime Commissioner and submitted to the Police and Crime Panel for consultation. This version will also be sent to partners and published for public consultation. |

17b) Scrutinise, support and challenge the overall performance of the force including against the priorities agreed within the Plan

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| There are formal governance arrangements in place to support effective scrutiny | | Clear governance arrangements are in place with escalation routes available to support the PCC in discharging his statutory responsibilities |
| Development and annual review of Corporate Governance Framework | | The annual review is scheduled for Q4, however any changes identified throughout the year can be made, in consultation with the Corporate Governance Group and Joint Audit Committee. |
| Establish a risk-based, forward looking schedule of activity to support improvements in Force performance | | There has been a slight delay in issuing draft reports due to workload in the Assurance section, however mitigations have been in place to share initial feedback with the Force at an earlier juncture. This has supported good |

| | | |
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| | | engagement from the Force and resulted in many of the observations being accepted and actioned as necessary. |
| Ensure the public's views are represented in the PCC's scrutiny work | | <p>Due to the focus on engaging with the public in order to develop the new Police and Crime Plan, it was deemed unsuitable to seek further views on scrutiny topics during this time.</p> <p>There has been a significant investment of the Policy and Assurance Advisor's time in reviewing progress towards the launch of the End 2 End initiative, as well as drafting the new Plan.</p> <p>Out of Court Disposal and Quality Assurance scrutiny panels continue on a regular programme of activity.</p> |
| Oversight and implementation of external inspectorates recommendations | | <p>Inspection responses must be responded to within 56 days. All 9 of the reports within this quarter have been responded to with just one being submitted 2 days late due to a delay in obtaining approval and sign off from the PCC.</p> <p>The reports responded to this quarter were:</p> <ol style="list-style-type: none"> 1. Accelerated Cause of Concern relating to Crime Data Integrity 2. Super complaint regarding Modern Slavery 3. Policing domestic abuse during the pandemic 4. Police engagement with women and girls interim report 5. Police and CPS response to rape 6. Neurodiversity in the criminal justice system 7. State of Policing 2020 – (2 days late submitting) 8. Shared confidence: sensitive intelligence 9. Review of fraud: time to choose |

17c) Hold the Chief Constable to account for the performance of the Force's officers and staff

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| Development of a performance framework and structure that allows a greater understanding of | | In order to demonstrate compliance with the Policing Protocol Order 2011 the OPCC completes and maintains a healthcheck which covers all the areas in the protocol |

| | | |
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| the Police and Crime Plan outcomes | | <p>which the Police and Crime Commissioner has legal power and duty over.</p> <p>The healthcheck is reviewed on an annual basis to ensure that it remains relevant and provides business leads the opportunity to reflect on previous entries and change reporting as required.</p> |
| There are formal governance arrangements in place to hold the Chief Constable to account for the performance of officers and staff | | Clear governance arrangements in place, including Policing Board and Policing Accountability Board. |
| Chief Constable's Professional Development Review | | Chief Constable priorities will be clearly outlined in his formal offer of appointment, which will form the objectives for the CC's Professional Development Review. Discussions have taken place between the PCC and the new CC in relation to these objectives. |

17d) Decide the budget, allocating assets and funds to the Chief Constable; and set the precept for the Force area

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| Inform PCC's decision in respect of the precept | | <p>Detailed review work continued during 2020/21 with information being provided to the PCC to inform his deliberations in relation to the precept. This included a number of discussions with Chief Officers and a seminar which was attended by the PCC, PCP members and JAC members where the CC and DoF articulated the current Force position and anticipated challenges for the years ahead which has now led to the development of the Medium Term Financial Plan for 21/22-25/26, Capital Strategy, Reserves and Treasury Management Strategy. The PCC's proposal for the 2021/22 precept was supported by the P&CP.</p> <p>Work has commenced to inform the 2022/23 precept decision with the DoF presenting a preliminary capital programme and first draft revenue budget for 2022/23 during September. It is anticipated that the budget proposal will be finalised during December.</p> |
| Setting of Medium term financial plan | | Work has commenced to set the Medium Term Financial Plan for 2022/23, which will include consultation with the Police and Crime Panel well in advance of them formally considering the PCC's precept proposal in January 2022. The MTFP is also considered by the Joint Audit Committee |

| | | |
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| | | in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy |
| Funding of capital programme to provide force with appropriate assets to deliver effective policing services | | Detailed work has continued to further develop the longer term (10 year) capital programme which forms part of the MTFP, Capital Strategy and Treasury Management Strategy. The MTFP was considered by the Police & Crime Panel and supported by members. The MTFP is also considered by the Joint Audit Committee in conjunction with the Reserves Strategy, Capital Strategy and Treasury Management Strategy. |

17e) Appoint the Chief Constable

| Action Required | RAG | Quarter 2 Progress Update |
|--------------------------------|-----|---|
| Appointment of Chief Constable | | The preferred candidate of the PCC was supported by the Police and Crime Panel on 30th July 2021. Currently awaiting confirmation from Cleveland OPCC in relation to the new Chief Constable's commencement date. |

17f) Remove the Chief Constable

| Action Required | RAG | Quarter 2 Progress Update |
|--|-----|---------------------------|
| Follow process set out in Part 2 of Schedule 8 to the 2011 Act and regulations made under Section 50 of the Police Act 1996(a) | N/A | N/A |

17g) Maintain an efficient and effective police force for the police area

| Action Required | RAG | Quarter 2 Progress Update |
|--|-----|--|
| Ensure the delivery of Value for Money | | <p>Responsibilities and arrangements for striving for Value for Money are embedded throughout the Corporate Governance Framework with both Internal and External Audit seeking assurance that appropriate arrangements are in place to secure economy, efficiency and effectiveness in both the PCCs and CCs use of resources.</p> <p>Audit Wales also undertook a specific VFM review on collaborative arrangements which has made a number of recommendations.</p> |

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| | | <p>The Finance, Efficiency and Futures Group oversee arrangements with the MTFP and the CFO participates in a number of force governance meetings which routinely consider aspects of VFM.</p> <p>The Efficiency and savings plan is considered as part of the MTFP and a focus has been brought to project proposals and business benefits realisation which will seek to assist in the continual drive for VFM.</p> <p>VFM is an intrinsic part to procurement activity at a local, regional and national level and continued engagement with Blue Light Commercial will assist in driving further VFM.</p> |
| <p>Statutory compliance of estates ensuring fit for purpose for operational use</p> | | <p>Statutory Compliance has steadily risen over the last 12 months for the Force and specifically for the last month, this was 97%.</p> <p>We support this by attending to corrective measures. We are implementing an auditable improvement plan to check and test all data in this area.</p> |
| <p>Explore opportunities to reduce environmental impact</p> | | <p>Electric Vehicle Charge Points are now live in HQ with scope for other sites being considered.</p> <p>A bid for Salix Funding was successful with a grant of £879K being awarded.</p> <p>Phase 1 Decarbonisation project management implementation is well underway. Key elements at HQ include:</p> <ul style="list-style-type: none"> LED lighting Photovoltaic array Loft insulation Building Energy Management System upgrades Heating and Hot water Controls upgrade Sub-metering Intelligent radiator valve replacement force wide <p>A Sustainability strategy is being developed as an All Wales Police Force project and a Sustainability Manager has been appointed. Decarbonisation at a national level is being scoped by Blue Light Commercial.</p> <p>A Biodiversity Plan is being developed with both an Energy Group and a Biodiversity Group driving operational requirements and feeding into the Sustainability Group</p> |
| <p>Explore and maximise external funding opportunities</p> | | <p>We continue to work with the Community Safety Partnerships to develop projects under the initial</p> |

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|---|--|--|
| | | <p>investment. We're also working with our VAWG (Violence Against Women and Girls) partners on both the Safer Streets 3.</p> <p>We have been successful in obtaining funding under the Perpetrator Fund from the Home Office, to develop perpetrator specific initiatives with VAWG Partners.</p> |
| Explore and maximise sponsorship initiative opportunities | | <p>Sponsorship opportunities are continuing to be sought across the Force area although this has slowed due to the current COVID situation. Going forward, this will be a priority area for the External Funding Advisor.</p> <p>We will be working closely with the Forces new Partnership Officer to capitalise on initiatives going forward.</p> |
| Implement and maintain a risk register to identify and mitigate risks to the OPCC and force | | <p>The registers are reported on to the Executive Team regularly to ensure they are sighted on all updates and areas of concern. A report is also submitted to the Joint Audit Committee quarterly.</p> <p>The Compliance and Performance Manager has monthly meetings with the Force Risk and Business Continuity Management Advisor when all shared risks are discussed and communicated to ensure consistency with entries.</p> <p>These meetings have been scheduled to continue with the newly appointed Risk and Assurance Officer following the retirement of the Force Risk and Business Continuity Management Advisor in September.</p> |
| Utilise training and development plans for all OPCC staff | | <p>Training is discussed in DAP (Development & Assessment Profile) reviews and planned accordingly in line with the allocated budget.</p> |

17h) Enter into collaboration agreements with other PCCs, other policing bodies and partners

| Action Required | RAG | Quarter 2 Progress Update |
|--|-----|--|
| Explore collaboration opportunities in accordance with the Policing Vision for Wales | | PCC is now chair of Policing in Wales and is focussing on collaboration during his term. A seminar to focus on this area is to be arranged for December, focussing specifically on co-commissioning opportunities. The All Wales Chief Officer lead is a Dyfed Powys officer, who liaises closely with the PCC |
| Explore collaboration opportunities with other partners | | We are in the final stages of implementation of the Safer Streets fund project and have been successful in obtaining |

| | | |
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| | | the second bid for the second round of the fund. We have recently been awarded a £880k bid for Salix funding looking at improving the environmental sustainability of our estates. We have also been successful in obtaining £417k from the Perpetrator Fund working with our VAWG (Violence Against Women and Girls) partners to deliver the project. |
| There are formal governance arrangements in place to scrutinise collaboration agreements | | PCC is now chair of Policing in Wales and is focussing on collaboration during his term. Collaboration is also scrutinised from a Dyfed Powys perspective through Policing Board |

17i) Provide a local link between the police and communities, working to translate the legitimate desires and aspirations of the public into action

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| Working with the Force to develop and implement our joint Strategic Equality Plan; meeting the objectives within | | Policy and Engagement Advisor attended the Force's Embracing Diversity Board (quarterly meeting) where progress against the Strategic Equality Plan Objectives is monitored. |
| Development and implementation of OPCC Engagement and Communication Strategy and action plan, and Social Media Policy and Strategy incorporating providing opportunities for local communities to inform and influence decision making and proactively promoting the work of the PCC and CC | | <ul style="list-style-type: none"> • Our Social Media Strategy has been developed and shared with the Chief of Staff and prepared for presentation to the Executive Team during Q3. • Our Social Media Policy has been circulated to all OPCC staff. • The Victim Engagement Forum and the Youth Engagement Forum Terms of Reference have been published on the website. • An Action Plan for engagement and communication activities has been developed for September through to January. • 14 press releases have been issued, on the launch of the Children's Rights Charter, the extension of Swansea City AFC Foundation's Premier League Kicks Scheme, the publication of the PCC's 2020-2021 Annual Report, Safer Streets Small Grants Scheme, new Chief Constable appointment, UK Government's Beating Crime Plan, the National Rural Crime Network, the publication of the Youth Engagement Forum's video, and recruitment to the Joint Audit Committee. • We continued to inform the public of the work of the PCC through our social media platforms. |

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|---|---------|--|----------------------------------|----|----------------------------------|----|--|---------|
| | | <ul style="list-style-type: none"> • Our new approach in terms of the PCC's monthly newsletter was implemented through the publication of two new-feel e-Bulletins which was sent electronically to key community representatives and those who had previously signed up to the PCC's Newsletter. • Work progressed on involving victims in shaping and scrutinising victim services through engagement via the Victim Engagement Forum, on DPP's proposed new process in dealing with non-emergency calls (end-to-end) and Victim Personal Statements. • A meeting was held with the Youth Forum and staff from DPP's Learning and Development team to launch the Youth Engagement Forum's video sharing young people's experiences of police contact. • The Carmarthenshire based Road Safety Community Engagement Day was held by the PCC in September, where he welcomed the Project EDWARD vehicle to the force area, and engaged with residents in Dafen, Llanelli - one of 8 areas in Wales trialling the Welsh Government's proposed plan to introduce 20mph speed limits in residential areas. The PCC met with Community Speed Watch volunteers and GoSafe staff. He also participated in Carmarthenshire County Council's Megadrive workshops at Ysgol y Strade, to promote road safety amongst new drivers, before visiting Dyfed-Powys' Roads Policing Unit at Cross Hands. • The PCC met with rural crime officers, local representatives in Cilgerran to discuss a joint approach to tackling ASB issues in the Cardigan area. | | | | | | |
| <p>Respond to community concerns in a timely manner</p> | | <p>None of the statistics for the communication received into the OPCC has caused any concerns in relation to spikes in figures etc. In relation to the misconduct hearing recorded, this record relates to an enquiry regarding Independent Panel Member recruitment; rather than a Misconduct Hearing.</p> <table border="1" data-bbox="673 1682 1394 1890"> <tr> <td>No. of community concerns raised</td> <td>89</td> </tr> <tr> <td>No. currently ongoing/open cases</td> <td>11</td> </tr> <tr> <td>% closed cases resolved within 30 working days</td> <td>100.00%</td> </tr> </table> | No. of community concerns raised | 89 | No. currently ongoing/open cases | 11 | % closed cases resolved within 30 working days | 100.00% |
| No. of community concerns raised | 89 | | | | | | | |
| No. currently ongoing/open cases | 11 | | | | | | | |
| % closed cases resolved within 30 working days | 100.00% | | | | | | | |

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|---|--------|--|--|---|--------|-------------------------|-------|----------------------|-------|-------------------|-------|---|--------|-----------------------|-------|--|
| | | Breakdown by category - PERSONAL Concerns | <table border="1"> <tr> <td>% Anti-Social behaviour</td> <td>15.74%</td> </tr> <tr> <td>% Neighbourhood dispute</td> <td>3.37%</td> </tr> <tr> <td>% Hate crime</td> <td>1.12%</td> </tr> <tr> <td>% Noise Pollution</td> <td>1.12%</td> </tr> <tr> <td>% Traffic Concerns/ Speeding/ Fixed Penalties</td> <td>22.47%</td> </tr> <tr> <td>% Firearms Resolution</td> <td>2.25%</td> </tr> </table> | % Anti-Social behaviour | 15.74% | % Neighbourhood dispute | 3.37% | % Hate crime | 1.12% | % Noise Pollution | 1.12% | % Traffic Concerns/ Speeding/ Fixed Penalties | 22.47% | % Firearms Resolution | 2.25% | |
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| % Traffic Concerns/ Speeding/ Fixed Penalties | 22.47% | | | | | | | | | | | | | | | |
| % Firearms Resolution | 2.25% | | | | | | | | | | | | | | | |
| Engage residents in contributing to assurance and scrutiny activity | | Breakdown by category - ORGANISATIONAL Concerns | <table border="1"> <tr> <td>% Police officers / staff conduct / Ongoing PSD Matters</td> <td>44.95%</td> </tr> <tr> <td>% CCTV</td> <td>1.12%</td> </tr> <tr> <td>% Misconduct Hearing</td> <td>1.12%</td> </tr> <tr> <td>% Data Management</td> <td>1.12%</td> </tr> </table> | % Police officers / staff conduct / Ongoing PSD Matters | 44.95% | % CCTV | 1.12% | % Misconduct Hearing | 1.12% | % Data Management | 1.12% | | | | | |
| % Police officers / staff conduct / Ongoing PSD Matters | 44.95% | | | | | | | | | | | | | | | |
| % CCTV | 1.12% | | | | | | | | | | | | | | | |
| % Misconduct Hearing | 1.12% | | | | | | | | | | | | | | | |
| % Data Management | 1.12% | | | | | | | | | | | | | | | |
| | | Breakdown by Category - OTHER Concerns | <table border="1"> <tr> <td>% Local / National Concerns</td> <td>3.37%</td> </tr> <tr> <td>% Duplicate complaint</td> <td>2.25%</td> </tr> </table> | % Local / National Concerns | 3.37% | % Duplicate complaint | 2.25% | | | | | | | | | |
| % Local / National Concerns | 3.37% | | | | | | | | | | | | | | | |
| % Duplicate complaint | 2.25% | | | | | | | | | | | | | | | |

Whilst the volunteer establishment looks relatively healthy at 80% of the workforce currently active, in reality there is work to be done to recruit to both the Independent Custody Visitor (ICV) and Quality Assurance Panel (QAP) schemes, who are currently operating at 76% and 57% capacity respectively.

Conversely, the Animal Welfare Scheme (AWS) continues to be over-subscribed, but is struggling to achieve its visiting target.

The Assurance Support Officer will be working on improving the timeliness of AWS's report submissions and ensuring all visits are completed.

A 6 week student placement is working alongside the Assurance Support Officer on a recruitment campaign aimed at attracting more diverse applicants to the PCC's volunteer schemes. QAP (Quality Assurance Panel) in particular require a boost in Members, with the September Panel meeting having to be cancelled due to being unable to achieve quorum. Although not ideal, the scrutiny activity

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| | | <p>did still go ahead, with Members submitting their views remotely into the OPCC for collation into a report.</p> <p>Work is also ongoing to implement a nationally leading anti-rip suit scrutiny pilot in Dyfed-Powys Police and Commissioner's office. Whilst custody record reviews continue to be conducted by the Assurance Support Officer, concerted effort continues in order to transfer record reviewing back to the ICVs in order to further support this work.</p> <p>Despite the difficulties in recruitment, all schemes continue to make a significant contribution to the PCC's scrutiny activity, with the ICVs actually increasing their 'reach' over the last two quarters, with 5% (n=80) of all detainees being visited, observed or reviewed - this has improved from an average of 4% previously.</p> |
| <p>Provide effective and accessible services for victims and vulnerable people</p> | | <p>The MOJ (Ministry of Justice) data return is not due until November covering the April to October period. Providers are reporting positive outcome data at present.</p> <p>No complaints have been received. The complaints process forms part of the annual audit cycle for commissioned services.</p> <p>Core questions regarding how services will be made accessible, from a number of perspectives including geographical, physical, language, diversity, equality and ability are contained within the procurement template and form part of the scored submission.</p> <p>Self-assessment of ability to capture and report data by agency against the new Victim Rights was returned to MOJ in August. We are awaiting a response from MOJ and the data capture template. VCOP (Victims Code of Practice) discussions continue at LCJB (Local Criminal Justice Board) victim and witness meetings but many agencies have had to halt manual data capture during the pandemic. A dip sampling process commenced in Gwent and South Wales, we are awaiting the learning from this to roll it out in Dyfed Powys and North Wales.</p> |

17j) Hold Chief Constable to account for the exercise of the functions of the office of Chief Constable and those under his direction and control

| Action Required | RAG | Quarter 2 Progress Update |
|--------------------|-----|---------------------------|
| As detailed in 17c | N/A | N/A |

17k) Publish information specified by the Secretary of State and information that the PCC considers necessary to enable the people who live in the force area to assess the performance of the PCC and CC

| Action Required | RAG | Quarter 2 Progress Update |
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| Publish information in accordance with the Elected Local Bodies Order | | <p>The Elected Local Policing Bodies (Specified Information) (Amendment) Order 2021 came into force on 31st May. This order specifies the information which all PCC's must publish. The additional information is intended to further improve the transparency and public accountability of PCCs.</p> <p>Dyfed-Powys OPCC are fully compliant with the existing order, as evidenced by receiving the CoPaCC (Comparing Police and Crime Commissioners - Police Governance experts) transparency Quality Mark for the last 3 years.</p> <p>The amended order now specifies that the following information must also be published:</p> <ul style="list-style-type: none"> • A statement on the national priorities for policing - this must be published at the same time as the Police and Crime Plan. This will be looked at further when the Police and Crime Plan is ready for publication • A link on the website to the most recent PEEL performance report. This has been actioned. • On complaints handling, IOPC data and a PCC's narrative report are to be published within one month of their publication by the IOPC. This work is being progressed and will be published as soon as practical. <p>A full review of the website is due to be conducted in the next quarter in readiness for submitting an application for next year's transparency checks.</p> <p>Full details of the Statutory Publishing Requirements are available on our website.</p> |

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| Publish information in an accessible and easy to reach format | | Transparency Quality Mark evidences the quality of the information available on the website and the ease of accessibility to everyone. |
| Publish information in accordance with the Welsh Language Standards | | All published information is routinely translated as business as usual prior to anything being published, ensuring that at all times both English and Welsh are treated the same. |
| Proactively promote and raise awareness of Commissioned Services | | <p>The OPCC Website contains accurate information on existing services. This is checked as part of the Transparency Award and regularly updated by the Commissioning team where amendments are required. A link to the website is included within Victim Information Packs. Single page summary documents are included on the commissioned services webpage and have recently been updated to reflect 2020/21 data.</p> <p>The PCC Engagement team attended all Q1 contract review meetings with commissioned services to plan joint work on social media and press articles. Regular social media activity was undertaken for commissioned services, including joint work planned currently with Llamau to provide case studies of best practice. The Director of Commissioning and Engagement Advisor meet regularly to discuss pertinent issues.</p> <p>An article in ASB in Focus during Q2 featured the PCC's Community Trigger appeal process and support for ASB victims via Goleudy.</p> <p>All contracts contain a standard requirement for promotion of services. Service implementation meetings include a focus on communications plans at the commencement of service. The PCC Engagement team linked with commissioned service providers to ensure consistency in messaging and campaigns.</p> |

17I) Comply with all reasonable formal requests from the Panel to attend their meetings

| Action Required | RAG | Quarter 2 Progress Update |
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| Quarterly attendance at Police and Crime Panel meetings | | The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. |

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| Provision of documentation to Police and Crime Panel as per their requests | | <p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information.</p> <p>A draft MOU (Memorandum of Understanding) has been prepared to further facilitate communications.</p> |
| Regular liaison between OPCC and PCP in support of discharging statutory duties | | <p>The Police and Crime Commissioner and relevant officers attend all Police and Crime Panel meetings as required. Regular discussions are maintained between the Chief of Staff and Panel's key officer to ensure members receive relevant and timely information. MOU (Memorandum of Understanding) to formalise arrangements is in draft for approval.</p> |

17m) Prepare and issue an annual report

| Action Required | RAG | Quarter 2 Progress Update |
|--|-----|---|
| Prepare and issue an annual report to the Panel on the PCC's delivery against the objectives set within the Plan | | <p>The PCC's 2020-2021 annual report was published on to the website - in both Welsh and English, shared with the Police and Crime Panel, with partners and publically via a press release and numerous social media posts.</p> |

17n) Monitor all complaints made against officers and staff, whilst having responsibility for complaints against the CC

| Action Required | RAG | Quarter 2 Progress Update |
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| Handling of complaints against the Chief Constable | | <p>We received correspondence from three separate individuals, two of those individuals made reference to a complaint against the CC, but it was unclear and further clarification and advice was provided. As a result, only one complaint has been formally recorded. The CC complaint escalated to IOPC relates to a CC complaint recorded in April 2021 (PCC-22042021-1) and the IOPC provided their outcome in July 2021.</p> |
| Ensure systems and processes are in place in readiness for the PCC's increased roles in complaints as outlined in Police and Crime Act 2017 | | <p>The reviews have not been responded to within 28 days over the past few months due to a number of reasons i.e. new member of Support Staff covering maternity leave requires ongoing training and extra time from QoS Manager; high workload volume, reviews regularly submitted out of time require consideration and further communication between PSD, QoS Manager and CoS, AL</p> |

over the Summer period etc. and increase in reviews in comparison to last quarter with 17 having been received this quarter (10 received Apr-Jun).

18) PCC must not fetter the operational independence of the police force

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|---|
| Development and annual review of Corporate Governance Framework | | The annual review is scheduled for Q4, however any changes identified throughout the year can be made, in consultation with the Corporate Governance Group and Joint Audit Committee. |

19) Access to information, officers and staff

| Action Required | RAG | Quarter 2 Progress Update |
|--|-----|--|
| Handling of information in accordance with Data Protection legislation | | <p>As a corporation sole, the OPCC are subject to and responsible for FOI requests.</p> <p>10 FOI requests were received in this quarter,</p> <p>Only 3 of these were requests in which the OPCC held the information requested. 7 were forwarded to the force with the requestor's permission as they may or may not have held the information.</p> <p>2 subject access requests were received this quarter, one was fully completed and on time. The other request was not valid as the requestor did not provide identification which is a legal requirement. Despite numerous requests from the OPCC for this the requestor chose not to provide it so the request became void.</p> <p>There were no data breaches reported and no changes to legislation within the quarter.</p> <p>Staff were issued reminders on, phishing attacks, safe social media usage and how to recognise FOIs and SARs.</p> |

20a) Delivery of community safety and crime reduction

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|---|
| Development and implementation of a Governance Framework for Commissioning and Partnerships | | <p>The Commissioning framework has not yet been updated for 21/22. The Commissioning strategy is in place for Term 3 which replaces previous documents. These are to be published on the OPCC website.</p> <p>The Q2 meeting was held in September with a focus on the IOM (Integrated Offender Management) strategy refresh and future plans for commissioned services and contracts.</p> <p>The contracts register is in place and reviewed for Term 3, alongside evaluation and audit plan for the future of all commissioned services. Key milestones and decisions required for PCC are outlined for 21/22.</p> <p>LCJB (Local Criminal Justice Board) members undertook a bespoke consultation as part of PCP (Police and Crime Plan) development and will receive an opportunity to comment on the draft during October, followed by a further input at the November meeting. All partnership contacts, including CSP (Community Safety Partnership) managers are to be involved in the consultation phase. DoC (Director of Commissioning) linked the Policy and Assurance Advisor into PSB (Public Service Board) well-being assessment workshops.</p> <p>LCJB priorities and delivery plan are aligned to Criminal Justice in Wales priorities.</p> <p>The tender evaluation process for new services and scoring for grant bids includes the requirement to link to PCP priorities. Service providers have been involved in consultation for development of new PCP. Services to be realigned to priorities once new PCP is developed.</p> |
| Commissioning of services in support of community safety and crime reduction | | <p>The MOJ victims grant is match funded by PCC core funding. The total grant for 21/22 is £996,050 of a total £1.89m commissioning budget. Therefore the PCC provides approximately 47% of funding for services. This is noted in MOJ returns where match funding is reported to Ministers. OPCC has secured uplifts of over £600,000 for 21/22 for provision of VAWDASV (Violence against women domestic abuse and sexual violence) services.</p> <p>The PCC and Director of Commissioning met with YOPS (Youth offending and Prevention Service) managers during Q2 to agree future funding arrangements. A meeting with</p> |

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| | | <p>CSP (Community Safety Partnership) managers is to be arranged to discuss links between criminal justice and community safety arrangements. CSP lead is to be invited to the November LCJB (Local Criminal Justice Board) meeting. The OPCC Exec Team are due to review partnership arrangements for the future.</p> <p>MOJ grant T&Cs are met with compliance recorded and endorsed by CFO (Chief Finance Officer) for grant returns. Grant agreements and contracts with providers ensure that appropriate T&Cs are met. The audit schedule includes checks on compliance.</p> <p>A contract is no longer required since reunification of Probation services as provision of RJ (Restorative Justice) is a statutory function for HMPPS (Her Majesty's Prison and Probation Service). Therefore RJ facilitation for victims will continue - HMPPS will work with Goleudy to identify and refer victims appropriately.</p> <p>The LCJB victim and witness sub group has requested a refresh of internal RJ training for officers, including a number of RJ champions across the Force. The Force End to End project includes consideration of the RJ offer to victims. RJ will also feature in the new Police and Crime Plan.</p> <p>LCJB (Local Criminal Justice Board) members undertook a bespoke consultation as part of PCP (Police and Crime Plan) development and will receive an opportunity to comment on the draft during October, followed by a further input at the November meeting. All partnership contacts, including CSP (Community Safety Partnership) managers are to be involved in the consultation phase. DoC (Director of Commissioning) linked the Policy and Assurance Advisor into PSB (Public Service Board) well-being assessment workshops.</p> |
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20b) Community Safety Partnerships

| Action Required | RAG | Quarter 2 Progress Update |
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| N/A in Wales | N/A | N/A |

20c) Crime and disorder reduction grants

| Action Required | RAG | Quarter 2 Progress Update |
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| Development and implementation of a framework for the provision of crime and disorder grants | | The new funding decision process is now in place and is being implemented successfully. |
| Provision of crime and disorder reduction grants within 2021/2022 | | We continue to support community initiatives and projects through our grant opportunities and have recently awarded funding to Swansea City Football Club Foundation, to develop their Kicks project across 5 areas in Dyfed Powys, following their successful Seaside Kicks project. |
| Evaluation of crime and disorder reduction grants to determine social return on investment | | The new funding decision process is now in place and is being implemented successfully. |

20d) Collaboration agreements

| Action Required | RAG | Quarter 2 Progress Update |
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| As detailed in 17h | N/A | N/A |

20e) Wider responsibility for the enhancement of the delivery of criminal justice in their area

| Action Required | RAG | Quarter 2 Progress Update |
|---|-----|--|
| Monitor the performance of all commissioned services, ensuring they are fit for purpose and provide value for money | | <p>The Q2 review meetings are scheduled for mid-October. There are ongoing discussions with providers in relation to the impact of Covid, in addition to regular contract meetings.</p> <p>Q1 reports were all received prior to the contract review meetings. The Q2 reports are currently being received in readiness for performance meetings. There are no performance concerns at present.</p> <p>Physical site visits continue to be significantly impacted by Covid 19 restrictions. Providers have had regular contact with DoC during the pandemic. Annual desktop audits of services have commenced. Deep dive audits are scheduled for 2021/22 in line with commissioning cycles and key PCC decisions. The first audit commences in November 2022.</p> |

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| | | <p>The PCC continues to visit provider sites as part of Community Engagement Days where restrictions allow.</p> <p>The Q2 meeting was held in September with a focus on the IOM (Integrated Offender Management) strategy refresh and future plans for commissioned services and contracts.</p> |
| <p>PCC's contribution to the All Wales Criminal Justice agenda</p> | | <p>Dyfed-Powys LCJB (Local Criminal Justice Board) work closely with the CJiW (Criminal Justice in Wales) coordinator to ensure alignment of priorities and reporting into All Wales arrangements. DoC meets regularly with CJ leads for other Welsh OPCCs. Reporting structure has been agreed to ensure Dyfed-Powys highlight positive progress on national and local activity as well as escalate areas of concern/risk where required.</p> <p>LCJB meeting in July included consultation on PCP development and a focus on the new LCJB delivery plan. LCJB recovery sub group continues to meet on a 6 weekly basis to review progress with Crown and Magistrates Courts. The position is still positive in Dyed Powys. The September Board included the trial of a new agenda template to align all reporting against the LCJB Delivery Plan.</p> |
| <p>PCC's national portfolio responsibilities</p> | | <ul style="list-style-type: none"> • Workforce Transformational Board • National Police Air Service Board • Police Digital Services (The Commissioner is looking to remove himself from the Board over the next year (dated 13th July 2021)) • All Wales Criminal Justice Board • Single Unified Safeguarding Review Board with Welsh Government, where he assumes the role of the Single Responsible Officer for Wales. • Policing Board for Wales • Policing in Wales (Commissioner has taken over the chair for this meeting in June 2021) • Safer Communities Programme Board • Strategic Command Course Professional Reference Group • Equality and Diversity and Human Rights Group (APCC) • National Rural Crime Network - on the Executive Board |

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